TOGETHER WE CAN BEAT THE VIRUS

Aloe

Issue 5
September

The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2021

City of Windhoek
The Gateway to Endless Opportunities

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The Gateway to Endless Opportunities

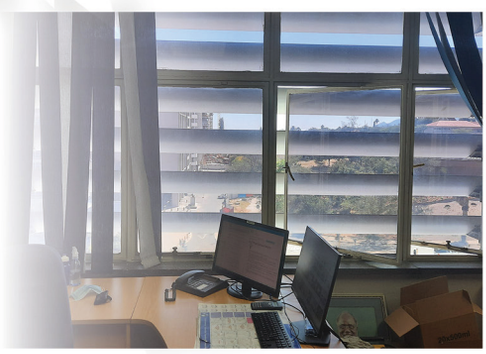
City of Windhoek

Vision: To be a SMART and Caring City by 2022

TOGETHER WE CAN BEAT THE VIRUS

LET'S SAVE ENERGY AT WORK

I think I can do without the lights. Use natural lighting whenever possible. Architects are a great gift and the light through the window is amazing.



Issued by: Office of the Chief Executive Officer
Corporate Communication, Marketing and Public Participation
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Meet Lesley and Ngeje, *our new Junior Mayor and Deputy Junior Mayor – Page 5*



Editor: *Lydia Amutenya, section head, Corporate Communication*

Editorial

Dear esteemed readers of the Aloe,

It is a great pleasure to bring you yet another issue of the Aloe.

The City of Windhoek concluded its budgeting process and a N$4.9 billion budget inclusive of operational and capital expenditure was approved by the Ministry of Urban and Rural Development for the 2021/22 financial year. Our financial year started on 1 July to 30 June 2022. The budget was presented to the public through a live streaming session via the City's Facebook page on 23 August 2021, in order to provide an insight into the budget.

Council prioritises and considers the most urgent and critical developmental issues to be addressed within the constraints of the available resources. However, while we are expected to utilise the limited resources optimally in providing municipal services to our residents. It is important that as residents of this beautiful city, you too should optimally utilize the services extended to your area by safeguarding the infrastructure and disregarding vandalism.

While discussing the improvement of service delivery to our people, our councillors and senior officials convened a workshop where they deliberated and crafted relevant strategies to address the need for serviced land and housing in Windhoek. Details of the outcome of the workshop as shared with the public on 7 September by Mayor Job Shipululo Amupanda include short, medium- and long-term strategies to find amicable solutions to this critical issue.

The City council amongst its numerous approved resolutions taken at council meetings recently resolved for the creation of a dedicated fund from the proceeds of subdivision of portion from public open space to be used for the development of play parks, effective 1 September. This new approach by the council is expected to bring much-needed relief to the residents, because council has in the past experienced challenges regarding adequate maintenance and development of parks around the city.

As a country and the city record a reduced infection of COVID-19, and we see a relaxation of some of the COVID-19 restrictions, we shouldn't loosen our guards in observing relevant health protocols and preventative measures against a further spread of the pandemic. Let us continue to embrace the efforts of various stakeholders creating awareness about vaccination as well as other pertinent information regarding this virus. While COVID-19 had a negative impact on our lives in many ways, it also taught us to appreciate and not to take what we have for granted, but to use resources prudently in improving our lives.

We will soon start with the public engagements meant to create awareness about council plans and programmes that are aimed at improving service delivery in our respective areas. Once the actual dates for various engagements are communicated, let us make use of such opportunities and engage our councillors.

Lastly, we would like to remind you to contact our Customer Contact Centre on 061 290 3777 or enquiry@windhoekcc.org.na for enquiries relating to municipal services.

We wish you a pleasant read of this edition, until next time, keep safe!

Regards,

Lydia

The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

CLICK HERE
to take the Aloe Survey



Thank you for taking the time to fill out this survey.

Survey available on our website at:

http://www.windhoekcc.org.na/aloe_survey.php

Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The public is welcome to give constructive feedback via the editor's column. If you have any comments, suggestions or contributions, send us an e-mail to cowcommunication@windhoekcc.org.na, or use our Post Office Box 59, Windhoek to send us a contribution via mail.

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Photos by (unless otherwise indicated)**:** Botha Ellis (Communication officer)



Mayor's corner

Statement by Mayor Amupanda at the City of Windhoek Land and Housing Workshop

Adapted by Botha Ellis (Corporate Communication officer)



Confident: *Mayor Job Amupanda says that he believes the City has the skill sets and political will to successfully tackle the land and housing issues of Windhoek. (Photo: Harold Akwenye)*

City councillors and in-house specialists worked on developing a sustainable roadmap and action plan during a weeklong workshop in early September to address the land-deliver and housing needs of Windhoek residents. Mayor Job Amupanda said during the workshop that he ". . . believes that the City has the requisite skill sets and political will to truly tackle the current land and housing issues and arrive at various models and action plans to carry forward."

> ***City has the requisite skill sets and political will to truly tackle the current land and housing issues***

The mayor officially opened the event saying: "I want to encourage us all to commit and demonstrate collective leadership to delve critically, responsibly, and creatively into the burning issues and explore various options which we can use to engage with our broader stakeholders in finding long-term, sustainable solutions.

Let us be steadfast in our resolve to find solutions, but also realistic with the view to managing the expectations of all stakeholders. We have a heavy task ahead of us and this is only the beginning so I want us to stay focused, transparent, and engaged in deep thought as we deliberate on the feasibility of implementation."

> ***I want us to stay focused, transparent, and engaged in deep thought as we deliberate on the feasibility of implementation***

The workshop formulated a clear problem statement, with sub problems, and a hypothesis. Participants looked at the municipal land and housing database and linkage to the national database. They also considered legal frameworks in place that regulate and affect housing development programmes nationally, and if and how these could complement council's proposed way forward. The aim was to draft possible short, medium, and long-term solutions and/or improvements to the current interventions and that a clear position on land and housing in Windhoek would emerge.



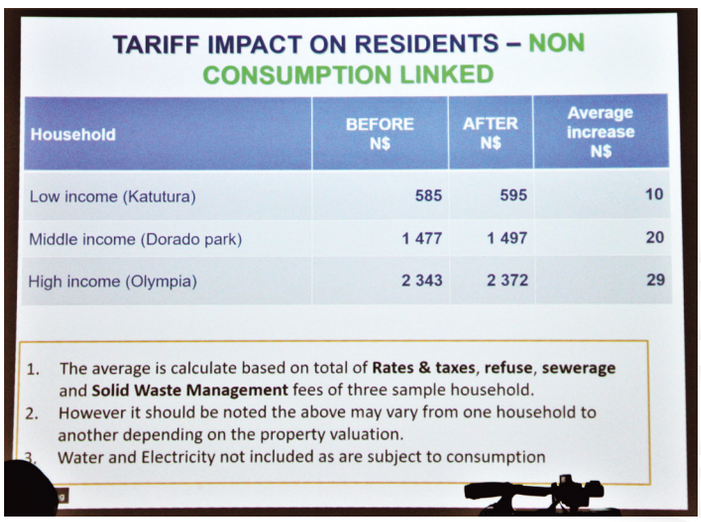
Attentive: *(Front row FLTR) Councillor Joseph Uapingene, acting CEO George Mayumbelo, councillor Sade Gawanas, and councillor Ivan Skrywer listening attentively to a speaker during the workshop on land and housing in Windhoek. (Photo: Harold Akwenye)*

COW PUBLIC EVENTS CALENDAR - SEPTEMBER 2021

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30 Registration for Month-end Street Market - Economic Development & Community Services (C. Kaverua)	31 Month-end Street Market Economic Development & Community Services (C. Kaverua)	1 Month-end Street Market Economic Development & Community Services (C. Kaverua)	2	3	4 Month-end Street Market Economic Development & Community Services (C. Kaverua)
5	6	7	8	9	10	11
12	13	14	15 World Clean-up Day	16 International Day for the Preservation of the Ozone Layer	17	18 World Water Monitoring Day
19	20	21 Zero Emissions Day	22 Car Free Day	23	24	25 World Biodiversity Day
26 World Environmental Health Day	27 Registration for Month-end Street Market - Economic Development & Community Services (C. Kaverua)	28	29 World Rivers Day	30 Month-end Street Market Economic Development & Community Services (C. Kaverua)	1 Month-end Street Market conomic Development & Community Services (C. Kaverua)	2 Month-end Street Market Economic Development & Community Services (C. Kaverua)

New City budget aims to bring relief

By Botha Ellis *(Corporate Communication officer)*



Small impact: *The impact of tariffs on residents in the new financial year is small. It relates to increases of about N$10, N$20, or N$29 per month for households in the different income areas of Windhoek.*

The City of Windhoek (CoW) presented its 2021/2022 budget to the media at the Council Chambers on 23 August. The budget of N$4,9 billion was officially approved by the Minister of Urban and Rural Development on 3 August 2021. The City's new financial year started on 1 July. Jennifer Comalie, our strategic executive for Finance and Customer Services, detailed the different areas of the approved income and operational expenditure budget to about eight journalists in attendance, and a live Facebook audience following the event on the City's page.

The impact of tariffs on residents in the new financial year is small. It relates to an increase of only N$10 per month for households in low-income areas (for example Katutura), N$20 for per month for households in middle-income areas (for example Dorado Park), and N$29 per month for households in high-income areas (for example Olympia)*. There will be no increase in property tax, sewage, and the price of water in the new financial year. "Despite the challenges, we tried to keep tariffs as low as possible. However, we still need to be able to deliver services to residents," said Ms. Comalie. "We spent the last few years trying to balance the City's budget. It has been a difficult task. We will spend the next few years working to get the City back into profits," she added. Ms. Comalie indicated that, because of the various COVID-19-induced lockdowns in Windhoek - resulting in limited business activities - the City lost N$250 million in revenue. The pandemic also affected the City's cash flow. There was a N$170 million reduction in debt collection, because of higher levels of unemployment in the city, and the subsequent reduced spending of residents, due to a lack of disposable income.

Electricity cost more than 1,5 billion dollars, and water just under half a billion dollars, during the previous financial year. We spend about half a billion dollars on social projects annually. The social budget expenses, which is included in the operational budget, include the City Police (N$300 million), open markets (N$26 million), public transport (N$68 million), fire and emergency/ ambulance services (N$106 million), social and youth development services (N$14 million), and disaster management (N$9 million). The City's wage bill currently makes out about 35 per cent of the budget. "This is below the 40 per cent prescribed by the government for salaries," explained Ms. Comalie.

Major projects in the new financial year include the electrification of our informal settlements (N$32 million), a new cemetery in Rocky Crest (N$3 million), surfacing of residential streets in the north of Windhoek (N$8 million), and various informal settlement development and upgrading initiatives (N$85 million).

The budget includes N$39 million from the government, earmarked for the ongoing development and upgrading of Windhoek's informal settlements, as well as N$2 million, aimed at addressing developmental challenges in Groot Aub specifically. According to the CoW acting chief executive officer, George Mayumbelo, Windhoek's sister cities, like Pretoria and Johannesburg, get up to 2000 times the amount that Windhoek received from the government. Windhoek has unique challenges. According to Mr. Mayumbelo, the city is the biggest, in terms of land size – stretching as far as Groot Aub – on the African continent. This means the City of Windhoek has a wider and bigger area to cover in terms of service delivery than any, other African city. He says the ideal would be for Government to share the tax revenue generated in Windhoek, with the City, as is the case elsewhere, for example in Helsinki. "That is our wish, and it is happening in other countries. Your income tax is collected where you live. There is a formula to work it out," explained Mr. Mayumbelo. According to him, it will be helpful if the City's line ministry can approve the budget before the start of our new financial year, on 1 July. Otherwise, developmental interventions and the efficient delivery of services will continue to be impacted. "We will improve on this in future – both the City of Windhoek and the ministry," he said.

Going forward, as part of our funding strategy, the City aims to create a revolving fund from land sales income, apply for grant funding from the government and other donors, and sustainably increase tariffs. In an effort to reduce our reliance on the electricity bulk supplier and avoid future load shedding, we are also looking to diversify where and how we get electricity for Windhoek; Plans are in the pipeline for a 25-megawatt solar power plant. Meanwhile, electricity charges will increase by three-comma-seven per cent (subject to regulatory approval), solid waste management by five per cent, household refuse removal by five per cent, and the fire brigade levy will henceforth be a fixed amount on residents' bills.

As part of our efforts around sustainable financial management, The City is focusing on some key areas. "We'll aggressively go after residents with illegal electricity connections. We are currently running a municipal services audit to identify income leakages. We want to ensure that our new strategic plan for 2022 to 2027 is linked to funding - this will improve our implementation thereof. And we are also busy with a work-study to identify an excess, or shortages of staff," explained Ms. Comalie. The complete budget presentation, as delivered to the media, is available on the City of Windhoek website at www.windhoekcc.org.na. Residents are encouraged to go through the presentation and forward any questions to cowcommunication@windhoekcc.org.na.

*The average increases are calculated based on the total of rates and taxes, refuse, sewage, and solid waste management fees of three sample households. It should be noted that the figures may vary from one household to another depending on the property valuation. Water and electricity was not included, because these are subject to consumption levels.



Balancing act: *Jennifer Comalie, the CoW strategic executive for Finance and Customer Services, says it's been a difficult task trying to balance the City's budget.*



Lots of interest: *Journalists, CoW strategic executives and councillors, and over 8 000 online viewers listened to the budget presentation on 23 August.*

Junior mayor has a song in his heart

By Botha Ellis (Corporate Communication officer)



The City of Windhoek Junior Mayor, Lesley Shetukana, from Dawid Bezuidenhout Secondary School.

The City of Windhoek junior mayor, Lesley Shetukana, loves to sing. He studies music and regularly performs as back-up singer for various, professional singers. As Dawid Bezuidenhout head boy, he also serves on the school's debating team, takes part in German spelling bees, and he writes – Lesley loves writing! "I'm friendly and bubbly. And I'm passionate about people," Lesley told the Aloe shortly after his election as junior mayor. The big smile on his face and the sincerity in his eyes leave no doubt that our new junior mayor wants to make an impact in whatever he puts his mind to. "I try my best to be an obedient youth. Disappointing my mother is not an option. My goal is to show her that I can become a responsible adult that she can be proud of," says Lesley about the challenges of being a teenager in 2021.

He identified tribalism as an issue among the youth in Windhoek and feels the City of Windhoek should focus on diversity and inclusion: "Whenever the youth looks at the City of Windhoek, they should see themselves and their interests being represented on some level," he said. "Neo-colonialism is another challenge that makes the youth feel hopeless and depressed. We work hard in school, yet opportunities to better ourselves, find a decent job, and become patriotic citizens after school, are limited. This leads to mental health issues among our youth." According to Lesley, one way to combat this and make everyone feel included, is to share information affecting the livelihoods of residents as widely as possible. Helping residents to get access to online resources can make a big impact. He believes that the City should adopt policies that attract specialised skills in social sciences to the capital. In the meantime, Lesley is throwing himself out there and grabbing his opportunities. "I don't believe the notion among some youth that nothing is happening in Windhoek. We should spend less time on social media, sharing in other people's so-called 'best lives' and get out into the real world, market ourselves appropriately, and take chances. We all have a shot at success!" he explains.

Junior deputy mayor loves talking to motivate and inspire

Ngeje Kavita from the Chairman Mao Zedong High School is the City's new deputy junior mayor. "Ngeje means 'Come.' I was born in the UK, so I needed to come back home to Namibia," explains the outspoken new deputy mayor. Ngeje is part of her school's public speaking group, and fosters a particular love for engaging people through dialogue. "I feel I have a lot to say, so I put my hand up and went through the process of getting nominated as junior city council representative for my school." To promote her love for speaking, Ngeje decided to start her own YouTube channel. She's also a volunteer at the SPCA and her local orphanage in Wanaheda, and watches a lot of Netflix.

So what does she see as a problem facing the Windhoek youth? "Easy access to and abuse of drugs and alcohol," she says without hesitating. "No one asks you your age when you go into a bottle store. Family members drink and use drugs in front of youngsters – making it seem okay. Namibians were outraged whenever alcohol sales and access to it are impacted by COVID-19. These are all indicators of our unhealthy behaviours, exacerbating the problem," she explains worryingly. "We've done so much life skills training and general education around the dangers of alcohol and drugs, yet it seems not to be working. I feel parents should play a bigger role in preventing their children from abusing these substances. Don't just tell a child not to do something – also explain what happens if you do!"

Ngeje is of the opinion that the City of Windhoek can create the foundation from which the youth can realise their dreams. "The youth knows what they want. As City leaders, we should listen and support them, instead of telling them what we think they should want or do. We should involve the youth much more in decision-making when it comes to issues affecting them," she emphasises.

The City of Windhoek Junior Council consists of 80 members from 40 schools, including private and special schools. Each school has one junior council representative (Grade 11) and another (Grade 10) serving as an understudy. The learners are nominated by their respective schools. Helena Ndeutapo, the City's Community Development officer in the Department of Economic Development and Community Services coordinates the young councillors' busy, annual programme.



Ngeje Kavita from the Chairman Mao Zedong High School is the City's deputy junior mayor.



Lesley and Ngeja chatted to the Aloe and shared some insight into who they are during a visit to the council chambers at Town House.

Highlights from the ordinary council meeting held on 31 August 2021

By Lydia Amutenya *(Section head, Corporate Communication)*



CoW Financial and Organisational Performance Report January to March 2021 available

Council approved the Financial and Organisational Quarterly Performance Report for the period January to March 2021. To keep track of organisational performance, the City of Windhoek adopted a systematic approach to measure, monitor, and report on performance progress against the Transformational Strategic Plan for the period of 2017 to 2022.

The report forms part of the quarterly business cycle and is yielding positive results by way of increasing accountability and serving as a communication tool through which information is shared, values are reinforced, and relationships are fostered within the organisation.

The report can be viewed under the Councillors' portal, on the City of Windhoek website at www.windhoekcc.org.na, as part of the agenda documents for the August council meeting.



Creation of a dedicated fund for the development of public open spaces (parks) in Windhoek

Council resolved that the proceeds from sales of land as part of the subdivision of portions from public open spaces, be kept in a dedicated fund.

These funds are to be used for the development of the public open spaces (parks) in the city, effective 1 September 2021.

The City has in the past experienced challenges regarding the development and maintenance of parks, and thus, the new approach to run a dedicated fund for this purpose is expected to help address these challenges.

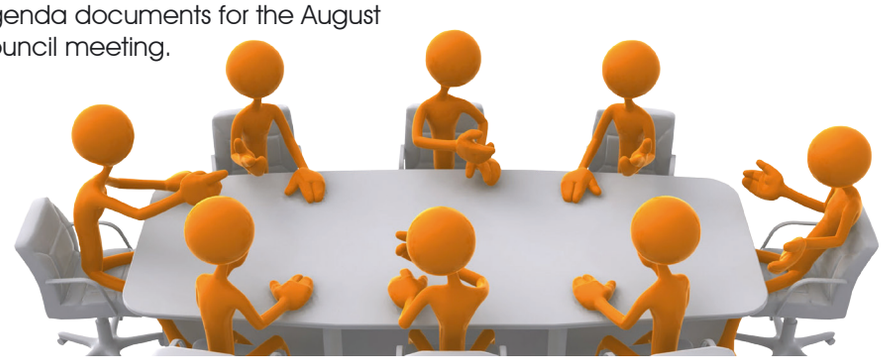
Postponement of the Windhoek /Ae //Gams Arts and Cultural Festival

Council approved the postponement of the Windhoek /Ae //Gams Arts and Cultural Festival which was scheduled to take place from 28 to 30 October 2021.

The restrictions of the COVID-19 pandemic, such as social distancing requirements, and limits on the number of people allowed per gathering, negatively impact on the successful hosting of an event of this nature. Thus, the festival will be postponed until all restrictions are lifted and the situation has stabilised.

The festival aims to develop and promote arts and creativity as a means of expression, and connecting people across cultural barriers whilst stimulating the generation of economic opportunities.

Please take note that the above are only highlights of the ordinary council meeting that took place on 31 August 2021. More details about all the items discussed are available on our website under the Councillors' portal at www.windhoekcc.org.na



#SOCIAL MEDIA CHATS
Your questions answered

By Lydia Shifa *(Online Communication officer)*

We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

Can you please tell me the process of how to request for my municipal statement?

Good day. You simply call our customer contact centre on 061 290 3777 to get your balance on the phone or you can request for the full statement via e-mail at our enquiry e-mail: enquiry@windhoekcc.org.na

Are there any residential occupancy regulations that are applicable to emergencies like the current epidemic? Is permission needed from the CoW to work from home during a pandemic?

Alternatively, does the GRN Public Health Act (COVID General Regulations) that makes provision for vulnerable people to work from home (as made provision for in Part 2 article 9) give exemption from CoW approval.

Good day. The City of Windhoek Resident Occupation Policy is for businesses that are operating from a residential area or home, not for individuals working from home due to COVID-19 or if your company allows it.

Make it make sense to me. I accidentally bought N$500.00 worth of electricity for a wrong place. Apparently for it to be reversed, I need to pay N$600.00 for handling fees.

The applicable fee is actually N$345 and not 600. This fee is used to cover the call out of the electrician because an electrician is required to go and punch in the token on the wrong meter, (and cancel it) to make sure it cannot be used again. For more information on this, kindly contact our electricity department on 290 2413.

Can someone please explain to me what is improve rates and ground rates on our Body Corporate account?

Ground and improvement rates refer to levies paid, in accordance with the Local Authorities Act 23 of 1992 as amended, by the owner of any rateable property in a local authority area for the benefit of the funds of the local authority council. It is commonly known as rates and taxes (or assessment rates). Ground rates are calculated from the land value of the property using a rating factor which is currently 0.000920 per one Namibia Dollar.

If you look at your statement, you will notice at the bottom, that there is a column indicating site value. If you take that site value and multiply it with the aforementioned rate factor, you will get the amount being reflected on your statement as ground rates.

The same goes for the Improvements rate. There is also a column below the statement indicating the value of the improvements and if you apply the rate factor for improvements which is 0.000545 cents per one Namibia Dollar, you will get the same amount reflected on the statement as improvement rate.

These two amounts are what is referred to as rates and taxes payable to the City. Rate factors are subjected to changes every financial year. Values remain constant for five years before they are reviewed unless a client carries out additions to their properties.

City of Windhoek, please do notify us beforehand that the water will be closed. This story of closing the water without any word is not nice, please.

Most water interruptions in the City are caused by pipe bursts and unplanned incidents. Because these incidents are unforeseen and unplanned, it is impossible to forecast and inform residents beforehand. However, we try to inform residents via our social media platforms as soon as we know of any water interruptions within the City.





Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we'll include selected ones in the Aloe from now on.

The Gateway to Endless Opportunities

City of Windhoek

Vision: To be a SMART and Caring City by 2022

PUBLIC NOTICE

TOGETHER WE CAN BEAT THE VIRUS

Interim Valuation Roll: Municipal Council of Windhoek

3 September 2021

In line with Section 69 of the Local Authorities Act, 1992 (Act 23 of 1992), as amended, notice is hereby given that the Provisional Interim Valuation Roll containing provisional values for rateable properties within the Municipal Council of Windhoek is laying open for inspection at Customer Care Centre, 80 Independence Avenue, City of Windhoek head office at valuation desk. The inspection is open during office hours from 8h00 to 16h00.

All owners of rateable properties whose valuation is contained in the Provisional Interim Valuation Roll may lodge objections within 21 days from the date of publication of this notice against any of the valuations contained in the Provisional Valuation Roll. Objections, addressed to the Chief Executive Officer and clearly stating the grounds of objection, should be hand in on or before **24 September 2021, at 16h00.**

A Valuation Court hearing will be held at the Council Chambers at City of Windhoek Head office on 7th October 2021 at 9h00 a.m. to consider the Provisional Valuation Roll and the written objections lodged, if any.

Objectors or duly authorized legal representatives should be present at the Valuation Court hearing.

Mujiwa G. Mayumbelo
Acting Chief Executive Officer

Issued by: Office of the Chief Executive Officer
Corporate Communications, Marketing and Public Participation
E-mail: cowcommunication@windhoekcc.org.na

The Gateway to Endless Opportunities

City of Windhoek

Vision: To be a SMART and Caring City by 2022

PUBLIC NOTICE

TOGETHER WE CAN BEAT THE VIRUS

Reopening of play and recreational parks

27 August 2021

The City of Windhoek would like to inform the public of the reopening of the Brakwater "Paalkies" and Goreangab dam effective from 1 September 2021.

Due to the limitation on the number of people allowed per gathering, the municipal swimming pools will remain closed for public use. The sports clubs will however be allowed to use the swimming pools for training purposes. The Lapa area at the swimming pool will remain open for private function bookings. The public is therefore requested to strictly adhere to the Covid-19 regulations in place when visiting the municipal recreational facilities.

For enquiries, please contact, Sydney Goagoseb at 061-290 3546

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The Gateway to Endless Opportunities

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SELF-READING (SMS)

This service allows you to submit your monthly water / electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration

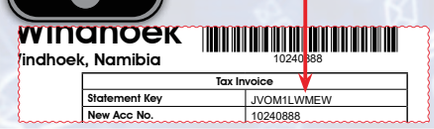
You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269600. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: **EXAMPLE**
mreg (space) **accountNo*statementKey** → **send to 269600**



The Account Number and Statement Key can be found on your monthly statement at the **[indicated the position on the statement where the key is found]**. Please note only the Statement Key on the latest statement will be accepted.

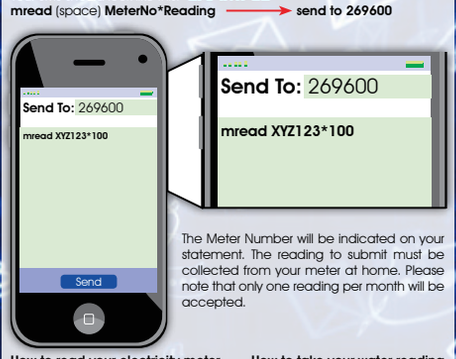
WHERE TO FIND THE STATEMENT KEY ON YOU STATEMENT



2. Reading Submission

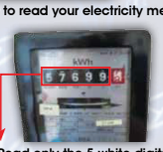
Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269600. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**
mread (space) **MeterNo*Reading** → **send to 269600**



The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted.

How to read your electricity meter



Read only the 5 white digits

How to take your water reading



Read only the first 4 black digits

NB: A FEE OF N$0.40 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED

The City of Windhoek is experiencing challenges in accessing some properties to take meter readings. Clients are however encouraged to register and submit readings via sms.

TO AVOID ESTIMATIONS ON THE ACCOUNT, CLIENTS ARE ENCOURAGED TO REGISTER FOR SELF – READINGS VIA SMS.

For further enquiries on sending readings via SMS kindly contact 290-3026, 290-2303, 290-2135, 290-2221, 290-2213 and 290 2566.

By submitting your water and electricity meter readings you will then ensure that your statement reflects the actual charges for both electricity and water consumption.

Your cooperation in this regard will be much appreciated.

The City of Windhoek remains committed to deliver effective and efficient municipal services, thereby enhancing the quality of life of all our people.

Issued by:
Office of the Chief Executive Officer
Corporate Communications, Marketing and Public Participation
E-mail: communication@windhoekcc.org.na

OFFICE OF THE CHIEF EXECUTIVE OFFICER

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WINDHOEK, NAMIBIA

City of Windhoek
The Gateway to Endless Opportunities

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MEDIA RELEASE

Tuesday, 24 August 2021

CITY OF WINDHOEK RESPONSE TO THE NAMIBIAN NEWSPAPER ARTICLE TITLED "FAT SALARIES FOR CITY BOSSES ….WAGE BILL EATS UP WINDHOEK BUDGET".

The Namibian Newspaper in an article dated 24 August 2021 alleged that the Windhoek Mayor Dr. Job Amupanda is set to earn an increment in his allowance which is comparatively N$ 5,000.00 more than his predecessors.

The alleged increase in the allowance of Dr. Amupanda and other councillors is factually incorrect.

Council meeting of 7 November 2019, (Resolution 270/11/2019) resolved that there would be no increments to the allowances of the Councillors. This position was further re-confirmed recently in a directive received from the Minister of Urban and Rural Development, Honourable Erastus Uutoni which advised of a zero increment on Councillors' allowances for the financial year as per the approved City of Windhoek 2021-2022 budget. The same information was shared during the budget presentation to the media on 23 August 2021, which the author of this article attended.

In the same article, the author incorrectly stated that the approved budget for 2021/22 has recorded a deficit of N$213 408 333.00, however, this amount is clearly indicated in the presentation made to the media that it is a surplus and not a deficit as reported.

It should further be noted that the City of Windhoek remains committed to prudent financial management and principles of good corporate governance.

Therefore, journalists are hereby requested to kindly confirm their facts prior to publication and demonstrate ethical and responsible journalism in order to ensure the dissemination of factual information to the public. It is against this background that the City of Windhoek expects an apology and re-publication of the said article, with facts or a retraction, with immediate effect.

-END-

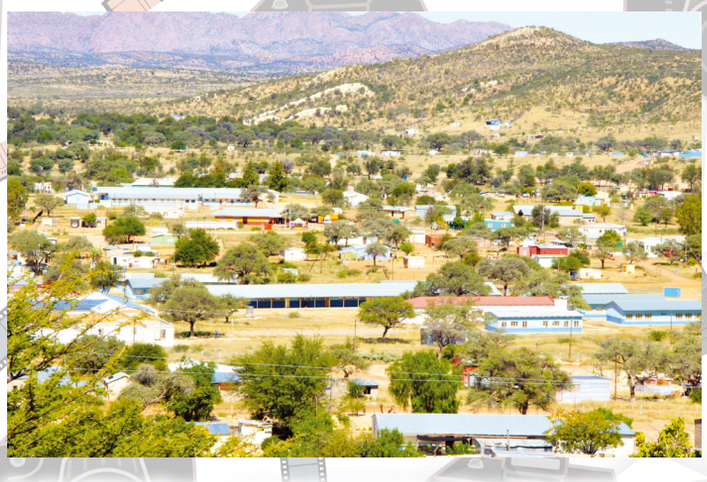
ISSUED BY:
City of Windhoek
OFFICE OF THE CHIEF EXECUTIVE OFFICER
Corporate Communications, Marketing, and Public Participation

For more information about this statement, please contact our Corporate Communication Section at Tel.: 061 290 3797 /2044, or email: cowcommunication@windhoekcc.org.na

Aloe "seen around"



Members of the CoW's Formalisation of Informal Settlements and Integration of Groot Aub Committee visited the Groot Aub settlement recently. The committee used the opportunity to familiarise themselves with the area and learn more about its land invasion, housing, water, and sanitation challenges. (Photo: Jenny Wilheikki)



The Groot Aub settlement was included in Windhoek's boundaries in 2017. (Photo: Jenny Wilheikki)



A section of the Groot Aub settlement as seen from a vantage point. (Photo: Jenny Wilheikki)



A group of Windhoek residents from Otjomuise handed over a petition at Town House on 19 August. The petition highlighted their concerns around a lack of land and housing.



Alderwoman Fransina Kahungu (middle) was happy to see colleagues Pierre van Rensburg (left), the CoW strategic executive Urban and Transport Planning, and Obrien Hekandjo, CoW strategic executive Electricity, at a media event at Town House in September.



City Councillor Sam Nujoma (front) scrutinizes his programme during the recently concluded workshop on land and housing in Windhoek. Councillor Bernardus Araeb is visible in the back. (Photo: Harold Akwenye)

Learn more about the stories behind these photos on our social media channels!

INFORMAL SETTLEMENT UPGRADING

Gearing Towards Incremental Housing Development

INFORMAL SETTLEMENT UPGRADING PILOT PROJECT



BEFORE

AFTER

AFFORDABLE PRICE

Ranging from N$91,464.00 to NS166,906.00

From N$774.47 to N$1,273.81 Per Month

For 25 Years (Insurance inclusive) excluding transfer cost

HOUSING OPTIONS

1. **BASIC SHELTER**
2. **1 BEDROOM**
3. **2 BEDROOMS**

DOCUMENTS REQUIRED TO REGISTER:

- Proof of ownership of erf
- Certified copies of identity documents of spouse (if applicable)
- Marriage certificate (if applicable)
- Latest pay slip/s or proof of incomedeclaration of income from the police
- Postal address and contact number

INFORMAL SETTLEMENT UPGRADING

Gearing Towards Incremental Housing Development

A proud initiative by:

City of Windhoek

NHE Affordable and Quality Housing

For more Information, contact:

City of Windhoek - Charmaine Kavarure: 290 3417/2415 | NHE - Ndaty Tshilunga: 292 7251

Charmaine.Kavarure@windhoek.org.na | shafombabit@nhe.com.na

STUDENT CYCLING TRAINING PROGRAM

Implemented by giz Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

DURATION: 3 MONTHS
FIRST EVENT: 25 SEPTEMBER 2021
TIME: 8:00 TO 13H00

VENUE: Corner of Shanghai and Mungunda Street, opposite Jacob Marengo Secondary School

The aim of this program is to teach students how to cycle and how to be safe on the road.
The training will be held once a month and has two components:
- **Road safety training**
- **Cycling training**

To apply, contact:

- **NUST** - Ms. Julia
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  0814790922
- **UNAM** - Mr. Richard
  rmuhali98@gmail.com
  0814485837
- **IUM** - Ms. Susan
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PRIVATE SECTOR ROAD SAFETY FORUM
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