

TOGETHER WE CAN BEAT THE VIRUS

# Aloe



City of Windhoek

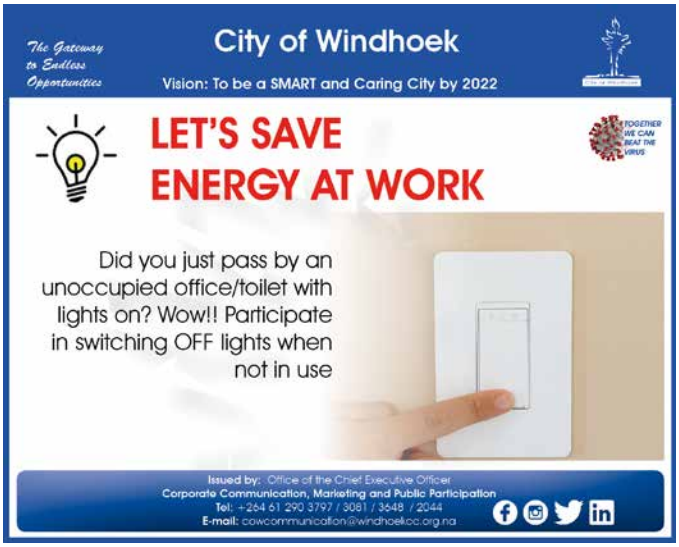
The Gateway to Endless Opportunities

**Issue 10**
December

*The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.*

**2021**


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***Happy Holidays:*** *(FLTR) Mayor Sade Gawanas, Junior Mayor Lesley Shetukana, Junior Deputy Mayor Ngeje Kavita, and Deputy Mayor Joseph Uapingene and all CoW employees wish Windhoek residents a happy and safe Festive Season!*

/cityofwindhoek

Visit our website: www.windhoekcc.org.na

E-mail: cowcommunication@windhoekcc.org.na

**Our Values:** Teamwork | Customer Focus | Communication | Fairness and Equity | Integrity



# Year-in-review photo issue

Dear Aloe readers. Welcome to our year-in-review photo issue for 2021. We take thousands of news-related photos for our publication each year; that's because a photograph of a happening helps our readers in many ways. Printed photos are incredibly important as they not only allow us to capture a certain moment in time, but also preserve it for generations to come and so are able to relive the wonderful memory or experience again and again. It provides proof that the event really happened, since you, the reader, can see it with your own eyes. It also takes the reader there, and lets you see the setting in which the event happened. Photos also play a crucial role in determining the look of our newsletters, especially the front page. So the Aloe team hope you enjoy sharing the year's printed photos - including some that didn't make the publication earlier in the year. After all, the main reason we go through the trouble of capturing and preserving our memories as photos is to be able to share them later. Not only with ourselves, but our family, friends, and dear ones as well. Finally, thank you to all our wonderful photo models, for sharing your precious moments with all Aloe readers!

Regards,

Lydia



***The Aloe Team of 2021:*** *Harold Akwenye (executive editor), Lydia Amutenya (editor), Botha (Shilo) Ellis (communication officer) and Lydia (Atuhe) Shifa (online communication officer).*

## The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

**CLICK HERE**
**to take the Aloe Survey**



**Thank you for taking the time to fill out this survey.**

Survey available on our website at:

http://www.windhoekcc.org.na/aloe_survey.php

## Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The public is welcome to give constructive feedback via the editor's column. If you have any comments, suggestions or contributions, send us an e-mail to cowcommunication@windhoekcc.org.na, or use our Post Office Box 59, Windhoek to send us a contribution via mail.

**Executive editor:** Harold Akwenye, manager, Corporate Communication, Marketing and Public Participation

**Editor:** Lydia Amutenya, section head, Corporate Communication

**Template design and layout:** Marketing

**IEC material developed by:** Marketing

**Printed by:** Department of HCCS

**Photos by** (unless otherwise indicated)**:** Botha Ellis (Communication officer)



# Mayor's corner

## Elders' Christmas Lunch – a message from Mayor Gawanas

"Dearest residents of Windhoek

As a tradition the City hosts an annual, mayoral Elders' Christmas Lunch. This year we will host the event later than usual due to the confirmed presence of the new variant of COVID-19, Omicron in Namibia. We felt it prudent to reschedule the event to 2022, while monitoring the situation. This decision was made to protect the safety of our residents, especially the elderly, who are vulnerable to contracting the virus. The new date will be communicated as soon as confirmed. Understandably, however prudent, the rescheduling may impact negatively on our elderly who have over the years enjoyed this mayoral gesture. We would like to take this opportunity to apologise for any inconvenience caused. As a caring City we will continue to ensure public health and that our residents are safe by providing all the necessary support during this Festive Season. Therefore, I urge our beloved residents to ensure that they are vaccinated, avoid unnecessary gatherings, wear masks correctly and adhere to established national COVID-19 regulations.

Christmas is an annual festival commemorating the birth of Jesus Christ, which is observed on 25 December each year among the Christian community around the world. In the Namibian context the Christmas celebration is when all Namibians, regardless of their religions or cultural backgrounds, reflect on how fortunate we are to live in a country with family values, human rights, and freedom of speech. On behalf of the Municipal Council of Windhoek and the Mayoral Relief Fund - who normally organises this annual event - I wish each of you a safe, happy, and healthy holiday season filled with joy, hope and comfort.

Thank you."



***Sharing is caring:*** *Some of the food hampers that the CoW shared during the Elders' Christmas Lunch in 2020.*



***Joy to the world:*** *The Festive Season is about showing that you care. Last year's Elders' Christmas Lunch was well attended despite restrictions because of COVID-19.*

# January - February photo highlights



***Flood warning:*** *Ndinelao Gabriel of the Disaster Management team within the Red Cross Society of Namibia and officials of the CoW visited informal settlements in danger of flooding around Windhoek.*



***Courtesy:*** *The newly-elected Municipal Council of Windhoek paid a courtesy visit to the Khomas Regional Council to introduce themselves to Governor Laura McLeod-Katjirua.*



***Wi-Fi for Bokamoso:*** *(FLTR) Tanya Stroh (Deputy chairperson of the Bokamoso Trust), Hilda Nathanael (CoW Smart City coordinator), Leonora Joodt (CoW section head, SME Development), and Efraim Vilho (ICT manager at StartUp Namibia) at the Bokamoso WI-FI launch.*




***People of the south:*** *The chairperson of the Maltahöhe Village Council, Councillor Hanna Swartbooi, and her delegation paid a courtesy call on Mayor Job Amupanda. The aim of the visit was to discuss and strengthen the partnership and co-operation agreement between the two local authorities - signed in 2017.*



# CITY OF WINDHOEK
## Council 2022

### VISION
To be a SMART and Caring City by 2022

### MISSION
To Enhance the quality of life for all our people by rendering efficient and effective municipal services.


Cllr SS Gawanas
Mayor
LPM


Cllr J Uapingene
Deputy Mayor
NUDO


Cllr N Larandja
Chairperson of the Management Committee
(MC) IPC


Cllr B Araeb
(MC) IPC


Cllr J Hecht
(MC) IPC


Cllr Dr. O Uukule
(MC) IPC


Cllr I Skrywer
(MC) LPM


Cllr M Lombardt
SWAPO


Cllr A Kwenani
SWAPO


Cllr Q Kamati
SWAPO


Cllr SS Nujoma
SWAPO


Cllr FN Kahungu
SWAPO


Cllr Dr. J Amupanda
AR


Cllr I Keister
AR


Cllr CC Hanases
PDM

City of Windhoek

## MANAGEMENT STRUCTURE


CEO
Vacant


SE: Human Capital and Corporate Services
MG Mayumbelo


SE: Infrastructure, Water and Technical Services
L Narib


HEAD: City Police
AK Kanime


SE: Urban and Transport Planning
P van Rensburg


SE: Electricity
OA Hekandjo


SE: Housing, Property Management and Human Settlements
F Maanda


SE: Finance and Customer Service
J Comalie


SE: Information and Communication Technology
Vacant


SE: Economic Development and Community Services
Vacant

"The Gateway to Endless Opportunities"

# February - March photo highlights



***Creating awareness:*** *Ndafewa Shapenga (second from the right), a Goreangab resident, said that the information on the flood prevention flyers provided by Helon Muhaindjumba and the rest of the CoW team are good to have and know.*



***Courtesy:*** *The City currently runs two Early Childhood Development centres. The Rocky Crest Centre is on the corner of Liberty Island and Lanzarote Streets, in Rocky Crest. The centres are managed by a centre coordinator, Ms. Tella Ortmann (front middle).*



***Elderly advice:*** *Alderman Matheus Shikongo (left) - former CoW Mayor - paid a courtesy call to Mayor Job Amupanda in February.*



***Helpful residents:*** *After a public call to action by Fourie van den Berg, a minister at the Dutch Reformed Church in Eros, Windhoek residents joined teams of the City of Windhoek to fix potholes in selected streets in the capital. Thank you for all the help!*



# Making Windhoek the Safest City in Africa




# VEHICLE INSPECTION TIPS

**Please inspect your car before a road trip**

Most accidents on our roads are caused by things within our control, such as a poorly maintained or an unroadworthy vehicle. Therefore, please inspect your vehicle before you travel for holiday this festive season.

- Ensure that your windscreen wipers are functioning properly.
- Tires must be in a good condition, not worn out.
- It is also important to check your tire pressure, to make sure that your car can brake, grip and steer properly.
- Check oil level, it is absolutely essential in making sure your car's engine is running smoothly
- All indicators and lights must be functioning well and emitting sufficient light.
- Stock your car with an emergency kit -especially a flashlight, blanket, first-aid kit, reflective triangle, fire extinguisher and some basic tools.
- And please ensure that your license disc is valid.



**NB: Best way to ensure your car is safe and ready for a long trip, is by having it regularly serviced.**

*Windhoek City Police wish you all a very peaceful and Crime Free Festive Season.*

*Enjoy your holiday.*

**To contact City Police:**

**Call Centre:** 290 2239
**Tollfree Number:** 302 302
**SMS:** 4444

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# March - April photo highlights



***Looking after our heritage:*** *The National Heritage Council of Namibia and the Namibia Red Cross visited the mayor's office. Dr. Rosa Persendt (front row, second from the left) is the chairperson of both organisations. The other officials appearing in the photo are FLTR (front row): Fillemon Hambuda (CoW Management Committee Chairperson), Dr. Persendt, CoW Mayor Job Amupanda, and CoW Deputy Mayor Clemencia Hanases. FLTR (back row): Dr. Kennedy Kariseb (NHC council member), Glynis Harrison (Namibia Red Cross Secretary General), Erica Ndalikokule (NHC Director), Mujiwa Mayumbelo (CoW acting CEO), Zurilea Steenkamp (CoW acting SE for Economic Development and Community Services), and Chris Eita (CoW Manager External Relations and Networking)*



***Treating water:*** *City of Windhoek councillors visited the WINGOC water reclamation plant to familiarise themselves with Windhoek's excellent water treatment processes.*



***Safer streets:*** *The Roads Authority (RA) agreed in principle to partner with the City of Windhoek to erect traffic lights at busy intersections in Windhoek's northwestern suburbs. Mr Conrad Lutombi (front, second from right), the RA's chief executive officer, visited Mayor Job Amupanda on invitation of the City's leadership, to discuss ways of closer cooperation between the two organisations.*




***Rate watchers:*** *The Windhoek Rate Payers Association (WRRA) paid a courtesy call on Windhoek Mayor Job Amupanda in April. During the meeting, the association called on the City to introduce a pensioners and vulnerable people rebate or discount, especially on water, since there is already a discount for pensioners on electricity.*



# Making Windhoek the Safest City in Africa




# ROAD SAFETY TIPS

- Don't drink and drive
- Avoid using a mobile phone while driving
- Portray a positive attitude towards other road users
- Do not increase your speed when being over taken;
- Do not overtake on blind spot.
- Do not overtake multiple vehicles, be patient and give a chance to those in front of you to overtake first
- When driving at night, please dip your headlights well before an approaching vehicle gets within the range of the main beam
- Use daytime running lights to improve your visibility to other road users
- Ensure that all occupants are wearing seat belts
- Use child restraints for younger children.
- If you are driving a pick-up vehicle (bakkie), please don't carry more than six persons in the goods compartment, it is risky and unlawful.



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# May photo highlights




***Genuine concern:*** *In a show of genuine concern for the wellbeing of residents, the Ministry of Urban and Rural Development donated two, new ambulances to the City of Windhoek.*



***16 000 and counting:*** *Over 16 000 Windhoek residents in a single year can now depend on an acknowledgement of their land tenureship from the City of Windhoek. Land holders receive an official Certificate of Acknowledgement of Land Occupation from the City as part of an organised process.*



***Partnering for progress:*** *As part of a cooperation and partnership agreement between the City of Windhoek and the Tsumeb Municipality, employees on secondments joined our team to work for various departments within the City of Windhoek.*



***Working towards formalisation:*** *The City of Windhoek councillors who are members of the Formalisation of Informal Settlements and Integration of Groot Aub Committee visited the Groot Aub settlement on 11 May. The aim of the visit was to familiarise themselves with and understand the challenges in Groot Aub and other informal settlements in order to find solutions to issues such as land invasions, housing, water and sanitation.*





# Making Windhoek the Safest City in Africa




# ROAD SAFETY TIPS

## Pay your traffic tickets



- Failure to pay your traffic ticket by the due date, or failure to appear in court to contest your traffic ticket could result in a warrant for your arrest.
- Always check your ticket for the payment due date and the conditions set thereof.
- The longer you delay to pay or resolve your traffic ticket, the steeper the penalties will generally be.
- If there is a warrant out on your name, you could be arrested and be held in custody while waiting for court to hear your case.
- You may face jail time or incur additional fines over unpaid traffic ticket
- Before you brush your traffic tickets under your carpet, think of the unwanted consequences that come from unpaid tickets. Imagine driving out of town for holiday and got pulled over at a road block and arrested over an unpaid traffic ticket.
- Don't spoil your holiday plans, please settle your unpaid traffic fines before you travel.
- Come to the Windhoek City Police Office, situated at the corner of Sishen and Essen Street, in Windhoek North, Opposite fire brigade, or call 061 290 2015 to find out if you have unpaid traffic tickets.
- You can either pay cash or with Debit/Credit card.
- Don't allow traffic violation become the cause for your arrest. Always observe and respect traffic rules and regulations.

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# June - July photo highlights




***Junior mayors open up:*** *Lesley Shetukana and Ngeje Kavita chatted to the Aloe and shared some insight into who they are during a visit to the council chambers at Town House.*




***Not happy:*** *A group of Windhoek residents from Otjomuise handed over a petition at Town House. The petition highlighted their concerns around a lack of land and housing.*



***Cleaning Windhoek:*** *With the end of each rainy season, our Parks division cleans the sidewalks, traffic islands, and traffic circles of various busy routes in the city. The City contracted 35 SME's to do the weeding and cleaning in cooperation with our internal teams. According to Jaco Fourie (left), the section head for Logistical Support at the Parks division, Windhoek has grown so big that it takes a long time to do the cleaning with our limited internal resources only, hence the outsourcing of some of the cleaning work.*

# Making Windhoek the Safest City in Africa




# VEHICLE BREAK-INS TIPS

**Prevent your car from being broken into**

- Keep windows of your vehicle closed, doors locked, and car alarm activated whenever you park.
- Please don't walk away before making sure that your car alarm responded.
- Always confirm if your car is really locked by checking the lock handles manually.
- Park in well-lit areas
- Don't leave your valuables such as laptops, handbags, wallets and electronic devices on the car seats.
- Don't make yourself an easy target, be careful, simple items such as USB, loose change, jacket or plastic bags left in the plane view may encourage thieves to break into your car.
- If you have to leave things in the car, please put them in to your boot, but, do this before you get to the parking lot. Criminals often stake out parking lots looking for targets, particularly people putting items in their boot.



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# July - August photo highlights



***Respect:*** *Windhoek Mayor Job Amupanda signed a book of condolences in honour of the late Paramount Chief Vekuii Rukoro at Commando Hall in Katutura in July.*



***Money matters:*** *Finance strategic executive Jennifer Comalie presented the CoW's budget to the local media.*



***Friendship:*** *Alderwoman Fransina Kahungu (middle) was happy to see colleagues Pierre van Rensburg (left), the CoW strategic executive Urban and Transport Planning, and Obrien Hekandjo, CoW strategic executive Electricity, at a media event at Town House.*



***Workshopping land:*** *City Councillor Sam Nujoma (front) scrutinizes his programme during the recently concluded workshop on land and housing in Windhoek. Councillor Bernardus Araeb is visible in the back.*



# Making Windhoek the Safest City in Africa




# PROPERTY PROTECTION TIPS

- Don't leave your house/property unattended during holidays, unless it is well secured.
- Please ensure that you have put all safety measures in place to prevent your house/property from being broken in to while you are away on holiday.
- Don't discuss holiday plans in front of strangers;
- Don't post details about your holiday plans on social media
- Ask your local Neighbourhood Watch group to keep an eye on your property, and give a trusted neighbour your contact details in case of an emergency
- Don't keep large amounts of money or jewellery at home
- Do not leave your firearms at home unattended. You can take your firearms to the nearest Police Station for safe keeping, for a period not exceeding a month.
- Report any suspicious vehicles, persons, or movement to the police (strangers walking in your street, suspicious looking cars or cars without registration numbers driving around, barking dogs at night, etc.)



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# August - September photo highlights



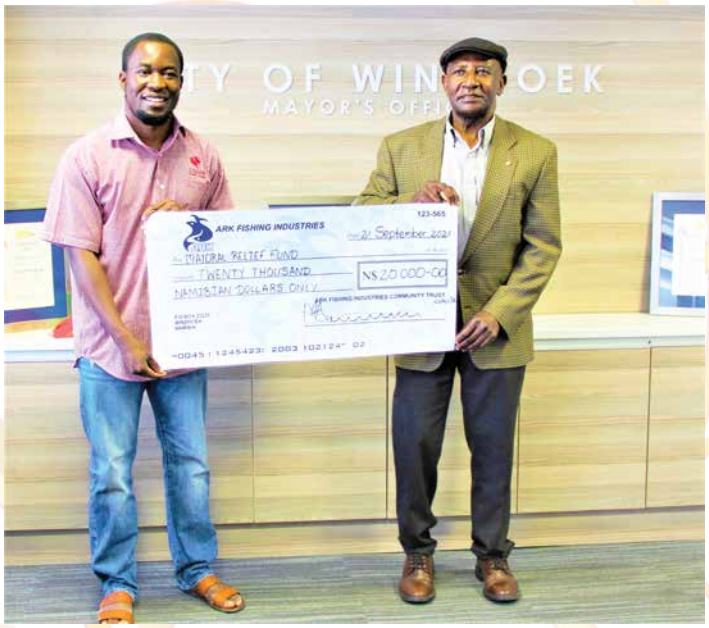
***The winners:*** *The City of Windhoek's deputy mayor, Councillor Clemencia Hanases, handed over prizes to the 2021 Youth Artists and Authors Showcase who participated in the Richmond Sister City competition. Thirteen learners from various Windhoek schools took part in this year's competition organised by the City of Windhoek's sister city, Richmond City, from the United States. The competition held under the theme "United in Hope" saw eight of the thirteen learners from Windhoek walking away with prizes totaling N$6 400.*



***Olympians:*** *Namibia's popular Olympians, Christine Mboma (second from the left) and Beatrice Masilingi, visited the City of Windhoek in August, shortly after their return from the Tokyo Olympic Games. They were received by Mayor Job Amupanda, Deputy Mayor Clemencia Hanases (left), and new CoW chairperson of the management committee, Councillor Ndeshihafela Larandja (right). Mayor Amupanda told the athletes: "Your achievements remind us about how difficult it is to train and support athletes. We are using your performances to shame ourselves into not just cheering you on, but asking, what is it that we have done for sport and sport development in Windhoek, and also in Namibia?"*



*The External Relations and Networking division said goodbye to their interns during a small farewell at the City Café. Manager Chris Eita (middle front) thanked the interns for their valuable contributions during their internship and wished them success in their budding careers.*




***Patron:*** *Former City councillor Matheus Amadhila donated N$20 000 to the Mayoral Relief Fund in September, and pledged another N$20 000 towards the CoW Elders' Christmas Lunch. Councillor Amadhila said he decided to contribute to the City of Windhoek's social agenda as an example for other corporations to assist the less privileged. The donations were made through Ark Fishing Industries, a company belonging to Councillor Amadhila. Mayor Amupanda declared Councillor Amadhila the patron for this year's Elders Christmas Lunch.*

# Making Windhoek the Safest City in Africa




## SHEBEENS/LIQUOR OUTLETS OPERATIONS DURING FESTIVE SEASON

- All shebeens/liquor outlets should be closed on public holidays. No selling of alcohol on public holidays
- No selling, supplying or dealing in alcohol to any person under the age of 18
- Please note that selling or supplying liquor to a person that is, or appear to be intoxicated is a punishable offence in terms of Liquor Act,1998 (Act 6 of 1998)
- Liquor outlets must stick to the operating hours as indicated on their liquor licence, or as per Covid-19 regulations
- Do not allow drunkenness or violent conduct to take place on your premises, it is a punishable offence
- Shebeens in residential areas are not allowed to play music or broadcast any other sound which causes or is likely to cause a noise nuisance to the people in the vicinity
- Kindly note that drinking alcohol or carrying an open alcohol container in a public space is prohibited.



*Windhoek City Police wish you all a very peaceful and Crime Free Festive Season.*

*Enjoy your holiday.*

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# September - October photo highlights



***Active mobility:*** *Windhoek Mayor Job Amupanda arrived on an e-bike for the launch of the Windhoek cycle lane project pilot phase in Khomasdal.*




***Keeping our streets clean:*** *World Clean-up Day is held on the third Saturday of September annually. The City of Windhoek in collaboration with our partners commemorated the day through a clean-up event on 18 September in Windhoek's Samora Machel Constituency.*




***Fighting COVID-19:*** *The CoW was supporting the ongoing COVID-19 pop-up vaccination drive spearheaded by the Office of the First Lady, Monika Geingos, in the continued fight against the pandemic. During the first event in Katutura, Deputy Mayor Clemencia Hanases said: "We are proud to support the initiatives of the Namibian Government toward Namibia's ongoing response to the COVID-19 pandemic. I believe what we are doing here today as partners will serve as a springboard for similar responses nationwide."*



***Caring for cancer:*** *The CoW junior council, in collaboration with the Cancer Association of Namibia (CAN), organised a five-kilometre fun walk in early September to raise awareness about childhood cancer. Junior council members sourced donations through their schools. The handover of the donations - including food items, cleaning materials and toiletries - took place after the fun walk. Parents, children, teachers as well as the Minister of Finance, Ipumbu Shiimi, supported the initiative and contributed to the donations.*



# Making Windhoek the Safest City in Africa



# NOISE POLUTION TIPS

## Noise pollution in any residential area is totally prohibited



- Please be considerate of your neighbours when celebrating festivities during this season, please keep noise minimum.
- Should you need to host a party, it is advisable that you make use of designated recreational facilities such as Goreangab Dam, Paaltjies and the Avis Dam, in order to avoid causing a noise nuisance to your neighbour.
- Should you wish to host a public event that may attract a large crowd, please note that you are required to seek approval from City of Windhoek
- Holding a party on the street or any other open space is totally prohibited, unless permitted by the Municipal Council.
- Please be reminded that display of fireworks within the City is totally prohibited

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# October photo highlights



***Keep moving:*** *According to Mayor Amupanda, one of the aims of the active mobility initiative is to lower transportation costs by providing a more affordable mobility alternative.*




***Planning to visit Windhoek?*** *The Holiday Season is upon us. Our Tourism Info Office in Independence Avenue provides a range of tourism and travel-related information to Windhoek visitors and residents alike. Let our information officers help with information on what to do in and around the city, where to find accommodation, and where to have the best meals in the capital! Did you know that the Tourism Info Office also supports small and medium tourism enterprises through mentorships and training to benefit from the mainstream tourism industry? Residents aspiring to invest in tourism initiatives are welcome to approach the office for mentorship, referrals and further assistance. Information around new tourism initiatives, including, but not limited to new products and/or service launches can be shared with our office to be considered for the city tourism offerings package - for great promotion for your product or service. Reach us on +264 61 290 2596 or 2092. We're open Mondays to Fridays from 7.30 to 13.00 and again from 14.00 to 16.30 (closed on Saturdays, Sundays and public holidays).*




***#DoYourPart:*** *A number of CoW and other volunteers assisted to receive residents at the COVID-19 pop-up vaccination drive spearheaded by the Office of the First Lady, Monika Geingos. They shared important information around how to stay safe during the pandemic. Here Iyaloo (left) and Cara show off the hashtag of the campaign - #DoYourPart.*

# PUBLIC NOTICE

TOGETHER WE CAN BEAT THE VIRUS

# Continuation of City of Windhoek Municipal Service Audit 2021

## 8 December 2021

Please take note that the City of Windhoek Municipal Service Audit will be extended to **Auasblick** on 13 December 2021. The audit aims to verify that information on our municipal billing system corresponds with the actual services rendered.

To carry out the audit exercise, municipal officials need to have access to all properties in Windhoek as stipulated in the Local Authority Act 23 of 1992 Section 91(1&2).

The audit will be carried out on weekdays during business hours from 7:30 to 16:30 and from 16:30 to 19:00 and on weekends from 8:00 to 16:00. No audit are done outside the above designated times. Therefore, no entries should be allowed in properties for audit reasons.

City of Windhoek municipal officials doing the audit will be identifiable by navy blue t-shirts branded with the City of Windhoek logo. The officials will also display their City of Windhoek employee cards. The officials will also have their personal protective equipment and they will adhere to COVID-19 guidelines when visiting

The public cooperation in the completion of this exercise will be highly appreciated.

**For any questions during the audit, please contact our Customer Contact Centre on 061-290 3777.**

**Issued by:** Office of the Chief Executive Officer

**Corporate Communications, Marketing and Public Participation**

# October - November photo highlights



*The Wernhil and Khomasdal open markets were crowned the cleanest in the city in the big and small market categories respectively during the official commemoration of the Health and Hygiene Promotion Month 2021 on 15 October at Town House. Twahangana Market in Hakahana was awarded the trophy for being the most improved market as far as cleanliness goes. Speaking at the event, Windhoek Deputy Mayor Clemencia Hanases said, "Congratulations to our worthy winners. This event gives us an opportunity to share, inform and remind community members and food handlers of the importance and necessity of health and hygiene practices in our daily lives. This year it's more important than ever as we strive towards the elimination and reduction of the spread of infections and diseases, like COVID-19."*



***Happy birthday:*** *The City Police celebrated 15 years of operations on 18 November. What is a birthday without cake? Deputy Mayor Clemencia Hanases had the honours of cutting the cake in celebration of the anniversary. She was accompanied by Chief Abraham Kanime and Commissioner Basson of NAMPOL.*




***Money talks:*** *The CoW hosted its fifth Windhoek Mayoral Business Forum on 10 November. The platform aims to engage Windhoek-based businesses on issues of mutual interest that are meant to steer Windhoek's economy to new heights. Windhoek Mayor Job Amupanda emphasised the importance of economic architecture and economic reengineering as a way to stimulate and grow the economy. The event was streamed live and a video copy of the discussions is available on the CoW Facebook page.*



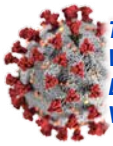
***RIGHT: Mutual interests:*** *The new Namibian Ombudsman, Basilius Dyakugha, paid a courtesy call on Mayor Amupanda in early November. The two leaders discussed areas of mutual interest, including restoring the human rights and dignity of people living in informal settlements, service delivery and education.*

*The Gateway to Endless Opportunities*

# City of Windhoek

Vision: To be a SMART and Caring City by 2022

# PUBLIC NOTICE



*TOGETHER WE CAN BEAT THE VIRUS*

## DOWN-SCALING OF THE MUNICIPAL BUS SERVICE DURING FESTIVE SEASON (20TH DECEMBER 2021 UNTIL THE 08TH JANUARY 2022)

The City of Windhoek's Department of Urban and Transport Planning herewith wishes to inform our valued clients, particularly those who make use of the municipal bus service that there will be a down scale of our public transport service to fit the demand during this festive period effective from the **20th December 2021** until the **08th January 2022**. Normal operations will resume on the **10th January 2022**. The Department apologizes for any inconvenience this might cause to our esteemed customers.

The Department wishes all its clients a Happy New Year.

| **Contact Persons** | |
|---|---|
| Dispatch office<br>061-290 2436 | Erwin Kamundu<br>061-290 3670 |

**Issued by:** Office of the Chief Executive Officer
**Corporate Communication, Marketing and Public Participation**

# November - December photo highlights



***Long-term outlook:*** *The Political, Economic and Commercial Section Chief at the United States (US) Embassy in Namibia, Stephanie Reed, paid a courtesy call on Windhoek Mayor Dr. Job Amupanda on 15 November. Ms Reed said the visit was part of her familiarisation of different stakeholders that she'll engage in executing her duties in her new role. Mayor Amupanda said the CoW is looking for long-term, impactful development cooperation that will address youth unemployment in the country. He also requested the US embassy to consider building an open market for vendors selling fruits along Nelson Mandela Avenue, near where the new US embassy is under construction.*




***Municipal coronavirus solidarity package:*** *Our close relationship with sister-city Bremen helped ensure grant funding of 50 000 Euro towards the City of Windhoek COVID-19 response. This includes the provision of COVID-19 equipment and personal protective equipment.*




***Road safety:*** *City councillors attended the switching on of new traffic lights in Otjomuise on 30 November. The traffic lights were installed at three intersections along Otjomuise Road; the intersections of Otjomuise Road with Eveline and Claudius Kandovazu Streets, Otjomuise Road with Beijing Street, and Otjomuise Road and Bonn Street. The Road Fund Administration and Roads Authority helped to fund the project which commenced in August at a cost of N$2, 290 000.00. City of Windhoek employees installed the traffic lights with the assistance of a contractor in civil works. The upgrading of the intersections will improve traffic flow and safety for pedestrians and cyclists on the busy route.*



***Meeting each other half way:*** *The CoW public meetings in Windhoek's 10 constituencies were well attended by residents.*

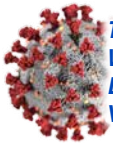


*The Gateway to Endless Opportunities*

# City of Windhoek

Vision: To be a SMART and Caring City by 2022

# PUBLIC NOTICE



*TOGETHER WE CAN BEAT THE VIRUS*

## SUSPENSION OF THE MUNICIPAL BUS SERVICE DURING FESTIVE SEASON (28TH DECEMBER TILL THE 31ST DECEMBER 2021)

The City of Windhoek's Department of Urban and Transport Planning herewith wishes to inform our valued clients, particularly those who make use of the municipal bus service that there will be a suspension of our public transport service during this festive period effective from the **28th December 2021** until the **31st December 2021**. The Department apologizes for any inconvenience this might cause to our esteemed customers.

The Department wishes all its clients a Happy New Year.

| **Contact Persons** | |
|---|---|
| Dispatch office<br>061-290 2436 | Erwin Kamundu<br>061-290 3670 |

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# December photo highlights



***Managing task:*** *The new CoW management committee is: (Front row) Mayor Sade Gawanas and Deputy Mayor Joseph Uapingene; and (back row) FLTR: Councillors Bernardus Araeb, Dr Ottilie Saarty Uukule, Jürgen Hecht, Ndeshihafela Larandja (chairperson), and Ivan Skrywer.*



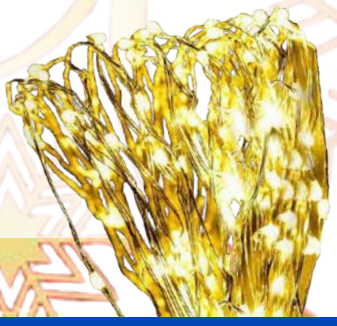
***New leader:*** *Mayor Gawanas received a bouquet of flowers from acting CoW CEO, Jennifer Comalie, during her inauguration ceremony at Town House.*



***Moving forward:*** *Newly-elected Windhoek Mayor Sade Gawanas received her first courtesy visit this morning. Bernardus Swartbooi, the leader of the Landless People Movement (LPM) political party and Dr Panduleni Itula, leader of the Independent Patriots for Change (IPC) political party, and their team members - including City Councillors Ndeshihafela Larandja and Ivan Skrywer – congratulated Mayor Gawanas on becoming one of the youngest, female mayors of Windhoek. Mayor Gawanas said: "I appreciate your support as leaders. We have a mammoth task ahead of us, but with your guidance we can do this together. Our purpose is clear; we must work together to achieve our objectives for the residents of Windhoek." Mr Swartbooi said: "People feel the need for things to happen. We now have the opportunity to do something tangible for Windhoek. To lead the almost 500 000 people of Windhoek is a tall order. The mayor's task is to reach out to everybody, but we are ready to work with you. We are ready to talk to each other. Dr Itula added: "I am absolutely delighted that we have someone indigenous to Windhoek as our mayor. When you delivered your acceptance speech, it was clear that you are a good communicator. You are a person who belongs. I believe you are the best person for decision-making. Anchor yourself in your responsibility of representing all the people of Windhoek. Let's move forward to deliver dignity to our people."*



***Happy Holidays:*** *(FLTR) Mayor Sade Gawanas, Junior Mayor Lesley Shetukana, Junior Deputy Mayor Ngeje Kavita, and Deputy Mayor Joseph Uapingene switched on Windhoek's Christmas lights on 9 December. They wish Windhoek residents a happy and safe Festive Season!*





# PUBLIC NOTICE

TOGETHER WE CAN BEAT THE VIRUS

## Extension of Temporary closure of the eastern entrance of Post Street Mall

## 9 December 2021

The Municipal Council of Windhoek (MCoW) herewith wishes to inform the public, landlords and businesses in the central business district that the upgrading of Post Street Mall (PSM) that led to the temporary closure of the eastern entrance of the penetration mall has been extended to 08 February 2022. The extension was necessitated by a number of factors that, unfortunately, will only be addressed after the December holidays. The construction hording and temporary sidewalk will be removed by 16 December 2021. The re-installation of the hording and commencement of works will be on 13 January 2022 whilst the project completion date will be on 08 February 2022.

Council, therefore, unequivocally apologies to the public and the affected businesses for any inconvenience that this extension might have caused.

**Enquiries:** Elia Haindongo, Coordinator: Investment Promotion and Liaison on Elia.Haindongo@windhoekcc.org.na or Tel: 061-290 2196.

**Issued by:** Office of the Chief Executive Officer

**Corporate Communications, Marketing and Public Participation**

# PUBLIC NOTICE

TOGETHER WE CAN BEAT THE VIRUS

## Balance Enquiry service

The City of Windhoek Balance Enquiry service provide the City of Windhoek clients the opportunity to enquire their municipal account balances by means of a SMS. For clients to use this service, they should register for the service by means of sending a SMS as described below and thereafter enquire on their balance as needed. Clients may register for more than one account. To register for balance enquiry, a combination of the account number and the latest statement key is required.

**Please take note,** when making an enquiry, payment of an account might take up to two days to reflect on the system depending on the method of payment used.




### How to Register

1. For Balance Enquiry activation, send "***Bal reg accountNr*StatementKey***" to **269600**.

   Example: ***Bal reg 12345678*JW1R7XCC1X*** to **269600**

2. A confirmation message will be send back as indication that the registration was successful.

**For any enquiries reach our Contact Centre on 061 290 3777.**




### How to enquire your balance

1. Once you have successfully registered for the Balance Enquiry service, balance enquiries can commence.
2. Two methods can be followed to perform the needed enquiry:
   a. Send ***"Bal accountNr"*** to **269600**
      i.e. ***Bal 12345678*** to **269600**
   b. Send ***"Bal check accountNr"*** to **269600**
      i.e. ***Bal check 12345678*** to **269600**
3. A SMS message will be received stating the municipal account balance for the account requested (the balance might be two days old depending on the method of payment used).

Each sms cost **N$0.40** on both platforms (MTC and TN Mobile).