

Department of Electricity: Electricity Tariffs
Electricity Tariffs Adjustment: Implementation from 1 September 2026

The City of Windhoek wishes to inform residents that, in line with the Electricity Act, 2007 (Act 4 of 2007), and as approved by the Electricity Control Board, electricity tariffs will be adjusted by an average of 3.6% for the 2026/2027 financial year.

This adjustment, effective from 1 September 2026, is necessary to maintain a secure, reliable, and high-quality electricity supply for all residents. The City of Windhoek strives to keep electricity as affordable as possible while ensuring that our infrastructure can meet the growing needs of our community. Electricity is an essential service, and these changes will help us continue supporting Windhoek’s social and economic development in a sustainable and caring manner.

Schedule of Approved Tariffs 2026/2027

Standard Categories	Tariffs					% Change in Tariffs					
	CODE	Fixed (N\$/month)	Capacity (N\$/Amp)	Energy (N\$/kWh)	Demand (N\$/kVA)	Access (N\$/kVA)	Fixed (N\$/month)	Capacity (N\$/Amp)	Energy (N\$/kWh)	Demand (N\$/kVA)	Access (N\$/kVA)
Residential postpaid over 20A	EL10		15.45	1.6616				3.0%	3.0%		
Residential prepaid	PPD			2.4298					2.0%		
Social prepaid (pensioner)-up to 250 units	PPP			1.6330					1.3%		
Social prepaid (pensioner)-251 units and more	PPP			2.4298							
General prepaid	PPB		-	3.7068					4.0%		
General <= 75A	EL20		19.76	2.2924				4.0%	4.0%		
General > 75A Flat	EL30		31.20	2.2924				4.0%	4.0%		
Social Services Prepaid	PPS			2.4700					0.0%		
Social Services 3 Phase Flat	EL50		30.00	1.4900				0.0%	0.0%		
Residential up to 20A	EL10		12.36	1.6616				3.0%	3.0%		
Residential with Business Consent	EL12		15.60	1.6788				4.0%	4.0%		
Reseller residential	EL91		15.45	1.7337				3.0%	3.0%		
Old age homes NON-DEMAND	EL83		8.00	1.3600				0.0%	0.0%		
Floodlights	EL87			2.6252					4.0%		
DEPARTMENTAL	EL82		27.04	1.7441				4.0%	1.7%		
Net-metring flat	ELNETN			1.2400					4.0%		

Time of Use - Tariff		Tariffs						% Change in Tariffs					
Connection Category	CODE	Capacity (N\$/Amp)	Peak (N\$/kWh)	Standard (N\$/kWh)	Off Peak (N\$/kWh)	Demand (N\$/kVA)	Access (N\$/kVA)	Capacity (N\$/Amp)	Peak (N\$/kWh)	Standard (N\$/kWh)	Off Peak (N\$/kWh)	Demand (N\$/kVA)	Access (N\$/kVA)
General > 75A TOU	EL30	31.20	2.8195	2.2945	1.7800			4%	5.0%	5.0%	5.0%		
General Demand TOU kVA	EL40		2.8195	2.2945	1.7800	171.60	88.40		5.0%	5.0%	5.0%	4.0%	4.0%
Industrial Demand TOU kVA	EL60		2.5675	2.0530	1.5700	171.60	88.40		5.0%	5.0%	5.0%	4.0%	4.0%
Industrial Demand TOU kVA MV	EL86		2.5675	2.0530	1.5700	171.60	82.16		5.0%	5.0%	5.0%	4.0%	4.0%
Social Services 3 Phase TOU	EL50	30.00	2.3700	1.9000	1.4300			0%	0.0%	0.0%	0.0%		
Social Services Demand TOU kVA	EL51		2.2400	1.7700	1.2900	162.00	78.00		0.0%	0.0%	0.0%	0.0%	4.0%
Old age homes DEMAND	EL84		2.0500	1.5800	1.1000	104.00	57.86		0.0%	0.0%	0.0%	0.0%	1.5%
DEPARTMENTAL Demand TOU	EL82		2.2144	1.7373	1.2501	165.00	85.00		1.5%	1.5%	1.5%	0.0%	0.0%
DEPARTMENTAL	EL82	27.04	2.2144	1.7475	1.2704			4%	1.5%	1.5%	1.5%		
Business <= 75A TOU	EL20	19.76	2.6928	2.2223	1.7519			4%	0.1%	0.1%	0.1%		
Departmental non-demand TOU	EL82	26.00	2.1636	1.6866	1.1997			0%	1.5%	1.5%	1.5%		
Net-metring flat	ELNETN		1.7400	1.3200	0.8900				1.0%	1.0%	1.0%		

Time of Use - UNBUNDLED Tariff							
GENERAL DEMAND TOU KVA – UNBUNDLED		Tariffs			% Change in Tariffs		
Time-of-Use Energy Tariffs		Peak Time	Standard Time	Off-Peak Time	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh		1.7400	1.3200	0.8900	2.87	0%	0%
Transmission Losses Charge – N\$/kWh		0.2300	0.1700	0.1100	-	0%	0%
Distribution Losses Charge – N\$/kWh		0.1300	0.0900	0.0600	7.69	0%	0%
Reliability Charge – N\$/kWh		0.1400	0.1400	0.1400	-	0%	0%
Distribution Network Charge – N\$/kWh		0.5400	0.5300	0.5300	7.41	0%	0%
Maximum Demand Charge N\$/kVA/month		171.00			3.51		
Network Access Charge N\$/kVA/month		88.40			3.85		

INDUSTRIAL DEMAND TOU KVA – UNBUNDLED						
Time-of-Use Energy Tariffs		Tariffs			% Change in Tariffs	
		Peak Time	Standard Time	Off-Peak Time	Peak Time	Standard Time
Energy Charge - N\$/kWh		1.7400	1.3200	0.8900	2.87	0%
Transmission Losses Charge – N\$/kWh		0.2300	0.1700	0.1100	0.00	0%
Distribution Losses Charge – N\$/kWh		0.1300	0.0900	0.0600	7.69	0%
Reliability Charge – N\$/kWh		0.1400	0.1400	0.1400	0.00	0%
Distribution Network Charge – N\$/kWh		0.5400	0.5300	0.5300	7.41	0%
Maximum Demand Charge N\$/kVA/month		171.00			3.51	
Network Access Charge N\$/kVA/month		88.40			3.85	

INDUSTRIAL DEMAND TOU KVA MV – UNBUNDLED						
Time-of-Use Energy Tariffs		Tariffs			% Change in Tariffs	
		Peak Time	Standard Time	Off-Peak Time	Peak Time	Standard Time
Energy Charge - N\$/kWh		1.7400	1.3200	0.8900	2.87	3.79
Transmission Losses Charge – N\$/kWh		0.2300	0.1700	0.1100	0.00	-
Distribution Losses Charge – N\$/kWh		0.1300	0.0900	0.0600	7.69	-
Reliability Charge – N\$/kWh		0.1400	0.1400	0.1400	0.00	-
Distribution Network Charge – N\$/kWh		0.2900	0.2900	0.3200	13.79	10.34
Maximum Demand Charge N\$/kVA/month		171.00			3.51	
Network Access Charge N\$/kVA/month		88.40			14.03	

Additional Charges/Levies		Tariffs		% Change in Tariffs	
		N\$/kWh		%	
Local Authority Surcharge		0.1100		0%	
ECB Levy		0.0212		0%	
NEF Levy		0.0160		0%	

NOTES	
1	Minimum charge for all demand metered consumers is 55kVA.
2	The NMD Penalty Charge shall be 100% of the ECB approved City of Windhoek Maximum Demand Charge Plus the Network Access Charge on capacity utilized over and above the customers NMD, exceeding for three (3) consecutive months, payable as from month three (3)
3	Circuit breaker ratings refer to summated rating.
4	The published tariffs EXCLUDE VAT.
5	The charges are applicable from September 2026.
6	The City will convert customers to TOU tariffs as meters are installed.
7	Supply to residential account holders is zero rated for VAT purposes.
8	Supply to non-residential account holders is rated at 15% for VAT purposes.
9	Industrial consumers with own 11kV equipment qualify for reduced maximum demand and network access charges.
10	The Time of Use schedule is as follow (O = off-peak, S = Standard, P = Peak):
11	Net metering tariffs will only be used to offset net metering customer's energy consumption as per net metering rules.
12	Residential reseller bulk tariff is available only for purely residential reselling, excluding any commercial/business consumption.

TOU TIME SLOTS (P=Peak, S=Standard,O=Off-Peak)			
Hour	Non Seasonal Time of Use		
	Week Day	Sat	Sun
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	P	O	O
21	S	O	O
22	O	O	O
23	O	O	O

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