

2026

Issue 5
June



Aloe



The Gateway to Endless Opportunities



The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

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ALL YOU NEED TO KNOW ABOUT **PROPERTY VALUATION**



Bringing Warmth to Windhoek's Learners

The Mayoral Winter Drive is making a difference this winter by providing warm school jerseys to more than 500 learners from 39 schools across the city. Read more on page 11



Our Values: Teamwork | Customer Focus | Communication | Fairness and Equity | Integrity

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Editorial



Dear esteemed reader of the Aloe

We are building a city that cares for its people. This spirit of compassion and community is reflected throughout this June issue of The Aloe, where each story highlights the City of Windhoek's commitment to building a more inclusive, resilient, and people-centred capital.

A caring city is not only defined by the roads it builds, the infrastructure it develops, or the services it delivers. It is ultimately measured by how it responds to the needs of its people, especially the most vulnerable among us. It is reflected in the support extended to a learner walking to school on a cold winter morning, the opportunities created for young entrepreneurs, the safety of our neighbourhoods, and the resilience of our communities in the face of future challenges.

As winter tightens its grip on the capital, many learners begin their day long before sunrise, walking long distances through the cold to reach their classrooms. For many families, purchasing winter clothing remains a challenge amid competing household priorities. Through the Windhoek Residents Mayoral Trust's Mayoral Winter Drive, more than 500 learners from 39 schools received warm school jerseys this year, ensuring that they can face the winter months with greater comfort, confidence, and dignity.

This commitment to improving everyday lives is equally evident in the City's Bus Stop Shelter Revamp Project. For thousands of commuters, public transport is an essential part of daily life. By modernising bus shelters across Windhoek, the City is enhancing safety, accessibility, comfort, and dignity for residents who depend on public transportation to access work, education, healthcare, and other essential services. These improvements may appear modest, but they make a meaningful difference in the daily experiences of ordinary residents.

The future of any city also lies in the hands of its young people. Through entrepreneurship training and support programmes, the City continues to invest in aspiring entrepreneurs by equipping them with practical business skills and opportunities for growth. By empowering young people to transform ideas into sustainable enterprises, we are fostering innovation, encouraging job creation, and strengthening the local economy.

Building a city that works for people also requires communities that are safe, orderly, and supportive of both economic activity and social wellbeing. The recent engagement between the City of Windhoek and the Khomas Regional Liquor Licensing Committee demonstrates our commitment to strengthening collaboration, improving compliance, and ensuring that business activities are conducted responsibly. Sustainable development depends on finding the right balance between economic opportunity and community wellbeing.

At the same time, Windhoek continues to position itself as a city of opportunity and ambition. Preparations for the 2027 ICC Men's Cricket World Cup present an exciting opportunity to showcase our city and country on the global stage. Beyond the international attention the tournament will attract, it also offers opportunities for economic growth, tourism development, youth inspiration, and long-term investment in sporting infrastructure and community development.

Another important aspect of building a better city is ensuring fairness and transparency in the systems that support service delivery. The ongoing General Valuation Programme highlights the importance of maintaining accurate property information and encouraging active citizen participation. Fair property valuations contribute directly to the sustainable delivery of services and infrastructure that residents rely on every day.

As our city grows, so too must our ability to prepare for future challenges. The launch of Windhoek's Disaster Risk Reduction Strategy and Action Plan marks a historic milestone, making Windhoek the first local authority in Namibia to adopt a comprehensive disaster risk reduction strategy. This forward-looking initiative will strengthen resilience, protect lives and infrastructure, and ensure that communities are better prepared to respond to emergencies and climate-related risks in the years ahead.

The initiatives highlighted in this edition share a common purpose: improving the quality of life of our residents. Whether it is providing warmth to a learner during winter, improving public transport facilities, supporting entrepreneurs, strengthening governance, preparing for global opportunities, or building resilience, each initiative contributes to a city that places people at the centre of development.

As we continue to build the Windhoek of tomorrow, a city that not only works for its people but truly cares for them every step of the way. Let us remain guided by the values of compassion and shared responsibility. Together, we can create a city where every resident feels valued, supported, and empowered to reach their full potential.

May you find this issue of The Aloe informative, inspiring, and worth reading.

Until next time.

Lydia Amutenya





The Mayor's Take

Under this section we bring you the voice of our city's leadership. This column features highlights of the latest announcements, speeches, and statements from the Mayor, providing valuable insights into the vision, plans, and actions that are shaping our community. Stay informed and engaged as we navigate the path of growth and development together, under the guidance of our Mayor.

Dear Residents,

As your Council, our commitment is to build a city that cares for its people, protects its communities and creates opportunities for all. Over the past month, several initiatives have reaffirmed this commitment, from supporting our most vulnerable residents and strengthening fire safety to expanding access to electricity and empowering young entrepreneurs.

One of the values that defines us as a city is compassion. Council recently considered donations from generous members of the public and organisations to support our elderly residents. Our senior citizens have made immense sacrifices in building the Windhoek we know today, and it is our collective responsibility to ensure they continue to live with dignity, respect and care. I extend my sincere appreciation to every individual and organisation whose generosity continues to make a meaningful difference in the lives of others.

As we enter the dry winter season, I also urge all residents to remain vigilant against the risk of grass and veld fires. Property owners are reminded to clear overgrown vegetation around their homes and businesses, as required by the Windhoek Fire Brigade Service Regulations. Creating firebreaks is one of the most effective ways to reduce the spread of fires and protect lives, property and our environment.

Council is equally committed to preventing devastating fires in our informal settlements. Building on the success of last year's smoke detector rollout, the City has expanded its Community Fire Safety Education Programme through the Integrated Community Education and Risk Awareness Campaign. Recent community engagements in the Moses //Garoëb and Tobias Hainyeko

constituencies brought together residents, community leaders and municipal officials to share practical fire prevention knowledge, emergency response skills and smoke detectors for vulnerable households. These programmes are already making a positive impact, and we look forward to extending them to the Samora Machel Constituency as we continue working towards safer communities across Windhoek.

Our emergency response teams also demonstrated the true spirit of public service following a recent fire incident in Groot Aub. Officials from the Fire Brigade, Emergency and Disaster Risk Management Unit, and Windhoek City Police responded swiftly to provide affected residents with temporary shelter, bedding and other essential relief items. Their professionalism and compassion reflect Council's unwavering commitment to supporting residents during times of crisis.

Environmental sustainability remains another important priority. Windhoek's unique landscape depends on healthy trees and green spaces to reduce soil erosion, protect infrastructure and improve the quality of life for residents. I therefore encourage all residents to help preserve our urban environment and to report unauthorised tree removal or de-bushing activities to the City's Parks Division. Protecting our green spaces today is an investment in a more resilient and sustainable city tomorrow.

Council also continues to invest in creating economic opportunities for our young people. During June, the City's Economic Development Division successfully trained local youth through its Generate Your Business Idea and Start Your Business programmes, equipping aspiring entrepreneurs with practical business skills and supporting the growth of small enterprises. These initiatives

form part of our ongoing commitment to reducing youth unemployment and promoting inclusive local economic development.

Improving basic services remains central to our work. I am pleased to report that construction is underway to provide electricity to approximately 1,300 households in informal settlements across Windhoek through a project funded by Central Government. In addition to household electrification, the project includes the completion of power connections to high mast lights, improving visibility and safety in our communities while contributing to crime prevention.

These achievements demonstrate what is possible when government, communities, businesses and development partners work together. Every initiative, whether improving public safety, expanding essential services, supporting entrepreneurship or protecting our environment, contributes to our shared vision of a more inclusive, resilient and prosperous Windhoek.

I encourage every resident to continue partnering with Council as we build a city that is safer, greener, more compassionate and full of opportunity for present and future generations.

I thank you.

TOGETHER
WE MAKE
PROGRESS



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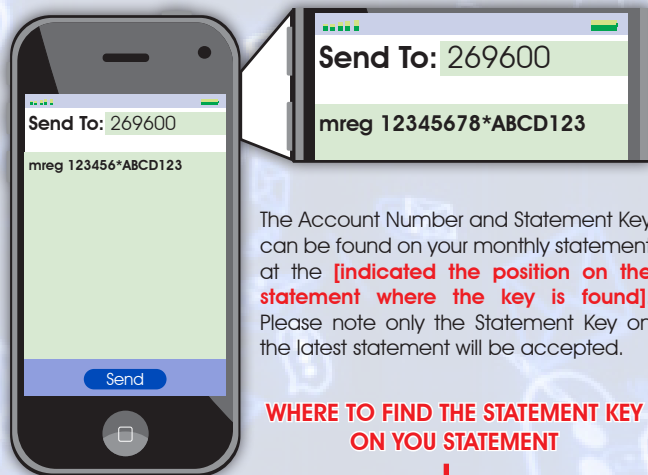
SELF-READING (SMS)

This service allows you to submit your monthly water / electricity meter reading via SMS. Below is the information on how to register and submit your reading.

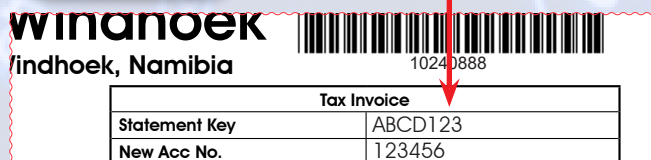
1. Registration

You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269600. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: **EXAMPLE**
mreg (space) accountNo*statementKey → send to 269600



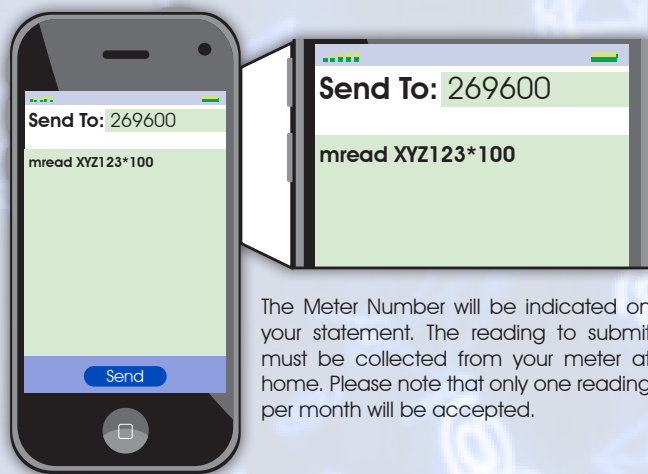
WHERE TO FIND THE STATEMENT KEY ON YOUR STATEMENT



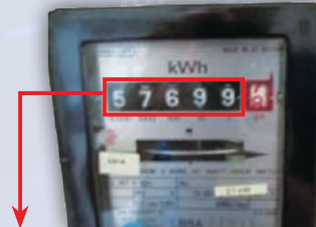
2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269600. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**
mread (space) MeterNo*Reading → send to 269600



How to read your electricity meter



Read only the 5 white digits

How to take your water reading



Read only the first 4 black digits

NB: A FEE OF N\$0.40 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED

The City of Windhoek is experiencing challenges in accessing some properties to take meter readings. Clients are however encouraged to register and submit readings via sms.

TO AVOID ESTIMATIONS ON THE ACCOUNT, CLIENTS ARE ENCOURAGED TO REGISTER FOR SELF – READINGS VIA SMS.

For further enquiries on sending readings via SMS kindly contact our Customer Contact Centre at 290 3777.

By submitting your water and electricity meter readings you will then ensure that your statement reflects the actual charges for both electricity and water consumption.

Your cooperation in this regard will be much appreciated.

The City of Windhoek remains committed to deliver effective and efficient municipal services, thereby enhancing the quality of life of all our people.

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Growing City, Growing Demands: Windhoek calls for greater government support

By **Cillie Kapolo** (CPRP), Communications Specialist



Right Honourable Elijah Ngurare, Prime Minister of the Republic of Namibia, addresses the City of Windhoek delegation during a strategic engagement at the Office of the Prime Minister.

Rapid urbanisation, population growth, raging infrastructure, and increasing service delivery demands are placing growing pressure on the City of Windhoek, prompting the municipality to call for stronger collaboration and support from the central government.

This emerged during a recent engagement between the City and the Right Honourable Prime Minister, Elijah Ngurare, where the City of Windhoek's Chief Executive Officer, Moses Matyayi, presented the municipality's operational plans, achievements, challenges, Strategic Plan and Annual Procurement Plan.

The City reported that it has made significant progress in strengthening governance, financial management, and institutional stability since 2018. However, officials noted that keeping pace with the needs of a rapidly growing city remains a major challenge.

The City's CEO, Moses Matyayi, indicated that local authorities in Namibia receive little to no direct operational funding from the central government and are largely expected to finance their own operations, infrastructure development, and service delivery through municipal revenue.

This means that the City must fund roads, sanitation services, fire and emergency

services, parks, libraries, sports facilities, waste management, and other essential public services primarily through rates and taxes, service charges, and utility revenues.

According to the City, this model is becoming increasingly difficult to sustain as the demand for services continues to

grow faster than revenue.

A Growing City, Limited Resources

Windhoek's population has grown rapidly over the years, placing significant pressure on infrastructure and municipal services. Yet the City's revenue base remains relatively small.

Matyayi indicated that only a fraction of residents contribute directly through rates and taxes, while the municipality is expected to provide services to a population of more than half a million people.

The result is that the City must stretch limited resources across a growing list of responsibilities, often forcing it to prioritise urgent needs over long-term infrastructure investment.

Roads Funding Gap

One of the clearest examples is road maintenance. The City estimates that it requires between N\$100 million and N\$150 million annually for preventative road maintenance, while the current backlog exceeds N\$3 billion.

Officials explained that although local authorities are responsible for maintaining urban roads, they receive limited support



City of Windhoek Chief Executive Officer, Moses Matyayi, presents the City's Strategic Plan during the meeting with the Prime Minister.



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from national road funding mechanisms. As a result, roads often deteriorate faster than the City can repair them, particularly after periods of heavy rainfall.

Essential Services Without Dedicated Funding

The City also pointed out that several services residents rely on daily do not generate significant revenue but must still be provided. These include fire and rescue services, public parks, libraries, sports facilities, early childhood development centres, and programmes for vulnerable children.

While these services contribute to public safety and quality of life, they place additional pressure on municipal finances because they are largely funded from the same revenue pool used to maintain infrastructure and deliver basic services. Informal Settlements and Sanitation Pressures

The rapid growth of informal settlements has further increased demand for housing, sanitation, and other basic services. Thousands of residents living in informal settlements do not form part of the City's traditional revenue base, yet the municipality is expected to provide basic services.

These include access to communal taps, sanitation facilities, waste management, and other basic amenities necessary for a dignified standard of living. This creates significant financial pressure on a municipality that relies largely on its own revenue streams to fund operations and infrastructure development.

Municipal officials acknowledged that expanding infrastructure into new and growing communities requires substantial investment, which often exceeds the City's available resources.

Although communal sanitation facilities have been installed in several informal settlements, the City maintains that greater investment is needed to accelerate service delivery and improve living conditions.

Waste Management Reaching Capacity
Another challenge is waste management. Windhoek's landfill site is operating at approximately 90 percent capacity, requiring the development of additional disposal facilities.

At the same time, the City must continue funding waste collection and environmental management programmes while exploring recycling initiatives to reduce pressure on landfill space.

Call for Greater Support

During the meeting, Matyayi argued that local authorities are on the frontline of service delivery and should receive greater support to fulfil their responsibilities. He noted that, unlike many municipalities elsewhere in the region and around the world, local authorities in Namibia largely operate without regular operational grants from central government.

The Prime Minister acknowledged these concerns and indicated that the government would explore ways to support the municipality in addressing critical infrastructure and service delivery needs. He said capital projects such as road funding,

housing, sanitation, and public amenities require stronger collaboration between the government and local authorities.

Balancing Expectations and Resources

Despite the challenges, the City says it remains committed to improving service delivery and achieving its vision of becoming "a sustainable and caring city by 2027." However, officials stressed that addressing Windhoek's growing infrastructure backlog and development needs will require more than municipal revenue alone. Without greater investment and support, the municipality will continue to face the difficult task of doing more with less while serving a rapidly growing urban population.



The City of Windhoek delegation during a strategic engagement with the Right Honourable Prime Minister, Elijah Ngurare.



Lizette Vries Executive for Strategy and Performance Management (left), and Glodean Limbo from the Strategy and Performance Management Division, during the presentation to the Prime Minister.





A smarter Windhoek starts with its people

By **Cillie Kapolo** (CPRP), Communications Specialist

Imagine applying for a residential plot without spending hours in queues, tracking the progress of your application online, accessing municipal services more quickly, or travelling through a city with better public transport and safer streets. This is the future the City of Windhoek hopes to build through its recently launched People-Centred Smart City Strategy (2026-2036).

The People-Centred Smart City Strategy (2026-2036) is a long-term roadmap that will guide how the City uses technology, innovation and better planning to improve the quality of life for all residents over the next decade.

While the word "smart city" is often associated with advanced technology, the City's vision is much simpler: the City's approach is centred on people, creating a city that works better for the people who live in it. The People-Centred Smart City Strategy aims to use technology and innovation to solve everyday challenges faced by residents, from accessing housing and municipal services to improving mobility, digital connectivity and public participation.

Mayor Councillor Sakaria Uunona said the strategy represents a shared commitment to using innovation responsibly to improve lives and ensure that no one is left behind. *"The real question is not whether Windhoek should embrace technology, but how we can harness it responsibly, inclusively and strategically to improve the quality of life for our people,"* he said.

The People-Centred Smart City Strategy was developed by the City of Windhoek in partnership with UN-Habitat and the United Nations Innovation Technology Accelerator for Cities (UNITAC), following extensive consultations with residents, businesses, government institutions, civil society organisations and other stakeholders.

The result is a strategy that responds to the City's most pressing priorities, including housing, land delivery, public transport, service delivery, digital connectivity and sustainable urban development. Rather than introducing technology for its own sake, the strategy focuses on making municipal services easier to access, faster, more transparent, and more responsive to residents' needs.

What residents can expect

Over the next ten years, the City will implement several priority programmes designed to improve everyday life. These include expanding digital connectivity across the city, modernising municipal services, improving housing and land management systems, strengthening public transport and urban mobility, upgrading informal settlements through digital planning tools, enhancing public safety, and creating opportunities for innovation and community participation.

The strategy also promotes stronger collaboration between City departments to ensure services are better coordinated and delivered more efficiently.

Improving housing and land services

Housing and land management are among the strategy's highest priorities. The City plans to introduce smarter digital systems that will improve transparency in housing and land allocation processes. Residents will ultimately be able to track the progress of applications more easily, while improved digital systems will help



Stakeholders, development partners, City leadership, and representatives from UN-Habitat and UNITAC pose for a group photo during the official launch of the Windhoek People-Centred Smart City Strategy (2026-2036)



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Windhoek Mayor, Councillor Sakarias Uunona, and Edlam Abera Yemeru, Director of External Relations and Strategy and Chief of the Knowledge and Innovation Branch at UN-Habitat, display the Windhoek People-Centred Smart City Strategy (2026-2036) following its official launch.



From Left to Right, UN-Habitat National Officer Tuwillika Shaimemanya, Strategy Advisor for Smart Cities at the City of Windhoek, Clarence Rupingena, and UNITAC Head Aline Machado Matta, who helped coordinate the collaborative process that resulted in the development of the Windhoek People-Centred Smart City Strategy (2026-2036)

the City manage land information more efficiently and make planning decisions based on reliable data.

The strategy also recognises informal settlements as a priority area where technology can support better planning, infrastructure development and service delivery.

Digital inclusion for everyone

A key principle of the strategy is that no resident should be excluded from the benefits of digital transformation. The City acknowledges that many people still face challenges related to internet access, affordability, and digital skills. For this reason, expanding digital connectivity and promoting digital inclusion are central to the strategy, ensuring that more residents can access municipal information and services regardless of where they live.

Building a more connected city

The strategy also supports ongoing initiatives such as the commercialisation of the City's fibre-optic network, which will strengthen digital infrastructure and provide the foundation for future smart city services. It further aligns with plans to modernise urban mobility through improved public transport, commuter rail proposals, integrated bus services and non-motorised transport infrastructure.

Together, these initiatives aim to create a city that is connected physically, digitally, socially, and economically.

Looking ahead

The launch of the People-Centred Smart City Strategy marks the beginning of implementation rather than the end of planning.

Success will be measured by tangible improvements in residents' daily lives, including easier access to municipal services, faster administrative processes, greater transparency, improved public participation, more efficient service delivery, and stronger coordination across the City.

With continued collaboration between the City of Windhoek, UN-Habitat, UNITAC, development partners and residents, the strategy provides a clear roadmap towards building a smarter, more inclusive and sustainable Windhoek for current and future generations.





City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



PUBLIC NOTICE

DIFFERENT PAYMENT PLATFORMS

Esteemed customers,

The City of Windhoek has also the following payment options available besides Cash Hall payments. Residents are encouraged to make use of these payment methods.

- Debit Order;
- Direct deposit at any Commercial Bank;
- Electronic / Online Banking;
- ATM payments (FNB clients only)
- Cellphone Banking;
- Standard Bank Paypulse;



BANKING DETAILS

Account Holder: City of Windhoek
Bank: First National Bank
Account number: 55500033613
Branch: FNB Business
Swift / BIC Code: FIRNNANX

Reference: Always quote the 8 digit account number reflecting on the municipal account statement as beneficiary reference when making payments.

Payment confirmation can be send to email: payments@windhoekcc.org.na

Please note: Only **genuine proof of payment** should be submitted to our office. Kindly take note that **submitting fake proof of payment is a criminal offense.**

Important to Note

1. Wrong referencing leads to payments not being allocated promptly. The Council will not be responsible for any unallocated payments where incorrect beneficiary reference was used.
2. Scrutinize the accuracy of your monthly municipal account to confirm that payments done do reflect on your account. Should a payment not reflect on your account, kindly contact our office at Town house building or alternatively call **290 3777**.
3. Keep your proof of payments in a safe place for future reference.

Always use your **New account number** on your monthly statement as payment reference when making payments.

Always quote the **INV number** on your **Sundry invoice** as payment reference when making payments"

Page 1 of 1

Windhoek
Windhoek, Namibia

Tax Invoice

Statement Key	
New Acc No.	XXXXXXXXXXXX
Vat No.	
Tax Invoice No.	

CITY OF WINDHOEK
P O Box 59, WINDHOEK NAMIBIA
Telephone No: (061) 290 2911
TAX INVOICE
VAT Reg. Number 2646057-01-5

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Wrapped in Hope, Walking Through the Cold: Mayoral Winter Drive Warms Windhoek Learners

By **Steven Kashekele**, Corporate Communication Officer



Mayor His Worship Sakaria Uunona, Deputy Mayor Councillor Albertina Amutenya, City of Windhoek councillors, Ministry of Education representatives, and teachers from the 39 beneficiary schools at the official handover of more than 500 winter school jerseys.

As temperatures continue to drop across Windhoek, many learners begin their day long before sunrise, walking through the biting winter cold in search of a better future.

For learners like Otilie Hamunyela, Martin Gawanab, and Maria Sikongo of Mount View High School, the journey from the informal settlement of Okahandja Park and Babylon to school often starts as early as 6:00 a.m. Wrapped in little more than determination, they brave icy mornings to make it to class on time.

This winter, however, that journey has become a little warmer. Thanks to the Windhoek Residents Mayoral Trust's Mayoral Winter Drive, the three learners are among more than 500 children from 39 schools across Windhoek who received warm school jerseys, giving them much-needed protection against the capital's harsh winter.

For Mount View High School's Life Skills teacher, Regina Hamauka, the donation means far

more than an extra layer of clothing.

"I have seen children struggle every winter, and this gesture is more than welcome," she said. "We have about 1,090 learners at our school, and some of them still attend classes in tents. It can be extremely cold inside those tents, and it is heartbreaking to see children trying to learn under those conditions."

She says the jerseys will not only help learners stay warm on their walk to school but also allow them to concentrate better in class.

Speaking during the handover, His Worship Mayor Sakaria Uunona reaffirmed the City's commitment to supporting the wellbeing of Windhoek's children through practical initiatives that make a real difference. "Our commitment to the Namibian child remains steadfast," the Mayor said. "Last year, we supported 16 schools in Windhoek and around. This year, that number has now grown to 39 beneficiary schools, ensuring that more

children receive the warmth and dignity they deserve during winter."

Windhoek has an estimated 110 to 130 public and private schools, serving between 70,000 and 85,000 learners. As Namibia's capital continues to grow, so does the demand for quality education, with schools welcoming children from every corner of the city and the country at large.

An estimated four in every ten learners come from informal settlements such as Okahandja Park, Havana, Hakahana, and Goreangab. The initiative is supported by the Windhoek Residents Mayoral Trust, established by the Windhoek Municipal Council in 2017 to assist vulnerable residents and community development initiatives.

While a jersey may seem like a simple gift, for many children it brings warmth, confidence, and hope. It is a reminder that their community cares and is committed to ensuring every child can face winter with dignity.



His Worship Mayor Sakaria Uunona and Her Worship Deputy Mayor Councillor Albertina Amutenya, together with Ministry of Education representatives and a teacher from one of the 39 beneficiary schools, during the handover of more than 500 winter school jerseys.



From left: Mount View High School learners Otilie Hamunyela (Grade 11), Martin Gawanab (Grade 10), and Maria Sikongo (Grade 9), with their Life Skills teacher, Regina Hamauka, proudly wearing their newly donated Mayoral Winter Drive jerseys.





FROM 300 RANDS IN AN ENVELOPE TO A LIFETIME OF SERVICE

By **Steven Kashekele**, Corporate Communication Officer

When Pinehas Nendongo talks about his first pay cheque, his face lights up with the same excitement he felt 35 years ago. "It was 19 October 1991," he recalls with a broad smile. "Back then, we received our salaries in envelopes. We were paid by hand. There were no electronic transfers, and many of us didn't even have bank accounts."

His monthly salary was R400, and after deductions, he took home R300. "As a young man with no family of my own, that money was enough," he laughs. "I could buy food, get myself a pair of trousers, and still have enough to last until the next month."

Although more than three decades have passed, Pinehas speaks about those early years with the same enthusiasm he felt at the beginning of his career. Today, after more than 34 years of dedicated service, he officially retires from the City of Windhoek, leaving behind not only decades of experience but also a legacy of humility, discipline, mentorship and quiet leadership.

Born on 1 January 1968 in the village of Oshitutuma, Onathinge, Pinehas grew up alongside seven siblings in a close-knit family where hard work was simply part of everyday life. Like many young Namibians in the years following Independence, he travelled to Windhoek in search of opportunity and the chance to build a better future.

That opportunity came on 18 September 1991, when he joined the City of Windhoek as a General Labourer. "At the time, I think the City employed about 600 people who carried out a wide range of essential services, from road maintenance and laying interlocks to repairing sidewalks, cleaning riverbeds, unblocking manholes, maintaining the railway line and managing the City's dumping site," Pinehas recalls.

Employees were regularly rotated between duties, allowing them to develop skills across multiple disciplines. "That's how I became multiskilled," he says proudly. "Back then, we weren't assigned to one specific job. We served the entire

City. One day you could be repairing a manhole, and the next you were working on road maintenance."

What started as a modest job soon became a lifelong career. Within months, Pinehas was promoted to Assistant Storeman. Curious by nature and always eager to learn, he quickly mastered responsibilities that extended far beyond managing inventory. He gained valuable knowledge in procurement, sourcing quotations, and ensuring that work teams across the City had the tools, equipment, and materials they needed to keep Windhoek running efficiently. Two years later, following the retirement of his supervisor, he was promoted to Storeman.

Looking back, Pinehas credits much of his professional growth to the disciplined work culture that characterised the early years after Independence. "During our time, most of the City's managers were Boers," he recalls. "They were very strict and made sure the work was done properly. The pressure and discipline shaped me."



Pinehas Nendongo's colleagues from the City of Windhoek Roads South Section wave goodbye as he embarks on his well-deserved retirement.



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Looking back, it was worth it."

When colleagues speak about Pinehas, they rarely begin by talking about his job. Instead, they talk about his character. "Pinehas is a go-getter," says Dudley Ochurub, Foreman in the Roads South Section. "He doesn't say much; he simply gets on with the job because he knows exactly what he's doing."

For younger employees, however, his greatest contribution has been his willingness to share his knowledge. "He is a mentor to us," says Besty Mwanamwali, an Engineering Technician. "He has left us with more than technical skills; he has taught us life skills. Around here, he is like an uncle, someone you turn to whenever you need advice."

Over the course of his career, Pinehas witnessed remarkable changes within both the organisation and Windhoek itself. He saw new suburbs emerge, roads expand, and the City's workforce grow many times over. "Areas such as Hakahana and Wanaheda already existed, but many of the suburbs now familiar to residents had yet to be developed," he reflects.

Through every stage of that growth, he worked quietly behind the scenes, ensuring that employees had the resources they needed to keep the City moving.

Today, a proud father of nine, Pinehas is preparing for a very different chapter of life. Retirement will take him back to his homestead in Owamboland, where he looks forward to farming, spending more time with his family, and embracing the slower rhythm of rural life.

Before leaving, he offers one final piece of advice to the next generation. "Respect your work," he says thoughtfully. "Sometimes young people get paid and disappear until the next payday. Discipline is important. Respect your livelihood." After a brief pause, he shares the words that perhaps best capture the values by which he has lived. "Serve the public. Remember that you are a valuable asset to the people you serve."

Those words are not drawn from books or motivational speeches. They are rooted in more than three decades of quietly showing up every day, taking pride in his work and leading by example rather than by recognition.

As Pinehas Nendongo closed this chapter of his life on 30 June 2026, he left behind far more than years of service. He left behind friendships, lessons, laughter, and a work ethic that has inspired everyone fortunate enough to work alongside him.

The City of Windhoek extends its sincere gratitude to Pinehas Nendongo for his outstanding service and unwavering commitment. We wish him good health, happiness, and every success as he enjoys this new chapter.



Dudley Ochurub, Foreman: Roads South, who has worked alongside Pinehas Nendongo for many years in the Roads South Section, describes him as "a go-getter."



Joined by two of his daughters, Pinehas Nendongo looks forward to retirement in Owamboland, where he plans to focus on farming and spend more time with his family.





Windhoek's bus stop shelter gets a modern makeover

By **Cillie Kapolo** (CPRP), Communications Specialist

In Windhoek, the day often starts early for many people, long before they reach their jobs or schools. Their day begins at a bus stop.

Every morning, you can see commuters gathered all over the city, waiting for buses that take them to work, school, clinics, and shops. Some people stand in the hot summer sun, while others look for shelter from chilly winter winds or unexpected rain. For these thousands of residents who rely on public transportation, a bus shelter is much more than just a roof over their heads; it's the first stop on their daily journeys.

Recognizing how important these bus shelters are for the community, the City of Windhoek has started a project to upgrade them. This Bus Stop Shelter Revamp Project aims to improve the experience of waiting for buses, making it modern, safe, and comfortable.

This initiative is implemented through a public-private partnership. It involves refurbishing certain bus shelters throughout the city to ensure they are more comfortable, accessible, safe, and easy to spot, all while making public spaces look better. The new designs take commuters' needs into account, offering protection from sun, wind, and rain, as well as creating safer and more dignified places for residents to wait for public transport. They will also be easy to identify, helping to make getting on and off buses safer and smoother, which can lead to better traffic flow.

The transformation has already begun. In June, the construction of nine new bus shelters was started, and two of them have already been put in place, including one at Black Chain Mall. By the end of July, the City plans to have 15 new shelters installed. These shelters will also feature advertising, and all the advertising spaces on the first 15 shelters have already been booked through a partnership with a company.

This project will continue to roll out in phases, focusing first on areas that need the most improvement. The goal is to install at least five new bus shelters each

month, which would total about 60 new shelters each year and around 180 modern shelters over the next three years.

For many commuters, a bus shelter might seem like a small detail in their journey. However, it can greatly improve the daily experience of traveling across the city. It provides protection from the weather, boosts safety, offers a sense of comfort and dignity, and contributes to a tidier and more organized urban environment. As more shelters are built across Windhoek, residents can look forward to a public transport system that is not only more functional but also more welcoming, one bus stop at a time.





“The City Is Working for Its People Every Day”: Mayor Uunona Reaffirms Commitment to a Cleaner Windhoek

By **Steven Kashekele**, Corporate Communication Officer

Once proudly recognised as one of the cleanest cities in Africa, Windhoek continues to work towards maintaining its reputation through dedicated solid waste management services and ongoing improvements in service delivery.

During the ongoing Councillors' Induction Programme, members of the City of Windhoek Council visited the Solid Waste Management Department as part of a broader Employee Engagement initiative aimed at strengthening communication between leadership and employees. The visits provide Councillors with an opportunity to formally introduce themselves to staff while gaining first-hand insight into the daily operations, achievements, and challenges faced by various departments.

Addressing employees during the engagement, His Worship, Councillor Sakaria Uunona, Mayor of Windhoek, reaffirmed Council's commitment to delivering quality services to residents and ensuring that municipal operations remain responsive to the needs of the growing city.

“The City is working for its people every day,” the Mayor said, highlighting the critical role played by employees in keeping Windhoek clean, healthy, and environmentally sustainable.

“Progress often attracts criticism, and that is a sign that work is being done. While we welcome constructive feedback, we should not lose sight of the positive impact and continuous efforts being made to improve the lives of our residents.” He expresses.



City of Windhoek Mayor, Cllr. Sakaria Uunona and Councillor Toini Ambabi with CoW Solid Waste Management staff during an employee engagement visit, reaffirming Council's commitment to a cleaner and more sustainable Windhoek.

The Solid Waste Management Department serves as one of the City's frontline service providers, responsible for refuse collection, waste disposal, street cleaning, and maintaining public spaces across the capital. Every day, teams work tirelessly behind the scenes to ensure that neighbourhoods, business districts, and public areas remain clean and safe for residents and visitors alike.

Moreover, the City has also embraced modern waste management and recycling practices aimed at promoting environmental sustainability and reducing the amount of waste sent to landfill sites. Residents can recycle materials such as paper, cardboard, plastic, and glass at facilities like the Waste Buy-Back Centre, which encourages recycling and creates economic opportunities for community members.

Additional recycling initiatives are supported through designated collection points and approved recycling centres across Windhoek. Waste that cannot be recycled is transported to the Kupferberg

Landfill Site, where it is managed in accordance with environmental standards.

As Windhoek continues to expand, effective waste management remains essential to public health, environmental protection, and the overall quality of life of its residents. The City recognises that maintaining cleanliness is not only the responsibility of municipal workers but also a collective effort requiring cooperation from businesses, communities, and households.

Through ongoing investment in infrastructure, waste separation initiatives, material recovery programmes, employee support and public awareness campaigns, the City continues to encourage responsible waste management while advancing towards a cleaner, greener, and more sustainable Windhoek.

The message from Council is clear: a clean city is everyone's responsibility, and together, Windhoek can continue to shine as a city that its residents are proud to call home.



The City of Windhoek's modern incinerator safely treats waste using environmental friendly technology with minimal emissions, supporting a cleaner and greener capital.



The City of Windhoek's Solid Waste Management Department plays a vital role in keeping the capital clean while contributing significantly to municipal service delivery and revenue.

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Benchmarking for Better West: Kavango West Learns from Windhoek's Best Practices

By **Steven Kashekele**, Corporate Communication Officer



Fillemon Neputa, City of Windhoek's Information and Communication Technology Strategic Executive, explains the Windhoek City App, a digital platform that brings municipal information and services directly into the hands of residents.

The spirit of collaboration and continuous improvement took centre stage as the Kavango West Regional Council embarked on a benchmarking visit to the City of Windhoek, seeking insights into Human Resource Management, Rates and Taxes, and Electronic Systems.

One of Namibia's youngest regions, Kavango West continues to position itself as a growing centre of development and public service innovation. The region, known for its rich cultural heritage, vast agricultural potential, and strategic role in supporting rural communities, is increasingly investing in stronger governance systems to improve service delivery and accelerate socio-economic development.

Home to the regional capital, Nkurenkuru,

and numerous vibrant rural communities along the Kavango River, Kavango West is a region rich in cultural heritage, agricultural potential, and emerging development opportunities. Unlike some other regions in Namibia, Kavango West has relatively more villages or settlements rather than proclaimed towns.

The visit forms part of the Regional Council's commitment to strengthening institutional efficiency and enhancing service delivery through knowledge sharing and learning from established best practices.

Welcoming the delegation, City of Windhoek Chief Executive Officer Moses Matyayi reaffirmed the City's long-standing commitment to openness and collaboration. He emphasized that benchmarking remains one of the most

effective ways for institutions to learn from one another, improve operational performance, and ultimately deliver better services to residents.

"Benchmarking allows organisations to exchange ideas, identify innovative solutions, and strengthen systems that support development, because after all, we all serve the same agenda, for the same Namibian nation," Matyayi noted.

He further highlighted that the City of Windhoek has consistently attracted local and international interest due to its pioneering initiatives, particularly its internationally acclaimed water reclamation system. The innovative water recycling programme, regarded as one of the most successful in the world, continues to draw municipalities, researchers, and institutions from across



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Officials from the Kavango West Regional Council with City of Windhoek management during a benchmarking session focused on Human Resource Management, Electronic Systems, Rates and Taxes.

the globe eager to learn from Windhoek's experience in sustainable water management.

During the engagement, officials from both institutions exchanged knowledge and experiences on key operational areas. Discussions focused on strengthening human resource practices, improving revenue collection systems through effective rates and taxes administration, and leveraging electronic systems such as the City of Windhoek E-recruitment Portal and the Windhoek City App to enhance efficiency, transparency, and customer service.

The benchmarking visit also provided an opportunity for both parties to explore challenges and successes in local governance while identifying areas for future collaboration and mutual support.

For Kavango West, the engagement represents an important step in its journey towards building a modern, efficient, and responsive regional administration. By learning from the experiences of the City of Windhoek, the Regional Council aims to adopt practical solutions that will strengthen institutional capacity and improve services for the people of the region.

As Namibia continues to advance its development agenda, partnerships and knowledge-sharing initiatives such as these demonstrate the value of learning from one another. By exchanging ideas and adopting proven practices, institutions can accelerate progress and create more responsive, efficient, and citizen-centred public services for all Namibians.



City of Windhoek CEO Moses Matyayi highlighted the City's globally recognised water reclamation system, which continues to attract municipalities and institutions from around the world seeking sustainable water management solutions.



Delegates from the Kavango West Regional Council joined City of Windhoek CEO Moses Matyayi following a productive benchmarking engagement aimed at strengthening service delivery through collaboration.



Understanding Property Valuation: What Every Windhoek Property Owner Should Know

By **Cillie Kapolo (CPRP)**, Communications Specialist



Keeping your property information up to date is one of the simplest ways to ensure accurate municipal billing. As the City of Windhoek begins the next phase of its General Valuation Programme, property owners are encouraged to understand why property valuations are conducted, how they affect municipal accounts, and why their cooperation is essential.

What is a Property Valuation?

A property valuation is the process of determining the value of rateable properties within the municipality. The City conducts these valuations to ensure that municipal rates are fair, equitable, and based on current property information.

In accordance with the Local Authorities Act, 1992 (Act No. 23 of 1992), the City undertakes a **General Valuation every five years**, with interim updates carried out when significant changes occur to properties.

This process ensures that municipal records accurately reflect the current characteristics and value of each

property. Accurate valuations ensure that every property owner contributes fairly towards the delivery of municipal services such as roads, refuse removal, public spaces, and other essential infrastructure.

Why Property Valuation Matters

Property values change over time as homes are extended, businesses are established, properties are subdivided, or ownership changes. Many residents are unaware that changes made to their property can directly affect their municipal account.

Property valuations influence charges such as:

- Rates on the site value
- Rates on property improvements
- Waste management fees

When property information is outdated or changes are not reported promptly, municipal accounts may require adjustments that can result in backdated charges. Keeping property records current protects both the property owner and the municipality by ensuring accurate billing from the outset.

Common Property Changes That Affect Your Municipal Bill

Several changes can influence the valuation of a property and, consequently, municipal charges.

1. New Property Ownership

When ownership of a property changes, the new owner's municipal account begins from the date the transfer is registered.

Property owners should visit the municipality soon after receiving their transfer documents to register the account in their name. Delays may lead to accumulated charges that remain the responsibility of the registered owner.

2. Building a New Structure or Extending Your Home

Adding a garage, extra bedroom, boundary wall, office, or any other permanent structure increases the value of a property.





Once construction is completed, property owners should submit the Completion Certificate to the City's Valuation Division so that municipal records can be updated.

Failure to notify the City may result in the improvements being discovered later during inspections, leading to adjustments and possible backdated charges from the completion date.

3. Subdivisions and Consolidations

If a property is subdivided into smaller even or multiple properties are combined into one, the property's valuation changes accordingly.

Owners are encouraged to notify the municipality immediately after approval to ensure their municipal accounts reflect the correct property information.

4. Rezoning

Changing the zoning of a property, for example, from residential to business use, can significantly affect its value and the rates payable.

Property owners should inform the municipality as soon as rezoning has been approved to avoid billing corrections at a later stage.

The 2025 General Valuation Programme

The City of Windhoek has commenced implementation of the 2025 General Valuation, which was officially gazetted on 30 May 2025 under Government Gazette No. 8651. As part of implementing the valuation roll, the City is undertaking a systematic data collection process to verify and update property information across Windhoek.

The implementation of the 2025 General Valuation is being carried out in phases across Windhoek.

The first phase of inspections commenced on 11 May 2026, covering Klein Windhoek, Eros, Windhoek North, Windhoek West, Windhoek East, Windhoek South, the Central Business District (CBD), Suiderhof, as well as the Northern and Southern Industrial Areas.

Following the completion of inspections in these areas, the programme will move into its next phase on 1 July 2026, starting with Olympia. Additional suburbs will be announced as inspections progress.

During the valuation process, authorised City Data Collectors will visit properties to inspect and collect information needed to update valuation records. To ensure the process is completed efficiently, property owners are requested to cooperate by allowing access to their properties.

For security and peace of mind, every authorised Data Collector will carry:

- An official City of Windhoek

identification card

- An official authorisation letter

Residents are encouraged to request these credentials before granting access to their property.

Why Your Cooperation Matters

Property valuations benefit the entire city by ensuring that municipal rates are distributed fairly among all property owners.

Accurate property information also helps residents avoid:

- Unexpected backdated bills
- Delays during property transfers
- Clearance certificate complications
- Compliance certificate delays
- Account disputes and billing corrections

Ultimately, updated records provide certainty and help property owners better understand the charges reflected on their municipal statements.

A Shared Responsibility

Maintaining accurate property records is a shared responsibility between the City and property owners. By informing the municipality of changes to your property and cooperating during valuation inspections, you help support a fair, transparent, and efficient municipal rating system.

As the General Valuation Programme continues across Windhoek, the City encourages residents to stay informed, verify that their property information is accurate, and welcome authorised Data Collectors when inspections take place.

Together, we can ensure a fair valuation system that supports sustainable service delivery for everyone in Windhoek.





Windhoek Charts a Safer Future with Landmark Disaster Risk Reduction Strategy

By **Steven Kashekele**, Corporate Communication Officer

The City of Windhoek has marked a milestone in building a safer and more resilient capital with the launch of its Disaster Risk Reduction Strategy and Action Plan (2026–2030), becoming the first local authority in Namibia to adopt a comprehensive disaster risk reduction strategy on Friday, 26 June 2026.

Officially launched by the Deputy Minister of Urban and Rural Development, Hon. Eveline Nawases-Tayeale, the strategy responds to the growing risks posed by droughts, floods, fires, disease outbreaks and other emergencies affecting communities across the city.

Addressing guests at the launch, the Nawases-Tayeale said strengthening resilience has become a national development priority. "Strengthening resilience not only protects lives and infrastructure but also enhances Windhoek's position as a safe, reliable and attractive investment destination," she said.

The five-year strategy outlines practical measures to improve disaster preparedness, strengthen emergency response systems, promote coordinated planning, and reduce risks before disasters occur. It also aims to protect lives, safeguard critical infrastructure, support business continuity, promote investment confidence, and ensure sustainable development.

For Windhoek, this means targeted interventions in vulnerable communities, particularly informal settlements such as Havana, Goreangab, Okahandja Park, Ombili and more places, where flooding, shack fires and limited access for emergency vehicles remain significant challenges. The strategy also focuses on protecting key infrastructure, including roads, bridges, water and electricity networks, while strengthening public health preparedness during disease outbreaks.

Other activities planned under the strategy include community awareness campaigns, disaster preparedness training, emergency simulation exercises, improved early warning systems, better coordination between emergency services and stakeholders, climate-

resilient urban planning, and stronger partnerships with communities, businesses and development organisations.

Speaking during the launch, the City of Windhoek Mayor, His Worship Sakaria Uunona, emphasised that the strategy is more than a planning document. "Today is not only the launch of a strategic document. It is a reaffirmation of our collective responsibility to protect lives, safeguard infrastructure, support business continuity, promote investment confidence, and ensure sustainable development for present and future generations," the mayor said.

The strategy was developed with technical and financial support from the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) Resilience Initiative Africa and the United Nations Office for Disaster Risk Reduction (UNDRR) Africa Regional Office.

By embedding disaster risk reduction into everyday planning and development, the City of Windhoek is setting a national benchmark for resilient local governance, ensuring that neighbourhoods, from the central business district to the city's informal settlements, are better prepared to withstand and recover from future disasters.



Hon. Eveline Nawases-Tayeale officially launches the City of Windhoek Disaster Risk Reduction Strategy and Action Plan (2026–2030) with delegates from GIZ Resilience Initiative Africa and the UNDRR Africa Regional Office.



Hon. Eveline Nawases-Tayeale and City of Windhoek Mayor, His Worship Sakaria Uunona, present the Disaster Risk Reduction Strategy and Action Plan (2026–2030).



Hon. Eveline Nawases-Tayeale, Mayor Sakaria Uunona, CoW councillors, GIZ Resilience Initiative Africa, UNDRR Africa Regional Office delegates, and attendees at the official launch.



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City Invests in Young Entrepreneurs to Drive Business Growth

By **Leonora Joodt**, Section Head: SME Development



Participants who completed the Generate Your Business Idea (GYB) training programme pose for a group photo after learning how to identify and develop viable business opportunities.

Thirty-five aspiring entrepreneurs receive practical business training as the City of Windhoek strengthens support for youth-owned enterprises and job creation.

The City of Windhoek is continuing to create opportunities for young people by investing in business development programmes that equip aspiring entrepreneurs with the skills needed to start and grow successful businesses.

Through its Economic Development Division, the City provided entrepreneurship training to 35 young people during June 2026 as part of its ongoing commitment to youth empowerment under the Micro, Small and Medium Enterprises (MSME) Development Strategy.

The initiative comprised two internationally recognised entrepreneurship programmes. From 3 to 5 June, 17 participants completed the Generate Your Business Idea (GYB) training, where they learned how to identify viable business opportunities and evaluate business concepts. This was followed by the Start Your Business (SYB) training from 15 to 19 June, attended by 18 participants, who gained practical knowledge in business

planning, financial management, marketing, and the essential steps required to establish a new business.

The training forms part of the City's broader business development support aimed at encouraging entrepreneurship as a viable career option for young people. By providing practical knowledge and entrepreneurial skills, the City is

enabling youth to transform innovative ideas into sustainable businesses that can contribute to economic growth and employment creation.

Participants left the programmes with improved confidence, stronger business planning skills and a better understanding of what it takes to establish and manage a successful enterprise. These competencies not only improve their chances of building sustainable businesses but also position them to create future employment opportunities within their communities.

Supporting youth-owned enterprises remains a key priority for the City of Windhoek as it works to strengthen the local economy and expand opportunities for small businesses. Through its MSME Development Strategy, the City continues to provide business development interventions that encourage innovation, enterprise development, and greater participation of young people in the local economy.

The June training programmes are part of the Economic Development Division's monthly entrepreneurship initiatives, ensuring that aspiring entrepreneurs across Windhoek continue to have access to business development support throughout the year.



Participants who completed the Start Your Business (SYB) training programme, equipping them with practical skills to establish and manage sustainable businesses.

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City of Windhoek and Khomas Regional Liquor Licensing Committee Strengthen Collaboration on Liquor Licensing Compliance

By **Steven Kashekele**, Corporate Communication Officer



The City of Windhoek and the Khomas Regional Liquor Licensing Committee met on 3 June 2026 to strengthen liquor licensing compliance and collaboration.



Jo-Rina Jagger, Head of the Windhoek District Magistrate's Court and Chairperson of the Liquor Committee at the Ministry of Justice, explains the role of Namibia's Liquor Act 6 of 1998 in regulating liquor licensing and ensuring compliance.

The City of Windhoek and the Khomas Regional Liquor Licensing Committee convened a strategic meeting on 3 June 2026 to strengthen collaboration on liquor licensing matters, improve regulatory compliance, and clarify operational procedures governing liquor establishments within the capital. The engagement forms part of the City's ongoing efforts to develop a comprehensive policy framework that promotes responsible liquor trading while safeguarding community wellbeing.

Central to the discussions was the implementation of Namibia's Liquor Act 6 of 1998, which was enacted to consolidate and amend the laws relating to the control of the sale and supply of liquor and to provide for matters incidental thereto. The Act establishes the legal framework for the issuing, renewal, regulation, and enforcement of liquor licences, while ensuring that liquor trading is conducted in a manner that protects public safety, health, and social welfare.

Participants discussed several key issues, including the City of Windhoek's role in liquor licence applications and renewals, the applicability of different licence categories, compliance requirements, processing timelines, and enforcement mechanisms. The meeting further clarified the distinction between new liquor licence applications and annual licence renewals, ensuring a common understanding of the

procedures prescribed by law.

The discussions also contributed to the City's ongoing review of liquor-related policies, particularly regarding the operation of shebeens and bars in residential areas. While these establishments play an important role in local economic development by creating employment opportunities and supporting entrepreneurship, stakeholders acknowledged that they also present significant challenges.

Among the key concerns raised were excessive noise levels and disturbances that affect neighbouring residents, particularly during late operating hours. Participants also highlighted challenges relating to non-compliance with licence conditions, including trading outside approved hours and operating in a manner inconsistent with the licence category granted.

Operational challenges affecting both regulators and liquor traders were equally discussed. These include delays in obtaining compliance reports from various stakeholders, limited public understanding of different licence categories and requirements, and difficulties in monitoring and enforcing compliance across a growing number of establishments. Stakeholders agreed that stronger coordination between the City of Windhoek, the Liquor Licensing Committee, law enforcement agencies,

and business owners is essential to address these challenges effectively.

The meeting concluded with a commitment to continue engaging on liquor licensing matters and to explore future workshops aimed at improving understanding of the Liquor Act, strengthening compliance, and ensuring that liquor establishments operate responsibly and within the confines of the law. Such collaboration is expected to contribute to safer communities, improved governance, and a more effective liquor licensing system in the City of Windhoek.



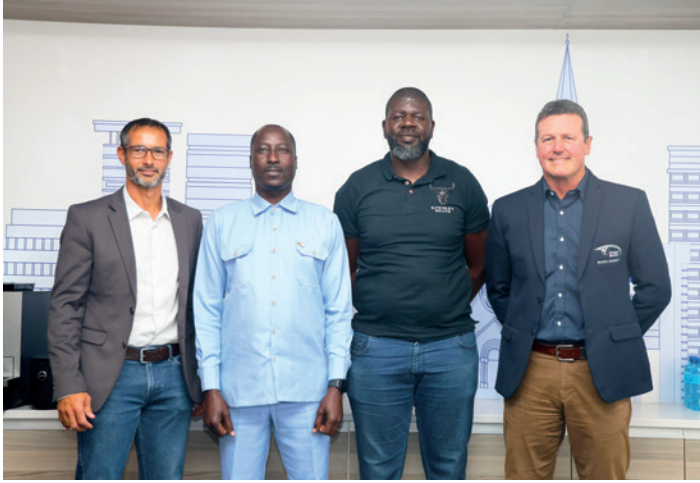
A member of the Khomas Regional Liquor Licensing Committee, Josef Shikongo, raised concerns regarding noise disturbances, compliance with liquor licence conditions, and businesses operating beyond approved trading hours.





Windhoek Gears Up to Welcome the World for the 2027 ICC Men's Cricket World Cup

By Lydia Shifa, Communications Specialist



Cricket Namibia Board Member Daneel van der Walt, Windhoek Mayor Sakarias Uunona, Cricket Namibia Vice President Polly Negongo and Chief Executive Officer Johan Muller posing for a picture after the courtesy call on the mayor.

Windhoek is preparing to host the 2027 International Cricket Council (ICC) Men's Cricket World Cup, which Namibia will co-host alongside South Africa and Zimbabwe. The tournament will mark a historic milestone as the first senior ICC Men's Cricket World Cup to be staged in Namibia.

Preparations for the global sporting

progress made to date and outlined key areas where collaboration and support from the City of Windhoek will be essential to ensuring a successful tournament.

Among the priorities discussed were the development and finalisation of training facilities for participating teams, as well as the necessary infrastructure and logistical arrangements required to host an event

event were discussed during a courtesy visit by a Cricket Namibia delegation to the Mayor of Windhoek, Councillor Sakaria Uunona, in June 2026.

The delegation, comprising Vice President Polly Negongo, Board Member Daneel van der Walt, and Chief Executive Officer Johan Muller, briefed the Mayor on the

of this scale.

Speaking during the meeting, Cricket Namibia Chief Executive Officer Johan Muller highlighted the significance of the tournament, stating, "The world is coming to Namibia, and we must be ready to maximise the economic opportunities and lasting benefits that come with hosting an international sporting showcase of this magnitude."

Mayor Uunona congratulated Cricket Namibia on the successful co-hosting of the 2026 ICC Under-19 Men's Cricket World Cup, held from 15 January to 6 February 2026 in partnership with Zimbabwe.

He reaffirmed the City of Windhoek's commitment to working closely with Cricket Namibia and other stakeholders to ensure the successful hosting of the 2027 ICC Men's Cricket World Cup.

The Mayor further emphasised the transformative role of sport in promoting unity, social cohesion, and youth development, noting that the tournament presents a unique opportunity to showcase Windhoek and Namibia to a global audience while leaving a lasting legacy for future generations.



The Cricket Namibia delegation poses for a group picture with Windhoek Mayor Sakarias Uunona and members of the City of Windhoek's management following the courtesy visit.

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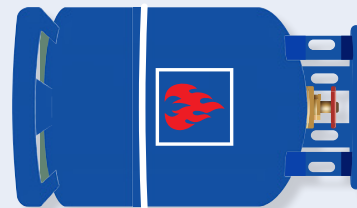


City of Windhoek

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FIRE SAFETY TIP: Liquified Petroleum Gas (LPG)



Always keep gas cylinders upright (**never lying on their side**), even when transporting, to prevent liquid gas leaks which can cause fires, explosions, or damage to the valve.



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Know Your Councillor

Councillor Nangula Albertina Amutenya – Deputy Mayor of the City of Windhoek

By **Cillie Kapolo (CPRP)**, Communications Specialist



Young, dedicated, and committed to service, Councillor Nangula Albertina Amutenya serves as the Deputy Mayor of the City of Windhoek for the 2025-2026 term. Born on 01 October 1992 in Windhoek, Councillor Amutenya represents a new generation of leadership focused on development, inclusion, and community empowerment.

She was inaugurated on 05 December 2025 following the Regional and Local Authority Elections held on 26 November 2025. As a proud member of the SWAPO Party, Councillor Amutenya is recognised as one of the city's emerging young leaders, admired for her calm and reserved nature, yet respected for her hardworking spirit, discipline, and dedication to public service.

Councillor Amutenya holds an Honours Degree in Business Administration (Level 8) from the International University of Management (IUM), obtained in 2020. Her academic journey also includes an Advanced Diploma in Office Administration (NQF Level 6) from the International Training College Lingua, completed between 2016 and 2019, as well as a Certificate in Computer Studies from ZB TEK Computer Training in 2015. She completed both her Grade 10 and Grade 12 at Centaurus High School in Windhoek.

Her professional background reflects a solid foundation in administration,

governance, and public-sector operations. She served as an Administration Officer intern at the Ministry of Agriculture and Land Reform, where she gained valuable experience in human resource administration and government processes. In 2023, she further contributed as a Secretariat member for the CBM Review under the Rural Water Department within the Ministry of Agriculture.

Councillor Amutenya also served as a Research Assistant at the Municipal Council of Windhoek, where she spent six months supporting local governance and policy-related work. These experiences strengthened her understanding of municipal operations and reinforced her passion for community development and public service delivery.

As Deputy Mayor, Councillor Amutenya is passionate about helping transform Windhoek into a modern, inclusive, and sustainable city. Her leadership priorities include improving service delivery, infrastructure development, and creating opportunities for young people through empowerment programmes and community initiatives.

She strongly believes in equal development opportunities for all



residents and envisions a city where every community receives the attention and investment needed to thrive.

Fluent in English, Oshiwambo, and Afrikaans, Councillor Amutenya is able to connect and engage with people from diverse backgrounds across the city.

Through her dedication, humility, and commitment to serving the community, Councillor Nangula Albertina Amutenya continues to inspire young leaders and contribute meaningfully to the future development of the City of Windhoek.





City of Windhoek

Vision: To be a **Sustainable** and **Caring** City by 2027



PUBLIC NOTICE

SUBMISSION OF TITLE DEEDS FOR PROPERTIES WITHIN EXTENDED MUNICIPAL BOUNDARIES

22 April 2026

The City of Windhoek refers to its Public Notice issued in 2018 regarding the extension of municipal fee charging to properties within the extended municipal boundaries, which came into effect on **1 August 2018**. In terms of that notice, all properties within these extended boundaries are subject to municipal charges, including Rates & Taxes, Waste Management, and Fire Brigade services.

CALL TO ACTION

All property owners within the extended boundaries are **hereby urgently requested** to submit their Title Deeds to the City of Windhoek. This is necessary to ensure the accurate and timely updating of the municipal billing system.

Please note that documentation from several property owners remains outstanding and is long overdue.

AFFECTED AREAS

The following areas fall within the extended municipal boundaries:

- Finkenstein Estate
- Sungate
- Regenstein
- Omeya
- Herboth's Blick
- Brakwater Area and Brakwater Industrial Estate
- Nubuamisi Industrial Park
- Kempinski
- Farm Ondekeremba
- Farm Bellerode
- Farm Kranzneus
- All other farms and townships within the extended municipal boundaries

IMPORTANT NOTICE

The City of Windhoek advises that failure to submit Title Deeds timeously may result in back charges being levied. Property owners are strongly encouraged to submit their documentation without further delay.

Prompt submission will ensure:

- Accurate and up-to-date municipal accounts
- Correct billing of Rates & Taxes, Waste Management, and Fire Brigade levies
- Avoidance of retrospective back charges

HOW TO SUBMIT

Please deliver your Title Deeds without further delay to:

Property Rates and Taxes Section

City of Windhoek

Enquiries: +264 61 290 2021 | 2487 | 2483 | 2644

Your cooperation in this matter is highly appreciated.



Issued by:

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PUBLIC NOTICE

REGISTRATION OF STANDBY GENERATORS & SOLAR PV (PHOTOVOLTAIC) SYSTEMS

Start date of Amnesty: 16 September 2024

Due date of Amnesty: 16 September 2026

The City of Windhoek's Electricity Department is announcing a mandatory registration process for all embedded generators, including standby generators. This measure is necessary due to the evolving nature of our electricity distribution network and the potential hazards posed by these generators, such as feedback into the grid that can endanger operating personnel, cause network instability, and damage equipment.

1. **Registration Requirement:** All clients must register their embedded generators, including standby and solar PV systems, within the next 24 months (inclusive of weekends and public holidays), starting from the date of this notice. Failure to do so will be considered an illegal wiring offense, which may result in penalties.
2. **Inspection Process:** All generators will be subject to general inspections by City Council inspectors. This will include:
 - Testing for interlocking systems to prevent parallel operation with the grid.
 - Visual inspections and testing.

Clients must address any substandard wiring issues identified during the inspection before approval is granted.
3. **Licensing for Large Generators:** Standby generators with a capacity exceeding 500kVA must possess a generation license in accordance with the Electricity Act, 2007. Please attach this license to your registration application.

For registration and any inquiries, please contact:

Niklaus Puturi,
Senior Installation Inspector,
Email: Niklaus.Puturi@windhoekcc.org.na,
Tel: 061 290 2460

Joseph Mundilo,
Engineer Installation Inspection & Renewable Energy,
Email: Joseph.Mundilo@windhoekcc.org.na,
Tel: 061 290 3788

Note: Registration is a requirement under the Distribution Grid Code: Electricity Act, 2007.

We appreciate your cooperation in ensuring the safety and stability of our electricity network.



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SOCIAL MEDIA CHATS

Your questions answered



By Lydia Shifa, Communication Specialist

We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

At one of the City of Windhoek's recent public meetings, the Samora Machel Constituency Councillor, Hon. Lydia Naango Kanime, encouraged residents of Hadino Hishongwa C and D to report individuals who have acquired more than one plot. Why is this considered a problem when Namibia has a willing seller, willing buyer land policy?

The willing seller, willing buyer principle applies to the lawful acquisition of land through a formal transfer of ownership, supported by a valid title deed, where the purchaser pays an agreed market-related price to the seller.

This principle does not apply to the unlawful occupation of municipal land. Individuals who occupy municipal land without authorisation and without compensating the landowner are not acquiring land through a lawful transaction. The Councillor's remarks relate specifically to cases of illegal occupation of municipal land and not to legally purchased property.

In a video posted on the City's Facebook page, Samora Machel Constituency Councillor Hon. Lydia Naango Kanime urged residents to report individuals who already own houses or have the financial means to secure housing elsewhere but continue to occupy or maintain structures in informal settlements in the hope of benefiting from future formalisation programmes. However, current legislation does not limit the number of erven an individual may own.

It is correct that Namibia's legal framework does not limit the number of erven or properties that an individual may lawfully acquire through the appropriate legal processes.

However, this principle applies only to property that has been legally acquired. It does not extend to individuals who unlawfully occupy

municipal land without authorisation or compensation to the landowner.

The concern raised by the Councillor relates to individuals who occupy informal settlement land despite already owning residential property or having the means to obtain housing elsewhere. Such practices undermine the equitable allocation of limited land and housing opportunities intended to benefit vulnerable residents who are genuinely in need.

There is nothing wrong with acquiring a Kambashu for your grandchildren. Councillor Lydia Naango Kanime's call for residents to report people who already own houses is wrong.

The City recognises every individual's right to lawfully acquire property through the appropriate legal processes.

However, the issue under discussion is not the lawful ownership of multiple properties. The concern relates to the unlawful occupation of municipal land by individuals who already own residential property or have the financial means to secure housing elsewhere. Such practices place additional pressure on limited municipal land resources and may disadvantage vulnerable residents who genuinely require access to land and basic municipal services.

I would like to know where the Windhoek Solar Centre is

The Windhoek Solar Centre is located at 1800 Erickson Street, adjacent to DHPS (Deutsche Höhere Privatschule Windhoek).

And just like that, the Havana soccer field is gone. No communication from the City of Windhoek to the resident and no alternative land was allocated to the young people who used to play there, yet we expect the boy child to stay out of trouble while we keep taking away the few positive spaces they have.

The area in question was not formally allocated or designated as a sports field. It was, however, informally used by members of the community for recreational soccer activities.

The site has been affected by the ongoing construction of Winnie Madikizela-Mandela Road. The City acknowledges the importance of recreational spaces and is engaging with the sporting teams that utilised the area to identify suitable alternative locations. However, finding alternative sites remains challenging due to limited land availability and competing land-use demands.

I have observed cockroaches at a food outlet (name provided). What are the City of Windhoek's standard procedures when a food establishment is reported to have active pest infestations?

The City of Windhoek follows established environmental health procedures when complaints relating to food safety or pest infestations are received.

These procedures include:

- Investigating the complaint to verify its validity.
- Conducting inspections of the premises.
- Collecting food samples for laboratory analysis where necessary.
- Issuing corrective measures to the owner or operator.
- Conducting follow-up inspections to ensure compliance.

Where a complaint is confirmed, the City may:

- Serve a formal notice of non-compliance requiring the owner to eliminate the health nuisance.
- Require compliance within a specified timeframe.
- Institute legal proceedings in the Magistrate's Court should the owner fail to comply or if the nuisance persists or repeatedly occurs.



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FIRE SAFETY TIP: Liquified Petroleum Gas (LPG)

- Regularly test for gas leaks by applying soapy water to connections and watching for bubbles.



**SAFETY
TIPS**

**HIGHLY
FLAMMABLE
LPG**

- Always keep the cylinder in a well-ventilated area and never position it near drains or enclosed spaces.



WINDHOEK FIRE BRIGADE SERVICES

EMERGENCY NUMBER: 061- 211 111 - RECEPTION: 061 290 2897

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Seen Around



CITY OF WINDHOEK
MUNICIPAL SPORTS & RECREATION
CLUB

What a moment to celebrate! Pictured below is the City of Windhoek Sports Team proudly celebrating their incredible achievement after being crowned Overall Champions at the 15th Annual Namibian Local Authorities Sports and Recreational Association (NALASRA) Games. Congratulations to our champions for yet another outstanding performance and for making the City of Windhoek proud.



Seen Around



Learn more about the stories behind these photos on our social media channels!

E-mail: cowcommunication@windhoekcc.org.na



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**OUR CALL CENTRE NUMBER HAS CHANGED
YOU CAN NOW REACH US ON OUR NEW NUMBER:**

081 950 3777

**For all your service enquiries,
reports & assistance**



Operating Hours

Mon–Fri: 06h00–22h00 | **Afterhours Standby:** 22h00–06h00

Sat, Sun & Public Holidays: 08h00–18h00 | **Afterhours Standby:** 18h00–06h00

Email: enquiry@windhoekcc.org.na



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