



The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2025

The Gateway to Endless Opportunities

Mayor's corner	3
Windhoek mayor urges action on delayed CBD revitalization regulations	4
NamWater Hosts Central Area Stakeholders Workshop to strengthen Water Security	5
Windhoek, Kingston deepen ties through cultural cooperation	6
Mayoral CBD Stakeholder consultation & tour	7
Windhoek Economic and Investment Forum Series	7
Mayor and Vice President Bond on Urban and Social Priorities	8
Windhoek explores textile and wellness sector ties with India	9
Kahungu Warns Defiant Okatunda Residents as City Pushes Ahead with Electrification Project	10
Diplomacy in Action: City of Windhoek and ADS Strengthen Ties for Community Impact	11
Strengthening Diplomatic Ties: Mayor Larandja Hosts Portuguese Ambassador	12
Windhoek Hands Over Vehicles Worth N\$9.7 Million to Fellow Towns	13
City of Windhoek Honors Founding President's Legacy Through Tree Planting Initiative	14
Running for a greater purpose beyond the finish line.	15
Windhoek gears up to host 2025 Region 5 Youth Games	16
City of Windhoek Shines Bright as Overall Champion at 14 th NALASRA Games	17
#SOCIAL MEDIA CHATS	18
Media releases and public notices	19
Aloe "seen around"	23



COW CORPORATE CALENDAR

<p>03 JUNE 2025</p> <p>Signing ceremony (CoW and Power-Com)</p>	<p>05 JUNE 2025</p> <p>World Environment Day</p>	<p>06 JUNE 2025</p> <p>Consultative Heritage Industry Meeting</p>
<p>07 JUNE 2025</p> <p>Community Engagement - Housing</p>	<p>09 JUNE 2025</p> <p>Launch of the International Archive Week 9 - 13 June 2025</p>	<p>11 JUNE 2025</p> <p>World Food Safety day</p>
<p>13 JUNE 2025</p> <ul style="list-style-type: none"> • Pre-Fathers day Celebration • Unveiling of the Register Wall 		

The cities of Windhoek and Kingston, Jamaica, are collaborating on cultural initiatives aimed at boosting tourism and revitalizing the city centre. Learn more on page 6.





Editorial

Dear Esteemed Readers of Aloe,

As we reflect on the month of May, Windhoek continues to stand tall as a city of resilience, forward planning, and community care. The pressing challenges we face, water security, fire safety, and service delivery, require more than effort; they demand unity, action, and accountability.

Topping the highlights this month was the Central Area of Namibia Stakeholders Workshop, hosted on 13th May. In a time when climate unpredictability is our new normal, this gathering brought together sector leaders to assess the current state of water supply and plan for the region's future. Encouragingly, the recent rains have positively impacted water sources, ensuring that the three-dam system (Swakoppoort, Von Bach, and Omatako), along with Windhoek Goreangab Operating Company (WINGOC), holds enough reserves to carry us through two rainy seasons.

However, the workshop underscored a clear truth: sustainable water management is not optional; it is essential. To that end, several key recommendations were made, including the continued potable water reclamation of 5.84 million cubic metres annually via WINGOC, managed aquifer recharge of 2.5 million cubic metres per year, and limited groundwater abstraction by the City. For now, no water restrictions will be implemented, but a formal reassessment of dam inflows is scheduled for May 2026.

The call to action is simple: let us remain water-wise, for today and tomorrow.

As we shift into the dry season, fire prevention becomes everyone's responsibility. One careless spark can erase entire landscapes. The City urges all residents to avoid burning refuse in open areas and to properly discard cigarettes and matches.

Keep flammable materials cleared around your property and never leave campfires or braais unattended. Should you see smoke or fire, report it immediately to the City's Emergency Services at 061 211 111. Let us work together to keep Windhoek safe and fire-free.

Beyond the boardrooms and city blocks, City officials took services directly to the people. In May, a multidisciplinary team visited Groot Aub to create awareness and share vital information on the City's programmes and services. Residents were able to engage directly with departments handling solid waste, social upliftment, policing, and environmental health, among others. These interactions are more than educational, they empower citizens and bridge the gap between policy and practice.

However, the visit also laid bare some of Groot Aub's ongoing challenges, particularly water supply difficulties, which continue to disrupt daily life. The root causes are twofold: illegal water connections and a supply system originally designed for a population of just 5,000, now overwhelmed by more than 15,000 residents. This has resulted in low water pressure, especially in lower-lying areas. Addressing this requires both community cooperation and infrastructure upgrades, and the City is actively engaging stakeholders to ensure consistent service delivery.

In the aftermath of recent heavy rains, the City has also intensified pothole repair operations throughout Windhoek. We extend our appreciation to residents for your patience as crews work their way through all affected areas. If your street has not been attended to yet, rest assured, we will get there.

As we wrap up the month, it is worth noting that temperatures have significantly dropped as winter settles in.

We urge residents to take precautionary measures to stay warm layer up, seal your homes, and use safe heating methods. Let us also extend a helping hand to the less privileged members of our society, who may not have the means to stay warm this season. A simple gesture a blanket, a warm meal, or a kind word can go a long way. While keeping warm, please be extra cautious with heaters, matches, candles, and other sources of heat, as they can become fire hazards if left unattended or handled improperly.

May was a reminder that progress is not a destination, but a journey a journey made stronger when the local government and the public walk hand in hand. Until next time, stay safe, stay engaged, and continue shaping our city with care and compassion.

Warm regards,

Lydia

Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to cwcommunication@windhoekcc.org.na.

Executive editor: Harold Akwenye, manager, Corporate Communication, Marketing and Public Participation

Editor: Lydia Amutenya, section head, Corporate Communication

Sub-Editor: Cillie Kapolo, Corporate Communication Officer

Template design and layout: Gerhard Groenewald, Officer: Marketing and material

Information, education and communication material developed by: Marketing section

Photos by Corporate Communication





Mayor's corner

Under this section we bring you the voice of our city's leadership. This column features highlights of the latest announcements, speeches, and statements from the Mayor, providing valuable insights into the vision, plans, and actions that are shaping our community. Stay informed and engaged as we navigate the path of growth and development together, under the guidance of our Mayor.

Dear Residents,

As we reflect on the month of May 2025, I am filled with pride and renewed hope. The energy, collaboration, and commitment displayed across our capital city reaffirm the resilient spirit of Windhoek. From community participation to international engagement, our journey this past month has been a powerful reminder of what we can achieve together.

On 14 May, I had the honour of paying a courtesy call to Her Excellency, the Vice President, Lucia Witbooi. Accompanied by senior City officials, I used this opportunity to raise several pressing matters affecting our communities. One area of concern is the growing use of vaping and hubbly bubbly among our youth. These substances are becoming increasingly accessible and are undermining our educational efforts and the health of our future leaders. I appealed to the national leadership to consider tighter regulations to protect our children and safeguard their futures.

We also discussed the urgent need to provide safe, secure homes for the homeless, particularly street children. Although the City has allocated land for a shelter, additional national resources are required to make it fully operational. Every child deserves to grow up in a safe environment, not on the streets of our city. Furthermore, I highlighted the issue of sustainability in Early Childhood Development. The ECD centres in Rocky Crest and Okuryangava, once supported by international partners, are now solely funded by the municipality. Continued ministerial collaboration is essential to ensure these centres remain places of care, learning, and growth for our youngest residents.

I am pleased to report that Vice President Witbooi responded with empathy and urgency. Her commitment to these causes reassured us that we are not alone in this journey and that national leadership shares our

vision of inclusive development.

Our efforts to empower young people continue. From 9 to 23 May, the City's Economic Development Division hosted an entrepreneurship training programme in Groot-Aub. Eighteen unemployed youth participated in a five-day course that provided practical business and financial skills. This initiative supports self-reliance, innovation, and job creation while contributing to broader community development.

May was also a month of diplomatic engagement. On 9 May, we welcomed a delegation from the Berseba Village Council, led by Chairperson Felicia Motinga. We discussed support for their upcoming Fundraising Gala Dinner, which will help finance the fifth edition of the Berseba Goat Expo. This initiative celebrates local innovation, rural development, and agribusiness, and it reflects the values of Ubuntu, our belief that we thrive by uplifting one another.

Council also attended the 18th Lüderitz Crayfish Festival, a dynamic event that brings communities together and promotes regional tourism and economic development. These festivals are more than just celebrations, they are investments in connection, creativity, and cooperation across our country.

On a more local level, I visited Okahandja Park and Babilon to follow up on residents' concerns about non-functional and

incomplete toilet facilities. Some residents have waited over ten years for clarity and proper sanitation. This is unacceptable. The City is committed to investigating the matter thoroughly, ensuring repairs are made, and fostering transparency and accountability. Your concerns are valid, and your voices are being heard.

Lastly, I had the pleasure of attending the COSAFA U17 Girls' Football Championship hosted here in Windhoek. Watching young girls take to the field with determination and pride was deeply inspiring. These athletes represent far more than a game, they embody our aspirations for gender equity, youth empowerment, and national unity. The City of Windhoek remains committed to supporting sport and leadership opportunities for our young people.

As we move into June, let us carry this momentum forward. Let us act with compassion, clarity, and a shared sense of purpose. The Municipal Council of Windhoek may not be able to resolve every issue overnight, but with your continued trust, participation, and voice, we will continue building a city that reflects the hopes and dignity of all its people.

May this month bring us renewed energy, cleaner streets, stronger partnerships, and deeper compassion. Together, we are Windhoek. Together, we rise.

Her Worship, Ndeshihafela Larandja
Mayor of Windhoek





Windhoek mayor urges action on delayed CBD revitalization regulations

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



Windhoek Mayor, Cllr Ndesihafela Larandja, delivers a keynote address during the stakeholder engagement session with members of the business community.



Mayor, Cllr Ndesihafela Larandja, on a tour of the Central Business District alongside members of the business community and City of Windhoek officials.

Windhoek Mayor Cllr Ndesihafela Larandja met with central business district (CBD) property owners recently to address growing concerns over the delayed gazetting of the Special Rating Area (SRA) Regulations, key legislation designed to revive the capital's struggling city centre.

The meeting, initiated by property owners, comes nearly two years after the Municipal Council of Windhoek approved the SRA Regulations. Despite submission to the Ministry of Urban and Rural Development for endorsement, the regulations remain un-gazetted, stalling progress and amplifying concerns among business stakeholders.

"This regulation is critical," Mayor Larandja told attendees. "Windhoek's CBD is deteriorating, and we cannot afford further delays. Revitalising the city centre is not just about aesthetics, it is about restoring investor confidence, creating jobs, boosting tourism, and improving the lives of our residents."

Once a thriving commercial hub, the CBD has experienced a sharp decline in activity, particularly after business hours, largely due to the rise of suburban malls. Property owners reported that foot traffic drops dramatically after 18:00 on weekdays, and even earlier on weekends, leaving the area desolate and economically stagnant.

The Mayor reaffirmed the City of

Windhoek's commitment to revitalising the CBD as part of its strategic vision: "To be a Sustainable and Caring City by 2027." This vision includes fostering smart partnerships, promoting economic growth, ensuring inclusivity, and enhancing service delivery. Key initiatives under this strategy include the Windhoek Tourism Mile, mixed-use developments, upgraded street lighting, and revitalised public spaces such as Zoo Park.

During the meeting, property owners voiced concern over the delayed gazetting of the SRA regulations. "One would expect quicker action after the Council's approval. Why is it taking so long to finalise?" asked one owner. Another called on the Mayor to initiate a roundtable with national government officials, stating, "We need clarity. This delay does not reflect a sense of commitment from the government."

Several proposals to address the CBD's decline were discussed. Some cited restrictive parking requirements in the city center as a deterrent to visitors, while others suggested hosting entertainment

events, like concerts and street festivals, to attract foot traffic and restore vibrancy in the CBD.

Mayor Larandja assured attendees their concerns would be formally communicated to the Ministry. "I will relay your concerns, suggestions, and expectations. The gazetting of the SRA Regulations is essential, our CBD depends on it. This is the heart of our beloved city."

The SRA framework was designed to empower property owners and stakeholders to jointly invest in the maintenance, safety, promotion, and beautification of designated urban areas. Funded through special levies, the model enables additional services and targeted improvements. If implemented, it could mark a turning point in reversing the CBD's decline.



Members of the business community during the stakeholder engagement session. Seated in the front row are Mr. Gideon Shilongo and Mr. Erastus "Chicco" Shapumba.



NamWater hosts Central Area Stakeholders workshop to strengthen Water Security

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)

The Namibia Water Corporation Ltd (NamWater) held its annual Central Area of Namibia (CAN) Stakeholders Workshop on 13 May 2025 in Windhoek, bringing together key partners to review the current water supply status for the Central Area and explore proactive measures for ensuring sustainable water management.

According to NamWater's official media release, the 2024/2025 rainy season yielded above-average rainfall, leading to improved water availability across the region. Higher dam levels have brought significant relief to various sectors, particularly agriculture. Nevertheless, experts cautioned that the region remains vulnerable to drought, stressing the importance of careful planning even

during periods of abundance.

The region's water supply primarily relies on three major dams, Swakoppoort, Von Bach, and Omatako, as well as the Windhoek Goreangab Operating Company (WINGOC), which plays a key role in recycling water. Current assessments indicate that these systems have sufficient water reserves to meet demand for at least the next two rainy seasons.

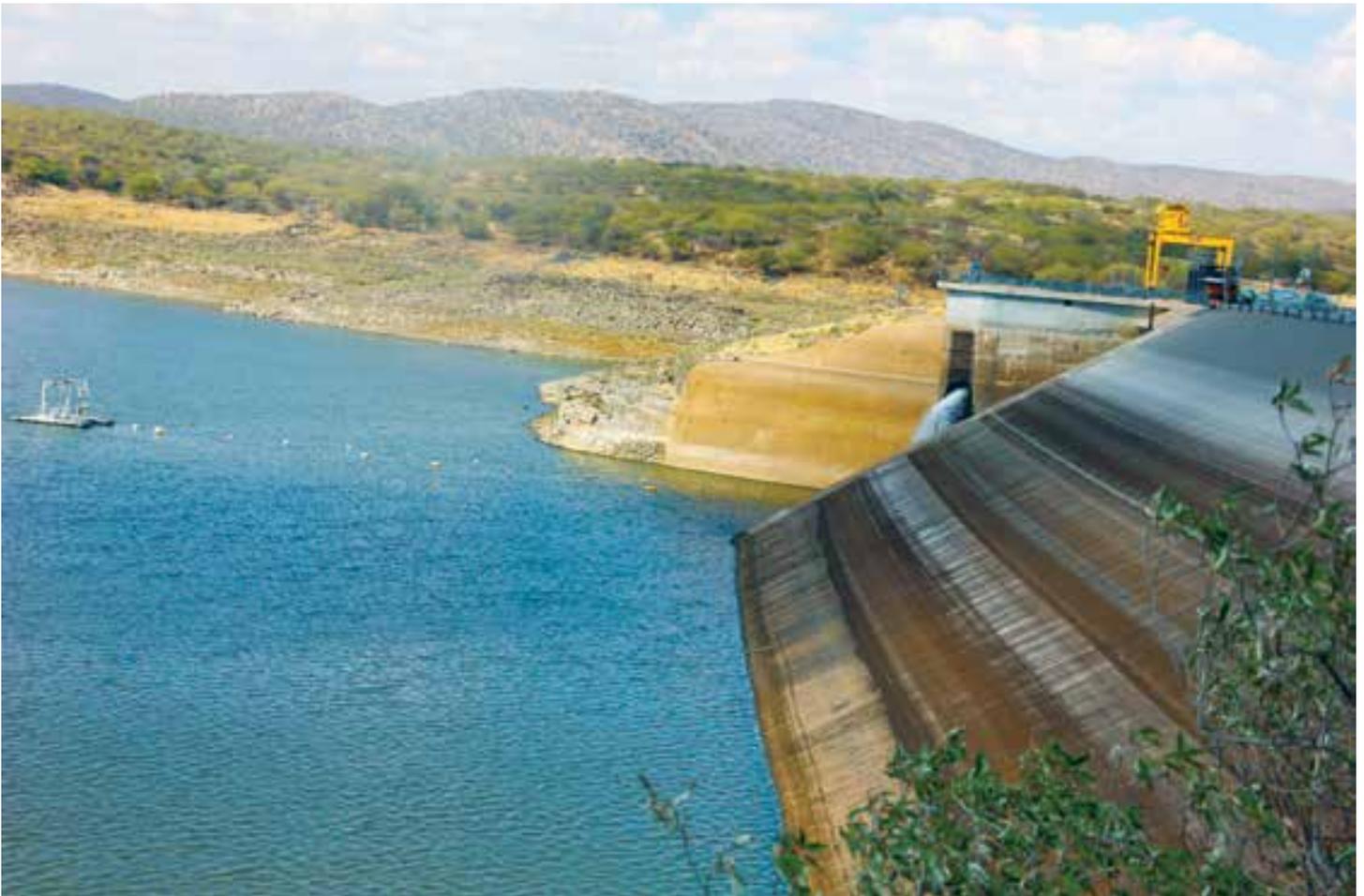
To maintain this positive outlook, several technical recommendations were put forward, including:

- Sustaining water recycling efforts at WINGOC
- Continuing groundwater pumping

- from Windhoek municipal sources
- Injection of 2.5 Mm³/year via Managed Aquifer Recharge (MAR) into the Windhoek Aquifer.

In addition, workshop participants agreed that no emergency water transfers from the Karst Area to Von Bach Dam are necessary at this time. This decision helps protect upstream water reserves. **There will also be no imposition of water restrictions for the foreseeable future, although the situation will be reassessed in May 2026 based on dam levels at that time.**

The CAN Stakeholders Workshop continues to be an important platform for planning and managing sustainable water supply solutions for the Central Area of Namibia.



Von Bach Dam, one of the three key water supply sources for the Central Region



Windhoek, Kingston deepen ties through cultural cooperation

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



Professor Earle Taylor, Jamaican Consul in Namibia, shakes hands with Mayor Ndeshihafela Larandja after a meeting to advance the implementation of the cooperation agreement between Windhoek and Kingston, with a focus on cultural development and tourism.



Professor Earle Taylor and Mayor Ndeshihafela Larandja

Professor Earle Taylor, the Jamaican Consul in Namibia, recently met with Mayor Ndeshihafela Larandja to discuss the implementation of the cooperation agreement between Windhoek and Kingston. The meeting focused on finalizing an action plan to operationalize the agreement, with a strong emphasis on cultural development and tourism.

The visit builds on the Sister Cities Agreement signed between the two capitals in 2019 and renewed in 2022, which aims to strengthen historic, economic, and cultural ties through structured collaboration. During their discussions, the two leaders explored practical ways to harness Windhoek's cultural assets, such as museums, music, theater, and the arts, as a means of attracting tourism and generating local revenue.

Professor Taylor highlighted Kingston's experience in promoting cultural vibrancy as a potential model for Windhoek. He pointed to Jamaica's dynamic calendar of events, including music, sports, drama, and theater, as key contributors to both community engagement and economic growth. "Cultural experiences are what bring cities to life," said Professor Taylor. "If Windhoek can effectively package and

present its cultural offerings, it can attract more tourists and generate meaningful revenue for the city."

The meeting came at a particularly opportune time, as Mayor Larandja had recently engaged with central business district (CBD) property owners to discuss strategies for revitalizing Windhoek's city center. A key concern raised during that meeting was the noticeable decline in foot traffic in the CBD. Some property owners suggested that the City of Windhoek should consider hosting public events, such as concerts or music festivals, in the CBD to attract residents and visitors back into the area.

While the revitalization of the CBD was not the primary focus of the meeting with Professor Taylor, both parties acknowledged the potential for cultural events to breathe life

into public spaces and stimulate local economic activity.

Mayor Larandja expressed her enthusiasm for the growing cooperation with Kingston, noting that cultural exchange initiatives under the agreement could align well with local revitalization efforts. With an action plan now taking shape, Windhoek and Kingston are poised to deepen their partnership through shared cultural, developmental, and urban renewal goals.



Chris Eita, Grace Pujatura, Professor Earle Taylor, Mayor Ndeshihafela Larandja, Kefentse Tskani, and Leonora Joodt.





Mayoral CBD Stakeholder consultation & tour Windhoek Economic and Investment Forum Series

By *Elia Haindongo* (Coordinator: Investment Promotion & Facilitation)

The City of Windhoek (CoW) hosted a CBD stakeholder consultation, under the leadership of Her Worship Mayor Ndeshihafela Larandja, on 13 May 2025, focusing on the revitalization of the Windhoek CBD area as well as the Special Rating Area Regulation (SRAR) that is currently with the Ministry of Justice. The meeting was attended by key CBD property owners, including CoW leadership and staff, all united in addressing Windhoek’s sustainable development. Under her leadership, the CoW is committed to a comprehensive approach involving safety, cleanliness, beautification, and stakeholder engagement. Her Worship called for a collective effort to ensure Windhoek’s CBD remains vibrant, prosperous, and a source of pride for all residents.

In her keynote address, Councillor Larandja reaffirmed the City of Windhoek’s commitment to a holistic approach to urban renewal, emphasizing safety, cleanliness, repairs, beautification, and active consultation. Her Worship emphasized the importance of collaboration, urging all stakeholders to

work together to ensure that Windhoek’s commercial districts and especially our flagship central business district become and remain a vibrant, prosperous, and iconic proud heart of Namibia.

The mayor noted that although the Special Rating Area (SRA) was approved by the City Council in 2023 as a tool to revive the inner city and subsequently submitted to the line Ministry, limited progress has been achieved to date. She encouraged CBD property owners to openly share the challenges they face with her and the central government, stressing that these issues must be addressed collectively to achieve meaningful progress and that the unapproved SRAR will delay further injection of much-needed investment into the inner city. The address underscored the strategic importance of the CBD area as a commercial, cultural, and social hub, central to Windhoek’s identity and economic vitality.

Her Worship also outlined the City’s broader vision to transform Windhoek into a sustainable and compassionate city

by 2027. This vision hinges on strategic partnerships, targeted infrastructure upgrades, and inclusive development initiatives. During the consultation, it was revealed that the City has allocated N\$17 million for streetlighting enhancements in the CBD over the next two financial years. This investment is a key component of the City’s broader urban aesthetic improvement strategy and reflects its commitment to a safe, attractive, and environmentally conscious urban environment.

The CBD property owners used the platform to directly plead to Her Worship to consult the Ministry of Justice through the Ministry of Urban and Rural Development, emphasizing that the full implementation of the SRAR can only be realized once the initiative is officially approved and promulgated by the central government. After the consultative meeting, Her Worship toured the CBD on foot, starting at the Windhoek Flea Market, Wernhil Park, Post Street Mall, Zoo Park (which will soon be upgraded), Semi-Mall, and ending at the CoW Head Office.



CBD property owners engage with Mayor Ndeshihafela Larandja during a consultation meeting focused on the revitalization of Windhoek’s CBD and the proposed Special Rating Area Regulation.



Mayor Ndeshihafela Larandja, joined by members of the business community and city officials, tours the Windhoek CBD on foot following the consultation meeting.



E-mail: cowcommunication@windhoekcc.org.na



Mayor and Vice President Bond on Urban and Social Priorities

By Lydia Amutenya (CPRP) (Section Head: Corporate Communications (PRO))



Front row, from left: Ms. Monica Sheefeni, City of Windhoek's External Relations Coordinator; Namibia's Vice President Lucia Witbooi; and Her Worship Councillor Ndeshihafela Larandja, Mayor of the City of Windhoek, during a courtesy visit at the Vice President's office

In a powerful gesture of cooperation and shared purpose, Her Worship, the Mayor of Windhoek, Cllr. Ndeshihafela Larandja, led a City delegation on a courtesy visit to Her Excellency Lucia Witbooi, Vice President of the Republic of Namibia. The meeting was more than a visit, but it was a meaningful dialogue focused on real challenges, bold ideas, and a shared commitment to national development.

Mayor Larandja began by congratulating the Vice President on her historic appointment before shifting focus to some of the most pressing issues facing residents of Windhoek. Among some issues discussed was the alarming rise in the use of vaping devices and hubbly bubbly among young people. The Mayor expressed concern that these substances are infiltrating schools and communities, undermining educational progress and

refurbishment. To make this vision a reality, she appealed for national support and strong multi-sectoral partnerships that can deliver lasting change.

Mayor Larandja also touched on the sustainability of the City's three Early Childhood Development (ECD) centres in Rocky Crest and Okuryangava. Once supported by international sister cities, these centres are now solely funded by the Municipality a commitment that has become increasingly difficult to maintain. She stressed the importance of these centres in offering foundational education and nutrition to children from underprivileged backgrounds and urged relevant ministries to share the responsibility for their continued operation.

Vice President Witbooi responded with empathy and enthusiasm, applauding

the Mayor for her forward-thinking leadership and strong advocacy. On the issue of youth substance abuse, the Vice President reaffirmed her own commitment, noting that she had previously tabled a motion to ban hubbly bubbly and would follow up with the Ministry of Health and Social Services on the outcomes of related public consultations.

Regarding safe homes, Vice President Witbooi acknowledged the need for more such facilities across the country and agreed on the urgency of expanding support systems for homeless individuals. She welcomed the City's initiative and pledged to explore avenues for collaboration and funding. On ECD, the Vice President offered a personal anecdote one of her grandchildren had benefited from a City-run ECD centre, and she could personally attest to the vital role they play in early development. She proposed convening a strategic meeting between the City of Windhoek and the relevant ministries to jointly chart a way forward.

In a moment of historical reflection, Vice President Witbooi also extended a personal invitation to Mayor Larandja and the City Council to attend the national Genocide Remembrance Day commemoration, held on 28 May 2025 at Parliament Gardens. Although the event has since passed, the gesture was deeply symbolic, serving as a reminder of the importance of unity, remembrance, and shared healing in shaping Namibia's future. The Mayor appreciated the invitation and acknowledged the significance of participating in such a national moment of reflection.

As the meeting concluded, Mayor Larandja reaffirmed the City's unwavering commitment to working hand-in-hand with the Office of the Vice President and all relevant partners to uplift Windhoek's communities. This courtesy call marked the beginning of what promises to be a robust partnership one rooted in compassion, collaboration, and a bold vision for a stronger, more inclusive capital city.

As the meeting concluded, Mayor Larandja reaffirmed the City's unwavering commitment to working hand-in-hand with the Office of the Vice President and all relevant partners to uplift Windhoek's communities. This courtesy call marked the beginning of what promises to be a robust partnership one rooted in compassion, collaboration, and a bold vision for a stronger, more inclusive capital city.

As the meeting concluded, Mayor Larandja reaffirmed the City's unwavering commitment to working hand-in-hand with the Office of the Vice President and all relevant partners to uplift Windhoek's communities. This courtesy call marked the beginning of what promises to be a robust partnership one rooted in compassion, collaboration, and a bold vision for a stronger, more inclusive capital city.



Windhoek explores textile and wellness sector ties with India

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



Windhoek mayor, Cllr. Ndeshihafela Larandja, during a courtesy visit aimed at enhancing municipal cooperation between India and Namibia.



His Excellency Rahul Shrivastava, High Commissioner of India to Namibia, and a delegation member during a courtesy visit.



Mayor Ndeshihafela Larandja, with CoW officials, welcomes His Excellency Rahul Shrivastava, High Commissioner of India to Namibia, and his delegation member.



Mayor Ndeshihafela Larandja, and Indian High Commissioner, His Excellency Rahul Shrivastava, shake hands.

The Mayor of Windhoek, Councillor Ndeshihafela Larandja, recently hosted His Excellency Rahul Shrivastava, the High Commissioner of India to Namibia, during a courtesy visit aimed at strengthening ties and exploring opportunities for municipal-level cooperation.

The visit highlighted the longstanding bilateral relationship between Namibia and India, with High Commissioner Shrivastava underscoring India's commitment to deepening collaboration across key development sectors. A central topic of discussion was the potential for establishing large-scale textile production in Windhoek, leveraging India's global expertise in the industry.

Mayor Larandja expressed strong interest in reviving the city's textile manufacturing capacity, particularly through the revitalization of the Ramatex facility. She noted that with technical support and investment from India, the site could be

transformed into a major production hub, generating employment and contributing significantly to the local and national economy.

"This collaboration offers a unique opportunity to create sustainable jobs and boost industrial growth in Windhoek," said Mayor Larandja. "India's leadership in textiles can help us unlock the full potential of this sector."

Beyond textiles, the meeting also explored opportunities for cooperation in health and wellness. The City of Windhoek wishes to position itself as a regional hub in this

sector and is keen to draw on India's experience in holistic health systems.

Other areas of mutual interest discussed included capacity building, vocational training, and educational exchanges, aimed at strengthening skills development and institutional knowledge.



CoW External Relations Manager Chris Eita, Vaidyanathan Krishnamurthy, Head of Chancery at the High Commission of India, Windhoek Mayor Ndeshihafela Larandja, H.E. Rahul Shrivastava, and CoW acting CEO, Jennifer Comalie, pictured during a courtesy visit aimed at enhancing municipal cooperation.





Kahungu Warns Defiant Okatunda Residents as City Pushes Ahead with Electrification Project

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



Cllr Fransina Kahungu, accompanied by engineers from the Electricity Department, during her visit to the Okatunda informal settlement in the Tobias Hainyeko Constituency, where the City of Windhoek is currently busy with the electrification project.



The Electricity Department team hard at work laying electricity cables and installing poles as part of the ongoing electrification project.

City of Windhoek Councillor and Chairperson of the Provision of Basic Services Committee, Alderwoman Francina Kahungu, has issued a stern warning to residents of the Okatunda informal settlement in the Tobias Hainyeko Constituency who are refusing to relocate their homes for ongoing development projects.

During a recent site visit as part of the committee's oversight duties, Kahungu noted that the electrification project in Okatunda is progressing well. However, she expressed concern that some residents are obstructing the City's electrification and restructuring efforts by refusing to move structures built in areas designated for electricity poles and road construction. "These are the same residents who complain about poor living conditions, yet when the municipality tries to improve those conditions, they become the very obstacles to progress," Kahungu stated.

The City is in the process of formalizing the Okatunda settlement as part of a broader strategy to upgrade informal areas and extend essential services such as electricity, sewerage, and road infrastructure. This process involves aligning homes according to the approved layout plan to ensure effective service provision. Unfortunately, resistance from some community members has led to significant delays. Municipal officials have reported that several structures have been erected in restricted zones,

hampering the installation of necessary infrastructure.

While some residents have expressed a willingness to relocate, others have demanded individual plots for each adult household member, a request Kahungu deemed unrealistic. "The City of Windhoek cannot afford to allocate an individual plot for every adult. Our policy is to relocate households, not individuals. These types of demands will not only delay the project further but are also unfair to others waiting for services," she said.

Kahungu warned that continued resistance could result in forced relocations, and households refusing to cooperate may be excluded from the electricity rollout. "Those who refuse to move will not be connected. We will not allow the development of the area to be held hostage by a few individuals," she stated emphatically. Kahungu was accompanied by Councillor Bernardus Araeb, a fellow member of the Provision of Basic Services Committee, along with technical officials from various



Cllr Fransina Kahungu engaging with residents during her visit to the Okatunda informal settlement in the Tobias Hainyeko Constituency.

departments of the City of Windhoek.

During the same visit, the committee also toured a sanitation project currently underway at the Mix informal settlement, located on the outskirts of Windhoek. This project is part of the City's ongoing efforts to enhance hygiene and sanitation infrastructure in informal areas and is expected to be completed by the end of June 2025.

The Provision of Basic Services Committee is responsible for ensuring that City Council resolutions related to service delivery are implemented effectively. Its mandate encompasses critical areas such as water supply, sanitation, waste management, electricity distribution, road infrastructure, public health, and housing development.



Diplomacy in Action: City of Windhoek and ADS Strengthen Ties for Community Impact

By Lydia Amutenya (CPRP) (Section Head: Corporate Communications (PRO))



Fifth to right: Mayor Ndeshihafela Larandja with Mr. Matthias Geisler, President of the Association of Diplomatic Spouses of Namibia (ADS), and ADS members during a courtesy visit to discuss future collaborative efforts aimed at strengthening community development through diplomacy.

Diplomacy is not only the work of ambassadors it also thrives in local communities through partnerships that bridge cultures, foster goodwill, and support development. This was the spirit that marked the recent courtesy visit by the Association of Diplomatic Spouses of Namibia (ADS) to the Mayor of Windhoek, Her Worship Cllr. Ndeshihafela Larandja.

Led by its President, Mr. Matthias Geisler, and former President, Madame Lamia Lotfy, the ADS delegation was warmly welcomed at the City of Windhoek. Mayor Larandja commended the Association for its unwavering commitment to charitable causes and cultural exchange, describing the group as a valuable partner in strengthening community development through diplomacy.

Founded at Namibia's Independence,

ADS is a voluntary group made up of spouses of accredited diplomats based in the country. It plays a key role in building bridges between international communities and Namibian society through charitable initiatives, cultural programming, and collaborative events. During the visit, Mr. Geisler highlighted the success of the 2025 International Day Diplomatic Charity Bazaar, which raised over N\$200,000. The funds will be allocated to education-focused projects, with up to N\$50,000 available per initiative. The Association requested the City's support in identifying suitable beneficiaries within the education sector. In looking forward, ADS proposed a formal collaboration with the City to collaborate for hosting the 2026 Charity Bazaar, scheduled for May. With the event's growing popularity now attracting over 3,000 attendees securing an appropriate

venue was raised as a key consideration.

Mayor Larandja expressed appreciation for the Association's continued engagement and emphasized the importance of nurturing partnerships beyond changes in leadership. Both parties agreed to formalize the collaboration through an official agreement to support effective planning and shared goals. This visit follows a similar engagement held with former Mayor Cllr. Joseph Uapingene in 2023, signaling continuity and growing diplomatic cooperation at the municipal level.

This renewed partnership marks a significant step in strengthening international cooperation at the local level and reinforcing Windhoek's role as a hub for inclusive community development and cultural diplomacy.





Strengthening Diplomatic Ties: Mayor Larandja Hosts Portuguese Ambassador

By Lydia Amutenya (CPRP) (Section Head: Corporate Communications (PRO))



A moment of diplomacy and partnership: His Excellency Rui Carmo, Ambassador of Portugal to Namibia, with Her Worship, Cllr Ndesihafela Larandja, Mayor of Windhoek, during a courtesy visit aimed at strengthening cultural and municipal ties between Portugal and the City of Windhoek.

The City of Windhoek continues to build meaningful international relationships as part of its commitment to global cooperation and sustainable urban development. On 20 June, Her Worship, Mayor Ndesihafela Larandja, received a courtesy visit from His Excellency Rui Carmo, Ambassador of Portugal to Namibia.

Namibia and Portugal enjoy longstanding diplomatic relations rooted in mutual respect and collaboration across various sectors. Ambassador Carmo's visit reaffirmed the strength of this bilateral relationship and explored opportunities for deeper engagement at the municipal level.

During the meeting, Ambassador Carmo expressed his appreciation for the warm welcome extended by the Mayor and conveyed his admiration for the growing connection between the two countries. He highlighted the presence and influence of the Portuguese-speaking community in Namibia, particularly in

Windhoek, and acknowledged the role of Portuguese language education in local schools as a visible sign of cultural cooperation.

The Ambassador also shared some of the recent initiatives undertaken by the Portuguese Embassy, including the successful celebration of Lusophone countries held in May and the donation of Portuguese-language books to the city's public library. He emphasized that such acts of cultural exchange contribute significantly to the strengthening of people-to-people ties and pledged to continue supporting similar activities in the future.

In response, Mayor Larandja noted that while no formal cooperation agreement currently exists between the City of Windhoek and any Portuguese city, the strong bilateral ties between Namibia and Portugal set the foundation for future collaboration at the local authority level. She affirmed Windhoek's openness to partnerships that align with the City's

development priorities and foster shared growth.

Ambassador Carmo welcomed the idea and expressed optimism about potential cooperation between the City of Windhoek and the City of Lisbon in areas of mutual interest, such as cultural preservation, urban regeneration, and renewable energy. He offered to facilitate discussions toward establishing a formal partnership and used the occasion to extend a formal invitation to Mayor Larandja to attend the Day of Portugal, Camões and the Portuguese Communities, held on 10 June 2025 at the National Art Gallery of Namibia.

As Windhoek positions itself as a progressive and globally engaged city, such engagements highlight the importance of diplomacy in advancing urban development, cultural exchange, and international cooperation.



Windhoek Hands Over Vehicles Worth N\$9.7 Million to Fellow Towns

By Taimi Haihambo, (Communication Intern)



Some of the Vehicles that were donated by City of Windhoek to its sister local authorities



Her Worship Cllr. Ndesihafela Larandja in the middle pictured together with Mayors from different local authorities

The City of Windhoek has generously donated 14 vehicles, valued at N\$9.7 million, to several sister towns across Namibia. These vehicles, which are no longer in use by the City, were handed over instead of being discarded giving them a new purpose in helping other local authorities to improve service delivery.

The donated items include compactor trucks, bakkies, skip trucks, standard trucks, portable steel tanks, compressors, and garbage loaders. All vehicles were handed over fully serviced and with full

tanks of fuel, ready to hit the road.

Towns that received the vehicles include Okakarara, Rundu, Eenhana, Khorixas, Katima Mulilo, Rehoboth, Outjo, Berseba, and Gibeon towns that have formal cooperation agreements with Windhoek.

During the handover event at the City's Fleet Division, Windhoek Mayor Cllr Ndesihafela Larandja highlighted the importance of unity among local authorities. "We believe that by working together, we can all grow stronger

together. This is why we value our partnerships with sister towns," she said.

Receiving the donation, Eenhana Mayor Omri-Onn Kavandje thanked City of Windhoek and praised the spirit of support between towns. He assured that the vehicles will be used wisely for the good of the people.

Rundu Mayor Kanyanga Gabriel also expressed gratitude and promised that the resources will go a long way in serving their local communities.



City of Windhoek Honors Founding President's Legacy Through Tree Planting Initiative

By Lydia Shifa – (Communication Specialist)



Deputy Mayor Cllr Clemencia Hanases planting a tree in honor of the late Founding President.



Hon. Sam Nujoma, Hon. John Moonde and Cllr Hanases, posing with City of Windhoek officials, teachers, and learners at Martti Ahtisaari Primary school



Teachers and learners at Delta Primary School planting the donated plants



Teacher and learners at Groot Aub Primary School planting the donated plants

The City of Windhoek joined the nation in commemorating the birthday of the late Founding President and Father of the Namibian Nation, Dr. Sam Nujoma, by planting trees at selected schools across the capital.

On 12 May 2025, Windhoek Deputy Mayor Cllr Clemencia Hanases, joined the Khomas Region Governor Hon. Sam Nujoma, and the Chairperson of the Khomas Regional Council, Hon. John Moonde, to plant trees at Martti Ahtisaari Primary school.

The late Founding President, who was born on 12 May, was a staunch advocate for nature and believed in planting trees to restore nature for future generations. In tribute, ten fruit trees were planted at each school as a symbolic honor to the legacy of Dr. Nujoma's environmental advocacy and sustainability.

In her remarks, Cllr Hanases said

Windhoek, as a capital city, carries a profound responsibility and civic obligation to preserve and protect the values that our Founding President stood for.

The Deputy Mayor called on Namibians to plant trees throughout the month of May in tribute to the Founding President's birthday and to honor his environmental vision. "Let us never forget the man who taught us that a true patriot not only builds a nation but also secures its future, one tree at a time," she stated.

The City of Windhoek also sponsored and



Teachers and learners at Emma Hoogenhout Primary posing in front of one of the donated plants

planted fruit trees at Delta Primary School, Groot Aub Primary School, and Emma Hoogenhout Primary School. The variety of trees planted includes guava, mango, lemon, peach, prune, and orange, providing both nutritional value and a greener environment for the learners.



Running for a greater purpose beyond the finish line.

By Lydia Shifa – (Communication Specialist)



Running enthusiasts taking part in this year's edition of the Vivo Energy Windhoek Marathon

Strategic Executive for Finance and Customer Services, Jeniffer Comalie, joining in ready to take on the 5km challenge



Overall winners of the marathon's 42.2 km run in the male category



Overall winners of the marathon's 42.2 km run in the female category



City of Windhoek's Saartjie Hanganeni Ausiku who placed third in the 21 km of the veteran category

Over 4,000 running enthusiasts braved the morning chill to take part in this year's edition of the Vivo Energy Windhoek Marathon held at Windhoek High School's Vegkop Stadium on 24th May 2024.

Now in its third year, the Marathon is slowly becoming a calendar event for the residents and running fanatics across the country.

The Vivo Energy Windhoek Marathon is a partnership between the City of Windhoek and Vivo Energy Namibia, which combines athletics with community upliftment. Proceeds from the Marathon are donated to the Windhoek Residents Mayoral Trust Fund, which supports various developmental projects assisting vulnerable residents.

Representing the City of Windhoek CEO, Jeniffer Comalie, our Strategic Executive for Finance and Customer Services, wished the runners well as she takes on the 5km challenge herself.

Otilie Kaunapawa Aimwata and Ebock Haufiku emerged as overall winners of the marathon's 42.2 km run in the female and male categories, respectively.

Alina Armas and Beata Naigambo took second and third place in the female category, while Thatayaone Kelapile and Tangeni Sakaria took second and third place in the male category.

Participants were also awarded in various categories across age and experience, including junior, veteran, master, senior,

wheelchair, and visually impaired categories.

City of Windhoek's Saartjie Hanganeni Ausiku proudly placed third in the 21 km of the veteran category.

Proceeds from the inaugural marathon have supported community libraries, including the Nathanael Maxwilli Community Centre in the Babylon informal settlement and the Greenwell Matongo Community Centre in the Samora Machel Constituency.

In 2024, the marathon raised N\$296,358.55, which was allocated to the construction of a Sanitation Hub at Mix Settlement to improve sanitation at the settlement, which only had three sanitation hubs serving about 1400 homes.



Windhoek gears up to host 2025 Region 5 Youth Games

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



LOC General Manager Jacqueline Gertze leads a courtesy visit to Windhoek Mayor Her Worship Ndeshihafela Larandja to discuss preparations for the 2025 Region 5 Youth Games.



The LOC delegation, Mayor Larandja, and City officials celebrate with raised hands symbolizing the number 5, representing the Region 5 Youth Games.



LOC General Manager Jacqueline Gertze unveils the official logo for the 2025 Region 5 Youth Games to Windhoek Mayor Her Worship Ndeshihafela Larandja.



The LOC delegation pictured with Her Worship, Windhoek Mayor Ndeshihafela Larandja, and City of Windhoek officials during the courtesy visit.



LOC General Manager Jacqueline Gertze shakes hands with Mayor Larandja, symbolizing a commitment to full support for the 2025 Region 5 Youth Games.

Region 5 Youth Games from 4th to 13th July 2025.

The Local Organizing Committee (LOC), led by General Manager Jacqueline Gertze, recently paid a courtesy visit to the Mayor of Windhoek, Her Worship Ndeshihafela Larandja, to update her on preparations for the highly anticipated sporting event. This will be the second time Namibia hosts the regional youth games, which are held biennially and promote sports development and regional integration.

Windhoek is expected to welcome 2,552 athletes and officials from ten participating countries, including Angola, Botswana, Eswatini, Lesotho, Malawi, Mozambique, South Africa, Zambia, Zimbabwe, and Namibia. Competitions will be held in 12 sporting codes, such as football, netball, volleyball, swimming, tennis, table tennis, basketball, and boxing.

During the briefing, Gertze highlighted the crucial role of the City of Windhoek in ensuring the smooth delivery of the Games. She appealed for municipal support in key operational areas, including transport, emergency services, safety and security, waste management, hygiene, and environmental health.

Mayor Larandja welcomed the update and assured the LOC of the city's full support. "Windhoek is proud to host the Region 5 Youth Games. We are committed to working hand in hand with all partners to deliver a safe, well-organized, and memorable event," she said.

The 2025 Games are expected to boost local tourism, showcase Namibian hospitality, and create lasting benefits for youth sport in the region.



City of Windhoek Shines Bright as Overall Champion at 14th NALASRA Games

By Taimi Haihambo, (Communication Intern)



Clr Austin Kwenani spotted with players at the NALASRA games.

The City of Windhoek's Sports and Recreation team departed for Katima Mulilo with high spirits and warm encouragement from Councillor Dr. Uukule, who officially bid them farewell ahead of their participation in the 14th Namibian Local Authority Sports and Recreation Association (NALASRA) Games held from 26 to 30 May 2025.

A strong delegation of seven City of Windhoek councillors accompanied the team to show their unwavering support as athletes took part in a variety of sporting disciplines, including the marathon, netball, ringboard, soccer, volleyball, tug of war, and darts.

Windhoek's team delivered an outstanding performance, emerging as the overall champions of the tournament.

They not only claimed the coveted overall trophy, but individual teams such as netball and the over-40s soccer squad also walked away with major wins.

Their success was marked by an impressive medal haul: four gold medals and one bronze in the marathon, a gold and silver in the fun walk, and additional golds in darts, active netball, ringboard doubles, male and mixed volleyball, and soccer. The tug of war team added a bronze medal to the tally, underscoring Windhoek's strength across the board.

Player Aron Uushona expressed his pride and appreciation, saying, "It is always a deep honor to be part of the overall winning team. While it may seem like a tradition now for Windhoek to win, our victories come from the dedication

and passion of players who give their all in every event." Windhoek's athletes showcased exceptional teamwork, sportsmanship, and commitment, proudly representing their city and returning with a well-deserved collection of medals.

As a result of their remarkable achievements at NALASRA, the City of Windhoek was also declared as the overall winner of the SAIMSA 2024 Games in Katima Mulilo.



The City of Windhoek Team showing of their victory



The City of Windhoek team busy playing Darts



The team in session playing the Owela



#SOCIAL MEDIA CHATS

Your questions answered



By Lydia Shifa (Online Communication Officer)

We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

City of Windhoek, who is exactly responsible for grave maintenance? Because there is grass covering tombs in different cemeteries?

The maintenance and upkeep of individual graves and memorial structures remain the responsibility of family members. This includes any necessary repairs, beautification efforts such as planting flowers, and general cleaning of the gravesite. However, the City is responsible for managing grass and vegetation in common areas, including spaces between graves, pathways, and general cemetery grounds.

The City of Windhoek does not maintain individual gravesites; however, it is responsible for the overall maintenance of cemetery facilities. This includes grass cutting, weeding, litter control, fence maintenance, and horticultural care, such as planting and pruning trees and shrubs within cemeteries.

Currently, contractors are deployed at all active cemeteries, including Gammams and Oponganda, to ensure these facilities remain well-maintained. For cemeteries that have reached capacity, such as Khomasdal, Katutura, and Old Location, maintenance efforts focus on entrance areas and sections where second interments or burials on reserved plots still take place. Full-scale seasonal cleaning is conducted after the rainy season, depending on its intensity and duration, typically once or twice a year.

Due to the heavy rainfall experienced during the rainy season, grass has grown. The City has scheduled periodic clearing and weeding, prioritizing active burial sections and main access routes to ensure the cemeteries remain accessible and well-kept.

City of Windhoek, when are you going to allocate the unoccupied houses under the Mass Housing project?

The Mass Housing project is NOT a City of Windhoek project. It is a Presidential/ Ministerial project managed by NHE. Yes, the City provided land for the construction of houses to the Line Ministry. Case in point is Otjomuise Ext 10.

What policies are in place to ensure outstanding rates and taxes from previous owners are not transferred to new property owners?

The property account must be fully settled before it is transferred to a new owner. This process is facilitated by the conveyancing lawyers handling the property transfer. As such, it is not possible for a new owner to inherit the outstanding debts of a previous property owner.

However, in cases where a property is purchased before the latest municipal statement is issued, any outstanding charges will still be billed to the previous owner. The new owner is only responsible for payments from the date they officially take ownership of the property, as confirmed by the title deed.

I see traffic lights and poles bumped everywhere after the weekend. Does the City hold those drivers who bump the robots accountable?

Yes, individuals who bump and damage traffic lights are held liable for the costs associated with their repair or replacement. The City of Windhoek obtains details of the responsible vehicles and the drivers through the Windhoek City Police, who attend to most accidents.

However, accountability becomes challenging in cases where accidents are not reported or attended to by the police, particularly when the driver leaves the scene.

Additionally, some traffic light poles and aspects (heads) are damaged in the process when truck drivers fail to make safe turns, and some of these drivers are also not being held accountable when such accidents are not reported to the City Police.

However, the City of Windhoek is working to have CCTV cameras installed at all strategic and accident-prone intersections to deter irresponsible driving and also ensure that all culprits are automatically recorded and brought to book in case of damage to traffic lights.

Traffic lights are an important public infrastructure that ensures a well-coordinated and smooth traffic flow within the city, and drivers at large are expected to be responsible and safeguard this public asset.

The City urges members of the public to report any incidents involving damaged traffic lights to the City Police by calling **061 302 302** or sending an SMS to **4444**.





Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.

City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



REPAIR WATER LEAKS

Read water meter regularly, (DAILY, minimum Weekly)
Calculate monthly consumption:

- To evaluate your water consumption,
- to reduce water consumption (save water)
- Identify water leaks. **Isolate leaks immediately!**

To Consumer: Maintenance of pipes after meter is Customer's Responsibility

How to Test for water leaks:

- Read water meter.
- Do not use water during test.
- Take reading after ± 6 hours.
- No change in reading = no leaks.

Note:

WHITE NUMBERS	Kilolitre Counter (m ³)
RED NUMBERS	Decimal Counter



Water supply from City of Windhoek

Your Smart Lifestyle

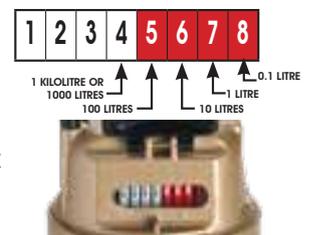
WATER MANAGEMENT

Your Smart Lifestyle

Consumer's social responsibility for sustainability

Institution and Industry:

- Daily water meter readings!
- Recommended beginning and end of business daily.
- Evaluate water consumption with Water Quota.
- Daily Water quota / Person: No. of staff X **20ℓ** or **10ℓ**
- ½ Daily Water Quota / Person x **10ℓ** or **efficient** x **5ℓ**



Household:

- Weekly water meter readings (on waste removal day)
- Evaluate consumption with target consumption for no. of persons. Reference to the tables below **OLD Water Consumption** or **Efficient Water Consumption**

TIPS:

- Close water mains during weekends and holidays.
- Isolate water leaks immediately and implement emergency water plan.
- Recommended: electronic water management or prepaid meter.

No. of Persons	Water Consumption Target (90ℓ/person/day)		
	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0

All volumes in kilo-litres (kℓ) = (m³)
1kℓ = 1000 Litres

No. of Persons	Water Consumption Target (50ℓ/person/day)		
	Daily	Weekly	Monthly
2	0.10	0.70	3.00
4	0.20	1.40	6.00
6	0.30	2.10	9.00
8	0.40	2.80	12.00
10	0.50	3.50	15.00

All volumes in kilo-litres (kℓ) = (m³)
1kℓ = 1000 Litres

Date	Period No. of days	Reading	Consumption Current - previous	Average daily Consumed/ days
First date	NA	111.111	NA	NA
Second day	1 day	111.222	0.111	0.111
8 days later	7 days	111.999	0.777	0.111

To Measure = To Know

Consumption = current reading – previous reading

Enquiries:

Department of Infrastructure, Water & Technical Services • Bulk Water & Waste Water Division • **Help Desk (REPORT WATER LEAKS)**
Tel: +264 61 290 2402 / 2162 / 2224 / 2222 / 2241 / 3668 • Fax: +264 61 290 2583 • Email: Dieter.Tolke@windhoekcc.org.na



Water Management and Water Efficiency contribute to Water Sustainability.

- Know your consumption, be in control
- Positive attitude to save/reduce water
- Potential to reduce 50% consumption
- Minimise demand and preserve water

Recommended: Toilets < 4.5ℓ per flush; Showers < 8ℓ per min;
Taps: Kitchen < 8ℓ per min; Bathroom & Ablution taps < 2ℓ per min



Issued by:

Office of the Chief Executive Officer • Corporate Communications, Marketing, and Public Participation
E-mail: cowcommunication@windhoekcc.org.na



E-mail: cowcommunication@windhoekcc.org.na



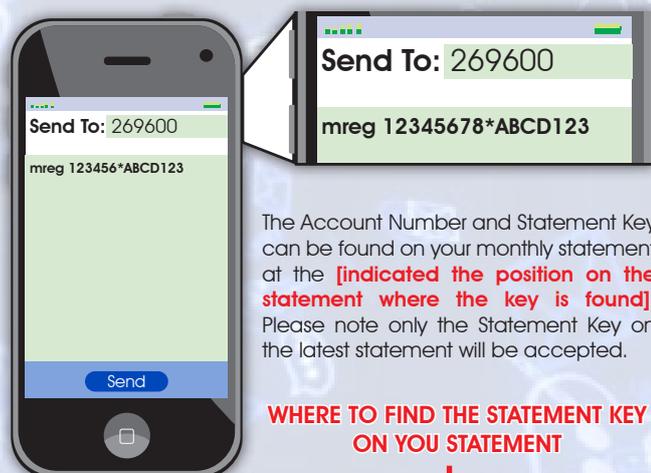
SELF-READING (SMS)

This service allows you to submit your monthly water / electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration

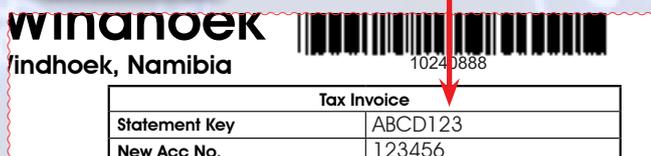
You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269600. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: **EXAMPLE**
mreg (space) accountNo*statementKey → send to 269600



The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.

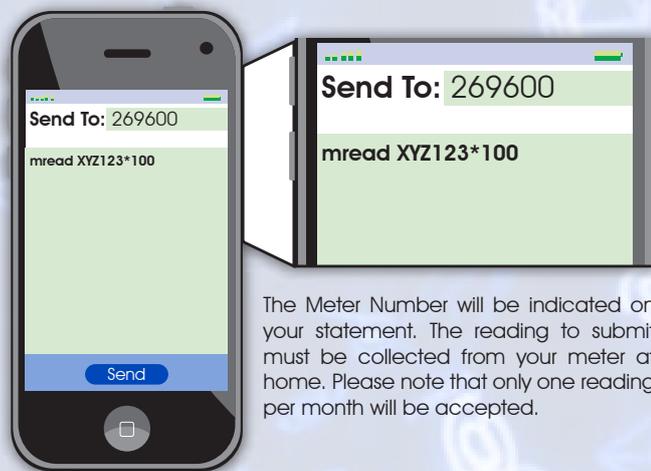
WHERE TO FIND THE STATEMENT KEY ON YOU STATEMENT



2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269600. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**
mread (space) MeterNo*Reading → send to 269600



The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted.

How to read your electricity meter



Read only the 5 white digits

How to take your water reading



Read only the first 4 black digits

NB: A FEE OF N\$0.40 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED

The City of Windhoek is experiencing challenges in accessing some properties to take meter readings. Clients are however encouraged to register and submit readings via sms.

TO AVOID ESTIMATIONS ON THE ACCOUNT, CLIENTS ARE ENCOURAGED TO REGISTER FOR SELF – READINGS VIA SMS.

For further enquiries on sending readings via SMS kindly contact our Customer Contact Centre at 290 3777.

By submitting your water and electricity meter readings you will then ensure that your statement reflects the actual charges for both electricity and water consumption.

Your cooperation in this regard will be much appreciated.

The City of Windhoek remains committed to deliver effective and efficient municipal services, thereby enhancing the quality of life of all our people.

Issued by:

Office of the Chief Executive Officer
Corporate Communications, Marketing and Public Participation
E-mail: communication@windhoekcc.org.na





City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



Department of Economic Development and Community Services Health and Environment Management Division Health Services Section

5 KEYS TO SAFER FOOD



KEEP CLEAN

- Wash hands before handling food and during food preparation
- Wash and sanitize all surfaces and equipment used for food preparation
- Ensure kitchen areas are free from insects, pets, rodents, etc.



SEPARATE RAW AND COOKED FOOD

- Avoid cross-contamination between raw food and prepared food
- Use different utensils such as knives and cutting board for handling food preparation
- Store food in different containers between raw and cooked food



COOK FOOD THOROUGHLY

- Cook food thoroughly, especially meat, poultry, eggs and seafood
- Bring foods like soups and stews to a boil to ensure that they have reached 70°C. For meat and poultry, make sure that juices are clear, not pink.
- Reheat cooked food thoroughly



KEEP FOOD AT SAFE TEMPERATURES

- Do not leave cooked food at room temperature for more than 2 hours
- Refrigerate all cooked and perishable food (preferably below 5°C)
- Do not store food too long in the refrigerator
- Do not defrost frozen food at room temperature



USE SAFE WATER AND RAW MATERIALS

- Use safe water to wash raw food, fruits and vegetables
- Choose fresh and wholesome food
- Choose foods processed for safety, such as pasteurized milk
- Do not use expired food



Issued by:

Office of the Chief Executive Officer • Corporate Communications, Marketing, and Public Participation

E-mail: cowcommunication@windhoekcc.org.na





PUBLIC NOTICE

REGISTRATION OF STANDBY GENERATORS & SOLAR PV (PHOTOVOLTAIC) SYSTEMS

Start date of Amnesty: 16 September 2024

Due date of Amnesty : 16 September 2026

The City of Windhoek's Electricity Department is announcing a mandatory registration process for all embedded generators, including standby generators. This measure is necessary due to the evolving nature of our electricity distribution network and the potential hazards posed by these generators, such as feedback into the grid that can endanger operating personnel, cause network instability, and damage equipment.

- 1. Registration Requirement:** All clients must register their embedded generators, including standby and solar PV systems, within the next 24 months (inclusive of weekends and public holidays), starting from the date of this notice. Failure to do so will be considered an illegal wiring offense, which may result in penalties.
- 2. Inspection Process:** All generators will be subject to general inspections by City Council inspectors. This will include:
 - Testing for interlocking systems to prevent parallel operation with the grid.
 - Visual inspections and testing.
 Clients must address any substandard wiring issues identified during the inspection before approval is granted.
- 3. Licensing for Large Generators:** Standby generators with a capacity exceeding 500kVA must possess a generation license in accordance with the Electricity Act, 2007. Please attach this license to your registration application.

For registration and any inquiries, please contact:

Niklaus Puturi,

Senior Installation Inspector,

Email:

Niklaus.Puturi@windhoekcc.org.na,

Tel: 061 290 2460

Joseph Mundilo,

Engineer Installation Inspection & Renewable Energy,

Email:

Joseph.Mundilo@windhoekcc.org.na,

Tel: 061 290 3788

Note: Registration is a requirement under the Distribution Grid Code: Electricity Act, 2007.

We appreciate your cooperation in ensuring the safety and stability of our electricity network.



Issued by:

Office of the Chief Executive Officer • Corporate Communications, Marketing, and Public Participation

E-mail: cowcommunication@windhoekcc.org.na



/cowmunicipality



/cowmunicipality



/CoWMunicipality



/city-of-windhoek



www.windhoekcc.org.na

Aloe "seen around"



Councillors Magdalena Lombardt and Ivan Stryker at the recently held Nkurenkuru Gala Dinner.



Councillor Bernadus Araeb pictured at the Nkurenkuru Gala Dinner.



The Region 5 Youth Games LOC delegation pays a courtesy visit to Her Worship, Ndeshihafela Larandja.



Former Windhoek employee Karl-Heinz Minz who finished third in the Windhoek Vivo Marathon over 60 category



Tuli Hangala, Nainelao Munghono, Monica Kuutondokwa, and Gina Ruiter at the Vivo Energy Windhoek Marathon



Councillor Fransina Kahungu, in blue and white, with government officials including the Prime Minister Elijah Ngurare at the Official Opening of the Opuwo Trade Fair



City of Windhoek team at work repairing potholes in the Hakahana suburb



City of Windhoek's Michael Kavalata with his participation medal at the Vivo Energy Windhoek Marathon

Learn more about the stories behind these photos on our social media channels!



City of Windhoek

Vision: To be a **Sustainable** and **Caring City** by **2027**



Issued by:

Office of the Chief Executive Officer • **Corporate Communications, Marketing, and Public Participation**
E-mail: cowcommunication@windhoekcc.org.na

