

The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2025

The Gateway to Endless Opportunities

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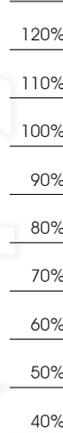
MONTHLY WATER WATCH

March 2025

This month's water consumption is

13% OVER

target:



113%

CONSUMPTION TARGET

MONTHLY CONSUMPTION



Windhoek is experiencing **Category D, Water Scarcity** **15% WATER SAVINGS** required to sustain the water demand.

For more information about our Water Management Plan, please visit our website, www.windhoekcc.org.na, and access the Info portal > Documents > Department of Infrastructure, Water and Technical Services.

Report municipal pipe bursts, leaks and sewer blockages to our Customer Contact Centre on Tel: 290 3777 (Select 3) or email to enquiry@windhoekcc.org.na

CEO Moses Matyayi, Mayor Cllr Ndesihafela Lalandja, and Strategic Executive Zurilee Steenkamp at the City of Windhoek Agricultural Forum Conference. For more information, see page 4.





Editorial

Dear Readers,

Warm greetings, and welcome to another issue of the Aloe Newsletter.

The month of March was momentous for both our city and our nation. We commemorated Namibia's 35th Independence Anniversary, a milestone made even more special by the historic inauguration of our **fifth and first female President, Her Excellency Dr. Netumbo Nandi-Ndaitwah**. We extend our heartfelt congratulations to her and to all Namibians. This is truly a remarkable time to be alive and witness history in the making. The wind of change is blowing strong across our country, with many young people stepping into significant leadership roles across Ministries, Offices, and Agencies.

Here at the City of Windhoek, we take great pride in contributing to this wave of transformation. It is with immense joy that we recognize four of our own who have ascended to positions in Cabinet, the National Assembly, and regional leadership structures. This is a historic achievement for our institution an affirmation that we are a breeding ground for capable, visionary leaders. We celebrate this moment with pride and humility.

As Namibia's capital, the seat of government, and the largest local authority, expectations are high. We are not only expected to lead by example but also to deliver services that tangibly improve the lives of our residents and support the

business community. We remain committed to working both hard and smart to fulfill this mandate, as we continue to position Windhoek as a catalyst for national development and economic growth.

While we have endured many years of drought, nature has finally offered us much-needed relief, and for that, we are deeply grateful. However, with this blessing come new challenges. Several residents were affected by flooding but have since been safely relocated to higher ground. On the infrastructure side, the persistent rains have caused damage to our road network, particularly the formation of potholes. We are addressing this by undertaking temporary repairs while the rains persist, followed by more permanent solutions once the weather stabilizes.

We acknowledge and appreciate the concerns raised by residents regarding the current water tariff structure, which remains under Category D due to the recent period of water insecurity. Fortunately, this situation has improved significantly thanks to the blessing of abundant rainfall over 300mm recorded in the month of March alone.

It is important for residents to understand that water tariff categories are reviewed annually following the conclusion of the rainy season at the end of April. In line with established practice, stakeholders within the Central Areas of Namibia (CAN) water supply system will convene typically around mid-May to assess the water resource outlook for the upcoming period.

The findings of this assessment will inform any potential adjustments to the water tariff structure for the remainder of the year. We assure you that, once the review process is complete and a way forward is agreed upon, residents will be duly informed.

We thank you our valued residents for your continued support and patience as we strive to deliver the services you deserve. Let us keep working together, for when Windhoek thrives, we all shine.

Until next time.
Warm regards,

Lydia

The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

CLICK HERE
to take the Aloe Survey



Thank you for taking the time to fill out this survey.

Survey available on our website at:

http://www.windhoekcc.org.na/aloe_survey.php

Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to cowcommunication@windhoekcc.org.na.

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Mayor's corner



Under this section we bring you the voice of our city's leadership. This column features highlights of the latest announcements, speeches, and statements from the Mayor, providing valuable insights into the vision, plans, and actions that are shaping our community. Stay informed and engaged as we navigate the path of growth and development together, under the guidance of our Mayor.

Statement by the Mayor of Windhoek – March 2025

As part of my ongoing commitment to accountable governance and transparency, I engaged with the media on 12 March 2025 to discuss the future direction of Windhoek. My role as Mayor extends beyond a political position; it is a pivotal responsibility grounded in the principles outlined in the Local Authorities Act and the Constitution of Namibia. I am dedicated to establishing a "Partnering Framework" that brings together the government, the private sector, civil society, and local communities to drive sustainable, measurable economic growth.



This marks the beginning of a new era for Windhoek. By confronting both our challenges and opportunities, we aim to transform our city into a beacon of governance excellence. This vision will not only attract investment but also promote sustainable urban development, ultimately benefiting all who call Windhoek home.

In the spirit of progress, I would like to extend my heartfelt congratulations to Honourable James Sankwasa, who was recently appointed Minister of Urban and Rural Development. We look forward to collaborating with him in advancing urban development and enhancing the well-being of our residents. I wish him great success as he works to unite local authorities across Namibia.

This month also saw the appointment of several key individuals whose leadership is critical to the future of our nation. Congratulations to Honourable Indileni Daniels, who was appointed Minister of Environment and Tourism. A former

dedicated employee of the City of Windhoek, Honourable Daniels has always been passionate about early childhood development and community empowerment. We are confident that she will bring transformative change to Namibia as Minister.

Additionally, we celebrate Honourable Sam Shafiishuna Nujoma's appointment as Governor of the Khomas Region. With his experience as a Council Member and Chairperson of the Management Committee, he played a vital role in driving Windhoek's economic and smart city initiatives. We wish him continued success in his new position. At the same time, I bid a fond farewell to Professor Job Shipululo Amupanda, who has secured a seat in Parliament. As a former Mayor of Windhoek, Professor Amupanda's legacy of service and vision has greatly contributed to the city's development. We wish him the best in his new parliamentary role.

We also commend Ms. Trudy Geises for her appointment as President of the Health Professions Council of Namibia, where her leadership will be crucial in shaping the future of Namibia's healthcare sector.



The Municipal Council recently hosted an Agricultural Forum focused on urban agriculture amidst water scarcity. This

forum brought together 59 stakeholders who brainstormed innovative solutions for sustainable food production in Windhoek. The City is committed to supporting urban agriculture through thoughtful policy development, land allocation, and the promotion of smart farming technologies.



On 21 March 2025, Namibia celebrated not only its 35th Anniversary of Independence but also made history. This year's celebration was particularly significant, with the inauguration of Her Excellency, Dr. Netumbo Nandi-Ndaitwah, as Namibia's first female President. I wish to join the Namibian Nation, in particular, and the world at large in congratulating Her Excellency, Dr Nandi-Ndaitwah, on her inauguration. This signifies the rise of women in leadership positions, further emphasized by the appointment of Lucia Witbooi as Vice President and eight female ministers.

Further, in honor of Namibia's independence, the City hosted the Mayoral 35th Independence Celebration Lunch, which recognized the invaluable contributions of our elders from all ten constituencies of Windhoek. Recognizing that many of our elderly residents may be unable to attend large events, this intimate gathering allowed us to celebrate their role in shaping Windhoek's growth and development.

Lastly, I extend belated birthday wishes to Council Member Joseph Uapingene, who celebrated his birthday on 24 March 2025. We wish him good health and success in all his future endeavors.

May God bless Windhoek and all its residents. Thank you for your continued trust and support.

Mayor of Windhoek





City of Windhoek Hosts Agricultural Forum on Urban Farming Amid Water Scarcity

By: **Anna Shiimi** (Communication - Trainee)



CEO Moses Matyayi, together with other city officials and executives at the City of Windhoek's Agricultural Forum.



Ida Lamperth, Senior Administrative Officer for Economic Development & Community Services, Naita Kamho, Section Head for Research & Information, and Lisa Figaji, Section Head for Business Development, during the City of Windhoek's Agricultural Forum.

The City of Windhoek recently hosted an Agricultural Forum at the Windhoek Showgrounds, under the theme "Urban Farming Amid Water Scarcity." The event brought together key stakeholders in the agricultural sector to explore innovative solutions for sustainable urban farming in a city facing increasing water challenges.

The forum featured insightful presentations by experts covering various aspects of urban agriculture. Mr. James Kalundu, Manager Social & Youth Development at the City of Windhoek, provided an overview of urban food systems from the municipality's perspective, emphasizing the need for local food production. Mr. Gottlieb Kahana from the Ministry of Agriculture, Water, and Land Reform outlined available incentives for urban farmers engaged in vegetable, fruit, horticulture, and poultry farming.

Mr. Hanks Saisai, Technical Advisor, Crops & Poultry at Agri Advisory Services Division, discussed funding opportunities and training programs for urban agriculture. He highlighted that AgriBank is ready to support backyard gardeners who meet key requirements, including registration with the Namibia Agronomic Board (NAB) and answering five essential questions about their farming activities. Mr. Charles Ward introduced innovative irrigation solutions for urban farming, while Mr. Dieter Tolke, a water resources management engineer

at the City of Windhoek, addressed the sustainable use of water in agriculture.

The forum also featured Ms. Shirley Mambadzo, Executive Director of Eden Greenfields, who emphasized the benefits of backyard gardening, particularly in teaching children about food sources.

In his welcoming remarks, Mr. Moses Matyayi reiterated the City's commitment to food security and sustainable urban agriculture. He stressed that with a growing urban population and increasing water scarcity, innovative solutions are necessary to ensure a resilient food system in Windhoek.

Delivering the keynote address, Her Worship, Cllr. Ndesihafela Larendja, emphasized the role of urban agriculture in addressing food insecurity and economic challenges. She acknowledged the obstacles faced by urban farmers, including water shortages, limited land, and financial constraints. The City of Windhoek has taken proactive steps to support urban farming, establishing community gardens such as Farm Okukuna, Greenwell Matongo, and Olaf Palme, aligning with the Windhoek Declaration on Food and Nutrition Security.

Looking ahead, the City aims to further strengthen urban agriculture through policy development, land allocation,

capacity building, financial support, and the adoption of smart farming technologies. By integrating urban farming into city planning, Windhoek aspires to create a sustainable food system that benefits all residents.

The forum also included an exhibition where urban farmers, including Farm Okukuna, Green Edge Farm, Atutangi Farming, and Namibia Rural Assembly from Mix Settlement, showcased their fresh produce.

Through collaborative efforts, urban agriculture has the potential to thrive, creating employment opportunities, improving livelihoods, and ensuring food security despite environmental challenges.



GreenEdge Farm showcasing their agricultural produce at the City of Windhoek's Agricultural Forum.



Cape Town and Windhoek Discuss Shared Opportunities in Urban Growth

By **Cillie Kapolo** (Corporate Communication Officer)



Lungelo Mbandazayo (3rd from left), City Manager of Cape Town and City of Windhoek CEO, Moses Matyayi (4th from left) following a meeting with City of Windhoek Strategic Executives.

Lungelo Mbandazayo, the City Manager of Cape Town, recently visited Windhoek for an official engagement aimed at exploring potential areas for collaboration and mutual learning, with a particular focus on governance, urban development, and investment promotion.

During his visit, Mbandazayo met with various Windhoek city officials, including CEO Moses Matyayi. Their discussions centered around the governance structures of both cities, particularly in identifying opportunities for collaboration in workforce development to enhance municipal operations.

Mbandazayo also paid a courtesy visit to Her Worship Ndeshihafela Larandja, the Mayor of Windhoek, to express his gratitude for the warm welcome he received. He highlighted that a key aspect of his trip was the opportunity to observe and compare the governance models of Cape Town and Windhoek. Mbandazayo further noted that attending a City of Windhoek Council meeting gave him valuable insights into the differences in decision-making dynamics between the two cities.

The visit also provided an opportunity for both cities to reflect on their respective strengths and challenges. Windhoek

expressed a strong interest in learning from Cape Town's successful strategies in establishing itself as a leading tourist destination and investment hub. The two cities discussed ways to elevate Windhoek's global profile, aiming to attract more international investors and tourists.

Additionally, Mbandazayo's visit included site tours of the City of Windhoek's water reclamation plant and urban farm, Okukuna. Discussions also addressed key urban development issues such as urban planning, transportation infrastructure, water management, affordable housing, and human settlements.



Lungelo Mbandazayo, accompanied by City of Windhoek officials and his counterpart director of bulk services in the Cape town's water and sanitation directorate Mike Killick on the right, during his site visit to the Windhoek Reclamation Plant.



Lungelo Mbandazayo (left), City Manager of Cape Town, with Windhoek Mayor Ndeshihafela Larandja (centre) and CEO Moses Matyayi (right) during his courtesy visit to the Mayor.





Highlights from the 14th Annual Technical Conference of AEDU, Powering the Future

By: **Anna Shiimi** (Communication - Trainee)



Senior citizens in Tobias Hainyeko Constituency gather for a heartfelt Independence Day luncheon hosted by the Windhoek Mayor.



The hardworking team behind the planning and logistics of the Association of Electricity Distribution Utilities Conference at the MTC Dome in Swakopmund.



Panel discussion at the Association of Electrical Distribution Utilities (AEDU) Conference, held at the MTC Dome in Swakopmund.

The 14th Annual Technical Conference of the Association of Electricity Distribution Utilities in Namibia (AEDU) brought together key stakeholders in the electricity sector from Namibia and beyond. Held from 12 to 14 March 2025 at the MTC Dome in Swakopmund, the conference served as a crucial platform for knowledge exchange, networking, and collaboration among utility companies, policymakers, and investors.

Discussions at the conference revolved around critical topics such as policy and regulatory frameworks, infrastructure development, and technological advancements. Industry professionals explored solutions to pressing challenges, including energy losses, tariff structures, and grid reliability. A major focus was the transition to sustainable energy and decarbonization, particularly considering the growing adoption of renewable energy technologies like smart grids and energy storage solutions.

The conference also highlighted the evolving landscape of electricity distribution. With more customers now generating their own electricity, the industry is being urged to adapt its business models. The Electricity Control Board (ECB), which regulates the sector, emphasized the need for transformation to ensure long-term sustainability. Experts shared insights on how distributors can refine their operations and integrate advanced technologies to enhance efficiency.

A key takeaway from the conference was the significant expansion of renewable energy in Namibia. Research presented

at the event underscored the rapid global growth of the renewable energy sector and Namibia's vast potential in this area. Solar energy was identified as a dominant contributor to the country's energy mix. Industry leaders discussed strategies for maximizing Namibia's renewable resources and incorporating energy storage solutions to ensure a stable and reliable power supply.

Her Worship, cllr. Suamma Kautondokwa, the Deputy Mayor of Swakopmund, officially opened the conference, stressing the importance of providing electricity access to low-income communities. She highlighted that electricity is no longer a luxury but a necessity, in line with the country's National Development Plan and government policies. Initiatives such as mini-grids and off-grid systems are being pursued to expand electricity access, particularly in rural areas.

Distributors, including Erongo RED and the City of Windhoek, reaffirmed their commitment to electrifying informal settlements and underserved communities. Local businesses also play a vital role by supplying products and services that support these electrification efforts.

The issue of electricity tariffs was a major concern at the conference. Industry players discussed the recent tariff hike proposal by NamPower, which seeks an increase of 17%. While acknowledging the financial challenges of electricity provision, stakeholders emphasized the need for affordability. The Electricity Control Board reassured attendees that tariffs would be managed to balance cost

reflectivity and consumer affordability. Additionally, government interventions, such as subsidies to stabilize tariffs, were acknowledged as vital to ensuring fair electricity pricing.

Illegal electricity connection was also identified as a growing issue, often stemming from a lack of access rather than consumer reluctance to pay. To combat this, the industry is intensifying efforts to expand the electricity supply to all communities. Moreover, the awareness campaigns led by the ECB and municipalities, including the City of Windhoek, are educating the public about the dangers of illegal connections and the importance of electrical safety.

Worker safety also received considerable attention. The Namibia Electricity Safety Code has been revised, with a dedicated working group focusing on improving industry safety standards, including the use of personal protective equipment (PPE). Ensuring the well-being of both electricity workers and the public remains a top priority.

The 14th Annual Technical Conference provided invaluable insights into the evolving electricity distribution industry. With the rise of renewable energy, changing consumer dynamics, and regulatory shifts, stakeholders are committed to adapting and innovating for a more efficient, inclusive, and sustainable energy future. The event reaffirmed the industry's dedication to powering Namibia's growth while ensuring affordability, safety, and universal access to electricity.



Mayor hosts luncheon for elders to celebrate Namibia's Independence Day

By **Cillie Kapolo** (Corporate Communication Officer)



Senior citizens in Tobias Hainyeko Constituency gather for a heartfelt Independence Day luncheon hosted by the Windhoek Mayor.



Leslie Puriza from FNB Namibia, with councillor Christopher Likuwa of Tobias Hainyeko constituency, and Mayor Ndeshihafela Larandja giving food parcels to the elders.



An elder from the Tobias Hainyeko constituency receives a food parcel from Mayor Ndeshihafela Larandja.



Mayor Larandja acknowledges the contributions of Namibia's elders in the struggle for independence during a special Independence Day luncheon

The Mayor of Windhoek, Councillor Ndeshihafela Larandja, hosted a special luncheon for senior citizens at the Onghuwo Yepongo Community Hall in the Tobias Hainyeko constituency to commemorate Namibia's Independence Day. The event gathered local elders, offering them a warm meal and food parcels as a gesture of appreciation.

In her speech, Mayor Larandja highlighted the significant contributions of these elders

in Namibia's struggle for independence, referring to them as the "backbone" of the nation. She acknowledged that many elders might not have the opportunity to attend the national Independence Day celebrations on Friday, 21 March 2025, and expressed her desire to bring the spirit of the day directly to them.

The luncheon was met with gratitude from the senior citizens in the Tobias Hainyeko constituency, who appreciated

the thoughtful gesture, noting that such recognition is rare, as they are often unable to attend national events due to age or mobility challenges.

Similar luncheons were organized across all ten constituencies in Windhoek, allowing elders throughout the city to partake in the Independence Day celebrations. The events were made possible thanks to generous contributions from FNB Namibia and O&L.





City of Windhoek hosted its Pre-Independence Celebrations

By Taimi Haihambo (Communication Intern)



Aawambo dancers celebrate tradition through vibrant movements and cultural pride.



Traditional goods and crafts showcase the rich heritage of the Kavango culture.



A vibrant display of traditional goods highlighting the craftsmanship and heritage of the Damara>Nama community.

The City of Windhoek came together today to celebrate its 35th pre-Independence Day under the theme "One Namibia, One Nation, One Vision, One Future." The event brought city employees, cultural performances, and delicious traditional food to the forefront, highlighting Namibia's diverse heritage.

The festivities held at the City of Windhoek head office featured vibrant cultural performances, including traditional

groups, including Aawambo, Herero, Damara, Kavango, and Caprivian communities.

As the event unfolded, employees embraced the chance to express their heritage, with participants wearing colorful and elaborate clothing, adding to the joyful atmosphere. Each tribe showcased dances specific to their traditions, creating an exciting cultural exchange that highlighted Namibia's shared values of pride, heritage, and unity.



"BEYOND 35: FOR A PROSPEROUS FUTURE"

dances, which showcased the unity that is at the heart of Namibia's cultural diversity. City employees proudly wore their traditional attire, representing different ethnic

Food also played a big role in the day's celebrations. City employees, who doubled as food vendors, offered a range of traditional dishes from various parts of Namibia. The crowd indulged in tasty treats such as ombidi, marathon chicken, and oshingali, a maize dish beloved by the Aawambo, as well as specialties like donkey meat, which is a Damara delicacy, mutete, a Kavango dish, Zambezi bream, and spinach from the amazing Zambezi region. The air was filled with the inviting smells of roasted bread, fat cakes, and omatupa, a savory dish adored by the Ova Herero.

The celebration was not just about honoring Namibia's past, but also a reminder of the country's journey toward a brighter, more inclusive future. It was a powerful reflection of national pride, unity, and the values of freedom and independence that have shaped the country's progress.



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Cycling for Change, City of Windhoek Embraces Sustainable Mobility

By: **Anna Shiimi** (Communication - Trainee)

In 2019, the Municipal Council approved the integration of Non-Motorised Transport (NMT) infrastructure and facilities into Windhoek's transport system. This initiative aims to promote sustainable mobility options such as cycling and walking, creating a more inclusive and environmentally friendly urban environment.

As part of the Non-Motorised Transport (NMT) Strategy, the City of Windhoek (CoW), in collaboration with its stakeholder, Physically Active Youth (PAY), hosted a 35th Independence Day cycling event on Saturday, 29 March 2025. Cyclists participated in two routes, covering distances of 21 km and 35 km, respectively.

While cycling in Windhoek has yet to gain widespread popularity, it presents a practical solution to the city's growing traffic congestion. This event was designed to raise awareness and encourage the use of cycling and walking as practical and sustainable transport alternatives, contributing to the improved management of Namibia's urbanization.

The City of Windhoek, together with Physically Active Youth (PAY), and with support from Namibia Cycling Federation (NCF) and A. Shipena Secondary School, organized the event to highlight the benefits of cycling as a mode of transport. The cycling routes started from the Katutura Multi-Purpose Centre, passing through Bondel Street, Dietrich Genscher Street, O'tjomuise Road, Mandume Ndemufayo Street, and Independence Avenue, before concluding at the City of Windhoek parking lot. Upon finishing, participants received a meal pack, an energy drink, and a congratulatory medal before returning to the starting point at the Katutura Multi-Purpose Youth Centre.

This initiative seeks to inspire more people to embrace cycling, support Windhoek's Non-Motorised Transport (NMT) developments, and promote sustainable mobility. By improving access to and visibility of bicycles, the city aims to alleviate traffic congestion while aligning with the United Nations Sustainable Development Goal 11 (SDG 11), which



Cyclists in action as they approach the arrival point, the City of Windhoek parking lot from Independence Avenue.



Cyclists take a well-deserved break upon arrival before heading back to the starting point at Katutura Multi-Purpose Youth Centre.

advocates for sustainable cities that enhance overall quality of life.

From professional cyclists to first-time riders, participants demonstrated remarkable enthusiasm and determination, contributing to the event's resounding success. The scenic route not

only showcased the beauty of Windhoek but also reinforced the significance of eco-friendly transportation.

Thanks to the escort provided by the City Police, the event was conducted safely, ensuring a smooth and enjoyable ride for all involved.



Council Delegation Addresses Land Grabbing and Illegal Water Connections in Groot-Aub

By **Taimi Haihambo** (Communication Intern)



Community Leaders of Groot-Aub gathered at the site visit briefing meeting

The Chairperson of the Council Advisory Committee for the Formalization of Informal Settlements and Integration of Groot-Aub, Cllr. Ivan Skywer, recently led a delegation on an on-site visit to Groot-Aub to address mounting concerns over land grabbing and illegal water connections within the community. Joining him were fellow committee members, Councilors Magdalena Lombardt, Dr. Otilie Uukule, Austin Kwenani, and Sade Gawanas.

During the visit, Mr. Faniel Manda, the Strategic Executive of Housing, Property Management, and Human Settlement, revealed alarming statistics: only 23 households in Groot-Aub are legally registered with title deeds through the City of Windhoek. The area has seen a rapid increase in illegal land claims, with shacks, farms, and gardens being unlawfully established. While some residents were placed in the area by the City, many others have occupied land without proper authorization, contributing to the growing problem.

Cllr. Skywer emphasized the urgency of the situation, noting that the inspection followed reports from City police, who have observed the rapid expansion of illegal land grabbing in the area. He stressed that the situation is worsening daily and needs immediate attention.

One of the significant concerns raised during the visit was the case of the Stumphe family, who inherited a

1,500-hectare property in the area. Despite having legal documentation proving their ownership, the family reported that portions of their land have been unlawfully occupied by residents constructing structures and claiming the land. "We have all the documents to prove ownership, and we will present them for action to ensure we regain our land," stated the Stumphe family.

Another issue highlighted was the illegal connection of water pipelines. Cllr. Skywer revealed that the City of Windhoek supplies around 50 cubic meters of water daily to Groot-Aub. However, illegal connections have caused the community's water consumption to rise to 70 cubic meters per day. Some residents are allegedly tapping into these pipelines and selling the water, depriving others of access to this essential resource.

In response to these illegal activities, Cllr. Skywer announced that the City police are conducting ongoing inspections to assess the scale of illegal land occupations and unauthorized water



Committee members and community members on a site visit

connections. A strict seven-day notice has been issued to those involved, demanding that they disconnect from the illegal water supply and vacate unlawfully occupied land. Failure to comply will result in enforcement actions by the City of Windhoek.

"We are committed to protecting the City's land and ensuring that land allocation and affordable housing become a reality for the community," says Skywer. "Those involved in illegal land grabs in Groot-Aub need to cease their activities immediately, as we will take decisive action to remove any unauthorized structures," he stated.

The City of Windhoek remains firm in its commitment to addressing these challenges and ensuring proper land management and access to essential services for all residents.



City of Windhoek builds new Alliances and strengthens ties with Local Authorities for Heritage Preservation

By: **Anna Shiimi** (Communication - Trainee)



Her Worship Ndesihafela Larandja shakes hands with his Worship Cllr. Hans J. Baffrath, Mayor of Aranos Town Council, following the signing of a Memorandum of Understanding.



Memoranda signed and sealed! Her Worship joins sister local authorities for a group photo.

The City of Windhoek took a significant step toward strengthening inter-municipal cooperation and heritage preservation by signing agreements with nine local authorities and the National Heritage Council of Namibia on 21 February 2025. The signing ceremony took place at the city of Windhoek, and brought together representatives from four village councils, three town councils, and two municipalities, namely: Aranos Town Council, Otjinene Village Council, Aroab Village Council, Bethanie Village Council, Kalkrand Village Council, Otavi Town Council, Opuwo Town Council, Omaruru Municipality, and Outjo Municipality.

Welcoming the representatives, Her Worship, Councillor Ndesihafela Larandja, expressed appreciation for their presence and commitment to fostering partnerships that promote shared development goals.

Speaking on behalf of the National Heritage Council, Ms. Ndalikokule highlighted Namibia's rich cultural diversity and the significance of preserving its

heritage. She emphasized that the signed agreements would provide a structured approach to heritage conservation, ensuring the longevity of historical resources within the city. Key activities under the agreement include joint research on heritage sites, data collection to support conservation efforts, and public education to enhance awareness and appreciation of Namibia's cultural heritage.

One of the noteworthy initiatives already underway is the 1959–1960 Katutura Housing Project. These houses, built during the apartheid regime to accommodate Namibians forcibly relocated from the Old Location, stand as important historical markers. The agreement seeks to repurpose and preserve these structures by transforming them into tourism attractions, ensuring that their stories and significance endure for future generations.

Additionally, the partnership aims to educate the public on heritage conservation's role in fostering national identity and economic opportunities.

Through collaborative research and awareness campaigns, the City of Windhoek and the National Heritage Council hope to inspire communities to actively participate in preserving and utilizing heritage resources for sustainable development.

The visiting local authorities expressed their gratitude for the warm welcome extended by the City of Windhoek, with many noting that for some, this agreement marked a renewal of previous collaborations. Representatives from the Outjo Town Council conveyed their appreciation for the assistance they have received from the City of Windhoek and took the opportunity to encourage potential investors to consider purchasing land in Outjo, where new land servicing projects are underway.

This landmark agreement reinforces the City of Windhoek's commitment to fostering meaningful partnerships and ensuring that Namibia's rich heritage remains protected for generations to come.



City of Windhoek Junior Council Marks 25 Years of Leadership with Spectacular Silver Jubilee Alumni Celebration

By **Taimi Haihambo** (Communication Intern)



Junior councillors pose for a picture with former Mayor Queen Omagano Kamati and Minister of Information and Technology Hon. Emma Theofelus.



Former Mayor Queen Omagano Kamati with Minister of Information and Technology Hon. Emma Theofelus proudly displays the Silver Jubilee 25th Alumni trophy during the celebrations.

The City of Windhoek celebrated the 25th Alumni Silver Jubilee of its Junior Council program on 15 November 2024. The event took place at the City of Windhoek Function Hall and was held under the theme “Empowering Youth, Building Futures: Celebrating 25 Years of Mentorship, Growth, and Youth Empowerment.” The gathering brought together both former and current Junior Council members to reflect on the program’s significant impact on youth development.

The primary goal of the event was to honor and reunite past Junior Council members who have been part of the program since its inception in 1999. By bringing together alumni from various years, the celebration aimed to recognize their valuable contributions to shaping the future of Windhoek’s youth.

The Junior Council program has produced remarkable leaders, including Honorable Emma Inamutla Theofelus, the Minister of Information and Communications Technology. A highlight of the event was the presentation of the prestigious Leadership Award to Hon. Theofelus, who served as the Junior Council Mayor in 2013. She was praised for her exceptional leadership and unwavering commitment to youth development. In her acceptance speech, Hon. Theofelus spoke powerfully about the transformative influence of the Junior Council on young people’s lives. She encouraged the youth in attendance to pursue their passions, stay dedicated to their goals, and continue driving positive change in their communities.

During the event, Mr. Moses Matyayi, Chief Executive Officer of the City of Windhoek, shared a detailed history of the Junior Council

program. Matyayi reflected on the program’s growth, which began with just 32 learners from 16 schools and has expanded to 74 learners from 37 schools in 2024, including both public and private institutions, as well as a special school for the visually impaired.

Mr. Matyayi also highlighted key milestones achieved by the program, such as the participation of Junior Councillors in significant initiatives like the Children’s Parliament, youth art and author competitions, and exchange visits with Sister Cities such as Vantaa, Finland, and Durban, South Africa. Despite these successes, he addressed ongoing challenges, including limited funding, difficulties in maintaining alumni engagement, and the evolving needs of young people.

The former Mayor of Windhoek, Her Worship Queen Omagano Kamati, also attended the event and praised the Junior Council for its pioneering efforts in youth development. She specifically highlighted community-driven projects such as cancer awareness campaigns, clean-up initiatives, elderly outreach, and HIV/AIDS education. These initiatives have empowered youth to make a tangible difference in their communities.



Guests attentively listen to speakers during the Silver Jubilee 25th Alumni celebration.

Her Worship Kamati emphasized the enduring importance of the Junior Council, stating that the contributions of former Junior Councillors continue to shape Windhoek’s future. She urged the youth to keep building brighter futures and expressed hope that the Junior Council would remain a shining example of leadership and excellence for the next 25 years and beyond.

The event underscored the continued relevance of the program in fostering collaboration and community-building, ensuring that alumni remain actively engaged in the development of youth leadership. Approximately 150 attendees were present, including current Junior Council members for 2024/2025, past members, youth leaders, and City of Windhoek management and staff.



New Junior Council Executives Elected in Windhoek for 2025/2026 Term

By **Taimi Haihambo** (Communication Intern)



Junior council members of the term 2025/2026

The City of Windhoek has recently concluded the election process for the Junior Council Executives for the 2025/2026 term. Junior Council, established in 1999, provides a platform for Grade 11 learners from both public and private schools in the Khomas region to develop essential leadership skills. The program allows young students to experience leadership roles while contributing to their communities.

The newly elected Junior Council Executives for 2025/2026 are Cllr. Milano Gogol from Gymnasium High School, who will serve as the Junior Mayor; Cllr. Elister Groenewald from St. Paulus College as Deputy Junior Mayor; Cllr. Esther Moses from Ella Du Plessis as Treasurer; and Cllr. Jade Chiyeye from Windhoek Technical High School as Secretary. These students have been chosen to represent their peers and guide the Junior Council in a year of learning and growth.

The Junior Council offers a unique opportunity for students who are passionate about leadership but might not have the chance to participate in school leadership programs such as Learner Representative Councils and other leadership programs.

This initiative helps fill that gap by giving young people a chance to practice

leadership in a supportive environment. It also aims to introduce students to the processes of local government and decision-making, while encouraging them to take part in community-driven projects.

Through the Junior Council program, students are given a chance to develop crucial skills like communication, teamwork, problem-solving, and decision-making. These experiences are valuable not only for personal growth but also for preparing them for leadership roles in the future. As part of the program, students are also encouraged to build their confidence and self-esteem, which are essential qualities for any leader.

Through this initiative, the City of Windhoek is not only fostering leadership but also contributing to the wider goal of creating



Junior council executives, from left to right, cllr. Milano Gogol, Junior Mayor, cllr. Elister Groenewald, Deputy Junior Mayor, Cllr. Esther Moses, Treasurer and Cllr. Jade Chiyeye, Secretary.

engaged and responsible youth who are well-prepared to contribute to the nation's development.

With the newly elected Junior Council Executives, the 2025/2026 term is set to be another successful year for the program, giving young people the tools and confidence they need to succeed in the future.



City of Windhoek Conducts Neighborhood Committee Elections in Hadino Hishongwa Informal Settlement

By Lydia Shifa (Online Communication Officer)

The City of Windhoek's Public Participation Section conducted elections for Neighborhood Committees in the Hadino Hishongwa informal settlement on 08 March 2025. Five committees were elected and inaugurated across the five designated blocks within the settlement, in the Samora Machel Constituency.

Neighborhood Committees serve as essential structures that support the City's efforts to foster strong relationships with residents in informal settlements, ensuring effective communication and collaboration on community matters.

Paulina Mberema, one of the newly elected leaders of the Neighborhood Committee for Hadino Hishongwa Block D, expressed her gratitude for the trust placed in her by the community. She affirmed her commitment to working closely with residents and the City of Windhoek to address local challenges and advocate for the community's needs.

To ensure the effectiveness of the committees, the municipality will provide training and capacity-building sessions for all elected members.

Each committee comprises five members, including a chairperson, deputy chairperson, secretary, and two additional members.

Acting Section Head for Public Participation Fenny Iyambo noted that the Hadino Hishongwa area was too vast hence the Section decided to divide it into five different sections to make it easier to manage and for the community to have easy access to their Committee members.



Pre-selected Neighborhood Committee members from the Hadino Hishongwa Informal Settlement, identified for the role of community representatives.



Salomon Gaingob and Fenny Iyambo from the Public Participation Section facilitating Neighborhood Committee elections in the Hadino Hishongwa Informal Settlement.



Community members casting their votes for their preferred Neighborhood Committee candidates in the Hadino Hishongwa Informal Settlement.



Paulina Mberema was elected as the preferred Neighborhood Committee representative in the Hadino Hishongwa Informal Settlement.



City of Windhoek trains neighborhood leaders from informal settlements

By **Cillie Kapolo** (Corporate Communication Officer)



Leah Olu-King, one of the training facilitators, emphasizing the significance of leadership skills to the Hadino Hishongwa neighbourhood committee members.



Sgt. Lahja Haitota from the Windhoek City Police discussing the importance of community policing and how to access police services with the trainees.

The City of Windhoek, through its Public Participation Section, recently conducted a two-day training session at its headquarters, attended by 26 leaders from five different neighbourhood committees in Hadino Hishongwa, Samora Machel constituency.

The training workshop, led by facilitators from the Economic Development and Community Services Department, is part of the city's broader strategy to improve public participation in municipal governance. One of the training facilitators, Leah Olu-King, highlighted the importance of empowering residents in informal settlements for the city's long-term growth and inclusivity. "By investing in the development of community leaders, we are not only strengthening the fabric of our neighborhoods but also ensuring that all voices are heard in the decisions that affect them," Olu-King stated.

The training program covered a wide range of essential topics designed to help neighborhood committee members perform their roles more effectively. Key areas included leadership skills, financial management, communication strategies, time management, conflict resolution, teamwork, decision-making, and financial literacy. These topics were carefully selected to address the specific needs of community leaders and provide them

with practical skills for making informed decisions that benefit their communities.

In addition to leadership training, the program featured presentations by city officials from several key departments, including the City Police Department, Solid Waste Management, Emergency Services, Human Settlement, and Property Management. These sessions gave community leaders a deeper understanding of the city's services and guidance on how to access them.

Several neighborhood committee members expressed their appreciation for the training, noting that it has helped them better understand their roles and responsibilities. Fares Sakaria Shikongo, a member of one of the Hadino Hishongwa neighborhood committees, remarked, "This training has been eye-opening. We are learning not only how to organize



Members of the Neighbourhood Committee during a training session.

and mobilize our communities but also how to advocate for better services and improvements in our areas."

The main goal of this initiative is to empower community leaders to work effectively with the municipality and promote local development initiatives in their areas. Strengthening the partnership between the City of Windhoek and residents of informal settlements will enhance communication channels and ensure that local leaders are well-prepared to represent their communities' interests.





Windhoek Road Repairs Underway Following Severe Rainfall Damage

By **Cillie Kapolo** (Corporate Communication Officer)



The City of Windhoek's Roads and Stormwater team repairing potholes in the city.

Potholes in the road due to rains and heavy traffic.

The City of Windhoek's road network has suffered significant damage due to heavy rains over the past few months, resulting in numerous areas experiencing potholes and severe road deterioration. Key areas affected by the ongoing rains include Academia, Auasblick, Avis, the Central Business District (CBD), Cimbebasia, Dorado Park, Eros, Hakahana, Katutura, Khomasdal, Kleine Kuppe, Okuryangava, Olympia, Otjomuise, Pioneer Park, Prosperita, Suiderhof, and Windhoek North. The damage is particularly severe in locations where drainage systems are inadequate, leading to water accumulation that worsens pothole formation.

Reinhard Böhmer, Chief Engineer for Roads and Stormwater at the City of Windhoek, explained that the City has already begun to address the situation. Immediate repairs have started, with maintenance teams filling potholes in high-traffic areas using soilcrete, which is a mixture of soil and cement. He says this is just a temporary solution that aims to improve road safety in the short term, with more permanent solutions planned once the rains subside.

However, continued rainfall has left the underlying road materials saturated, making full-scale repairs impossible at this

stage. Böhmer stated that comprehensive repairs, including resurfacing, additional roadwork, and the installation of improved drainage systems, will commence after the rainy season. "The timeline for these permanent repairs will depend on weather conditions, as the necessary groundwork and drainage improvements cannot be performed in wet conditions", he says.

The estimated cost for restoring Windhoek's damaged road infrastructure is approximately N\$ 324 million. Despite the high costs, the City of Windhoek is committed to securing the necessary resources to restore the city's roads to a safe and functional state as quickly as possible.

In recent months, the city has experienced abnormal rainfall patterns, which, combined with high traffic volumes, have accelerated the deterioration of road surfaces. Böhmer noted that while improvements have been made in road construction standards and maintenance practices, much of Windhoek's infrastructure was not originally built to handle the challenges posed by climate change and increased urbanization. As the city's population continues to grow, the strain on its road

systems also increases.

Böhmer said that the City of Windhoek is planning a comprehensive, long-term strategy to improve the city's infrastructure in order to address these issues. This includes upgrading drainage systems, using more durable construction materials, and incorporating climate change considerations into future road projects. Furthermore, the city plans to increase both the frequency and scope of road maintenance to reduce the recurrence of pothole damage in the future.

The City of Windhoek is dedicated to tackling the current road issues and implementing sustainable, long-term solutions. While temporary repairs will help mitigate immediate concerns, the City recognizes the need for infrastructure that can withstand the challenges of climate change and a growing population.

Residents are encouraged to report roads that are severely affected by potholes to the Customer Care Centre at 061 290 31777. The City of Windhoek urges road users to exercise caution, reduce speed, and remain vigilant while driving, particularly on roads prone to water damage.



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#SOCIAL MEDIA CHATS

Your questions answered



By Lydia Shifa (Online Communication Officer)

We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

Dear City of Windhoek! I hope this message finds you well. As you work on the tax process concerning dogs, I kindly urge you to also consider the rights of our beloved pets. It is essential that the revenue generated from this tax contributes to their welfare and protection. I believe that any harm or violence inflicted upon animals should be met with appropriate prosecution. Ensuring the rights of dogs is crucial for fostering a compassionate community. Thank you for your attention to this important matter.

Thank you for your valuable contribution. The Council has referred this matter back to the Management Committee for broader public consultations. We will ensure that your suggestion is forwarded to the relevant division to be included as part of the inputs for consideration before the matter is resubmitted to the Council for approval.

Good morning sir /madam I want to send my CV to your email address but it's not going through

Unfortunately, we do not accept job applications via email. Interested candidates are encouraged to submit their applications through our website while written applications should be hand-delivered to our HR Department located on Independence Avenue.

I would like to inquire whether the City of Windhoek is currently hiring. I received a message stating that there are vacancies for 30 cleaners and 30 drivers. However, when I contacted the HR Regional Manager using the number provided, I was informed that the vacancies had already closed. Additionally, the individual mentioned that I could still be considered if I provided a payment of N\$200.

The City of Windhoek currently has no open vacancies, and based on the details provided, this appears to be a scam.

Additionally, municipalities are responsible for administering a specific town or city, not regions. Therefore, any claims suggesting otherwise are incorrect.

We appreciate you for bringing this to our attention. Please remain cautious and verify job postings through official channels.

Good day, I would like to know how many people are currently registered on the City of Windhoek waiting list. We have been waiting for a long time to get land. We are tired of renting and enriching the rich.

The waiting list for land stands at 40,580 which is broken down as follows:

- 26,521 from the original waiting list and 14,059 from the November 2014 Mass Land Applications.

The 26,521 are broken down as follows:

- Prospective Purchasers (10,241),
- Prospective Tenants (6,121),
- Members of Saving Groups (10,004),
- People with Disability (155).

I reside in Otjomuise and I think there is a problem with my meter, at first, I had a pipe leakage and got it fixed, but the meter keeps running even when we close it, my water bill when up from 800 to 2100, Can COW intervene in this? I hope you are doing well.

If your water meter continues running even after all fixtures are closed, this indicates a possible water leakage in your pipeline beyond the meter. This could be the reason for the increase in your water bill.

Please note that, as per municipal regulations, the responsibility for addressing and repairing any leaks that occur after the meter falls on the client. The municipality is responsible only for leaks that occur before the meter.

We recommend that you contact a qualified plumber to assess and locate the leakage as soon as possible.

Should you require any further assistance, please contact our customer contact centre at 061 290 3777 or enquiry@windhoekcc.org.na





Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.

City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



REPAIR WATER LEAKS

Read water meter regularly, (DAILY, minimum Weekly)
Calculate monthly consumption:

- To evaluate your water consumption,
- to reduce water consumption (save water)
- Identify water leaks. **Isolate leaks immediately!**

To Consumer:
Maintenance of pipes after meter is Customer's Responsibility

How to Test for water leaks:

- Read water meter.
- Do not use water during test.
- Take reading after ± 6 hours.
- No change in reading = no leaks.

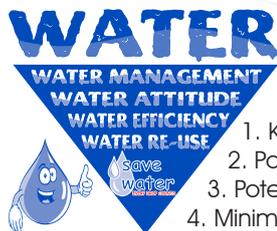
Note:

WHITE NUMBERS	Kilolitre Counter (m ³)
RED NUMBERS	Decimal Counter



Water supply from City of Windhoek

Your Smart Lifestyle



Water Management and Water Efficiency contribute to Water Sustainability.

- Know your consumption, be in control
- Positive attitude to save/reduce water
- Potential to reduce 50% consumption
- Minimise demand and preserve water

Recommended: Toilets < 4.5l per flush; Showers < 8l per min;
Taps: Kitchen < 8l per min; Bathroom & Ablution taps < 2l per min

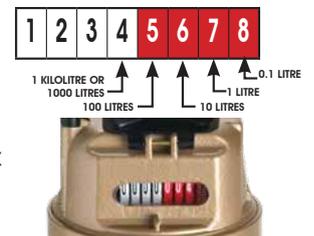
WATER MANAGEMENT

Your Smart Lifestyle

Consumer's social responsibility for sustainability

Institution and Industry:

- Daily water meter readings!
- Recommended beginning and end of business daily.
- Evaluate water consumption with Water Quota.
- Daily Water quota / Person: No. of staff X **20l** or **10l**
- ½ Daily Water Quota / Person x **10l** or **efficient** x **5l**



Household:

- Weekly water meter readings (on waste removal day)
- Evaluate consumption with target consumption for no. of persons. Reference to the tables below **OLD Water Consumption** or **Efficient Water Consumption**

TIPS:

- Close water mains during weekends and holidays.
- Isolate water leaks immediately and implement emergency water plan.
- Recommended: electronic water management or prepaid meter.

No. of Persons	Water Consumption Target (90l/person/day)		
	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0

All volumes in kilo-litres (kl) = (m³)
1kl = 1000 Litres

No. of Persons	Water Consumption Target (50l/person/day)		
	Daily	Weekly	Monthly
2	0.10	0.70	3.00
4	0.20	1.40	6.00
6	0.30	2.10	9.00
8	0.40	2.80	12.00
10	0.50	3.50	15.00

All volumes in kilo-litres (kl) = (m³)
1kl = 1000 Litres

WATER MANAGEMENT CALCULATION TABLE				
Date	Period No. of days	Reading	Consumption Current - previous	Average daily Consumed/ days
First date	NA	111.111	NA	NA
Second day	1 day	111.222	0.111	0.111
8 days later	7 days	111.999	0.777	0.111

To Measure = To Know

Consumption = current reading – previous reading

Enquiries:

Department of Infrastructure, Water & Technical Services • Bulk Water & Waste Water Division • **Help Desk (REPORT WATER LEAKS)**
Tel: +264 61 290 2402 / 2162 / 2224 / 2222 / 2241 / 3668 • Fax: +264 61 290 2583 • Email: Dieter.Tolke@windhoekcc.org.na

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SELF-READING (SMS)

This service allows you to submit your monthly water / electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration

You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269600. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: **EXAMPLE**
mreg (space) accountNo*statementKey → send to 269600

Send To: 269600
mreg 123456*ABCD123

Send To: 269600
mreg 12345678*ABCD123

The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.

WHERE TO FIND THE STATEMENT KEY ON YOU STATEMENT

windhoek
Windhoek, Namibia

10240888

Tax Invoice	
Statement Key	ABCD123
New Acc No.	123456

2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269600. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**
mread (space) MeterNo*Reading → send to 269600

Send To: 269600
mread XYZ123*100

Send To: 269600
mread XYZ123*100

The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted.

How to read your electricity meter



Read only the 5 white digits

How to take your water reading



Read only the first 4 black digits

NB: A FEE OF N\$0.40 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED

The City of Windhoek is experiencing challenges in accessing some properties to take meter readings. Clients are however encouraged to register and submit readings via sms.

TO AVOID ESTIMATIONS ON THE ACCOUNT, CLIENTS ARE ENCOURAGED TO REGISTER FOR SELF – READINGS VIA SMS.

For further enquiries on sending readings via SMS kindly contact our Customer Contact Centre at 290 3777.

By submitting your water and electricity meter readings you will then ensure that your statement reflects the actual charges for both electricity and water consumption.

Your cooperation in this regard will be much appreciated.

The City of Windhoek remains committed to deliver effective and efficient municipal services, thereby enhancing the quality of life of all our people.

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City of Windhoek

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PUBLIC NOTICE DIFFERENT PAYMENT PLATFORMS

Esteemed customers,

The City of Windhoek has also the following payment options available besides Cash Hall payments. Residents are encouraged to make use of these payment methods.

- Debit Order;
- Direct deposit at any Commercial Bank;
- Electronic / Online Banking;
- ATM payments (FNB clients only)
- Cellphone Banking;
- Standard Bank Paypulse;



BANKING DETAILS

Account Holder: City of Windhoek
Bank: First National Bank
Account number: 55500033613
Branch: FNB Business
Swift / BIC Code: FIRNNANX

Reference: Always quote the 8 digit account number reflecting on the municipal account statement as beneficiary reference when making payments.

Payment confirmation can be send to email: payments@windhoekcc.org.na

Please note: Only **genuine proof of payment** should be submitted to our office. Kindly take note that **submitting fake proof of payment is a criminal offense.**

Important to Note

1. Wrong referencing leads to payments not being allocated promptly. The Council will not be responsible for any unallocated payments where incorrect beneficiary reference was used.
2. Scrutinize the accuracy of your monthly municipal account to confirm that payments done do reflect on your account. Should a payment not reflect on your account, kindly contact our office at Town house building or alternatively call **290 3777**.
3. Keep your proof of payments in a safe place for future reference.

Always use your **New account number** on your monthly statement as payment reference when making payments.

Always quote the **INV number** on your **Sundry invoice** as payment reference when making payments"

Page 1 of 1

Windhoek
Windhoek, Namibia

Tax Invoice

Statement Key	
New Acc No.	XXXXXXXXXXXXXX
Vat No.	
Tax Invoice No.	

INV XXXXXXXXXXXXX

CITY OF WINDHOEK
 P O Box 59, WINDHOEK NAMIBIA
 Telephone No: (061) 290 2911
TAX INVOICE
 VAT Reg. Number 2646057-01-5

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 E-mail: cowcommunication@windhoekcc.org.na



City of Windhoek

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PUBLIC NOTICE

Construction of Fibre Infrastructure in Luxury Hill Katutura Area 24 March 2025

Description of the Affected Roadworks:

The public is hereby informed of the planned existing network upgrades and maintenance to take place on Telecom Namibia infrastructure. Works will involve replacing old network cables with fibre optic network cables in the Luxury Hill, Wanaheda, Katutura area. During these works, temporary sidewalk closures will be necessary. The construction will be conducted in phases to minimize residential and business disruption. The following streets will be affected: Caesar Street, Abraham Mashego Street, Independence Avenue, Okarundu Street and Omongo Street, and all streets within the enclosed area. To ensure proper working space for the contractor, traffic will be redirected, and efforts will be made to accommodate residents throughout the construction process.

Duration:

Construction will commence on 24 March 2025 and will continue until 30 August 2025. We urge all members of the public to adhere to the traffic signage and access restrictions in the vicinity of the construction works.

We apologize for any inconvenience caused by this essential work.

Locality Map:



Enquiries:

Department of Infrastructure, Water & Technical Services

Engineering Technician: Roads & Stormwater Maintenance

Elizabeth Ndjalo-Haufiku

Tel: +264 61 290 3345

E-Mail: Elizabeth.Ndjalo-Haufiku@windhoekcc.org.na

Telecom Namibia

Engineer Representative

Yolandé Varela

Tel: +264 61 201 2161

E-Mail: varelay@telecom.na



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City of Windhoek

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PUBLIC NOTICE

REGISTRATION OF STANDBY GENERATORS & SOLAR PV (PHOTOVOLTAIC) SYSTEMS

Start date of Amnesty: 16 September 2024

Due date of Amnesty : 16 September 2026

The City of Windhoek's Electricity Department is announcing a mandatory registration process for all embedded generators, including standby generators. This measure is necessary due to the evolving nature of our electricity distribution network and the potential hazards posed by these generators, such as feedback into the grid that can endanger operating personnel, cause network instability, and damage equipment.

- 1. Registration Requirement:** All clients must register their embedded generators, including standby and solar PV systems, within the next 24 months (inclusive of weekends and public holidays), starting from the date of this notice. Failure to do so will be considered an illegal wiring offense, which may result in penalties.
- 2. Inspection Process:** All generators will be subject to general inspections by City Council inspectors. This will include:
 - Testing for interlocking systems to prevent parallel operation with the grid.
 - Visual inspections and testing.
 Clients must address any substandard wiring issues identified during the inspection before approval is granted.
- 3. Licensing for Large Generators:** Standby generators with a capacity exceeding 500kVA must possess a generation license in accordance with the Electricity Act, 2007. Please attach this license to your registration application.

For registration and any inquiries, please contact:

Niklaus Puturi,

Senior Installation Inspector,

Email:

Niklaus.Puturi@windhoekcc.org.na,

Tel: 061 290 2460

Joseph Mundilo,

Engineer Installation Inspection & Renewable Energy,

Email:

Joseph.Mundilo@windhoekcc.org.na,

Tel: 061 290 3788

Note: Registration is a requirement under the Distribution Grid Code: Electricity Act, 2007.

We appreciate your cooperation in ensuring the safety and stability of our electricity network.



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Aloe “seen around”



Linda Shininge, Section Head of Customer Contact Centre & Quality Assurance, Elizabeth Igonda, Human Capital Practitioner, and Theresia Amamus, Section Head of Customer Accounts and Satellite Pay Point, during the street procession in honour of the late founding president, Dr. Sam Nujoma.



Martha Ekanjo, Legal Secretary, and Levinia Araes, Executive Secretary for Urban and Transport Planning, proudly displaying the Namibian flag during the street procession in honour of the late founding president, Dr. Sam Nujoma.



City of Windhoek Councillors, executives, and officials during a visit to Groot Aub.



Her Worship, Ndeshihafela Laramdja, captured during the memorial service hosted by the Khomas Regional Council and the City of Windhoek, in honour of the late Founding President, Dr. Sam Nujoma.



Cape Town City Manager Lungelo Mbandazayo and City CEO Moses Matyayi during the Cape Town delegation's visit to the City of Windhoek.



Councillor and Management Committee Member Magdalena Lombardt at the opening of a communal tap in one of the informal settlements.



CoW CEO Moses Matyayi photographed with James Mnyupe, the Green Hydrogen Commissioner, during the memorial service of the late founding president Dr. Sam Nujoma, at the Independence Stadium.

Learn more about the stories behind these photos on our social media channels!

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City of Windhoek

Vision: To be a **Sustainable** and **Caring City** by 2027



City of Windhoek Women Unite at Empowerment Event



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