



The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2025

The Gateway to Endless Opportunities

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COW CORPORATE CALENDAR

05
JULY 2025

FNB/City of Windhoek Business Summit

10
JULY 2025

Urban Mobility Conference

11
JULY 2025

Finance and customer care teambuilding session

12
JULY 2025

Launch of the Mayoral cleanup campaign

18
JULY 2025

Electricity commissioning

*Mayor Larandja leads renewed efforts to revive Ramatex. Could this be Windhoek's next economic hub?
Read more on Page 16*





Editorial

Dear esteemed readers of the Aloe,

June in Windhoek was not just another winter month; it was a season of planting seeds. This season, we are not just planting in soil, but in hearts, minds, and communities. In a city where urban transformation is consistently discussed in terms of roads and buildings, our leaders this past month reminded us that real growth starts with people. It starts in backyards, in classrooms, in our markets, and on our streets.

Perhaps the most touching highlight of the month came from the Mayor's Office. Her Worship, Councillor Ndesihafela Larandja, unveiled plans for her Mayoral Legacy Project: Windhoek Grows. This is not just a catchy campaign; it is a call to every resident to promote food security by growing their land and eventually promoting their future. By encouraging backyard gardening and linking it to community training, sustainability, and even entrepreneurship, this initiative sows much more than crops. It nurtures resilience in a city that, like many others, is grappling with food insecurity and rising urban living costs.

The brilliance of Windhoek Grows lies in its accessibility. With partners like UNAM and the Ministry of Agriculture on board, residents from all walks of life will learn practical skills from composting and vertical gardening to water-saving techniques. As someone who has visited many informal settlements, I can tell you: the power of a single vegetable garden in an urban yard is nothing short of revolutionary. It feeds families, saves money, and gives people work.

And the Mayor didn't stop at spades and seeds. At the 8th Windhoek Mayoral Business Forum, she boldly positioned urban agriculture as a policy priority, one that deserves both investment and innovation. This sets a new tone for city

development, one where economic policy and sustainability walk hand-in-hand.

Yet, as the city plans for a greener, more self-reliant future, we are not forgetting the youngest among us. This June, children from the Rocky Crest ECD Centre took a life-changing field trip to Eden Berry Farm. For most of the little ones, it was their first encounter with nature beyond the classroom walls. Berry picking, jungle gyms, and an unforgettable visit to the "Upside Down House" became moments of joyful learning. Through this initiative, the City reaffirmed its belief that early childhood development must be rooted in curiosity, discovery, and real-world experiences. It was not just a fun day out, it was education in action.

Of course, the City's work extended beyond green shoots and playgrounds. This June also marked the switching-on of five new high-mast lights in informal settlements, part of the broader 2023–2028 Electrification Plan. Funded by the Ministry of Urban and Rural Development, these lights do more than brighten dark corners; they bring a sense of safety, dignity, and freedom of movement to residents. In places like Havana and Goreangab, where crime and darkness often go hand-in-hand, these installations are deeply transformative.

What ties all these stories together, from gardens, unlocking our capital's potential, is a central truth: Windhoek is moving toward a people-centred future. It's a city increasingly driven by the small things that make a big difference.

Even in the corporate corridors, the pulse of transformation is clear. The Namibia Private Markets Forum 2025, held in June, showcased Windhoek as a city open for investment and bold collaboration. With our CEO, Mr. Moses Matyayi, making a compelling case for private equity in affordable housing, green mobility, and smart city infrastructure, it is clear that Windhoek is ready to unlock its full potential not just through funding but through purpose-driven partnership.

As we reflect on all these stories, one thing is clear: June was not just busy, it was inspiring. The city is growing, not only in infrastructure but in intent. We are growing gardens, growing minds, growing safety, and growing opportunity. And as we move into July, the soil is rich, the energy is right, and Windhoek is ready to grow together.

Until next time, keep blooming.

Lydia

The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

CLICK HERE
to take the Aloe Survey



Thank you for taking the time to fill out this survey.

Survey available on our website at:

http://www.windhoekcc.org.na/aloe_survey.php

Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to cowcommunication@windhoekcc.org.na.

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Mayor's corner

Compiled by **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)

Under this section we bring you the voice of our city's leadership. This column features highlights of the latest announcements, speeches, and statements from the Mayor, providing valuable insights into the vision, plans, and actions that are shaping our community. Stay informed and engaged as we navigate the path of growth and development together, under the guidance of our Mayor.

Dear Residents,

June 2025 was a month of Progress, Purpose, and Partnership for the City of Windhoek, marked by meaningful progress, impactful engagements, infrastructure development, and renewed partnerships aimed at supporting inclusive growth and restoring dignity for all residents.

Building Partnerships for Better Service Delivery

On 5 June, I had the honour of meeting with Hon. Emma Theofelus, Minister of Information, Communication and Technology (MICT), to strengthen collaboration between local and national government. We discussed several key initiatives:

- Promoting ICT literacy at Community Centers for vulnerable groups and senior citizens: collaborate with the Ministry to resource the community centres with the necessary technological equipment for the provision of ICT literacy, because no one should be left behind in the digital age.
- Safe homes for the homeless and street children: We have secured land for a shelter to support the street children. Now we seek national resources and support to make it functional and bring it to life. No child should grow up on the streets.
- Public internet access in informal settlements and where it is needed most: Provide free, reliable internet in informal settlement libraries will help bridge the digital divide for students and job seekers.
- Advancing Smart City development through a supportive legal framework: The city seeks the Ministry's support in developing and harmonizing national and local regulations to enable the effective integration of digital technologies into urban planning, service delivery, and governance.
- Leveraging Fibre Optic Infrastructure for Smart City implementation: High-speed internet is essential infrastructure. The city expressed interest in partnering with the MICT to expand and optimize the use of fibre

optic infrastructure to support business, education, and innovation.

The Minister welcomed our vision and pledged her support, an encouraging step forward in transforming plans into progress.

Empowering Youth and Entrepreneurs

From 2–6 June, 17 young aspiring entrepreneurs in Groot-Aub participated in the Start Your Business training, hosted by our Department of Economic Development and Community Services. For many, this was a turning point, a chance to believe in themselves, develop their ideas, and take the first step towards economic independence. This is how we plant seeds of hope: by building capacity and unlocking potential.

Supporting Informal Traders

On 18 June, we turned inward, engaging internal stakeholders to review our informal trading regulations. The informal sector is the foundation of countless livelihoods. If we are serious about dignity, lawfulness, and economic opportunity, then we must continue to evolve our support for informal traders.

Electrification Progress

This month, trenching and cabling began in Otjomuise and Okatunda B under our Five-Year Electrification Plan (2023–2028), reaffirming our belief that every home deserves light, safety, and dignity.

Urban Agriculture and Food Security

At the 8th Windhoek Mayoral Business Forum on 25 June, we explored the role of Urban Agriculture in strengthening food security and economic resilience. The forum brought together experts, innovators, and community leaders and yielded powerful insights for shaping our upcoming Urban Agriculture Strategy.

This initiative laid the foundation for the "Windhoek Grows Campaign", a city-wide initiative to promote household backyard gardening, which will launch in July. With

support from the Ministry of Agriculture and the University of Namibia, we will:

- Train 200–300 residents in composting, vertical gardening, water-wise irrigation, and crop planning
- Promote sustainable practices through outreach and demonstration gardens
- Recognize outstanding gardeners quarterly with Certificates of Recognition

This is not just about growing food, it's about cultivating skills, self-sufficiency, and pride.

Health, Cleanliness, and Community Wellbeing

On 23 July, we will launch the Health & Wellness Program to deliver free health and wellness services to vulnerable residents in partnership with private doctors. As part of the Council's renewed efforts to restore Windhoek's status as the cleanest city in Africa, on 12 July, we will kick off the **Mayor's Clean-Up Campaign**, a city-wide initiative that runs through November. Our gratitude goes to Namibia Breweries Limited for becoming the first corporate sponsor, donating bottled water to support volunteers. A clean city is everyone's responsibility. Let's do this together.

Unlocking Opportunity at Ramatex

Earlier this month, we began strategic discussions around the Ramatex site to transform this underutilized space into an economic hub that generates jobs, revenue, and pride. We have also initiated site inspections and strategic consultations to breathe new life into the long-dormant Ramatex property. Though discussions are ongoing, the goal is clear: to unlock the potential of this property for the benefit of all Windhoek residents.

Let us continue building a Windhoek that works for all, where history is honoured, lights are turned on, businesses are born, and every citizen feels seen.

I thank you.

**Council Member Ndesihafela Larandja
Mayor of Windhoek**

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Mayor's Office to Launch 'Windhoek Grows' Legacy Project

By Taimi Haihambo, (Communication Intern)



Her Worship, Cllr. Ndeshihafela Larandja giving her keynote address at the 8th Windhoek Mayoral Business Forum

Mayor of Windhoek, Her Worship Cllr. Ndeshihafela Larandja is preparing to launch her official Mayoral Legacy Project, a city-wide campaign called Windhoek Grows. This city-wide campaign aims to encourage backyard gardening, with quarterly certificate awards to recognize outstanding urban farmers.

Mayor Larandja said the project's goal is to raise awareness, equip residents with both practical and theoretical gardening skills, and promote sustainable gardening habits. The campaign will include community outreach, training sessions, and demonstration gardens to help households start or improve their gardens.

Set to begin in July 2025, the initiative will be supported by key partners like the

Ministry of Agriculture, Fisheries, Water and Land Reform, as well as the University of Namibia. These partners have committed to providing technical support, training, and helping raise awareness.

The City plans to train between 200 and 300 backyard gardeners from different constituencies. Training topics will include composting, soil health, water-saving irrigation techniques, raised and vertical beds, container gardening, crop selection, and planning for the seasons.

"This project will not only improve gardening skills and build capacity but also support better food security and nutrition. It could even open doors to small business opportunities through selling garden produce," said the Mayor.

Cllr. Larandja also expressed her wish for the City's Department of Economic Development and Community Services to secure sponsorship that would allow up to 20 urban farmers to showcase and sell their produce at the month-end markets free of charge. This would help link local growers directly to customers and promote urban farming even further.

She shared this inspiring initiative at the 8th Windhoek Mayoral Business Forum, held at NIPAM on 25 June. The event, themed Advancing Urban Agriculture: Policy, Innovation and Investment for a Sustainable Windhoek, brought together key players in urban agriculture to explore sustainable solutions for farming within the city.



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Invasive Alien plants

Introduction

Invasive alien plant species (IAP) are non-native to an ecosystem and may cause economic or environmental harm. They are introduced from other countries either intentionally or accidentally, and have the ability to reproduce and spread without the direct assistance of people into natural or semi-natural habitats. They are destructive to biodiversity and human interests. Invasive alien plants are defined as plant species that are exotic, non-indigenous, or non-native to an ecosystem and become a serious

problem if they are not controlled.

How are invaders spread?

Invaders are spread by people, animals, wind, and water. Some are spread by being eaten by game animals or birds, who propagate their seeds in doing so. The seeds of other invaders are spread by being carried away on the wind.

Creating awareness

Property owners, tenants, and residents of Windhoek are encouraged to take up

the initiative and be proactive in the fight against alien plant species. They must be physically eradicated and disposed of at a designated dumping site.

Some invasive alien plants like *Prosopis velutina*, *Leucaena leucocephala*, etc, can be sprayed with chemicals, applying a recommended volume onto the tree stump to stop the regrowth.

Identify and report infested areas at the Parks Division Offices situated in Pioniers Park, David Hosea Merero, and Goshawk Street, or contact the office on 061 290 3540.

LET US UNITE TO FIGHT ALIEN INVASIVE PLANTS IN CONQUERING OUR ENVIRONMENT AND ECOSYSTEM.



Scientific name: *Cryptostegia grandiflora*
Common name: Rubber vine



Scientific name: *Nicotiana glauca*
Common name: Tree tobacco



Scientific name: *Ricinus communis*
Common name: Castor bean



Scientific name: *Pennisetum setaceum*
Common Name: Fountain grass



Scientific name: *Lantana camara*
Common name: Common lanternia



Scientific name: *Prosopis velutina*
Common name: Velvet mesquite





Scientific name: *Leucaena leucocephala*
Common name: White leadtree



Scientific Name: *Argemone Mexicana*
Common Name: Yellow-flowered Mexican Poppy



Scientific name *Opuntia ficus-indica*
Common name: Sweet Prickly-pear



A Day of Discovery: Rocky Crest ECD Children Visit Eden Berry Farm

By **Jambo Shipanga**, (Acting Section Head: Early Childhood Development)

Early Childhood Development (ECD) is the bedrock of lifelong learning and human development. Understanding that the early years, birth to six, are crucial for shaping a child's future, the City of Windhoek continues to advance its strategic developmental goals by investing in accessible, inclusive, and enriching learning opportunities for its youngest citizens.

In alignment with the City's strategic focus on social progression, educational development, and community wellbeing, 80 children from the Rocky Crest ECD Centre recently embarked on an educational excursion to Eden Berry Farm, just outside Windhoek. Accompanied by staff members, including the 13 dedicated caregivers and 4 interns, the trip offered far more than a change of scenery, it was a purposeful initiative designed to promote experiential learning and environmental awareness.

During the visit, the children, ranging in age from six months to six years, engaged in hands-on agricultural activities like berry picking, providing a tangible connection to food sources while strengthening fine

motor skills. The day also featured physical play and structured activities such as jungle gym climbing, pushing and pulling games, and teamwork exercises. These engagements support key developmental areas including coordination, social interaction, and emotional resilience, goals that directly reflect the City's ECD mandate. A major highlight of the visit was the tour of the whimsical "Upside Down House," which stirred the children's imaginations and promoted inquiry-based learning through play. For many, the excitement began with the bus ride itself, an exhilarating first that fostered a sense of exploration and independence.

This developmental excursion reflects the City of Windhoek's broader commitment to inclusive urban development, offering all children, regardless of background, equal opportunities to learn, grow, and thrive.

Located in Rocky Crest at the corner of Lanzarote and Liberty Island Streets, the ECD Centre serves as a model of community-integrated education by welcoming learners from across Windhoek. The other two ECD Centres,

namely Jonas Haiduwa and Aa Been Dee ECD Centres are situated in Okuryangava. These kinds of real-world learning experiences are vital in shaping future-ready, environmentally conscious, and socially responsible citizens, in line with the City of Windhoek's Vision and Integrated Urban Development Framework. They also strengthen collaborative partnerships with local stakeholders such as Eden Berry Farm, supporting a multi-sectoral approach to community upliftment.

As part of its ongoing mission, the City of Windhoek remains dedicated to enhancing ECD initiatives through resource investment, staff development, and innovative programming. Excursions like these embody the spirit of the City's commitment to building a sustainable, inclusive, and child-friendly urban environment, where every discovery becomes a stepping stone toward a brighter future. With hearts full and imaginations ignited, the young explorers returned from Eden Berry Farm with more than just memories; they came back with life lessons, new friendships, and the seeds of a lifelong love for learning.



Winston Mungungu and Fortune Hamutumwa of the Rhino Age Group pick strawberries at Edden Strawberry Farm, located just outside Windhoek



Caregiver Tuuliki Kambonde stands at the forefront with her group, lining up shortly after disembarking from the bus for a scheduled strawberry-picking activity at Edden Strawberry Farm. Providing support from behind are Caregiver Mercy Kamatuka and Intern Ashley Situnda.





Windhoek's Electricity Awareness Campaign Hits the Streets

By: **Anna Shiimi** (Communication Trainee)



Clive Boys, Electrical Assistant for Inspection and Pole Connections, engaging with public transport commuters by handing out informational flyers during the Electricity Safety Campaign held at Hidas Centre in Klein Windhoek.



Members of the Electricity Safety Campaign team distributing informational flyers to local residents.

The City of Windhoek's Electricity Department has launched an exciting roadshow aimed at raising awareness about electricity safety. The Electricity Safety Campaign officially kicked off on 17 June 2025, and it is all about keeping residents safe whether at home, at work, in parks, or in public spaces.

This initiative, known as the Electricity Safety Campaign Bus Stop Project, focuses on reaching people where they are at bus stops across Windhoek. The team is visiting various suburbs, targeting commuters who use public transport. Their mission is to educate the public about the often-hidden dangers of electricity and to share easy-to-understand safety tips.

They are handing out informative flyers filled with practical safety tips and guidelines, while also engaging directly with commuters through face-to-face conversations to raise awareness, answer questions, and promote a deeper understanding of electricity safety.

Beyond accident prevention, the campaign also aims to empower residents with knowledge on what to do during electrical emergencies like electrocutions or fires caused by faulty wiring. It is about being prepared for the unexpected.

The campaign team started their outreach at the Siyandi Miami Service Station on 17 June. Since then, they have made early

morning stops at busy intersections such as the Goreangab four-way crossing, and have continued into the afternoons, including a visit to the Hidas Checkers area in Klein Windhoek.

The campaign will be running until 15 July 2025; this important campaign will continue to bring vital safety messages directly to the public. It highlights the fact that while electricity is essential to our daily lives, it must be used with care.

The city encourages all residents to take part, ask questions, and stay informed. Together, we can create a safer environment for everyone, one bus stop at a time.

City of Windhoek
Vision: To be a Sustainable and Caring City by 2027

ELECTRICITY SAFETY EVERYWHERE
Electricity Safety Campaign

Water and electricity do not mix.

Fill kettle only with amount of water you need, to save electricity.

Replace all broken wires.

Last Person Out PLEASE SWITCH OFF The Light

Turn off lights when you leave a room.

Do not overload a socket.

Shocking Facts

Sitting on a transformer or electricity kiosk is illegal.

Touching an electrocuted body that is still connected to a live wire can lead to you also being electrocuted.

If the power line wires fall on you, it can cause your death. Do not throw stones at power lines

Checking your earth leakage yearly can save lives.

EMERGENCY

Emergency number in cases of electrocution (061-211-1111).
Please contact our customer care number, 061-290-3777 for more information.

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Deputy Mayor of Windhoek offers support to family affected by fatal shack fire in Hakahana

By Lydia Shifa (Online Communication Officer)

The Deputy Mayor of Windhoek, Councillor Clemencia Hanases, recently paid a heartfelt visit to the family of a 29-year-old man who tragically lost his life in a shack fire in the Hakahana informal settlement. Her visit underscores the City of Windhoek's ongoing commitment to building a compassionate and supportive community by providing both emotional and practical assistance to residents during difficult times.

Councillor Hanases extended heartfelt condolences on behalf of the City of Windhoek, offering words of comfort and encouragement during the family's time of grief. "We mourn with you and feel your pain. Please find solace and strength in the Lord during this difficult time," she said.

The bereaved family expressed their sincere gratitude for the Deputy Mayor's presence, saying her visit offered a sense of comfort amid their sorrow. They remembered their loved one as a kind-hearted and humble person who was always willing to help others in the community. The family also shared that they continue to experience emotional distress, as funeral arrangements are currently on hold pending the release of DNA test results to confirm the victim's identity.

To help meet the family's immediate needs, the City of Windhoek, through its Emergency and Disaster Risk Management Division, provided essential relief items, including blankets and mattresses. Additional support in the form of food parcels was delivered with the assistance of the Khomas Regional Council.



Windhoek Deputy Mayor, Councillor Clemencia Hanases on the far right, sits with the grieving family of the shack fire victim, offering heartfelt words of comfort and support during their time of loss



Deputy Mayor Clemencia Hanases second from left, pictured with City of Windhoek officials before visiting the family affected by the shack fire tragedy in Hakahana.



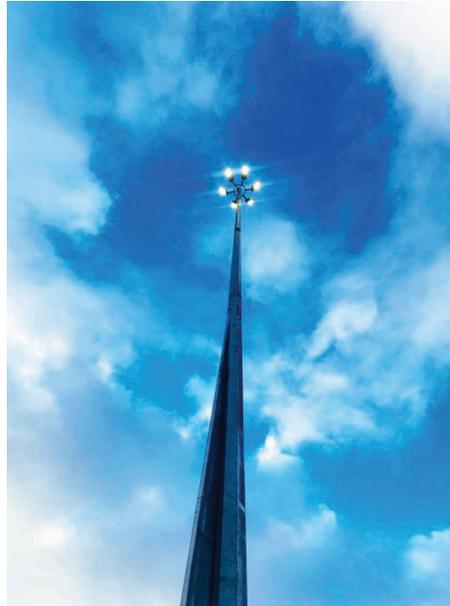


Communities Grateful as Council Delivers on Lighting Promise

By Lydia Amutenya (CPRP) (Section Head: Corporate Communications (PRO))



Bringing Light to the Hillside – A newly installed high mast light beams brightly over the informal settlement, enhancing safety and visibility for residents navigating the area at night.



Enhanced Night Visibility – The newly operational high mast light illuminates the surrounding area, providing a safer and more secure environment for residents.



Night-Time Transformation – The glow of the high mast light turns darkness into safety, a visible impact of the City’s electrification efforts in underserved areas.

The City of Windhoek continues to deliver on its promise to provide essential municipal services by lighting the way toward safer and more inclusive communities. This commitment recently took a significant step forward with the successful completion and activation of five new high-mast LED lights in key informal settlements, a project launched in 2024 and now fully realized.

This achievement follows a journey that began with a groundbreaking ceremony last year, marking the official start of the High Mast Lighting Project. The initiative aims to enhance visibility, improve public safety, and uplift the overall quality of life in densely populated areas. Funded by the Ministry of Urban and Rural Development with a total budget of N\$2,868,750.00, the project covered the installation of five high mast lights and the necessary power infrastructure to ensure reliable operation at the following locations:

- Goreangab Soccer Field (towards Ongos)
- Ehambo daNehale (Interlocks and Deeper area)

- Havana Dumping Site
- Behind Frans Indongo Primary School
- Sonderwater, Katutura

Chairperson of the Council’s Basic Services Committee, Alderwoman Fransina Kahungu, recently led a site inspection of the completed infrastructure, accompanied by City officials. She reaffirmed the Council’s mission to ensure equitable access to basic services and stressed the City’s commitment to reaching underserved areas. “These lights are more than just infrastructure; they represent dignity and hope,” she said. “Our goal is to bring basic services to all corners of Windhoek, ensuring that no one is left in the dark.”, said Alderwoman Kahungu.

Since the lights were switched on, residents have already noted real improvements: safer movement at night, a reduction in criminal activity, and a greater sense of security and freedom. Many have expressed heartfelt appreciation for the positive change in their daily lives.

The High Mast Lighting Project is part

of the City’s broader 2023–2028 Electrification Plan, which aims to connect around 4,000 households to electricity over five years. Alongside the high mast installations, the City is also working on electrifying underserved areas, with an expected 720 households in areas such as Okahandja Park B & C, Kilimandjaro–Okuryangava, and Havana Extension 1 set to benefit. This electrification effort, valued at N\$11.4 million, is also funded by the Ministry of Urban and Rural Development, further reflecting the City’s dedication to inclusive development.

This project is a clear example of the progress that’s possible when partnerships, purpose, and people come together. Just a few months after its launch, the high mast lights are already bringing real, visible change to the communities they serve.

As Windhoek moves forward, the City remains steadfast in its mission to enhance municipal service delivery, proving that with each illuminated street corner, a stronger, safer, and more united community can flourish.



New Market Leaders Trained to Boost Windhoek's Informal Trade

By Anna Shiimi (Communication Trainee)



Leonora Joodt, Section Head for SME Development in the Department of Economic Development and Community Services, during her introductory remarks before the training session.



Economic Development Officer Paulus Tjukulia from the Department of Economic Development and Community Services, serving as the training facilitator.

In a move to strengthen local informal markets, the City of Windhoek has partnered with BGZ and the Namibia Institute for Democracy (NID) to provide crucial leadership training for newly elected market committee members. The two-day workshop is a key part of the CAPTURE project, which aims to empower local traders.

The training brought together committee members recently elected by their peers from the Semi Market (behind the Hilton Hotel), Post Street Mall, Katutura Riverside, and Wernhill Market. The sessions focused

on building essential skills in leadership, conflict resolution, hygiene, problem-solving, and decision-making.

The primary goal is to equip these new leaders with the tools to effectively manage their markets. The comprehensive training covered the fundamentals of market operations, including rules and regulations. It also provided practical techniques for managing conflicts and making sound decisions. A key outcome of the training will be the development of a six-month action plan for each market, focusing on

maintaining order, cleanliness, and safety for both vendors and customers.

Participants expressed their enthusiasm for the new roles, stating they are ready to serve their fellow traders and tackle any challenges that may arise. Upon completion, each committee member will receive a certificate of attendance.

The initiative will continue in July with similar training sessions for traders at the Klein Windhoek (Checkers Hidas) market, the Taxi Rank (Shoprite Independence Ave), and the Nelson Mandela Market.





Game On, Windhoek! Refurbished Netball Court Brings New Energy to Khomasdal Stadium

By Lydia Amutenya (CPRP) (Section Head: Corporate Communications (PRO))



An aerial view of the multi-purpose courts at Khomasdal Stadium, now featuring netball and volleyball lines, welcomes the wider Windhoek community to enjoy sports in a modern and safe environment.



A new wheelchair-accessible pathway at Khomasdal Stadium ensures that the upgraded sports facility is inclusive and accessible to all residents, in line with the City's commitment to universal access.

The City of Windhoek is proud to announce the newly refurbished netball court at Khomasdal Stadium, a much-anticipated upgrade that is already making waves among local sports enthusiasts. After years of wear and tear, the court has received a long-overdue facelift, revived, re-lined, and is ready for action.

The refurbishment project officially began on 14 May 2025 when the site was



City of Windhoek officials and project team members stand proudly on the newly refurbished netball court at Khomasdal Stadium, celebrating the successful completion of the revitalisation project.

handed over to Holm's Construction, and in just under a month, by 10 June 2025, the transformation was complete. With a total project value of N\$287,302.99, the revamped court now offers a safer, more vibrant environment for both athletes and the broader community to enjoy.

Importantly, the facility is more than just a netball court; it also includes a volleyball court, serving a wider community beyond the borders of Khomasdal. This multi-purpose setup has quickly become a hub for sporting activity across Windhoek, promoting fitness, inclusivity, and social cohesion.

The City of Windhoek has also ensured that the facility is accessible to all, including individuals using wheelchairs. A dedicated access route has been incorporated as part of the upgrade, with further enhancements already in motion. In the new financial year,

plans are at an advanced stage to interlock the interior parking area, enhancing both the visual appeal and accessibility of the stadium for all users.

This upgrade comes at a significant time, as the stadium is also set to be renamed in honour of the late Bobby Walter Sissing, an influential community figure, following a decision by the City Council in 2024. The naming tribute adds a layer of meaning and pride to the revamped facility, turning it into a space that not only promotes sport but also preserves legacy.

This initiative underscores the City's commitment to revitalising public spaces, encouraging active lifestyles, and celebrating the people who have shaped Windhoek's story. Whether you are a seasoned player or a spirited spectator, the renewed netball court invites everyone to be part of the game.



Mayor seeks ICT collaboration for community centres in Windhoek

By Lydia Shifa (Online Communication Officer)



Windhoek Mayor, Councillor Ndesihafela Larandja, fourth from left, pictured with Honourable Emma Theofelus, City of Windhoek officials, and Ministry representatives following her courtesy visit to the Minister of Information and Communication Technology.

On 05 June 2025, the Mayor of Windhoek, Councillor Ndesihafela Larandja, paid a courtesy visit to the Minister of Information and Communication Technology, Honourable Emma Theofelus, as part of ongoing consultative governance efforts. The meeting focused on fostering collaboration between the City and the Ministry in key areas such as access to information, digital literacy, among others.

During the engagement, Mayor Larandja said there was a need for the Ministry of ICT to collaborate with the City to utilise the City's community centres in delivering basic ICT training in order to enhance digital literacy among vulnerable groups, including senior citizens, thereby enabling them to fully participate in the digital economy and protecting them from

cyber threats.

The Mayor also proposed collaboration to extend free internet access to the City's community libraries, particularly those located in informal settlements, to enable the youth and students access to educational resources, online services, and job opportunities.

Furthermore, the Mayor expressed interest in partnering with the Ministry to support the effective utilization of the City's fibre optic network and to develop a robust legal and policy framework to facilitate the integration of technology into urban planning and support the implementation of Windhoek's smart city agenda.

In response, Minister Theofelus welcomed

the Mayor's visit and acknowledged the significance of the proposed collaboration. She noted that the Ministry currently operates two ICT centres in Windhoek, which can extend its services to the community centres.

Minister Theofelus further implored the City to accommodate network infrastructure within its town planning scheme, pointing out the difficulties network providers face in securing land for essential infrastructure such as network towers.

The two parties parted with a promise for further consultations to formalise their interactions either through a Memorandum of Understanding or the establishment of a task force.



Namibia Breweries supports Windhoek's upcoming clean-up campaign

By Anna Shiimi (Communication Trainee)



Windhoek Mayor, Cllr. Ndesihafela Larandja second from left, receives a donation of bottled water from Namibia Breweries Limited (NBL) Managing Director, Waldermar von Lieres, third from left pictured alongside them are officials from the City of Windhoek and NBL.

Namibia Breweries Limited (NBL) recently demonstrated its commitment to a cleaner Windhoek by donating 17 cases of bottled water produced by the company itself to support the mayoral clean-up campaign.

Maanda Fanuel, Strategic Executive for Housing, Property Management, and Human Settlements, welcomed the NBL team on behalf of the City's CEO. In his remarks, he expressed gratitude for the partnership and applauded the company's generous contribution.

Her Worship, the Mayor of Windhoek, Cllr. Ndesihafela Larandja also expressed her appreciation for the donation. "We are truly grateful that Namibia Breweries answered our call. You are the first

company to respond, and your gesture is deeply appreciated," she said.

The mayor emphasized the City's determination to reclaim its title as the cleanest city in Africa, a title it once proudly held. "We did not accept defeat when we lost that title, and we will not give up. We are working hard to take back our position, but we cannot do it alone. It requires partnership and collaboration. When the city is clean, it becomes more attractive to investors," she stated. She also noted that Windhoek currently ranks second among the cleanest cities in Africa.

Representing Namibia Breweries, Waldermar von Lieres said the company is proud to support the City's clean-

up efforts. "We are proud citizens of Namibia and residents of Windhoek. Our brand is strongly linked to this city and is recognised throughout southern Africa. We fully support the City's efforts to keep Windhoek clean because we also aim for zero waste to landfill as a company," he said.

He further added that the clean-up campaign is a collective responsibility. It feels good to be part of this initiative. We all have a role to play in keeping our city clean.

The City of Windhoek values such partnerships and encourages more organisations and individuals to take part in building a cleaner, greener, and more attractive capital for all.





City of Windhoek and PowerCom Sign MoU to Enhance Urban Safety with CCTV Donation

By Lydia Shifa (Online Communication Officer)



PowerCom Chief Executive Officer, Beatus Amadhila and Strategic Executive, Finance and Customer Service Jennifer Comalie signing the Memorandum of Understanding (MoU) between PowerCom and the City of Windhoek, whilst the officials from both organisations witness.

The City of Windhoek has signed a five-year Memorandum of Understanding (MoU) with PowerCom, paving the way for the donation of 25 CCTV cameras to the Windhoek City Police.

The MoU, signed on 03 June 2025, outlines the collaborative framework between the two parties for the installation and management of the cameras across various

locations. It covers aspects such as the procurement and installation of equipment, data management, real-time monitoring, and coordinated response efforts.

Speaking at the official signing ceremony, Windhoek Mayor, Councillor Ndeshihafela Larandja, described the agreement as a progressive milestone in the City's commitment to becoming the safest city

in Africa. She expressed appreciation to PowerCom for their contribution, stating that the donation reflects a shared dedication to protecting communities, supporting law enforcement efforts, and building public trust.

PowerCom Chief Executive Officer, Beatus Amadhila, emphasized the company's commitment to public safety through technology. "As a company tasked with enabling reliable telecommunications infrastructure, PowerCom understands the critical role digital connectivity plays. Therefore, this initiative goes beyond technology; it represents a strategic partnership aimed at creating a safer, smarter, and more inclusive city for families, businesses, residents, and visitors alike," he said.

The donated CCTV cameras will be installed at selected high-risk and strategic areas around the city, leveraging PowerCom's network tower infrastructure to provide law enforcement a vital technological edge in their fight against crime.

Currently, the City Police operate a total of 153 CCTV cameras across Windhoek as part of the city's broader smart policing strategy.



City of Windhoek Councillors, along with senior officials from PowerCom and the City of Windhoek, in attendance at the MoU signing ceremony.

E-mail: cowcommunication@windhoekcc.org.na





Windhoek moves to revive Ramatex property after legal deadlock

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)

Windhoek Mayor, Councilor Ndesihafela Larandja, has initiated formal discussions regarding the long-dormant Ramatex, indicating a potential turning point for the city's underutilized property. In a recent meeting with internal stakeholders, the Mayor and senior City officials assessed the current status of the Ramatex property and deliberated on strategic plans for its redevelopment. These internal consultations mark a critical first phase before broader engagement with potential investors and external partners begins.

The Ramatex property, located in the southern industrial area of Windhoek, spans approximately 43 hectares and was previously occupied by Ramatex Textiles Namibia, a Malaysian-owned textile company. The company had been granted a 99-year lease but ceased operations in 2008 after it went through provisional liquidation. Its sudden closure resulted in significant job losses and left behind an idle industrial site.

Following the liquidation, the City of Windhoek entered into a prolonged legal dispute with the appointed liquidators over the status and future of the land. This legal battle was eventually resolved through a settlement agreement, which granted the liquidator a three-year period to remove the remaining warehouse structures and return the land to its original state. The agreement also authorized the City to intervene and complete the clearance should the liquidators fail to fulfill this obligation within the given time frame.

With the deadline now expired and little action taken to restore the site, the City is reevaluating its options. During recent internal discussions, the Mayor and her team assessed the site's condition and reviewed several proposals submitted by interested business entities. These proposals offer various industrial and commercial development ideas aimed at transforming Ramatex into an economic hub that could generate jobs, attract investment, and boost municipal revenue.

As part of this process, a site inspection



The long-dormant Ramatex, one of the largest municipally-owned properties in Windhoek

was conducted by Mayor Larandja and City officials. The visit allowed the team to assess the structural condition of the warehouses, evaluate the environmental state of the land, and consider the feasibility of different development options. While no final decisions have yet been announced, the City considers these assessments crucial steps toward realizing the property's economic potential.

Mayor Larandja emphasized that any future use of the land must support inclusive economic growth, environmental sustainability, and community benefits.



Mayor Ndesihafela Larandja, third from left, and Councilor Ivan Skrywer arrive at the Ramatex site with senior City officials for an on-site inspection of the property



Strategic Executive of Housing, Property and Human Settlement, Faniel Maanda (left), Strategic Executive of Economic Development and Community Services, Zurilea Steenkamp (centre), and Corporate Legal Advisor, Ben Ngairorue (right) engage in on-site discussions during the inspection of the Ramatex property.



City of Windhoek surveys shebeens to help improve policy

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



Town Planning Officers David Haikonda and Salome Hamayulu from the City's Urban Policy Division explain the shebeen survey to stakeholders during the meeting.



Stakeholders, including representatives from the Namibia Informal Sector Organisation and the Shebeen Organization, listen attentively during the City of Windhoek's engagement meeting on the shebeen survey.

The City of Windhoek is currently carrying out a survey on shebeens (informal alcohol outlets) to help improve and update the Shebeen Regulation Policy, which was last reviewed in 2002. The goal is to gather accurate information that will help the City in developing fair and workable policies for both shebeen operators and the wider community.

The survey is being conducted by the City's Urban Policy Division in partnership with the Namibia University of Science and Technology (NUST). It focuses on shebeens located in residential areas throughout Windhoek. Information is being collected from both business owners and residents to understand how these businesses affect the community.

Some of the key areas being looked at in the survey include:

- Who owns and runs the shebeens
- How shebeens affect safety and security in neighbourhoods
- The role they play in the local economy
- Environmental and infrastructure issues (such as noise or waste)
- Challenges with existing laws and regulations

So far, the team has visited areas like Cimbebasia, Dorado Park, Rockycrest,

and Khomasdal. The next areas to be surveyed include Katutura Central, Havana, and other neighbourhoods across the city.

As part of the process, the City recently met with representatives from the Namibia Informal Sector Organisation and the Shebeen Organization. During the meeting, some shebeen owners

shared concerns that the survey might be used to close down their businesses. However, David Haikonda, a Town Planning Officer at the City explained that the purpose of the survey is not to shut down businesses, but to use the information to develop better policies. "This is not about closing businesses," said Haikonda. "It is about developing a policy that works for everyone, one that supports the informal economy while also addressing community concerns. We want to make sure the updated policy

works for residents, business owners, and the City itself."

The City of Windhoek encourages all shebeen owners and community members to take part in the survey. Your input is important to help the City make informed decisions that support safe, healthy, and well-planned neighbourhoods, while also recognising the role that informal businesses play in the local economy.



City of Windhoek officials, alongside representatives from the Namibia Informal Sector Organisation and the Shebeen Organization, pictured after the engagement meeting on the ongoing shebeen survey and policy review.





Unlocking Urban Transformation: Windhoek at the Heart of Private Equity Conversations

By Lydia Amutenya (CPRP) (Section Head: Corporate Communications (PRO))



Moses Matyayi, Chief Executive Officer of the City of Windhoek, addresses participants at the Namibia Private Markets Forum 2025, setting the tone for an action-oriented dialogue on mobilising private equity investment to drive sustainable and inclusive urban development in Namibia.



A Future Shaped by Partnership

At the Namibia Private Markets Forum 2025, held under the theme “Unlocking Urban Transformation Through Private Equity”, the Chief Executive Officer of the City of Windhoek, Moses Matyayi, delivered a compelling keynote that

positioned Windhoek as a promising frontier for sustainable investment and public-private collaboration.

The gathering brought together leading voices in capital markets, development finance, and urban planning, setting the stage for action-oriented dialogue on funding Namibia’s urban transformation. “This is more than just capital deployment. It is about shaping the future of how people live, move, and connect,” Matyayi emphasized.



The Windhoek Advantage

In grounding his address, Matyayi highlighted Windhoek’s unique position as Namibia’s capital and economic engine. With a population exceeding 486,000 and a growth rate of 3.5% per annum, Windhoek contributes over 33%

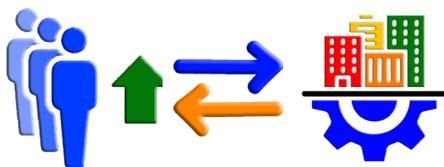




to the national GDP. Its land size of 5,133 km² places it among the largest cities globally by area. While its infrastructure, governance, and livability rank among Africa’s best, “Windhoek is not just the administrative seat of government,” Matyayi reminded attendees, “it is a city of opportunity, innovation, and influence.”

He cited multiple international rankings that strengthen investor confidence:

- 2nd best governed country in Africa (World Economics Governance Index, 2024)
- 9th most innovative country in Africa (Global Innovation Index, 2023)
- Top 5 for road quality in Africa (WEF Road Quality Index, 2022–2023)
- High global standing in press freedom, safety, and quality of life



Population Growth and Infrastructure Imperative

The CEO presented a sober demographic analysis, pointing to the growing informal settlements where populations are expanding at over 6% per annum. Without decisive intervention, informal communities could double every 11 years. “This growth demands bold and sustainable infrastructure investments,” said Matyayi. “And we need private equity to help us meet that demand.” Windhoek’s asset base stands at N\$20 billion, with an annual turnover of over N\$5 billion. Yet, Matyayi stressed that capital alone is not enough. Strategic partnerships are necessary to scale affordable housing, improve mobility, digitize services, and mitigate climate risks.



Showcasing Bankable Projects

The keynote address outlined a pipeline of impactful projects ready for investment:

- **Affordable housing:** 12,000 erven under a N\$2.7 billion urban upgrade plan
- **Smart city infrastructure:** fibre

- **Tourism development:** eco-lodges, cultural circuits, digital visitor platforms
- **Green mobility & clean energy:** solar mini-grids, EV infrastructure, and circular economy projects
- **Market Development Master Plan:** 22 sites for 3,000+ MSMEs under PPP and BOT models

“These are not just ideas; they are scalable and inclusive solutions ready for your investment,” Matyayi urged, calling for a win-win, solution-based approach.



Why Private Equity Matters

The Namibia Private Markets Forum’s theme resonated deeply with the CEO’s vision: Private Equity is not simply a source of capital, but a force for innovation, transformation, and inclusion. “Targeted investment in housing, mobility, digital infrastructure, and green solutions will yield strong returns and build resilient, inclusive cities.” With enabling legislation already in place, such as Section 80(1)(c) of the Local Authorities Act, which permits municipalities to raise funds through loans and debentures, Matyayi made it clear that the regulatory path has already been paved.



Addressing the Water Crisis through Strategic Investment

Climate resilience was another focal point of the address. Namibia remains one of the most water-scarce countries in the world, and Windhoek is under pressure to secure long-term water sources. Matyayi announced that the City has initiated discussions with other coastal and central local authorities on the development of a large-scale **desalination project** and bulk water pipeline, an ambitious venture ripe for private investment. “Water is a national security concern. At the City, we consider it a strategic risk worth mitigating now, not later.”



Making the Investment Case: A Conducive Environment

Namibia’s macroeconomic fundamentals and regulatory environment present a fertile ground for private markets. Pension funds and insurers are now required to invest in unlisted entities, opening new avenues for capital deployment. Matyayi highlighted ongoing reforms to streamline service delivery, reduce red tape, and enhance infrastructure readiness to attract long-term capital. The Windhoek Investment Incentives and Promotion Strategy 2022–2027 outlines tailored incentives for investors, aligned with national development goals.



A Regional Platform for Collaboration

Throughout the day, forum participants engaged in thematic panel discussions, including:

- *Collaboration Over Competition: The Regional Investment Advantage*
- *Private Markets: An Investment Perspective*
- *An Investor’s Viewpoint on Private Markets*

These sessions featured thought leaders from across Namibia and the region, including fund managers, regulators, and institutional investors, all sharing insights into the investment climate and regional synergies.



A Call to Action

In closing, Matyayi made a passionate appeal to those in the room: “**Let us not merely imagine a better Windhoek, let us build it. Guided by partnership, driven by purpose, and powered by private equity.**”

The forum concluded with a networking session, where ideas continued to flow among investors, city officials, and development partners. The message was clear: **Windhoek is open for business and ready for transformation.**



Ongoing pothole repairs across Windhoek

By Anna Shiimi (Communication Trainee)



Following the recent heavy rain season, which left many of Windhoek's roads damaged and riddled with potholes, the City of Windhoek has commenced with essential road repair works.

Repairs are currently underway in several affected areas, including:

- Katutura
- Otjomuise
- Khomasdal

- Windhoek North
- Windhoek West

These efforts aim to restore safer driving conditions and improve road infrastructure throughout the city.

We kindly ask all motorists and road users to:

- Obey posted traffic signs
- Follow instructions from maintenance

personnel

- Use alternative routes where diversions are in place

We apologise for any inconvenience caused and sincerely thank you for your continued patience and cooperation.





#SOCIAL MEDIA CHATS

Your questions answered

By Lydia Shifa (Online Communication Officer)

We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.



Dear City of Windhoek, informal settlements are not a playground for office politics. For example, trying to relocate people from subserviced land to a more subserviced land is unacceptable. The Mix settlement dwellers are keen to welcome any development, but taking the affected people to a subserviced area is inhumane. Please review this decision.

Thank you for your enquiry. The City of Windhoek, through its Human Settlement Office, held a follow-up meeting with residents of Mix Proper on Saturday, 21 June 2025, to continue the discussions that began late last year concerning the relocation process. Relocation letters were issued to affected residents under three categories: households impacted by the sewer line construction, which will connect existing sanitation hubs to the new Decentralized Wastewater Treatment System (DEWATS); households needing to clear for the streets to enable better municipal service delivery; and households making way for the Housing and Land Delivery Division to plan a long-term housing solution, as the current layout is overcrowded and cannot accommodate all homes.

Development is progressing well at Mix Settlement. A groundbreaking ceremony for the new sanitation hub at Mix Extension was held on 11 February 2025, and construction is currently at an advanced stage. The hub, which is expected to be completed by mid-July 2025, will feature eight waterborne toilets, two water taps, and two urinals. The relocation site has also been prepared for electrification. Once completed, these improvements will provide a significantly better level of service than what is currently available at the existing settlement.

City of Windhoek is the biggest scammer. Last month, I had a burst pipe behind my neighbors. I called them, and they told me to wait for Monday, as that was Thursday. Long story short, my water bill is at 27k.

Please note that the pipe burst behind your neighbours' property does not affect your water bill, as you are only billed for the water that passes through your meter. If your bill has suddenly skyrocketed, there is a possibility that you may have a leak on your property after your meter. We recommend that you get a private plumber to inspect the premises and help determine the cause of the leak.

City of Windhoek, why are you ending the contract with Rent-A-Drum? I hope you have the capacity to continue collecting clear recycling bags

The City of Windhoek is not ending a contract with Rent-A-Drum, as no formal contract existed specifically for the removal of clear recycling bags. Since 2010, Rent-A-Drum has provided this service based on a voluntary arrangement rather than a contractual obligation. The decision to cease the residential clear bag collection service was made by Rent-A-Drum and formally communicated to the City. The decision was not initiated by the City, and the reasons for discontinuation were provided by Rent-A-Drum.

Yes, the City of Windhoek has the capacity to take over this service. While we anticipate some challenges typical of any operational transition, the City will use its existing fleet, personnel, and infrastructure to continue the collection of clear recycling bags from 1 July 2025. The transition is being carefully planned to minimise disruptions to residents and to ensure service continuity.

At this stage, no immediate additional costs are anticipated. The City will be utilising its existing workforce and vehicles, meaning the service will be delivered within current operational resources. Over time, as the service is fully implemented and monitored, the City will be better positioned to assess any additional operational costs that may arise.





Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.

City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



REPAIR WATER LEAKS

WATER MANAGEMENT

Your Smart Lifestyle

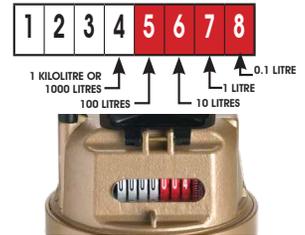
Consumer's social responsibility for sustainability

Read water meter regularly, (DAILY, minimum Weekly)
Calculate monthly consumption:

- To evaluate your water consumption,
- to reduce water consumption (save water)
- Identify water leaks. Isolate leaks immediately!

Institution and Industry:

- Daily water meter readings!
- Recommended beginning and end of business daily.
- Evaluate water consumption with Water Quota.
- Daily Water quota / Person: No. of staff X 20ℓ or 10ℓ
- ½ Daily Water Quota / Person x 10ℓ or efficient x 5ℓ



To Consumer: Maintenance of pipes after meter is Customer's Responsibility



Water supply from City of Windhoek

How to Test for water leaks:

- Read water meter.
- Do not use water during test.
- Take reading after ± 6 hours.
- No change in reading = no leaks.

Note:

WHITE NUMBERS	Kilolitre Counter (m ³)
RED NUMBERS	Decimal Counter

Your Smart Lifestyle

Household:

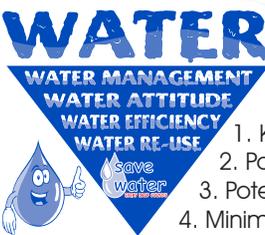
- Weekly water meter readings (on waste removal day)
- Evaluate consumption with target consumption for no. of persons. Reference to the tables below **OLD Water Consumption** or **Efficient Water Consumption**

TIPS:

- Close water mains during weekends and holidays.
- Isolate water leaks immediately and implement emergency water plan.
- Recommended: electronic water management or prepaid meter.

No. of Persons	Water Consumption Target (90ℓ/person/day)		
	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0
All volumes in kilo-litres (kl) = (m ³) 1kl = 1000 Litres			

No. of Persons	Water Consumption Target (50ℓ/person/day)		
	Daily	Weekly	Monthly
2	0.10	0.70	3.00
4	0.20	1.40	6.00
6	0.30	2.10	9.00
8	0.40	2.80	12.00
10	0.50	3.50	15.00
All volumes in kilo-litres (kl) = (m ³) 1kl = 1000 Litres			



Water Management and Water Efficiency contribute to Water Sustainability.

- Know your consumption, be in control
- Positive attitude to save/reduce water
- Potential to reduce 50% consumption
- Minimise demand and preserve water

Recommended: Toilets < 4.5ℓ per flush; Showers < 8ℓ per min;
Taps: Kitchen < 8ℓ per min; Bathroom & Ablution taps < 2ℓ per min

WATER MANAGEMENT CALCULATION TABLE				
Date	Period No. of days	Reading	Consumption Current - previous	Average daily Consumed/ days
First date	NA	111.111	NA	NA
Second day	1 day	111.222	0.111	0.111
8 days later	7 days	111.999	0.777	0.111

To Measure = To Know

Consumption = current reading – previous reading

Enquiries:

Department of Infrastructure, Water & Technical Services • Bulk Water & Waste Water Division • **Help Desk (REPORT WATER LEAKS)**
Tel: +264 61 290 2402 / 2162 / 2224 / 2222 / 2241 / 3668 • Fax: +264 61 290 2583 • Email: Dieter.Tolke@windhoekcc.org.na

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[/city-of-windhoek](https://www.linkedin.com/company/city-of-windhoek)

www.windhoekcc.org.na



SELF-READING (SMS)

This service allows you to submit your monthly water / electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration

You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269600. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: **EXAMPLE**
mreg (space) accountNo*statementKey → send to 269600

Send To: 269600
mreg 123456*ABCD123

The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.

WHERE TO FIND THE STATEMENT KEY ON YOU STATEMENT

windhoek
 Windhoek, Namibia

10240888

Tax Invoice	
Statement Key	ABCD123
New Acc No.	123456

2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269600. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**
mread (space) MeterNo*Reading → send to 269600

Send To: 269600
mread XYZ123*100

The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted.

How to read your electricity meter



Read only the 5 white digits

How to take your water reading



Read only the first 4 black digits

NB: A FEE OF N\$0.40 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED

The City of Windhoek is experiencing challenges in accessing some properties to take meter readings. Clients are however encouraged to register and submit readings via sms.

TO AVOID ESTIMATIONS ON THE ACCOUNT, CLIENTS ARE ENCOURAGED TO REGISTER FOR SELF – READINGS VIA SMS.

For further enquiries on sending readings via SMS kindly contact our Customer Contact Centre at 290 3777.

By submitting your water and electricity meter readings you will then ensure that your statement reflects the actual charges for both electricity and water consumption.

Your cooperation in this regard will be much appreciated.

The City of Windhoek remains committed to deliver effective and efficient municipal services, thereby enhancing the quality of life of all our people.

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 Corporate Communications, Marketing and Public Participation
 E-mail: communication@windhoekcc.org.na





City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



PUBLIC NOTICE DIFFERENT PAYMENT PLATFORMS

Esteemed customers,

The City of Windhoek has also the following payment options available besides Cash Hall payments. Residents are encouraged to make use of these payment methods.

- Debit Order;
- Direct deposit at any Commercial Bank;
- Electronic / Online Banking;
- ATM payments (FNB clients only)
- Cellphone Banking;
- Standard Bank Paypulse;



BANKING DETAILS

Account Holder: City of Windhoek
Bank: First National Bank
Account number: 55500033613
Branch: FNB Business
Swift / BIC Code: FIRNNANX

Reference: Always quote the 8 digit account number reflecting on the municipal account statement as beneficiary reference when making payments.

Payment confirmation can be send to email: payments@windhoekcc.org.na

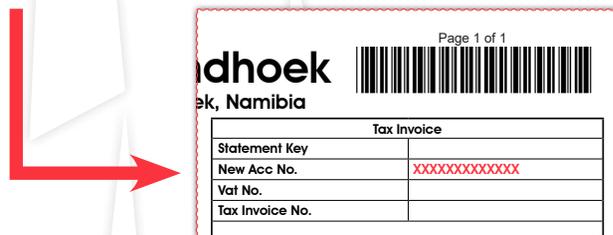
Please note: Only **genuine proof of payment** should be submitted to our office. Kindly take note that **submitting fake proof of payment is a criminal offense.**

Important to Note

1. Wrong referencing leads to payments not being allocated promptly. The Council will not be responsible for any unallocated payments where incorrect beneficiary reference was used.
2. Scrutinize the accuracy of your monthly municipal account to confirm that payments done do reflect on your account. Should a payment not reflect on your account, kindly contact our office at Town house building or alternatively call **290 3777**.
3. Keep your proof of payments in a safe place for future reference.

Always use your **New account number** on your monthly statement as payment reference when making payments.

Always quote the **INV number** on your **Sundry invoice** as payment reference when making payments"



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E-mail: cowcommunication@windhoekcc.org.na





City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



PUBLIC NOTICE

PROHIBITION OF SMOKING IN PUBLIC PLACES

25 JULY 2025

The Municipal Council of Windhoek hereby informs all residents and stakeholders of its continued commitment to safeguarding the health and wellbeing of the public.

In line with the Tobacco Products Control Act, 2010 (Act No. 1 of 2010) and the accompanying Regulations of 2014 (No. 35 of 2014), which promote a smokefree environment, smoking is strictly prohibited in the following public places:

- Indoor workplaces
- Public transport and vehicles used for public hire
- Educational institutions and their premises
- Healthcare facilities and their premises
- Government buildings
- Restaurants, bars, and other eating or drinking establishments (except in designated smoking areas compliant with the law)
- Entertainment venues such as cinemas, theatres, and sports stadiums
- Shopping malls and retail spaces
- Any other enclosed or substantially enclosed area accessible to the public

Important to Note:

This prohibition applies to all forms of smoking, including cigarettes, cigars, pipes, and electronic cigarettes (vaping). Additionally, the smoking of tobacco products is not permitted within two (2) metres of:

- Any window of a public place
- Any doorway to a public place
- Any entrance to a public place

Owners and managers of public facilities are legally required to:

- Display clear and visible "No Smoking" signage
- Enforce this regulation within their premises

Non-compliance may result in penalties as outlined in the Tobacco Products Control Act, 2010. Furthermore, repeated violations may lead to Council withdrawing or refusal to renew, or denying issuance of a Certificate of Fitness by Council.

The City of Windhoek urges all residents, visitors, and businesses to respect this public health measure and contribute to a cleaner, healthier environment for everyone.

For further information, please contact:

Ms. Nevia Kwenani, at Tel: +264 61 290 3031 or at email: Nevia.Kwenani@windhoekcc.org.na



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E-mail: cowcommunication@windhoekcc.org.na





City of Windhoek

Vision: To be a Sustainable and Caring City by 2027



PUBLIC NOTICE *Mayoral Clean-up Campaign*



19 July 2025 - 18 October 2025

CONTACT KANDJIMI PAULUS AT: 061 290 3083 / 3110



My Waste, My Responsibility



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Aloe “seen around”



Informal Market Committee members pictured during a recent training hosted by the City of Windhoek's Department of Economic Development and Community Services, in collaboration with BGZ and the Namibia Institute for Democracy (NID).



The City of Windhoek Electricity Department team pictured during the electricity campaign, shortly after engaging with commuters.



Windhoek Mayor, Cllr. Ndeshihafela Laranja, pictured with Okakarara Mayor, Cllr. Asnath Kavetuna Jazukuka, during a courtesy visit.



Windhoek Mayor, Cllr. Ndeshihafela Laranja, pictured with the delegation from Minet Namibia Insurance Brokers and First National Bank (FNB) Namibia.



The Urban Transport and Planning Department, led by Strategic Executive Pierre van Rensburg, hands over school jerseys to the mayor in support of the Mayoral Winter Drive, demonstrating their commitment to community welfare.



Her Worship Cllr. Clemencia Hanases, Deputy Mayor of Windhoek, donates blood in honour of World Blood Donor Day 2025 at the Blood Transfusion Service of Namibia while calling on all eligible Namibians to follow suit and help save lives.

Learn more about the stories behind these photos on our social media channels!

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