



The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2025

The Gateway to Endless Opportunities

Mayor's corner 3
 City of Windhoek commissions new sanitation hub in Babylon 4
 City of Windhoek commissions electricity connections in Okatunda Y 5
 City of Windhoek Discusses Relocation Plans for New Havana Market and Road 6
 A Collective Effort to Keep Oshetu Market Clean and Thriving 7
 Berlin Delegation Strengthens 25-Year Partnership with Windhoek 8
 Building Sustainable SMEs for a Thriving Windhoek: Highlights from the FNB City of Windhoek Business Summit 2025 9
 The City of Windhoek's Message on International Archives Day 10
 A Florist with a Fierce Love for Nature: The Story of Gunhild Voigts 11
 #SOCIAL MEDIA CHATS 12
 Media releases and public notices 13
 Aloe "seen around" 18

COW CORPORATE CALENDAR

<p>11 AUG 2025</p> <p>Productivity audit Workshop</p>	<p>12 AUG 2025</p> <ol style="list-style-type: none"> 1. Signing of the Windhoek Matsapha Agreement 2. Productivity audit Workshop 	<p>16 AUG 2025</p> <p>Mayoral clean up campaign (Moses Garoeb)</p>
<p>22 AUG 2025</p> <p>Culture Survey feedback (Function hall)</p>	<p>23 AUG 2025</p> <ol style="list-style-type: none"> 1. Smoke detector information session (otjomuise shopping centre) 2. Mayoral clean up campaign (WHK Rural) 	<p>26 AUG 2025</p> <p>Mayoral Gala Dinner</p>

The City of Windhoek connected electricity to homes in Okatunda Y, Tobias Hainyeko Constituency, a significant step toward achieving dignity, improved living conditions, and enhanced service delivery. Read more on page 5.





Editorial

As we reach the midpoint of 2025, our Council has embarked on a meaningful pre-engagement process with various stakeholders an open and transparent dialogue that invites our community to engage as the Council reflects on its achievements, challenges, and the road ahead.

These pre-engagements precede the wider public engagement planned for September, ensuring that the voices of our communities continue to shape the future of Windhoek.

July also marks the beginning of our 2025/26 financial year. While the new budget has not yet been approved, it is no coincidence that these pre-engagements are taking place at the same time.

More importantly, this alignment underscores the Council's commitment to planning and governance that is both responsive and inclusive.

By engaging stakeholders early, we ensure that the priorities of our communities are clearly understood and integrated into both our short-term plans and long-term vision for Windhoek.

This period of reflection is more than just a report; it is a shared opportunity for Council members, residents, business leaders, civil society, and municipal officials to come together and assess the progress made during the current Council's term.

Over the past five years, we have witnessed considerable strides in service delivery, infrastructure development, and community empowerment.

From upgrading critical water infrastructure to expanding urban mobility options, our collective efforts have been aimed at building a resilient and inclusive city.

However, we also recognize the challenges that remain whether in meeting the growing demand for affordable housing, improving waste management systems, or addressing the impacts of climate variability on our urban environment.

These pre-engagement sessions have allowed us to listen carefully to the voices of our communities, understand their concerns firsthand, and collaboratively envision practical solutions that will carry Windhoek forward.

As custodians of the city's governance, the Council's commitment to accountability remains unwavering. We are dedicated to reporting honestly on where we stand today and how we intend to address existing gaps as we transition to new leadership.

More importantly, these engagements reinforce the democratic values that underpin our city's development transparency, inclusivity, and responsiveness.

The upcoming elections mark not only a change in leadership but also an opportunity for renewed partnerships between the Council and the people of Windhoek.

We encourage all residents to actively participate, engage in these dialogues, and exercise their democratic rights to shape the future of our city.

In this issue of Aloe, you will find updates on various initiatives undertaken in July, showcasing our shared commitment to progress.

Together, we continue to build a Windhoek that is vibrant, sustainable, and truly representative of all who call it home.

Thank you for journeying with us.

Lydia

The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

CLICK HERE
to take the Aloe Survey



Thank you for taking the time to fill out this survey.

Survey available on our website at:

http://www.windhoekcc.org.na/aloe_survey.php

Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation Division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to cowcommunication@windhoekcc.org.na.

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Mayor's corner

Compiled by **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)

Under this section we bring you the voice of our city's leadership. This column features highlights of the latest announcements, speeches, and statements from the Mayor, providing valuable insights into the vision, plans, and actions that are shaping our community. Stay informed and engaged as we navigate the path of growth and development together, under the guidance of our Mayor.

As we reach the end of our term as your elected representatives, it is important for every public servant to reflect on their time in office. Why? Because we are entrusted with the responsibility to serve, and with that trust comes the duty to be transparent, accountable, and honest about the work we have undertaken on your behalf.

Over the past five years, we have made considerable progress. Alongside those achievements, however, came difficult decisions, delays, and at times, disappointments. It is important to share both the successes and the setbacks, because true leadership means taking ownership of every part of the journey, not just the victories. When councillors openly explain what worked and what didn't, it allows the community to understand the reasoning behind decisions, the challenges encountered, and the complexity of governance. In doing so, we strengthen civic awareness and engagement.

By being open, we aim to foster trust, the kind of trust that makes residents feel heard and valued. This reflection is also an opportunity to express heartfelt gratitude to the many individuals, community groups, organisations, and dedicated city staff who made these achievements possible. None of this was done in isolation.

Key Achievements: 2020–2025

We are proud to report several notable accomplishments over the term, including:

- Approval of building plans valued at over **N\$9.9 billion**;
- Electrification of more than **4,000** homes and installation of **28 high-mast lights**;
- Construction of a **N\$235 million electricity substation**;
- Approval of **42 governance policies**;
- Endorsement of **6 new township developments**;
- Securing of over **€90 million (approx. N\$1.845 billion)** for water and wastewater infrastructure upgrades;
- Installation of **194 communal toilets** and **227 water points** in informal settlements;
- Development of the **City of Windhoek Solar Centre** valued at **€180,000**

(approx. **N\$3.69 million**);

- Upgrades to major roads and stormwater systems; and
- Establishment of a **solid waste buy-back centre** to promote recycling and waste reduction.

These initiatives reflect our commitment to a responsive, inclusive, and people-driven administration. I extend my deepest thanks to all Windhoek residents for being part of this shared journey.

Infrastructure & Relocation Efforts

One of the continuing challenges we face is community relocation to facilitate infrastructure development. On 21 July 2025, at the Havana Four-Way area, we engaged with vendors and residents regarding the relocation to **Havana Extension 8**. To date, **340 out of 451 households** have been successfully relocated. We understand the concerns raised and assure you that amenities are being systematically rolled out. The area is earmarked for key developments, including a market, school, hospital, and business infrastructure, a vision of sustainable progress that requires both patience and unity.

Urban Management and Regulation Compliance

In a separate initiative, our Economic Development Division facilitated a strategic engagement with the business community in the **Northern Industrial Area**, focusing on non-compliance within the **Chinatown precinct**. This engagement forms part of our broader urban management strategy and efforts to enforce municipal regulations.

Key areas addressed include:

- Informal vendor management;
- Law enforcement and regulatory compliance;
- Traffic and congestion management;
- Mass clean-up initiatives; and
- Zoning compliance and monitoring.

Moving forward, the municipality is committed to:

- Strengthening enforcement to ensure adherence to trading regulations;
- Implementing the **2025 Mayoral**

Clean-Up Campaign, under which vendors will take responsibility for maintaining clean trading areas;

- Ensuring strict compliance with zoning laws.

These actions reaffirm our commitment to a compliant, orderly, and economically vibrant urban environment.

Cleanliness and Community Pride

The cleanliness of our city remains a top priority. In July, we launched the **2025 Mayoral Clean-Up Campaign**, under the theme: **"My Waste, My Responsibility."** This campaign symbolises shared accountability. We were especially moved during the clean-up in Tobias Hainyeko on 19 July 2025, where the community's passion and generosity, including gifts of fresh vegetables, served as a powerful reminder of what civic unity can achieve.

We also extend our sincere appreciation to corporate partners, including **NAMICA, Letshego Namibia, First National Bank, TotalEnergies, and Spice Corporate**, who supported our efforts with generous donations on 9 July 2025. Their contributions to environmental stewardship inspire us all.

Clean-up activities will continue across all **10 constituencies**, because restoring Windhoek's reputation as **Africa's Cleanest City** begins with each of us.

A Look Ahead

As we step into the final four months of this Council's term, let us remain focused, united, and hopeful. Whether in building infrastructure or fostering community partnerships, whether in cleaner streets or progressive policies, we are collectively shaping a city rooted in justice, dignity, and opportunity.

May the resilient spirit of Windhoek, its people, its dreams, and its drive continue to guide us forward.

Thank you.
Ndeshihafela Larandja
Mayor of Windhoek

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City of Windhoek commissions new sanitation hub in Babylon

By Cillie Kapolo (CPRP), (Corporate Communication Officer)



Windhoek Mayor, Cllr. Ndesihafela Larandja delivering her keynote address at the handover of the new sanitation hub in Babylon, Tobias Hainyeko Constituency.

Alderwoman Fransina Kahungu with Babylon resident Ester Johannes, who expressed heartfelt appreciation for the new sanitation hub.

Her Worship, the Mayor of Windhoek, Cllr. Ndesihafela Larandja, officially handed over the newly constructed sanitation hub in the Babylon area of the Tobias Hainyeko Constituency. The facility, completed in July 2025, was made possible through a generous donation of N\$490,000 by Maurel & Prom Namibia (PTY) Ltd, demonstrating a strong public-private partnership in the City’s ongoing mission to enhance service delivery in informal settlements.

The newly inaugurated sanitation hub consists of eight toilets and two urinals, addressing a long-standing and critical need for access to proper sanitation in the Babylon community. The initiative is part of the City of Windhoek’s broader strategy to improve the quality of life in underserved areas.

In her address, Mayor Larandja emphasized

the importance of extending basic services to all corners of the city. Mayors says this project is an example of how we can uplift our communities when we work together, further stressing that access to sanitation is not a privilege; it is a basic human right and essential for a healthy and dignified life. “We remain committed to replicating similar projects in other underserved communities. In fact, a similar project in the Mix settlement is nearing completion and will soon be commissioned.”

She expressed her gratitude to Maurel & Prom Namibia (PTY) Ltd for their contribution and encouraged other stakeholders to come on board in the development of inclusive urban infrastructure. The Mayor also urged residents of Babylon to take ownership of the new facility, “This sanitation hub belongs to you. Please use it responsibly, keep it clean, and protect it from vandalism so that it can serve your

community for years to come.”

Also speaking at the event was Ms. Genevieve Mangubat-Coppard, Deputy General Manager of Maurel & Prom Namibia (PTY) Ltd, who highlighted her satisfaction with the successful completion of the project, “We are proud to be part of this meaningful initiative and thankful to everyone who played a role in bringing it to life. We look forward to seeing the positive change it brings to the daily lives of the people of Babylon.”

Local resident Ester Johannes, who has lived in Babylon since 1998, expressed heartfelt appreciation during the ceremony, “We have suffered for many years without proper toilets. This new hub is a blessing. Thank you to the City of Windhoek and to the donor. I encourage my fellow residents to take care of our new facility and use it responsibly.”



Mayor Larandja hands over the new sanitation hub, accompanied by Alderwoman Kahungu and Genevieve Mangubat-Coppard of Maurel & Prom Namibia.

Mayor Larandja, city councilors, and officials from the City of Windhoek and Maurel & Prom Namibia at the handover event.



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City of Windhoek commissions electricity connections in Okatunda Y

By **Cillie Kapolo (CPRP)**, (Corporate Communication Officer)



Hon. Natangwe lithete, Deputy Prime Minister and Minister of Industries, Mines and Energy, delivering the keynote address at the official inauguration of electricity connections in Okatunda Y.



(Left to right) Hon. Natangwe lithete, Deputy Prime Minister and Minister of Industries, Mines and Energy; Ndesihafela Larandja, Mayor of Windhoek; Councillor Matheus Shoongo; Councillor Queen Kamati; Hon. Christopher Likuwa, Tobias Hainyeko Constituency Councillor; Alderwoman Fransina Kahungu; Ms. Matilde Ukeva, former City of Windhoek Councillor; and Moses Matyayi, City of Windhoek CEO.



Her Worship Ndesihafela Larandja, Mayor of Windhoek.

This month, the City of Windhoek took a major step to improve living conditions and service delivery by officially commissioning electricity connections for homes in Okatunda Y, Tobias Hainyeko Constituency.

The commissioning ceremony was marked by a keynote address and official inauguration led by Hon. Natangwe lithete, Deputy Prime Minister and Minister of Industries, Mines and Energy "This is an important intervention for safety, comfort, and visibility. I believe that a well-lit community is a safer, more dignified community," said Hon. lithete during his address, emphasizing the transformative power of electrification.

The electrification initiative is part of a N\$15 million Service Level Agreement between the Ministry of Industries, Mines and Energy and the City of Windhoek. Launched in the 2024 financial year, the agreement includes not only household electricity connections but also the installation of high mast lights in identified crime hotspots across Tobias Hainyeko, John Pandeni, Moses Garoeb, and Khomasdal constituencies.

To date, approximately 814 households across Windhoek's informal settlements have been connected to the electricity grid, with 662 of these already powered.

In Okatunda Y alone, 68 out of 96 homes are connected, and work continues to ensure all residents benefit. A contractor has also been appointed to electrify an additional 237 homes in Okatunda B, with construction already underway.

Looking ahead, another 162 households in Havana and Otjomuise are scheduled to be connected by August 2025. Furthermore, 15 high mast lights will be installed across informal areas, improving safety, public lighting, and community well-being.

Speaking at the event, Windhoek Mayor Ndesihafela Larandja highlighted the profound impact of the initiative on residents' daily lives. "Imagine the impact: the ability to study at night, the comfort of a hot breeze on a cold day, the opportunity to start a small business, and the security of a well-lit home. This is the reality we are creating today, a reality that will transform lives and open doors to countless new opportunities for individuals, families, and the entire community," said Mayor Larandja.

This event symbolizes a significant milestone in the City's ongoing efforts to expand access to essential services and uplift underserved communities. It emphasizes the City's commitment to inclusive development and its vision of a brighter, safer, and more connected Windhoek for all.



Alderwoman Fransina Kahungu, Chairperson of the Provision of Basic Services Committee.





City of Windhoek Discusses Relocation Plans for New Havana Market and Road

By: **Anna Shiimi** (Communication Trainee)



Alderman Fransina Kahungu, Cllr Queen Magano Kamati, Cllr Magdalena Lombardt, Cllr Uapingene, Cllr Bernadus Araeb, and Cllr Mathew Shoongo during the consultation meeting with the Havana four-way residents and vendors.

443 vendors working at the current Havana Four-Way market. Many of them asked that they be given priority for spots in the new market, as they have been there for a long time and depend on the location to earn a living. The new marketplace will be a major improvement, covering about 6,000 square metres with proper buildings and facilities.

Future Growth and Better Living Conditions

So far, 340 out of 451 affected households have already been relocated. At the new site, residents will receive formal plots of land (ervens) with their own private water, electricity, and toilet connections. This is a big improvement from the informal conditions many live in now.

Councillors encouraged everyone to prepare for the move, explaining that the new area is planned for major development. Future projects include a hospital, a school, and a taxi rank, which will create more jobs and business opportunities for the community.

The City has promised to keep the community updated through regular meetings.

The City of Windhoek is moving forward with plans to build a new road and a modern market in the Havana Four-Way area. To make this happen, some vendors and residents will need to be relocated.

City councillors, led by Cllr Joseph Uapingene, held a meeting with the community to discuss the project. Uapingene is the chairperson of the committee for land and affordable housing. The purpose of the meeting was to explain the plans and ask for cooperation from the people who will be affected.

Relocation to Havana Extension 8

Those who need to move will be relocated to a new area called Havana Extension 8. Councillors have asked residents not to resist the move, as any delays will slow down the construction of the road and market.

Community Raises Concerns

During the meeting, residents expressed worries that Havana Extension 8 is not

ready for them. They fear it does not have basic services and that they are being moved from one underdeveloped area to another.

City officials responded to these concerns, assuring residents that services are being put in place. The new area currently has shared water taps and bathrooms. There are also plans to install electricity. To bring in power, about eight more homes will need to be moved to make space for the power lines.

A New Market for Vendors

There are about



Residents and vendors of the Havana four-way during the consultative meeting regarding the construction of the road and the relocation of the affected residents.



A Collective Effort to Keep Oshetu Market Clean and Thriving

By: **Anna Shiimi** (Communication Trainee)



The City of Windhoek's Oshetu Community Market in Katutura, famously known as Single Quarters Kapana.



One of the vendors at the City of Windhoek's Oshetu Community Market is seen cleaning his stall before firing up the grill to prepare sizzling Kapana for the day.

Every Wednesday, before the familiar sizzle of Kapana fills the air, a different kind of activity bustles at the City of Windhoek's Oshetu Community Market. For the past three years, this iconic spot, popularly known as Single Quarters, has undergone a thorough deep clean to maintain a hygienic and welcoming environment for all.

The meticulous process is a coordinated effort. A dedicated contractor begins at 5:00 am, with vendors joining in at 6:00 am to diligently scrub their individual stalls and surroundings. The market remains temporarily closed to ensure the cleaning, which typically concludes between 10:00 am and 11:00 am, is uninterrupted and comprehensive.

While the closure presents a valid concern for vendors regarding lost business hours, this weekly initiative is crucial for the market's long-term upkeep and reputation. It also helps manage public perception; occasionally, early arriving customers might find floors still wet, mistakenly believing the area hasn't been cleaned, when in fact it is a sign of the work just completed.



Cleaning in progress at the City of Windhoek's Oshetu Community Market. On the fire is an iron drum filled with hot water, used to help remove fatty residue from the market floor during the cleaning process.

This vital task is led by Fina Ndengu, Micro-Entrepreneurial Development Officer, and Salonika Kaambiripu, Hygiene Promoter, both from the City of Windhoek's Department of Economic Development and Community Services.

The city commends the vendors for their commitment. However, preserving the beauty of Oshetu Market is a shared responsibility. We urge all customers and residents to play their part by disposing of foam plates, food containers, and other waste in the designated bins.

This initiative is a blueprint for success that could be rolled out to community markets across the capital. By working together, we can ensure our markets contribute to Windhoek reclaiming its position as the cleanest city in Africa. Let's protect these treasured spaces they are ours to keep clean.

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Berlin Delegation Strengthens 25-Year Partnership with Windhoek

By: **Anna Shiimi** (Communication Trainee)



The German delegation from Berlin during their visit to the Semi Mall behind the Hilton Hotel. Pictured in the yellow coat is President Cornelia Seibeld.



Some members of the German delegation from Berlin admire the artwork displayed by local vendors



Windhoek Mayor Ndeshihafela Larandja and CEO Moses Matyayi are pictured alongside Cornelia Seibeld (right), President of Berlin's House of Representatives; His Excellency Dr. Thorsten Hutter (left), the German Ambassador to Namibia; and members of the German delegation.

A high-level delegation from Berlin, Germany, led by Cornelia Seibeld, President of Berlin's House of Representatives, completed a four-day working visit to Windhoek in July. The visit, held from 14 to 17 July 2025, aimed to strengthen the long-standing partnership between the two capital cities and review the progress of joint initiatives.

across multiple sectors, including arts, culture, heritage, economic development, and renewable energy. President Seibeld's visit commemorated this enduring partnership and provided an opportunity to witness its projects firsthand.

During their city tour, the delegation visited several key locations. Their itinerary

A key highlight of the trip was a courtesy visit to the Mayor of Windhoek, Her Worship Ndeshihafela Larandja. President Seibeld was accompanied by the German Ambassador to Namibia, His Excellency Dr. Thorsten Hutter, for the meeting. During their discussions, both leaders reflected on the partnership's growth, achievements, and sustained impact over the years. President Seibeld described the relationship between the two capitals as "vibrant and sustainable," praising the enduring commitment that has maintained and deepened collaboration.

The partnership between Windhoek and Berlin was formalized by a Memorandum of Understanding signed in 2000. For 25 years, this cooperation has fostered development

included the Semi Mall, a development funded by Berlin through the CAPTURE project, and the Bokamoso Entrepreneurial Centre, where they met local business owners producing a range of goods from oils and soaps to traditional clothing and e-bikes. The group also observed progress at the EU-funded City of Windhoek Waste Buy-Back Centre before concluding with visits to historic landmarks such as Christuskirche, the National Museum of Namibia, and the City Museum.

Another significant highlight was the delegation's engagement with the City of Windhoek Junior Council. The German visitors were eager to understand how Windhoek's youth council operates compared to those in Berlin. President Seibeld was highly impressed by the discipline, passion, and commitment of Windhoek's junior councillors. "It's truly commendable," she remarked, joking that such discipline is sometimes hard to find among Berlin's own youth.

The junior councillors proudly presented their key initiatives. Junior Mayor Cllr. Milano Gogol shared details of their Child Safety Awareness Campaign, inspired by the American initiative, "It's 10 PM, do you know where your child is?" The campaign will be promoted through radio, newspapers, and interviews to emphasize the importance of parental vigilance.

Following him, Deputy Junior Mayor Cllr. Elister Groenewald presented the Council's heartfelt Cancer Project. In partnership with the Cancer Association of Namibia and the Ministry of Health, the project raises awareness about childhood cancer and offers emotional support to young patients through visits and donations. "As young people, we may not be doctors or politicians, but we believe in the power of action, compassion, and community," Groenewald said.

The meeting concluded with a warm and open exchange, affirming that despite different local challenges, there is always room for collaboration and shared learning. The visit reinforced not only the formal ties between the two cities but also served as a powerful reminder that young leaders, wherever they are, can inspire meaningful change.



Building Sustainable SMEs for a Thriving Windhoek: Highlights from the FNB City of Windhoek Business Summit 2025

By **Lydia Amutenya (CPRP)** (Section Head: Corporate Communications (PRO))

The City of Windhoek, in partnership with First National Bank (FNB) Namibia, hosted the inaugural FNB City of Windhoek Business Summit 2025 on 5 July 2025, a timely and critical platform to catalyse sustainable economic growth through Small and Medium Enterprises (SMEs). Under the theme "Building Sustainable SMEs for a Thriving Economy," the summit brought together policymakers, entrepreneurs, corporate leaders, creatives, and development partners to explore practical strategies to nurture Namibia's entrepreneurial ecosystem.

The summit was officially opened by Council Member Bernardus Araeb, a Member of the Management Committee of the Municipal Council of Windhoek, who delivered powerful welcoming remarks on behalf of the City. Emphasising the city's unwavering commitment to inclusive development, Araeb reminded delegates that SMEs remain the backbone of Namibia's economy, contributing over 12% to GDP and employing over 200,000 people.

More than just figures, Araeb painted a human-centred narrative: "Every SME is a human story of ambition, sacrifice, and determination. These are the stories that inspire us to act," he said. He noted that the Windhoek Industrial Study and Urban Food System Strategy, spearheaded by the City, are evidence-based interventions designed to address structural barriers, build sectoral resilience, and open opportunities especially for youth and informal market entrepreneurs.

A keynote address was delivered by the summit's Guest Speaker, Connie Ferguson, an award-winning South African actress, producer, and entrepreneur. Drawing from her own journey as a self-made businesswoman, Ferguson delivered a rousing message on entrepreneurship, perseverance, and the importance of women in business. Her words resonated deeply: "Empowering SMEs is not just about economics, it is about dignity, independence, and

rewriting the future." Her presence underscored the summit's commitment to not only economic development but also leadership and empowerment rooted in lived experience.

The programme further featured a dynamic panel discussion in which Lisa Figaji, a respected voice in development finance and business regulation, made a vital contribution. Figaji highlighted ongoing reforms aimed at streamlining business registration processes in Windhoek, ensuring they are not only accessible but easy to implement and monitor. She underscored that reducing red tape and aligning regulations with real business needs is a game-changer for small enterprises seeking to enter the formal economy.

Other panelists included industry experts and local entrepreneurs who echoed the need for innovation, cross-sector collaboration, and practical mentorship. The discussions reinforced the urgency of equipping young Namibians not just to seek jobs, but to become creators of opportunity.

Indeed, with Namibia's youth unemployment at 37.3%, and Khomas Region experiencing an even higher rate of 44.2%, this summit could not have come at a more pressing time. It was more than just a talk-shop, it was a declaration of intent.

For the City of Windhoek, this summit represents a pivotal milestone in its journey towards inclusive economic transformation. The City is not only enabling dialogue it is also implementing. From digitising registration systems and allocating trading spaces to launching an upcoming Public Arts Policy that supports creative entrepreneurship, Windhoek is positioning itself as a nurturing ground for future-ready businesses.

The summit concluded with a renewed call to action for all stakeholders, corporate Namibia, development

partners, philanthropists, and the entrepreneurs themselves. As Council Member Araeb rightly put it, "We must not only create jobs but cultivate job creators."

The FNB City of Windhoek Business Summit 2025 was a resounding success, a blueprint for what can be achieved when vision, purpose, and collaboration intersect.



Award-winning South African actress, producer, entrepreneur, and guest speaker Connie Ferguson delivering her keynote address at the FNB City of Windhoek Business Summit.



Councillor Bernardus Araeb delivering the welcoming remarks on behalf of the City at the FNB City of Windhoek Business Summit.



Lisa Figaji pictured with Councillor Ivan Skrywer during the FNB City of Windhoek Business Summit.





The City of Windhoek's Message on International Archives Day

By **Johanna Helao** (Records Management & Archive Administrator)



The Archives team, responsible for safeguarding and preserving all the City's documents, with Section Head for Enterprise Content Management & Printing Services, Justine Mokhatu (third from left).

On **International Archives Day**, the City of Windhoek takes a moment to recognize and honor the critical role that archives play in our society, preserving the history, culture, and knowledge that are vital to our shared future. Archives are not just about the past; they are living resources that empower us to make informed decisions, drive progress, and foster transparency. As a city, we understand that **archives are fundamental to governance, accountability, and the promotion of a free, open, and democratic society**. Archives document the milestones of our city's development, the narratives of our people, and the decisions that shape our collective journey. They hold the keys to unlocking a deeper understanding of our cultural heritage and play an essential role in the effective management of public resources.

In this context, we celebrate the **recent gazette of the Access to Information Act (Act No. 8 of 2022)**, which is a significant step towards enhancing transparency, openness, and the right to access public information. This landmark legislation aligns with our commitment to ensuring that citizens can access the information they need to hold us accountable and actively participate in democratic processes.

The **National Archives Act (Act No. 12 of 1992)** also plays a critical role, setting a framework for the systematic management, preservation, and accessibility of public

records. These acts underscore our national commitment to a well-structured, organized, and accessible archival system.

Looking to the future, the City of Windhoek is committed to the following actions to enhance access to our archives:

1. **Collaboration with National and Regional Bodies:** We are committed to working alongside the **National Archives of Namibia**, government agencies, and regional archives to develop best practices in records management and preservation. By collaborating with these bodies, we will ensure that our archives remain in compliance with national standards and contribute to the overall improvement of records management in the country.
2. **Improved Public Access:** We recognize the importance of making our archives more user-friendly and accessible. In the near future, we will introduce systems that allow for easier public access, including modern search capabilities, user guides, and outreach programs for citizens to understand how they can request information.
3. **Preservation of Cultural Heritage:** In addition to government records, we will prioritize the preservation of Windhoek's rich cultural and historical heritage - documents, photographs, and other materials that tell the story of our city's origins and evolution. Our

goal is to safeguard this legacy for future generations while maintaining a strong connection to our roots.

We wish to remind all citizens and residents that archives are not only a tool for governance but also a means of safeguarding their rights. By ensuring access to information, we are creating a more open, transparent, and accountable society where everyone has the opportunity to understand and participate in the decisions that affect them. As we celebrate **International Archives Day**, we call on all Windhoek and Namibians at large to embrace the power of records, not just as historical documents, but as tools that can enrich lives, improve governance, and empower us all to build a better future.

Together, let us preserve, protect, and promote the value of archives, knowing that **our history is our future**.

Happy International Archives Day! City of Windhoek



Records Administrator Caeley Britzze, an intern in Records Management, demonstrates the procedure for booking out a requested file, while Johanna Helao receives the job card on the other side of the glass.



Records Administrator Liina Nambahu, an intern in Records Management, happily assists a colleague in locating a file.



A Florist with a Fierce Love for Nature: The Story of Gunhild Voigts

By Anna Shiimi (Communication Trainee)

In a world where environmental consciousness is often overlooked, Gunhild Voigts stands out as a quiet yet powerful advocate for nature. Born on January 11, 1953, on a farm near Gibeon called Hanaus, Gunhild's connection to the land began early. Her journey took her to Germany, where she completed a florist apprenticeship, nurturing her love for plants and aesthetics. She returned to Namibia in 1983 and began working with Adrian & Meyer, where she remained until her retirement in 2018.

But Gunhild's story goes far beyond her professional life. Her passion for the environment is deeply personal and unwavering. "If I don't do it, who will?" she often says, as she picks up litter from the ground, whether anyone is watching or not. Her belief in personal responsibility drives her daily actions and her advocacy.

Her environmental journey took a meaningful turn when her daughter joined the school scouts. Gunhild accompanied them on a mission to clear invasive plants from the Botanical Gardens (Parliament Gardens). It was there that she began to recognize the importance of protecting indigenous flora and eliminating harmful species.

This experience sparked a deeper commitment, leading her to engage with the City of Windhoek and even with the then Mayor, Cllr Muesee Kazapua, to raise awareness about the dangers of invasive plants.

One plant has become her focus: *Parthenium hysterophorus*, commonly known as the famine weed. Found growing between Maerua Mall and the railway line, this invasive species poses a serious threat to human health and biodiversity. "Its pollen can damage the lungs," Gunhild warns, "and if left unchecked, it could lead to fatal consequences."

She cites examples from countries like India, Kenya, and South Africa, where the plant has caused significant harm,



*Gunhild Voigts the florist holding a picture of the most dangerous plant the *Parthenium hysterophorus*, commonly known as the famine weed.*

even forcing families to abandon their homes.

Gunhild's concern is not just scientific, it's deeply emotional. Her two children are currently studying in Germany, and she hopes that when they return, Namibia's environment will still be thriving. "We have beautiful plants in Namibia," she says, "and we must use them wisely instead of allowing poisonous ones to take over."

She continues to visit the City of Windhoek, sharing her knowledge and urging authorities to conduct regular inspections and remove dangerous plants.

Her message is clear: environmental protection is everyone's responsibility. "Every Namibian should know this plant and take action when they see it," she insists.

Gunhild Voigts is more than a retired florist, she is a guardian of Namibia's natural beauty. Her story reminds us that change begins with one person, and that love for the environment can blossom into a lifelong mission to protect it.



*The Growing *Parthenium hysterophorus* plant commonly known as the famine weed, found between Maerua Mall and the Railways station.*





#SOCIAL MEDIA CHATS

Your questions answered



By **Lydia Shifa** (Online Communication Officer)

We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

City of Windhoek team, please advise what the way forward is regarding municipal bus users who still have credits on their bus cards. I understand the City of Windhoek drivers are only accepting cash now, but what about us who have cards with money? Do we get refunds?

Thank you for your query. We are currently busy implementing the new system to replace the old one, which is anticipated to go live in August. Residents with credits on their cards are kindly requested to wait until the system is operational, after which the credits will be transferred to the new smart cards.

City of Windhoek, last year you promised us that renovations on the Sam Nujoma Stadium would start soon, but up to now, we have not seen any work at the stadium. What is happening?

The procurement process had to be concluded before work could commence on the Sam Nujoma Stadium. We can now confirm that the contract for the Construction Works for the Refurbishment of the Stadium has been officially awarded to New Success Investment CC. Construction works are expected to begin in August 2025.

City of Windhoek, how far are you with your verification of the 387 accounts that were adversely affected by the billing system? We need to know if anyone has been refunded for your negligence.

The City has noted reports indicating that approximately 387 accounts may have been adversely affected by system anomalies. A verification process was conducted, and affected accounts have been identified. Corrective actions, including account reconciliations and adjustments, are currently being implemented on a case-by-case basis to ensure fairness and accuracy. Affected residents are being contacted directly, and the City remains committed to resolving these matters transparently and efficiently.

Please indicate when is Redforce Debt Management contract is ending because these costs are killing us.

The Redforce Debt Management contract is set to expire at the end of July 2025. A comprehensive review process is currently underway to evaluate the contract's performance and alignment with the City's debt recovery strategy. No final decision has been made at this stage regarding its renewal or termination. Once all relevant considerations, including stakeholder feedback and legal advice, have been reviewed, Council will deliberate and communicate the outcome accordingly.

City of Windhoek, please speed up the construction work on Monte Christo Road. The delay is causing traffic congestion.

The delay is primarily due to resistance from some residents within the area earmarked for the construction of the Monte Christo Community Market and Taxi Rank. Construction can only proceed once the relocation of affected households is completed, as informal trading and residential structures currently obstruct the road reserve. Once relocated, informal traders will benefit from operating within a dedicated space in the new market facility.

To manage traffic flow during this period, the City has opened key intersections including Omulunga, Winnie Mandela, and Abraham Mashego streets to ease congestion. We sincerely appeal to affected residents within the designated development area to consider relocating to Havana Extensions 8 and 11, where new serviced plots have been made available. This cooperation is vital to the successful and timely completion of the project.





Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.

City of Windhoek

Vision: To be a Sustainable and Caring City by 2027

REPAIR WATER LEAKS

Read water meter regularly, (DAILY, minimum Weekly)
Calculate monthly consumption:

- To evaluate your water consumption,
- to reduce water consumption (save water)
- Identify water leaks. **Isolate leaks immediately!**

To Consumer:
Maintenance of pipes after meter is Customer's Responsibility

Water supply from City of Windhoek

WATER MANAGEMENT

Your Smart *Lifestyle*

Consumer's social responsibility for sustainability

Institution and Industry:

- Daily water meter readings!
- Recommended beginning and end of business daily.
- Evaluate water consumption with Water Quota.
- Daily Water quota / Person: No. of staff X **20¢** or **10¢**
- ½ Daily Water Quota / Person x **10¢** or **efficient x 5¢**

Household:

- Weekly water meter readings (on waste removal day)
- Evaluate consumption with target consumption for no. of persons. Reference to the tables below **OLD Water Consumption** or **Efficient Water Consumption**

TIPS:

- Close water mains during weekends and holidays.
- Isolate water leaks immediately and implement emergency water plan.
- Recommended: electronic water management or prepaid meter.

How to Test for water leaks:

- Read water meter.
- Do not use water during test.
- Take reading after ±6 hours.
- No change in reading = no leaks.

Note:

WHITE NUMBERS	Kilolitre Counter (m ³)
RED NUMBERS	Decimal Counter

Your Smart Lifestyle

No. of Persons	Water Consumption Target (90/person/day)		
	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0
All volumes in kilo-litres (kl) = (m ³) 1kl = 1000 Litres			

No. of Persons	Water Consumption Target (50/person/day)		
	Daily	Weekly	Monthly
2	0.10	0.70	3.00
4	0.20	1.40	6.00
6	0.30	2.10	9.00
8	0.40	2.80	12.00
10	0.50	3.50	15.00
All volumes in kilo-litres (kl) = (m ³) 1kl = 1000 Litres			

WATER MANAGEMENT CALCULATION TABLE				
Date	Period No. of days	Reading	Consumption Current - previous	Average daily Consumed/ days
First date	NA	111.111	NA	NA
Second day	1 day	111.222	0.111	0.111
8 days later	7 days	111.999	0.777	0.111

To Measure = To Know

Consumption = current reading – previous reading

Water Management and Water Efficiency contribute to Water Sustainability.

- Know your consumption, be in control
- Positive attitude to save/reduce water
- Potential to reduce 50% consumption
- Minimise demand and preserve water

Recommended: Toilets < 4.5¢ per flush; Showers < 8¢ per min; Taps: Kitchen < 8¢ per min; Bathroom & Ablution taps < 2¢ per min

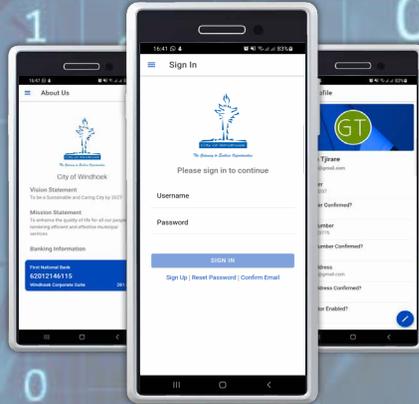
Enquiries:
Department of Infrastructure, Water & Technical Services • Bulk Water & Waste Water Division • **Help Desk (REPORT WATER LEAKS)**
Tel: +264 61 290 2402 / 2162 / 2224 / 2222 / 2241 / 3668 • **Fax:** +264 61 290 2583 • **Email:** Dieter.Tolke@windhoekcc.org.na

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DOWNLOAD THE CITY OF WINDHOEK APP



Available on the
App Store

GET IT ON
Google play

Traffic fines

Did you know that you can view traffic fines on the City of Windhoek App?

All you need to do is upload your ID on the app, add it to your profile and activate the service. After the ID is approved by our back-office team you will be able to view.

Statement

Did you know that you can view current and old municipal statements on the city app?

You can also download them at no cost. All you need to do is upload required documents:

Individual Account

1. Valid Legal Identification Document (i.e. ID and Passport).
2. Marital Certificate (where applicable)
3. Permission / Consent Letter (please include a Certified Copy of the Owner's Id)
4. Executor's Appointment Letter (in the case of the Administration of Estates)
5. Curator's Appointment Letter (in the case of the Administration of Insolvency)
6. Power of Attorney (in the case of Real Estate Agents)

Business Account

1. Valid Founding Statement or CC Documents
2. Nominee's ID to accompany Proxy or Curator's Letter
3. Proxy Letter
4. Curator's Appointment Letter (in the case of the Administration of Insolvency)

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www.windhoekcc.org.na



City of Windhoek

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PUBLIC NOTICE DIFFERENT PAYMENT PLATFORMS

Esteemed customers,

The City of Windhoek has also the following payment options available besides Cash Hall payments. Residents are encouraged to make use of these payment methods.

- Debit Order;
- Direct deposit at any Commercial Bank;
- Electronic / Online Banking;
- ATM payments (FNB clients only)
- Cellphone Banking;
- Standard Bank Paypulse;



BANKING DETAILS

Account Holder: City of Windhoek
Bank: First National Bank
Account number: 55500033613
Branch: FNB Business
Swift / BIC Code: FIRNNANX

Reference: Always quote the 8 digit account number reflecting on the municipal account statement as beneficiary reference when making payments.

Payment confirmation can be send to email: payments@windhoekcc.org.na

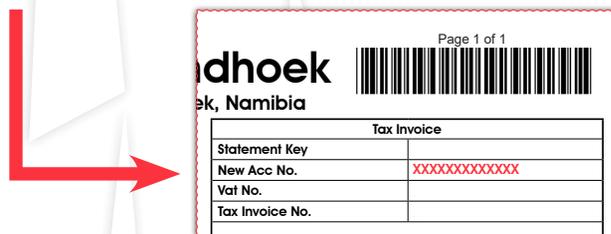
Please note: Only **genuine proof of payment** should be submitted to our office. Kindly take note that **submitting fake proof of payment is a criminal offense.**

Important to Note

1. Wrong referencing leads to payments not being allocated promptly. The Council will not be responsible for any unallocated payments where incorrect beneficiary reference was used.
2. Scrutinize the accuracy of your monthly municipal account to confirm that payments done do reflect on your account. Should a payment not reflect on your account, kindly contact our office at Town house building or alternatively call **290 3777**.
3. Keep your proof of payments in a safe place for future reference.

Always use your **New account number** on your monthly statement as payment reference when making payments.

Always quote the **INV number** on your **Sundry invoice** as payment reference when making payments"



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City of Windhoek

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ELECTRIC VEHICLE EXHIBITION



EXPLORE NAMBIA'S ELECTRIC VEHICLE FUTURE!

Electric vehicles

E-bikes

Electric buses and e-forklifts

Demonstrations of charging technology



Date: 15 September 2025,

Venue: City of Windhoek, Independence Avenue Parking Lot

Time: 11:00 to 17:00

OPEN TO THE PUBLIC!



E-mail: cowcommunication@windhoekcc.org.na



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PUBLIC NOTICE

PROHIBITION OF SMOKING IN PUBLIC PLACES

25 JULY 2025

The Municipal Council of Windhoek hereby informs all residents and stakeholders of its continued commitment to safeguarding the health and wellbeing of the public.

In line with the Tobacco Products Control Act, 2010 (Act No. 1 of 2010) and the accompanying Regulations of 2014 (No. 35 of 2014), which promote a smokefree environment, smoking is strictly prohibited in the following public places:

- Indoor workplaces
- Public transport and vehicles used for public hire
- Educational institutions and their premises
- Healthcare facilities and their premises
- Government buildings
- Restaurants, bars, and other eating or drinking establishments (except in designated smoking areas compliant with the law)
- Entertainment venues such as cinemas, theatres, and sports stadiums
- Shopping malls and retail spaces
- Any other enclosed or substantially enclosed area accessible to the public

Important to Note:

This prohibition applies to all forms of smoking, including cigarettes, cigars, pipes, and electronic cigarettes (vaping). Additionally, the smoking of tobacco products is not permitted within two (2) metres of:

- Any window of a public place
- Any doorway to a public place
- Any entrance to a public place

Owners and managers of public facilities are legally required to:

- Display clear and visible "No Smoking" signage
- Enforce this regulation within their premises

Non-compliance may result in penalties as outlined in the Tobacco Products Control Act, 2010. Furthermore, repeated violations may lead to Council withdrawing or refusal to renew, or denying issuance of a Certificate of Fitness by Council.

The City of Windhoek urges all residents, visitors, and businesses to respect this public health measure and contribute to a cleaner, healthier environment for everyone.

For further information, please contact:

Ms. Nevia Kwenani, at Tel: +264 61 290 3031 or at email: Nevia.Kwenani@windhoekcc.org.na



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Aloe "seen around"



Natangwe Ithete, Deputy Prime Minister and Minister of Industries, Mines and Energy, and CEO Moses Matyayi exchange a warm greeting during the commissioning of the Okatunda Y electrification project, as Councillor Matheus Shoongo and Her Worship, Councillor Ndeshihafela Larandja, look on.

A newly installed water standpipe at the new location on a portion of Farm 508. Pictured is an NBC journalist drinking water during a site visit to observe progress.



The Berlin delegation, featuring Cornelia Seibeld (second from left), President of Berlin's House of Representatives, alongside Berlin City Councillors.



City's Sustainable Development Manager, Vernouman Endjala, with Section Planner, Hilma Hamata, at the Urban Mobility Conference.



Aloe “seen around”



Lizette Vries, Executive: Strategy & Performance Management; Kwendoline Krotz, Manager: Operations & Committee; Deputy Mayor Clemenesia Hanases; Zurilea Steenkamp, Strategic Executive: Economic Development & Community Services; and Lisa Figaji, Section Head: Business Development, pictured during the FNB–City of Windhoek Business Summit.



Lydia Shifa, the City’s Online Communication Officer, donating blood and helping save a life.



Naita Kamho, Section Head: Research & Information; Pujatura Grace, Section Head: Tourism; and Ida Lamperth, Senior Administrative Officer, attending the FNB–City of Windhoek Business Summit.



Larry Mwikanda, Councillor Matheus Shoongo, Alexandrina Petrus, and City Police Chief Leevi Iлека during the Urban Mobility Conference.



Councillor Sade Gawanas, Councillor Queen Omagano Kamati, and former City’s Corporate Marketing Officer Iiue Kauta at the FNB–City of Windhoek Business Summit.



Zurilea Steenkamp, Strategic Executive: Economic Development & Community Services, and Leanora Joodt, Acting Manager for Economic Development, pictured at the FNB–City of Windhoek Business Summit.

Learn more about the stories behind these photos on our social media channels!

E-mail: cowcommunication@windhoekcc.org.na



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