

Department of Electricity: Electricity Tariffs

Electricity Tariffs Adjustment: Implementation from 1 August 2025

The City of Windhoek wishes to inform residents that, in line with the Electricity Act, 2007 (Act 4 of 2007), and as approved by the Electricity Control Board, electricity tariffs will be adjusted by an average of 3.9% for the 2025/2026 financial year.

This adjustment, effective from 1 August 2025, is necessary to maintain a secure, reliable, and high-quality electricity supply for all residents. The City strives to keep electricity as affordable as possible while ensuring that our infrastructure can meet the growing needs of our community. Electricity is an essential service, and these changes will help us continue supporting Windhoek's social and economic development in a sustainable and caring manner.

BUSINESS <= 75A EL20			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.6800	2.2100	1.7400
Capacity Charge N\$/summated Ampere/month	19.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

DEPARTMENTAL			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.1700	1.7100	1.2400
Capacity Charge N\$/summated Ampere/month	26.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

DEPARTMENTAL DEMAND TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.1700	1.7000	1.2200
Maximum Demand Charge N\$/kVA/month	165.00		
Network Access Charge N\$/kVA/month	85.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

DEPARTMENTAL NON-DEMAND TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.1200	1.6500	1.1700
Capacity Charge N\$/summated Ampere/month	26.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

FLOODLIGHTS			
Flat Energy Tariffs			
Energy Charge N\$/kWh	2.5100		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

GENERAL <= 75A			
Flat Energy Tariffs			
Energy Charge N\$/kWh	2.1900		
Capacity Charge N\$/summated Ampere/month	19.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

GENERAL > 75A FLAT			
Flat Energy Tariffs			
Energy Charge N\$/kWh	2.1900		
Capacity Charge N\$/summated Ampere/month	30.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

GENERAL > 75A TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.6800	2.2100	1.7400
Capacity Charge N\$/summated Ampere/month	30.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

GENERAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.6800	2.2100	1.7400
Maximum Demand Charge N\$/kVA/month	165.00		
Network Access Charge N\$/kVA/month	85.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

GENERAL PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh	3.5500		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

INDUSTRIAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.4300	1.9400	1.4800
Maximum Demand Charge N\$/kVA/month	165.00		
Network Access Charge N\$/kVA/month	85.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

INDUSTRIAL DEMAND TOU KVA MV			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.4300	1.9400	1.4800
Maximum Demand Charge N\$/kVA/month	165.00		
Network Access Charge N\$/kVA/month	79.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

NET METERING FLAT			
Flat Energy Tariffs			
Energy Charge N\$/kWh	1.1900		

NET METERING TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	1.6800	1.2700	0.8600

OLD AGE HOMES DEMAND			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.0400	1.5700	1.0900
Maximum Demand Charge N\$/kVA/month	104.00		
Network Access Charge N\$/kVA/month	57.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

OLD AGE HOMES NON-DEMAND			
Flat Energy Tariffs			
Energy Charge N\$/kWh	1.3500		
Capacity Charge N\$/summated Ampere/month	8.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

RESELLER RESIDENTIAL			
Flat Energy Tariffs			
Energy Charge N\$/kWh	1.6700		
Capacity Charge N\$/summated Ampere/month	15.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

RESIDENTIAL POSTPAID OVER 20A			
Flat Energy Tariffs			
Energy Charge N\$/kWh	1.6000		
Capacity Charge N\$/summated Ampere/month	15.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

RESIDENTIAL PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh	2.3700		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

RESIDENTIAL UP TO 20A			
Flat Energy Tariffs			
Energy Charge N\$/kWh	1.6000		
Capacity Charge N\$/summated Ampere/month	12.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

RESIDENTIAL WITH BUSINESS CONSENT			
Flat Energy Tariffs			
Energy Charge N\$/kWh	1.6000		
Capacity Charge N\$/summated Ampere/month	15.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

SOCIAL PREPAID (PENSIONER)		
Inclining Block Energy Tariffs	Block 1: First 250 kWh/month	More kWh/month
Energy Charge N\$/kWh	1.6230	2.3700
ECB levy N\$/kWh	0.0212	
NEF levy N\$/kWh	0.0160	
Local Authority Surcharge N\$/kWh	0.1200	

SOCIAL SERVICES 3 PHASE FLAT	
Flat Energy Tariffs	
Energy Charge N\$/kWh	1.4800
Capacity Charge N\$/summated Ampere/month	30.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1200

SOCIAL SERVICES 3 PHASE TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.3600	1.8900	1.4200
Capacity Charge N\$/summated Ampere/month	30.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

SOCIAL SERVICES DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.2300	1.7600	1.2800
Maximum Demand Charge N\$/kVA/month	162.00		
Network Access Charge N\$/kVA/month	75.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

SOCIAL SERVICES PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh	2.4600		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1200		

- NOTES**
- Minimum charge for all demand metered consumers is 55kVA.
 - The NMD Penalty Charge shall be 100% of the ECB approved City of Windhoek Maximum Demand Charge PLUS Network Access Charge on capacity utilised over and above the customers contractual NMD, exceeding for three (3) consecutive months, payable as from month three (3).
 - Circuit breaker ratings refer to summated rating
 - The published tariffs EXCLUDE VAT
 - The charges are applicable from September 2021 account
 - The City will convert customers to TOU tariffs as meters are installed
 - Supply to non-residential account holders is rated at 15% for VAT purposes
 - Industrial consumers with own 11kV equipment qualify for reduced maximum demand and network access charges.
 - Net metering tariffs will only be used to offset net metering customer's energy consumption as per Net Metering
 - Residential reseller bulk tariff is available only for purely residential reselling, excluding any commercial/business consumption.
 - The Time of Use schedule is as follows (O = off-peak, S = Standard, P = Peak):

TOU TIME SLOTS (P=Peak, S=Standard, O=Off-Peak)			
Hour	Non Seasonal Time of Use		
	Week Day	Sat	Sun
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	P	O	O
21	S	O	O
22	O	O	O
23	O	O	O

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