



The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

2023

The Gateway to Endless Opportunities

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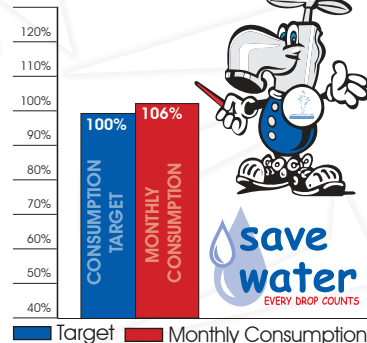
MONTHLY WATER WATCH

JULY 2023

104%

In this Month, our water consumption was **OVER** target:

Windhoek is experiencing a **Water Scarcity, Category C** of the **Water Management Plan** applies.



TARGET FOR THE SEASON: 10% WATER SAVINGS

to sustain the water demand for Windhoek.

For more information about our Water Management Plan, please visit our website, www.windhoekcc.org.ng, and access the info portal > Documents > Department of Infrastructure, Water and Technical Services.

STATUS:

WATER SAVINGS TARGET:
1,447,315 m³ per month

CONSUMED: 1,835,901m³

Seasonal average
Target Saving not achieved

4.3% OVER

Report municipal pipe bursts, leaks and sewer blockages to our Customer Contact Centre on Tel: 290 3777 (Select 3)

The City of Windhoek officially welcomed Moses Matiyayi as new CEO on 1 August 2023.
Read more on PAGE 8





Editor: Lydia Amutenya,
section head, Corporate Communication

spirit, resilience, and shared dedication towards our great city. We want to express our heartfelt appreciation to Vivo Energy Namibia for their remarkable and generous support that helped bring our community together and ensure the marathon's resounding success.

While we celebrate our accomplishments, as residents of Windhoek we are reminded of the need for our collective efforts towards the city's water saving efforts. With the prevailing conditions, it is critical for all of us to play our part in saving this scarce resource. We urge all residents to use water sparingly and strive to save at least 10% of their regular consumption. Every drop count, and your efforts can make a significant difference.

As we embark on this new financial year, we are optimistic about the opportunities it holds and the progress we can make together. We are confident that with your support and our shared commitment, we can make Windhoek a better place to live, work, and thrive.

Thank you for being part of our journey, and here is to a successful 2023/24!
Until next time,

Lydia

Editorial

Greetings to all our readers,

This being our first issue of the Aloe newsletter for the new financial year 2023/ 24, this is a promising period for us at the City of Windhoek as we are ready to serve you with renewed vigour, determination, and inspiring leadership.

We are excited to welcome our new Chief Executive Officer, Mr. Moses Matyayi, who joined us on 1 August 2023. We are optimistic that through his guidance and supportive leadership, our city will grow to greater heights as we continue to serve our community to the best of our ability.

It is with immense pleasure that we report on the resounding success of the Vivo Energy Windhoek Marathon held on July 29. The marathon that attracted 1 600 participants was a testament to our community's

The Aloe Survey

We need your help in continuously improving our external newsletter, The Aloe. Please let us know what you think about the content, design and availability of the publication by answering a few, short questions (six questions only). To take the survey now, please click and follow this link:

CLICK HERE
to take the Aloe Survey



Thank you for taking the time to fill out this survey.

Survey available on our website at:

http://www.windhoekcc.org.na/aloe_survey.php

Aloe

The Aloe is produced by the Corporate Communications, Marketing and Public Participation division in the Office of the Chief Executive Officer. The Aloe is a monthly publication. Readers' contributions should be submitted by the second week of the month for consideration. Please submit your contribution to cowcommunication@windhoekcc.org.na.

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Mayor's corner

The CoW Strategic Plan 2022 – 2027: Aiming for long-term sustainable socio-economic growth

By Joseph Uapingene, mayor of the City of Windhoek

Namibia has set national goals to guide deliberate efforts to improve its people's quality of life. Namibia's Vision 2030 intends to ensure a "prosperous and industrialised Namibia, developed by her human resources, enjoying peace, harmony and political stability." The efforts to achieve this vision are encapsulated in the development and implementation of National Development Plans (NDPs). Thus far, the Namibian Government, through the National Planning Commission, has developed and coordinated the implementation of NDPs 1 – 5, of which Government Offices, Ministries and Agencies, State Owned Enterprises, Local Authorities, and other relevant stakeholders serve as the implementers.

As per the National Performance Management Framework, the National Planning Commission encourages all stakeholders of Vision 2030 to ensure implementation by

developing strategic plans that are aligned with NDPs and the Harambee Prosperity Plan 11 (HPP II). The main reason for aligning the Institutional Strategic Plans is to ensure that all contributors to the attainment of Vision 2030 and NDPs remain focused on realising National Goals for long-term sustainable socio-economic growth. The achievement of Vision 2030 and the various NDPs is only possible if institutions make a concerted effort on implementing the strategic initiatives allocated to them.

The City of Windhoek is a key stakeholder in ensuring the implementation and attainment of Vision 2030 and NDPs. During the process of developing the City of Windhoek's Strategic Plan (2022 – 2027), we actively strived to ensure that the plan is aligned with high-level National Documents, such as NDP 5 and the HPP II. This alignment will ensure that the organisation

implements the strategic plan and automatically addresses the national goals. While financial resources may hinder the implementation of the plan, collective effort and collaboration with other stakeholders, rooted in a collective desire to prosper as a nation, are key enablers towards successful and timely implementation of the Strategic Plan (2022 – 2027).

I encourage all employees of the City of Windhoek and residents of our beautiful city to take some time and peruse our latest strategic plan, which is now available on our website, www.cityofwindhoek.org.na. If you have any questions or feedback, please reach out to our corporate communication team by email at: cowcommunication@windhoekcc.org.na.

Thank you.

Joseph Uapingene, Mayor.



City of Windhoek
 Vision: To be a Sustainable and Caring City by 2027

Happy 82nd Birthday

The City of Windhoek would like to extend warm birthday wishes to His Excellency, Dr. Hage G. Geingob, the President of the Republic of Namibia as he celebrates his birthday today. Thank you for your leadership and dedication to our country. We wish you many more years of good health and wisdom to continue leading the Namibian nation!

Issued by: Office of the Chief Executive Officer • Corporate Communications, Marketing, and Public Participation
 E-mail: cowcommunication@windhoekcc.org.na





Official statement by Mayor Joseph Uapingene during the ordinary council meeting of 27 July 2023



Joseph Uapingene
Mayor of City of Windhoek

competencies and appropriately distributed scales of responsibility. I further want to encourage Councillors and officials to start thinking beyond conventional models to find solutions to the prevailing skewed vacancy, versus financial constraints, versus resident demand ratio.

I also take this opportunity by way of a humble request to all Councillors, to appreciate the need to pull together, and strengthen efforts to be more visible at public events. Our image is crucial in terms of augmenting residents' confidence in us as unified political leaders. As we approach the end of the first month of the new Financial Year and upon the anticipated arrival of the new Chief Executive Officer, I want to remind us all - officials included, that as a City, we cannot expect to solve our challenges at the same level that they were created. Our mandate demands of us, that we implement amongst others, lasting land delivery and affordable housing, economic development, and provision of basic services solutions to deliver against the strategic plan and enhance the quality of life for all our people. More importantly, we must recognise that despite any differences in opinion or political ethos, on some matters, we are required to stand together for the greater good. So let us attend to the matters this evening with objectivity and duty of care - I look to you for wisdom, and maturity and as the African proverbs says: **"If you wish to move mountains tomorrow, you must start by lifting stones, today."** Let us move forward with a common purpose, one step at a time.

This Council Meeting focuses on various rezoning and erf applications, the Electricity Asset Maintenance and Pricing Policies, the Integrated Climate Change and Strategy Action Plan, and the Memorandum of Understanding between the Municipal Council of Windhoek and e-Thekwini Metropolitan Municipality. The remaining items are a continuation

of pertinent and pending Human Capital matters which will be dealt with in-camera.

We have a long agenda this evening and once we move to the Human Capital matters, I wish to emphasise the importance of ensuring that critical functional areas are adequately resourced with the right

With these few words, I thank you.

Joseph Uapingene
Mayor



Highlights from the Municipal Council of Windhoek ORDINARY COUNCIL MEETING HELD ON THURSDAY, 27 JULY 2023

Compiled by **Cillie Kapolo** (Communication officer)

The Municipal Council of Windhoek has approved the following items amongst others:



1. NEED, DESIRABILITY AND LAYOUT APPROVAL FOR THE TOWNSHIP ESTABLISHMENT ON FARM 1033 (A PORTION OF FARM 999) TO BE KNOWN AS OTJOMUISE EXTENSION 14

The Municipal Council of Windhoek has approved the layout, the need, and the desirability to establish a township establishment on Farm 1033 (a portion of Farm 999), the township will be known as **Otjomuise Extension 14**. The township is designated for low-income groups and will serve as a relocation site for people from overcrowded informal settlements during the upgrading phase. The site Farm 1033 is located along Matshitshi Street, southwest of the Goreangab Dam and north of Otjomuise Extension 10. The farm is 35.8 hectares in extent comprising 126 erven was created as a result of the subdivision of Farm 999 (a portion of Farm R/508) into Farms 1032, 1033, and the Remainder.

2. NEED, DESIRABILITY AND LAYOUT APPROVAL FOR THE TOWNSHIP ESTABLISHMENT ON THE REMAINDER OF FARM 999 (A PORTION OF FARM 999 OF THE REMAINDER OF FARM 508) TO BE KNOWN AS OTJOMUISE EXTENSION 15

The Municipal Council of Windhoek approved the layout, the need, and the desirability to establish a township establishment on the remainder of Farm 999. The township will be known as **Otjomuise Extension 15**. The township will be earmarked for low-income groups and equally serve as a relocation site for households from existing overcrowded informal settlements when such settlements are being formalized. The Remainder of Farm 999 is located along Matshitshi Street, southwest of the Goreangab Dam and north of Otjomuise Extension 10. The farm is vacant and is 23.3 hectares in extent and was created as a result of the subdivision of Farm 999 (a portion of Farm R/508) into Farms 1032, 1033 and the Remainder.

Namibia is currently experiencing urbanization and will continue to do so in the foreseeable future as long as urban areas are seen as a symbol of hope from abject poverty. Through Vision 2030, the country set for itself a goal to become a developed country by the year

2030 and further, to have about 70 % of its population urbanised.

In March 2020, the Municipal Council of Windhoek conducted a rapid numbering of informal structures in all the informal settlements. A total of 48 233 informal structures were recorded, 3 394 in the Khomasdal Constituency, 9 052 in the Moses Garoeb Constituency, 21 241 in the Samora Machel Constituency, and 14 546 in the Tobias Hainyeko Constituency. Sample surveys conducted in the four constituencies recorded an average household size of 3.8 persons per household. Using the average size of 3.8 persons per household, the number of people living in Windhoek's informal settlement is estimated at 183 285 inhabitants. Given the above, it is without a shadow of a doubt that the proposed development is highly needed to address informality and guarantee the project beneficiaries' security of tenure and access to basic services.

3. RESERVATION OF A SITE ON A PORTION OF FARM 508 FOR GOVERNMENT PURPOSES FOR THE CONSTRUCTION OF A HEALTH CENTRE, PRIMARY SCHOOL, SECONDARY SCHOOL, AND A POLICE STATION - SAMORA MACHEL CONSTITUENCY

The Windhoek Municipal Council approved the reservation of a site on farm 508 for government purposes for the construction of a health centre, primary school, secondary school, and police station for the Samora Machel constituency.

With only one primary school and no other public facilities, the largest informal settlement in Windhoek, which is home to an estimated 80 000 people, is severely lacking in public amenities. The Khomas Directorate of Education, Arts and Culture discovered three unregistered schools operating in the informal area of Goreangab with a population of about eight hundred 800 learners. Parents cited long distances to existing schools as the reasons that made them opt for the nearby unregistered schools. To address the situation, the Directorate requested funds for additional classrooms from their line Ministry to which an allocation of 84 classrooms was made with a construction period of 1 May 2023 to 31 August 2023. From a given total of 84 classrooms, 22 classrooms are reserved for the informal settlements of Goreangab. The predicament faced by the Directorate is that they do not have a site to construct a school and they fear that funds may return to the treasury.

Without a need for further justification, the need for public services in the informal areas of Goreangab

is urgent, to avoid a crisis, the land must be availed as a matter of urgency to allow for the construction of a primary school, secondary school, health centre, and a Police Station whilst a lease or purchase application is being prepared.



4. RENAMING THE PA DE WET BUILDING TO CHIEF AK KANIME BUILDING

Council approved the proposal for the renaming of the PA de Wet Building to Chief AK Kanime, the Founding Chief of the Windhoek City Police. The PA de Wet Building, situated at the corner of Essen and Sishen Street in Windhoek North, serves as the current Windhoek City Police headquarters. The proposal for the renaming of the PA de Wet Building to Chief AK Kanime is in line with the ongoing need to pay tribute and honour to people who contributed to the uplifting of the Municipal Council of Windhoek and the Namibian society at large. The Place and Street Naming/ Renaming Policy makes provision to amongst others, recognize persons who have contributed to Windhoek and Namibia and strengthen community identity and noteworthy persons associated with the city or Namibia in general.

Chief Abraham Kanime served in the Namibian Defence Force from 1991-1994, later joining the Police Force in 1995 to 2000, serving as Station Commander and Regional Commander. Kanime joined the City of Windhoek in 2001 and oversaw the establishment of Windhoek Municipal Police (WMPS), leading to its successful implementation and becoming the Founding Chief of the WMPS. Kanime was the Chief of the Windhoek Municipal Police Service (WMPS) from the organization's founding until his retirement at the end of April 2023. He was devoted to promoting public safety and security while serving Windhoek and the Namibian people.

The name PA de Wet could not be successfully traced as to who the person was. However, verbal confirmations and records at the National Archive indicate that PA de Wet was the first Administrator of the Katutura Township during the implementation of the Segregation



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Policy. The apartheid segregation law forced different racial groups to live and develop separately, which was declared an international crime by the International Convention on the Elimination and Punishment of the Crime of Apartheid, adopted by the UN General Assembly in November 1973.



5. REQUEST FOR APPROVAL OF THE MUNICIPAL COUNCIL OF WINDHOEK ELECTRICITY PRICING POLICY

The Windhoek Municipal Council approved the Council's Electricity Pricing Policy. The policy was developed by the Department of Electricity, before approval, the draft policy was submitted to the Electricity Control Board (ECB) for review before proceeding with internal consultation. The electricity pricing policy provides a framework for the development of electricity tariffs, and it will serve as a guide for future tariff reviews in the medium to long term. The purpose of the policy is to give guidance to the Department of Electricity and the general public on how to apply the City's electricity tariff portfolio by outlining numerous previously undocumented rules and requirements. It will help provide clarity on the tariff categories offered by Council and maps the way forward in meeting the needs of both customers and the Council. The goal of the policy, which is in line with the National Electricity Distribution Tariff Study of 2018 and the National Connection Charge Policy, is to offer clients of the Municipal Council of Windhoek electricity at prices that are transparent and cost-reflective.

Tariffs for the Municipal Council of Windhoek are developed in accordance with guidelines provided by the Electricity Control Board (ECB). NamPower's annual bulk purchase cost pricing signals play a significant role in determining the tariff adjustment. The City is required on an annual basis to submit its tariff approval application to the Electricity Control Board (ECB) in terms of Section 27 of the Electricity Act, 2007 (Act 4 of 2007). Within this framework, Council has the autonomy to develop electricity tariffs and tariff categories that take into account the needs of its electricity consumers.

6. REQUEST FOR APPROVAL OF THE MUNICIPAL COUNCIL OF WINDHOEK ELECTRICAL ASSET MAINTENANCE POLICY

The Windhoek Electrical Asset Maintenance Policy was approved by Council. The Policy is aimed at providing the strategic position and guidelines for maintaining the electrical network of the Municipal Council of Windhoek. The maintenance of the electrical network assets at the correct interval ensures reliability, security

of supply, and standard quality of supply to the consumers while ensuring the safety of persons and network equipment. The Municipal Council of Windhoek operates a modern electrical distribution network consisting of various subsystems/substations. Electrical assets in the network undergo different levels of maintenance services or repairs in accordance with the regulatory requirement, manufacturer's guidelines, and Electricity Supply Industry (ESI) best practices. Correct maintenance services are essential to improve network availability and reliability in line with regulatory requirements as well as with Council's Strategic Plan.

There are sets of accepted industry standards and guidelines for maintaining various electrical network assets which form the basis of this Policy. The draft Electrical Asset Maintenance Policy contains the Organisation's general and specific high-level guidelines for maintaining the entire network and its assets to function as one (1) single system of electricity. The Electrical Asset Maintenance Policy enables the Department of Electricity to adopt and implement a strategic position for maintaining the electrical assets to ensure reliability, security of supply, and standard quality of supply to the consumers while ensuring the safety of persons and network equipment.

7. MEMORANDUM OF UNDERSTANDING (MOU) BETWEEN THE MUNICIPAL COUNCIL OF WINDHOEK AND THE e-THEKWINI METROPOLITAN MUNICIPALITY (DURBAN), SOUTH AFRICA

Council resolved to approve the MOU between the Municipal Council of Windhoek and e-Thekwini Metropolitan Municipality (Durban). The two cities have been exchanging on projects of mutual interest, primarily on environmental management, sanitation, and climate change. Taking cognizance of these many value-adding exchanges between Durban and Windhoek and the impending Windhoek-Bremen and Durban trilateral relationship, as well as the need to strengthen south-south cooperation, the two cities have been in a discussion centred on the formalization of their co-operation. The intention has been on the table since 2019 following a visit to Windhoek by a Durban delegation and various technical consultations.

Building on various exchanges, discussions, and consultations, the two cities by way of a Memorandum of Understanding (MoU) are expressing the desire to foster and promote the friendly relations existing between the Municipal Council of Windhoek and the e-Thekwini Metropolitan Municipality. The partnership is aimed at continuing the tradition of sharing knowledge and inspiring creativity through enlarging each other's horizons and working together on municipal service solutions. The parties, therefore, seek to cooperate in the following specific areas:

Solid Waste Management; Information Communication Technology and Smart Cities Initiatives; Economic Development, Tourism, Heritage, Arts and Culture; and Environmental Management and Climate Change.



8. MUNICIPAL COUNCIL OF WINDHOEK INTEGRATED CLIMATE CHANGE STRATEGY AND ACTION PLAN (CoW-ICCSAP)

The Windhoek Municipal Council approved the City of Windhoek Integrated Climate Change Strategy And Action Plan (CoW-ICCSAP). Climate change is the most serious global challenge of our time. The Municipal Council of Windhoek like many cities in the developing world is already experiencing the impacts of climate change. This is further exacerbated by a high level of urbanization and the proliferation of informal settlements. This has a direct impact on the Municipal Council of Windhoek's ability to provide efficient municipal services and build resilience to climate change. Windhoek is one of the cities that will be most affected by climate change due to its aridity and socio-economic situation. All projections indicate that Windhoek -will be much drier and warmer because of climate change, which in turn, will result in many climate-related impacts.

Such impacts will include a reduction in water availability due to high evaporation rates and changes in rainfall patterns. The impact on water resources will further be worsened by the high rate of urbanization currently experienced in Windhoek and the lack of investments in alternative water sources. Windhoek is also vulnerable because most of its water comes from open dams and underground sources. All these sources will be affected by climate change. It is against this background that the City mandated its Department of Economic Development and Community Services to develop the Municipal Council of Windhoek Integrated Climate Change Strategy and Action Plan (CoW-ICCSAP) to facilitate its response to climate change.

The impact of climate change is felt by every individual, and therefore, the measures outlined in this strategy require a collective effort from the entire city. To make sure that it is a Windhoek-wide strategy and to encourage the level of buy-in and partnerships necessary to transform Windhoek into a low-carbon, climate-resilient city, the strategy has been prepared through extensive engagement with external stakeholders. Through this Strategy and Action Plan, Windhoek is ensuring that it is playing its part in meeting local, national, regional, and international targets. Apart from our obligation to build a climate-resilient city, this strategy is also driven by our ambitions to become a smart and caring City.

Please take note that the above are only highlights of the council meeting. More details about all the items discussed are available on our website through this link: https://www.windhoekcc.org.na/coun_agenda.php



Workshop on disaster resilience scorecard for cities: Building a safer future for Windhoek

By **Anne-Marie Niipare** (Section head: Monitoring and Evaluation, Economic Development & Community Services) and **Botha Ellis** (Communication officer)



The City of Windhoek (CoW) conducted a workshop on the Disaster Resilience Scorecard for Cities in collaboration with the United Nations Office for Disaster Risk Reduction (UNDRR) Regional Office for Africa and GIZ Resilience Initiative Africa (RIA). This workshop was attended by around 50 invited guests and held at the Mercure Hotel in Windhoek. The aim was to drive measures aimed at reducing disaster risks and promoting resilient development planning amidst the challenges posed by a rapidly changing urban landscape. The City has signed up in 2014 on the campaign of making cities resilience which is now called "Making Cities Resilient 2030" in line with Sendai Framework of Action 2015-2030. The City had its first assessment in February 2018. This campaign is ongoing.

According to the CoW Mayor, Joseph Uapingene, who spoke at the event, Windhoek currently faces the challenge of rapid and often unplanned urbanisation leading to an increase in people settling in areas that are not officially designated and demarcated. He said this presents several risks to individuals and economic assets, due to the dangers posed by disasters while the continuous expansion of Windhoek places tremendous strain on resources, thereby exposing lives, property, and infrastructure to disasters. "Windhoek is vulnerable to climate change impacts. Globally we see climate-related emergencies like floods, droughts, pandemics, landslides, and wildfires. The severity and magnitude of these, along with our resilience and preparedness to respond, determine whether they escalate into disasters. That is why we organised this workshop to study and adequately employ all available tools to protect our residents," said the mayor.

- and its tools, materials, and approaches that enhance resilience against disasters.
2. Provide a platform for experts and officials to formulate and implement action plans for disaster risk reduction based on Making Cities Resilient: 10 Essentials for Building Resilient Cities.
 3. Strengthen the linkage between national-level disaster risk reduction planning and implementation at the local level.
 4. Foster an environment where participants can share practices and engage in in-depth learning opportunities.

The workshop provided local government officials and stakeholders with tools and knowledge to develop and implement disaster risk reduction (DRR) strategies and action plans that align with DRR strategies and the Sendai Framework. It is vital to have the support of stakeholders in achieving our country's disaster risk reduction goals. Going forward, we request that our partners and stakeholders keep on supporting our initiatives in this area. Together, we can ensure sustainable development and build a safer future.

Details about GIZ Resilience Initiative

The workshop contributed to the City of Windhoek's goal of developing a local disaster risk reduction strategy. The workshop aimed to accomplish the following objectives:

1. Familiarize participants with the Making Cities Resilient 2030 initiative

Africa

The Resilience Initiative Africa (RIA) project implemented by GIZ on behalf of the Federal Ministry of Economic Cooperation and Development (BMZ) aims to strengthen the capacities of regional, national, and local state and non-state actors in Africa, on risk-informed urban development (RIUD).

For more information about the project please visit <https://www.giz.de/en/worldwide/68537.html>.

Insights into UNDRR

The United Nations Office for Disaster Risk Reduction (UNDRR) is deeply committed to mitigating disaster risks and fostering resilient communities globally. UNDRR has a growing portfolio of accessible tools to support local governments to scale up their ambition and action from understanding their climate and disaster risks to implementing solutions. UNDRR also leads the Making Cities Resilient 2030 (MCR2030) global collaboration that has mobilized national and local governments and a 'who's who' of international partners committed to urban resilience.

For more information on UNDRR's work, please visit <https://www.undrr.org/> or write to mcr2030-africa@un.org

City of Windhoek emergency response number:

061 – 21 11 11



A workshop on disaster resilience scorecard for cities with the theme "Building a safer future for Windhoek" was held at the Mercure Hotel in Windhoek on 8 August 2023. The event was held in collaboration with the United Nations Office for Disaster Risk Reduction (UNDRR) Regional Office for Africa and GIZ Resilience Initiative Africa (RIA).





Windhoek as an investment hub – Focus on KGK Diamonds

By *Elia Haindongo* (Coordinator, Investment Promotion)



The City of Windhoek offers various investor support services. These include assistance with visas and immigration, support with business registration, opening of bank accounts, the provision of appropriate support and aftercare services to those committed to invest in Windhoek, and facilitating business-to-business meetings with local businesses. Windhoek remains a hub for international investors, like KGK Diamonds. This company is a global enterprise that operates in 15 countries worldwide. It is, therefore, an honor to host such a global player in our city.

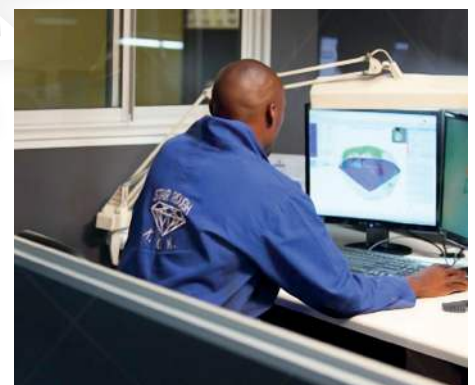
The KGK Diamonds Group is a multinational company deeply involved in the Gems & Jewelry industry with its headquarters in Hong Kong, China. With a rich history spanning over 110 years, KGK has evolved into a global corporation with comprehensive operations encompassing sourcing, manufacturing, and distributing coloured stones, diamonds, and jewellery. It has established its presence in 15 countries, including Botswana, South Africa, Namibia, Angola, and Tanzania in Africa. KGK Diamonds has positioned itself at the forefront of the industry. In Windhoek, it was established in April 2018 and employs 250 cutters and polishers. The company is busy expanding its operation to employ twice as many people.

One of KGK Diamonds’ distinctive strengths lies in its vertically integrated operations. With a global presence in key diamond centers such as Antwerp, Mumbai, Hong Kong, and New York, the company has fostered strong relationships with miners, enabling access to a diverse range of top-quality rough diamonds. This strategic advantage allows KGK Diamonds to curate a remarkable assortment of polished diamonds, catering to the diverse preferences of its discerning clientele. Renowned for its exceptional craftsmanship, KGK Diamonds employs

a team of local and international skilled artisans who transform rough diamonds into timeless works of art. Each diamond undergoes a meticulous process, with expert cutters and polishers employing their expertise to maximize its brilliance, fire, and scintillation. The result is a collection of world-class diamonds processed in Windhoek that embodies the essence of elegance and sophistication desired by modern connoisseurs.

In conclusion, KGK Diamonds continues to shine as a beacon of excellence in the Namibian diamond industry. With its rich heritage, commitment to sustainability, and unwavering focus on craftsmanship, KGK Diamonds consistently delivers exceptional diamonds and jewelry creations that capture the hearts and imaginations of clients worldwide. As the brand forges ahead into the future, one thing remains certain: KGK Diamonds will continue to expand and illuminate the world from Windhoek with its timeless brilliance.

Make contact with the City of Windhoek Economic Development division on +264-61-290 2163 or email invest@windhoekcc.org.na.



City of Windhoek Chief Executive Officer, Moses Matyayi, assumes duty



The City of Windhoek is pleased to announce that Mr. Moses Matyayi has officially assumed his duties as the incumbent Chief Executive Officer as of today, 1st August 2023.

Matyayi brings a wealth of experience in public service, business administration, and leadership. He holds a Master of Arts in Human

Resources Management from London Metropolitan University in the United Kingdom, as well as a Bachelor of Technology in Human Resources from the then Polytechnic of Namibia, now Namibia University of Science and Technology.

Prior to taking on his position at the City of Windhoek, Matyayi held several senior leadership roles. He served as the Chief Executive Officer of the Otjiwarongo Municipality and as the Chief Executive Officer of the Otavi Town Council for over a decade, from 2010 to 2020.

In addition to his professional achievements, Matyayi's leadership skills have been honed through his

various roles, including his tenure as the President of the Namibian Association of Local Authority Officials (NALAO) from 2021 until present date, Chairperson of the Central North Regional Electricity Distributor (CENORED) Board of Directors, Board Member of the Namibia Broadcasting Corporation (NBC) amongst others.

The City of Windhoek is delighted to welcome Matyayi as its new Chief Executive Officer. We are optimistic about the positive impact he will have on the organization and the wider stakeholders of the City of Windhoek.



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CITY OF WINDHOEK Council 2023

VISION

To be a Sustainable and Caring City by 2027

MISSION

To Enhance the quality of life for all our people by rendering efficient and effective municipal services.



Cllr M Lombard
Deputy Mayor
SWAPO



Cllr J Uapingene
Mayor
NUDO



Cllr SS Nujoma
Chairperson of the Management Committee
(MC) SWAPO



Cllr A Kwenani
(MC) SWAPO



Cllr QO Kamati
(MC) SWAPO



Cllr I Skrywer
(MC) LPM



Cllr Dr. J Amupanda
(MC) AR



Alderwoman
Cllr FN Kahungu
SWAPO



Cllr SS Gawanas
LPM



Cllr I Keister
AR



Cllr CC Hanases
PDM



Cllr N Laranjia
IPC



Cllr B Araeb
IPC



Cllr J Hecht
IPC



Cllr Dr. OS Uukule
IPC

MANAGEMENT



CEO
M Matyayi

STRUCTURE



SE: Infrastructure, Water and Technical Services
L Narib



SE: Urban and Transport Planning
P van Rensburg



SE: Electricity
OA Hekandjo



SE: Housing, Property Management and Human Settlements
F Maanda



SE: Finance and Customer Service
J Comalie



SE: Economic Development and Community Services
Z Steenkamp



SE: Information and Communication Technology
F Nepula



SE: Human Capital and Corporate Services
Vacant



HEAD: City Police
Vacant



The Vivo Energy Windhoek Marathon was a resounding success

By **Cillie Kapolo** (Communication Officer)



The Vivo Energy Windhoek Marathon was a huge success. It received a large turnout and enthusiastic participation from both locals and visitors from as far away as Namibia's northern regions and coastal towns.

The event took place on Saturday, July 29, 2023. It started at 06:00 am with the 42,2 km run, followed by the 21km run at 6:45, the 10km at 7:00, and the 5km walk or run at 7:30. The prize-giving ceremony was one of the event's highlights, with Alina Armas in the women's category and Enock Haufiku in the men's category emerging as overall winners in the 42,2 km run. Each of the two marathon winners received N\$ 20,000 as their first prize. Additionally, Vivo Energy awarded N\$8,200 to the school that had the highest number of participants and N\$25,000 to the running club that had the highest number of participants.

Notably, our colleague Saartjie Ausiku won the 10 km female Veteran category with a finishing time of 50 minutes and 44 seconds.

Congratulations to Saartjie! We hope she will consider participating in the 42.2 km run next year and bring home the overall winner's trophy. All in all, the event was great, the ambiance was fantastic, there was great music to keep the audience entertained, and there was an incredible variety of meals and drinks

available at the venue.

Speaking at the event's prize-giving ceremony was Edward Walugembe, the managing director of Vivo Energy Namibia, who indicated that approximately 1 600 people signed up for the Vivo Energy Marathon. Walugembe was delighted to announce that the Vivo Energy Windhoek Marathon will be an annual event, and it is expected to be even bigger and better next year. He was further pleased to state that the Windhoek Residents' Mayoral Fund, which supports the city's most vulnerable residents, will receive 100% of the registration fee proceeds.

Speaking at the same ceremony was the Windhoek mayor, Cllr Joseph Uapingene who thanked Vivo Energy Namibia for its assistance and generous contributions, noting that the donation will make a significant difference in the lives of vulnerable residents. The mayor also thanked all those who attended and took part in the Vivo Energy Windhoek Marathon event.



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Saartjie excels for the City during first-ever Shell Vivo Energy Windhoek Marathon

By Botha Ellis (Communication officer)



between running, staying fit, and a healthy mind and positive attitude. The decision was costly in the sense that I had to expend funds towards joining a fitness club and purchase training gear and other accessories required for exercising. However, of even greater difficulty was the fact that I needed to convince my body to obey instructions from my mind (and my trainer), even though the body struggled with sets of squats, vigorous rowing, forward lunges, burpees and rope skips - leaving it with stiff (sometimes torn) muscles and the accompanying pain. But I just committed to going back and ignore my body's screams

all the way - kicking, screaming and biting – and then gently put me down on the ground and start running back to the homestead. If he got home before me, he would lock me out. He only succeeded in locking me out two or three times before I summoned the courage and energy to outrun him and lock him outside! It was at that point that I realized that running can save you from the “wolves.”



Congratulations to Saartjie Ausiku on her great achievement winning the 10km veteran ladies category during the Shell Vivo Energy Windhoek Marathon on 29 July. Well done indeed. The Aloe grabbed the opportunity to speak to Saartjie about her inspirational achievement and love for running and staying healthy.

Aloe: Thank you for talking to the Aloe newsletter Saartjie. Tell us about your love for running and staying fit and healthy.

Saartjie: When I first heard the expression: “Exercise not only changes your body, it changes your mind, your attitude and your mood,” from a friend who has been in fitness for some time, I was curious to find out whether it was true. So, I took a decision some years ago to test the hypothesis regarding the important link

to remain comfortably snuggled up in my warm bed, especially during winter.

Aloe: When did you start doing long distance running?

Saartjie: When I was six or seven years old, I was a cry-baby. To get attention - and probably a sweet - I would start crying at odd hours of the day or night. My maternal grandfather, agitated by these unnecessary cries, invented a punishment regime which he believes was suitable for a child my age. At that time, we would be on school vacation visiting them in the north and so whenever my cry spells started, he'd pick me up, put me on his shoulder and walked outside the house, telling me he is going to feed me to the wolves. He used to carry me to the end of the mahangu fields with me protesting

Aloe: Do you belong to a running club? When do you train?

Saartjie: I don't belong to a club in terms of running, but my training exercise begins at 5 am Mondays to Fridays at the Fitcity Gym. Saturday mornings we do a boot camp at the gym where we are often required to do 5 to 10km runs outside the gym. The outdoor runs really helped my body get use to the terrain and the temperature outside, as opposed to just running on a treadmill within a controlled environment. It's those runs outside the gym that introduced me to the world of outdoor (marathon) running and brought back my youthful spirit.

My training routine is determined by a personal trainer and, just like a good chef, she will base my programme on what she wants to serve that day. The routines, or



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sets, are usually preceded by a warm-up, followed by whatever she is targeting that day (e.g. legs, arms, chest, shoulders etc.). It's a non-negotiable, "military-style-like" training regime that requires a positive mindset. But I am thankful to my personal trainer who pushes my body to exceed its perceived limits to help me perform beyond that imaginary glass ceiling and my self-imposed, psychological limitations.

Aloe: How did you find the Shell Vivo Energy Windhoek Marathon?

Saartjie: It was very cold on the day of the marathon, but the cold subsided with the first few steps. It was well organized and well attended.

Aloe: Why did you decide to take part in this event specifically?

Saartjie: The 10km competition by Shell Vivo Energy was a good, personal challenge, because I was required to think about the other participants as real competitors and not mere gym buddies. Another reason was that a percentage of the registration fees for the event was donated to the City of Windhoek Mayoral Relief Fund, which supports Windhoek's vulnerable communities; I wanted to play my small part in supporting this good cause. Apart from that, I run in order to remain fit and to sculpt my body by building lean muscle, ensuring that I maintain my flexibility. A healthy body breeds a healthy mind and soul. Subjecting your body to resistance and endurance training make you realize that you can overcome whatever mental challenges you may face such as anxiety, stress or anger. So I saw this event as another opportunity to improve myself.

Aloe: A message to other CoW employees about fitness and staying healthy?

diabetes, to name a few. Exercise and try to stay away from sugar. Just go for it!

Aloe: On a personal level, who is Saartjie?

Saartjie: I'm just the girl who used to be scared of the imaginary wolves in the north, and who ran away to the city! Saartjie is afraid of crowds (would do anything to run away from such), but can adapt and stay if the environment is good for her. Above and beyond this I am simply a regular woman whose allegiances lie with the people of this great republic.

Aloe: Where were you born and which schools did you attend?

Saartjie: I am from Nau-Aib in Okahandja, but also spent some time growing up in Donkerhoek here in the city. My lower primary school was at Namutoni in Windhoek. My upper primary was in Okahandja and my high school was at Windhoek High School (WHS) and then I later moved over to Jan Mohr where I completed high school.

Aloe: What do you do at the CoW?

Saartjie: I'm an Internal Auditor.

Aloe: How long have you been working at the CoW?

Saartjie: I'm also a veteran at the City . . .

Aloe: Are you married / single / family?

Saartjie: The Bible teaches us that marriage is a wonderful institution, but, just like milk, it is not for everyone. I am a mother, because I have human dependents, but I do not have children of my own. On the relationship side

of things . . . who is my "Bee"? At this stage I am only willing to say that I am in a relationship where I feel loved and appreciated. I am happy with my "nyushi!"

Aloe: Apart from running, what else do you like to do in your spare time?

Saartjie: I enjoy great company, usually with only a few friends, and chats about current affairs, politics and social issues. I love checking up on family, be it a visit or a long telephone call. On some Saturdays and Sundays, you can catch me with friends, or my nyushi, at the Soulstice Day Spa at Am Weinberg, just relaxing in the steam, swimming pool, razul or doing floatation therapy in salt water.

Aloe: Anything else you would like to add?

Saartjie: Joining a gym or a fitness club not only requires careful budgeting, it also requires commitment and sometimes a motivational partner or buddy and support from those close to you to strike a balance and not neglect other areas of your life. While others are motivated to self-train, I am more focused and results driven with a little push, hence I use a personal trainer who can assess my needs, my abilities, and listen to my dreams and aspirations – you know, to help me tar a road leading to my destination. Whatever way you choose to do it – whether it's exercising or some other action you take in your life - as long as you are doing it!



Aloe: Thank you for sharing a little bit of your story with us Saartjie. Keep on to inspire, motivate and above all - doing it!





#SOCIAL MEDIA CHATS

Your questions answered

By Lydia Shifa (online communication officer)



We share a lot of valuable information with residents on our social media channels and thought it's only fair that we share that with our Aloe readers as well. You can be part of the conversation with #Social Media Chats every month, where we share a selection of informative questions and answers that were discussed on our social media channels.

City of Windhoek, have you published the new electricity tariffs yet?

Yes, the new electricity tariffs are available on our website under the information portal – Tariffs.

Good day, I would like to know if one can buy electricity units for N\$ 20,000.00. City of Windhoek come in?

Yes, it is possible, however, you will have to make a request through our Electricity Department to make arrangements for you. For more information, please contact our Customer Contact Centre at 061-290-3777 or via email at enquiry@windhoekcc.org.na.

Trying to contact anyone at the City of Windhoek call centre is like pulling teeth. How is the waiting time "3 minutes" for 25 minutes???

Thank you for the feedback. There are periods when our contact centre gets busy with a high volume of calls per minute, which results in a prolonged waiting time for the customers. We apologize for your experience, and we will try to do better next time!

Motorists in Windhoek will be required to pay for parking spaces along certain roads as of tomorrow, the City of Windhoek announced and my only hope is that it is properly gazetted and signs up to indicate it to the public. Is there a "cooling off" period or we must just adapt?

All our tariffs are first gazetted before we start charging residents. But these are not new charges, it just means that we will start implementing stricter compliance with regard to street parking payments.

City of Windhoek is quite efficient. Our electricity/power suddenly went off this morning. I called CoW and they answered. They indicated there is a power failure in our area & they're working on it. 30 minutes or so later, our power was back. Well done Electricity team @ CoW!!

Thank you for the positive feedback, we appreciate feedback from our residents regarding our service delivery.

City of Windhoek charges N\$ 300 for refunds if you happen to buy power for the wrong account. I have no idea what is included in the amount but it's really too high.

The N\$345.00 is a call-out fee for the electrician. A CoW electrician has to come to your meter and punch in the wrong token in order to cancel it because once a token is issued, it remains valid even if it is deleted from our system.

Good day. I bought electricity yesterday at Wromannbrock but I seem to have misplaced the receipt where the token numbers are. Is it possible to get a duplicate City of Windhoek? And if so, what are the requirements?

Yes, it is possible to get a duplicate. What is required is a date of purchase and your meter number. For further assistance, kindly contact our customer contact centre at 061 290 3777 or our Electricity Control room at 061 290 3344.

Can someone please explain to me how the pensioners discount works? I am registered but can't see any difference. Is it only for a specific time in the month you can buy? Is there a specific amount you can buy?

The pensioner must apply for a pensioner's discount at our customer care centre. When registered, the pensioner will get a discount on the first 250 units every month.

Good day, what is the percentage that one needs to pay on arrear account when water or electricity has been disconnected in order to reconnect?

A client needs to pay 50% of their municipal bill before reconnection. There are charges associated with the account reconnection but these are put on the client's bill for the following month.

City of Windhoek are the fixed-term contract vacancies that you advertised renewable contracts?

No, they are not. The contracts are only fixed for the period stipulated. Anything beyond that period will depend on the needs of the organization.



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Media releases and public notices

We often release important information to the public, through the media, in the form of media releases and public notices. Many of these only appear once in some media, so to support the longevity of public messages, and to help ensure that our residents remain updated, we include selected ones in the Aloe.




City of Windhoek

Vision: To be a Sustainable and Caring City by 2027

Happy 88th Birthday

The City of Windhoek would like to extend warm birthday wishes to His Excellency Hifikepunye Pohamba, former President of the Republic of Namibia, as he celebrates his birthday today. May your birthday be filled with peace and joy! Thank you for your outstanding leadership and wisdom.

Issued by: Office of the Chief Executive Officer • Corporate Communications, Marketing, and Public Participation
E-mail: cowcommunication@windhoekcc.org.na



City of Windhoek

Vision: To be a SMART and Caring City by 2022

NEW APPOINTMENT

8 August 2023

The City of Windhoek has appointed Mr. Fillemont Kondjeni Neputa as its Strategic Executive of Information Communication Technology, effective August 1, 2023. Neputa brings a wealth of expertise to his new role, with 18 years of experience, 14 of which have been in management and leadership positions. He has gained extensive experience in project management and business development, with a focus on innovation as a cornerstone of his approach. He has also worked in various industries, including telecommunications, banking,



postal services, academia, and microinsurance.

Neputa holds a Bachelor of Technology degree in Information Technology: Business Computing from the Polytechnic of Namibia, as well as a Master's in Business Administration from the University of Steinbeis in Berlin.

Additionally, he possesses certifications in Project Management and SAP consulting, among others.

The City of Windhoek extends its best wishes to Neputa and has complete faith in his ability to contribute to the organization's success.

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PUBLIC NOTICE

WATER AND ELECTRICITY METER READING AUDIT

07 August 2023

Residents are hereby informed that the City of Windhoek will undertake a meter reading audit in all parts of the city from 16 August 2023 to 20 September 2023. The aim of the audit is to verify that records on the meters at the household level correspond with our billing system.

To carry out this exercise, municipal officials need to get access to all properties in Windhoek, and the public is therefore advised to cooperate during this exercise.

The officials will display their City of Windhoek employee cards.

For further information kindly contact our Customer Contact Centre 061-290 3777 or 061 290 2303/2938.

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PUBLIC NOTICE

ROADWORKS: RESEAL OF STREETS IN WINDHOEK

Description of the Affected Roadworks:

The public is herewith informed of the scheduled construction work for street resealing and preparatory work in Windhoek until mid-December 2023. The construction Works, and partial/phased closure of the affected construction areas is applicable to the following streets:

- **Independence Avenue** between Ausspannplatz Circle and Etna Street
- **Hosea Kutako Drive** for the full length

Road users and pedestrians are requested to be cautious whilst using these roads during the scheduled maintenance operations, and due to the high bituminous temperatures required to strictly adhere to the traffic signage, speed restrictions and barricading around the respective construction areas.

Duration:

The construction Works will commence on 14 August 2023 and is expected to continue until mid-December 2023.

We apologise for any inconvenience caused while this necessary work is underway. The public support and assistance in this regard will be highly appreciated.

Enquiries:

Department of Infrastructure, Water & Technical Services

Division: Roads & Stormwater

The Engineer: Reinhard Böhmer

Tel: +264 61 290 2443

Email: Reinhard.Boehmer@windhoekcc.org.na

RMS Markers JV

The Contractor's Representative: Wimpie Koch

Tel: +264 81 145 7925

Email: Wimpie.k@raubex.com



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City of Windhoek

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PUBLIC NOTICE

Procurement Management Unit (PMU)

PO Box 59 – 80 Independence Avenue, Windhoek, NAMIBIA

Tel: (+264) 61 290 2270 • Fax: (+264) 61 290 2331

E-mail: msu@windhoekcc.org.na

Procurement Management Unit Portal / Website: www.windhoekcc.org.na

EXTENSION FOR BID CLOSURE (EOB)

BID NO: NCS/ONB/COW-163/2023

Description:	MAINTENANCE SERVICE OF THE MUNICIPAL COUNCIL OF WINDHOEK POWER TRANSFORMERS AND ASSOCIATED APPARATUS.
Bid Documents:	The bid documents are available at Customer Care Centre, Counter No. 3 at the Municipal Council of Windhoek Head Office, No. 80 Independence Avenue.
Bid Briefing:	A pre-bid meeting has been scheduled for Thursday, 17 August 2023.
Venue:	Electricity Department, Training Room, Municipal Council of Windhoek, c/n. Armstrong & Stoke Streets, Southern Industrial Area Windhoek
Time:	10h00 am
Closing Date:	Thursday, 14 September 2023 at 10H00am (Namibian Time)
Levy:	N\$ 300.00 (Non-refundable)
Enquiries Technical:	Mr. Leonard Ipundaka Tel: +264 (61) 290 2467 Email: Leonard.Ipundaka@windhoekcc.org.na
**Clarification closing date Monday, 28 August 2023 at 10H00am (Namibian Time)	

BIDS WILL BE OPENED AT 10:15AM AT THE CUSTOMER CARE CENTRE, BOARDROOM - ROOM NO G5, MUNICIPAL COUNCIL OF WINDHOEK, NO. 80 INDEPENDENCE AVENUE, WINDHOEK

PMU Enquiries: Shekupe Shapwa
Tel: +264 - (0)61 - 290 2270
E-mail: Shekupe.Mutlifa@windhoekcc.org.na

Delivery address: Municipal Council of Windhoek Head Office, 80 Independence Avenue, Windhoek, Namibia, at the Customer Care Centre - in the bid box. For bid information, visit our PMU portal at www.windhoekcc.org.na.

Notice No.: 10/2023

**PROPOSALS TO BE DEPOSITED IN THE MARKED BID
BOX**



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City of Windhoek

Vision: To be a SMART and Caring City by 2022

Department of Electricity: Electricity Tariffs

Electricity Tariffs Adjustment: Implementation from 1 August 2023

According to the Electricity Act, 4 2007 Section 36(5) (b), regional or local authority councils must, prior to the introduction of a new or amended charge, fee or other moneys, announce such new or amended charge, fee or other moneys in at least two newspapers circulating in its area. In accordance with the above Act, the City of Windhoek hereby informs all the residents of Windhoek that there will be an effective average electricity tariff increase of 8.6% for the 2023/2024 financial year as approved by the Electricity Control Board. To be a Sustainable and Caring City, it is necessary to foster social and economic development through affordable electricity tariffs, being cognizant of the fact that electricity is an essential commodity. The City of Windhoek remains committed to ensuring a secure, reliable, and high-quality electricity supply to the residents of Windhoek.

Schedule of Approved Tariffs Valid from 08/2023 for Windhoek Municipality - WINDHOEK

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL82-DEPARTMENTAL			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.2900	1.7900	1.3000
Capacity Charge N\$/summmated Ampere/month	22.90		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL82-DEPARTMENTAL DEMAND TOU			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.2900	1.7900	1.3000
Maximum Demand Charge N\$/kVA/month	147.00		
Network Access Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL82-DEPARTMENTAL NON-DEMAND TOU			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.2400	1.7400	1.2500
Capacity Charge N\$/summmated Ampere/month	22.90		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL87-FLOODLIGHTS			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.5800
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL20 FLAT-GENERAL <= 75A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.2700
Capacity Charge N\$/summmated Ampere/month			17.40
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL30 FLAT -GENERAL >75A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.2700
Capacity Charge N\$/summmated Ampere/month			26.80
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL30-GENERAL > 75A TOU			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.7900	2.2900	1.8000
Capacity Charge N\$/summmated Ampere/month	26.80		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL40-GENERAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.7900	2.2900	1.8000
Maximum Demand Charge N\$/kVA/month	147.00		
Network Access Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
PPB-GENERAL PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh			3.6000
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL60-INDUSTRIAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.5400	2.0400	1.5500
Maximum Demand Charge N\$/kVA/month	147.00		
Network Access Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Schedule of Approved Tariffs Valid from 08/2023 for Windhoek Municipality - WINDHOEK

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL86-INDUSTRIAL DEMAND TOU KVA MV			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.5400	2.0400	1.5500
Maximum Demand Charge N\$/kVA/month	136.00		
Network Access Charge N\$/kVA/month	71.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL20-GENERAL NON-DEMAND TOU			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.4700	1.9700	1.4800
Capacity Charge N\$/summmated Ampere/month	26.80		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
NET METERING FLAT			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.2400

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
NET METERING TOU			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	1.7700	1.3200	0.8800

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL84-OLD AGE HOMES DEMAND			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.1600	1.6600	1.1700
Maximum Demand Charge N\$/kVA/month	93.00		
Network Access Charge N\$/kVA/month	51.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL85-OLD AGE HOMES NON-DEMAND			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.4400
Capacity Charge N\$/summmated Ampere/month			7.40
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL91-RESELLER RESIDENTIAL			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.7500
Capacity Charge N\$/summmated Ampere/month			13.80
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL10-RESIDENTIAL POSTPAID OVER 20A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.6900
Capacity Charge N\$/summmated Ampere/month			13.20
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
PPD-RESIDENTIAL PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.4400
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL10-RESIDENTIAL POSTPAID UP TO 20A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.6900
Capacity Charge N\$/summmated Ampere/month			10.90
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL12-RESIDENTIAL WITH BUSINESS CONSENT			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.6900
Capacity Charge N\$/summmated Ampere/month			13.20
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Block 1: First 250 kWh/month	More kWh/month	
PPP-SOCIAL PREPAID (PENSIONER)			
Inclining Block Energy Tariffs			
Energy Charge N\$/kWh	1.7900	2.4400	
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Schedule of Approved Tariffs Valid from 08/2023 for Windhoek Municipality - WINDHOEK

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL50-SOCIAL SERVICES 3 PHASE FLAT			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.5700
Capacity Charge N\$/summmated Ampere/month			27.20
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL51-SOCIAL SERVICES 3 PHASE TOU			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.4700	1.9700	1.4800
Capacity Charge N\$/summmated Ampere/month	27.20		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
EL51-SOCIAL SERVICES DEMAND TOU KVA			
Time-of-Use Energy Tariffs			
Energy Charge - N\$/kWh	2.3500	1.8500	1.3600
Maximum Demand Charge N\$/kVA/month	145.00		
Network Access Charge N\$/kVA/month	68.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Description	Approved Tariff Charges		
	Peak Time	Standard Time	Off-Peak Time
PPS-SOCIAL SERVICES PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.5300
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

- NOTES**
- Minimum charge for all demand metered consumers is 55kVA.
 - The NMD Penalty Charge shall be 100% of the ECB approved City of Windhoek Maximum Demand Charge PLUS Network Access Charge on capacity utilised over and above the customer's contractual NMD, exceeding for three (3) consecutive months, payable as from month three (3).
 - Circuit breaker ratings refer to summated rating.
 - The published tariffs EXCLUDE VAT.
 - The charges are applicable from September 2021 account.
 - The City will convert customers to TOU tariffs as meters are installed.
 - Supply to non-residential account holders is rated at 15% for VAT purposes.
 - Industrial consumers with own 11kV equipment qualify for reduced maximum demand and network access charges.
 - Net metering tariffs will only be used to offset net metering customer's energy consumption as per Net Metering.
 - Residential reseller bulk tariff is available only for purely residential reselling, excluding any commercial/business consumption.
 - The Time of Use schedule is as follows (O = off-peak, S = Standard, P = Peak):

Hour	TOU TIME SLOTS (P=Peak, S=Standard, O=Off-Peak)		
	Week Day	Sat	Sun
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	P	O	O
21	S	O	O
22	O	O	O
23	O	O	O

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Aloe “seen around”



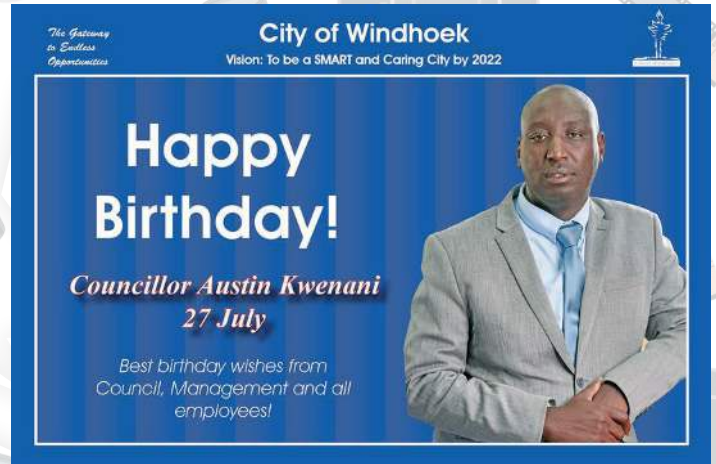
The Ambassador of the Islamic Republic of Iran in Namibia, H.E Dr. Seyed Ali Sharifi Sadati said Namibia's relations with Iran date back to pre-independence and they have only gotten stronger after the country's independence. Dr. Sharifi made these remarks when he paid a courtesy call on Windhoek Mayor Joseph Uapingene on 4 August.

The Iranian Ambassador remarked that Namibia and Iran are similar in the sense that they are both semi-arid countries, and he believes that Namibia can learn a great deal from Iran in terms of water management, treatment, and conservation. Dr. Sharifi said Tehran managed to overcome its water scarcity period and is now thriving in agriculture, and the country is now a top exporter of agricultural products in the region.

The Ambassador wants Windhoek and Tehran to sign a sister city agreement to cooperate in areas such as housing, where Windhoek will learn lessons from Tehran in providing housing units to the residents, as Iran provides over one million housing units to residents per year. "With proper capitalization, we can manage to assist in managing the housing backlog that Windhoek is facing because we have experience in housing, road construction, and township planning", said Dr. Sharifi. Mayor Joseph Uapingene welcomed the delegation, remarking that he looks forward to exploring areas of cooperation with the sister city of Tehran.



We had a blast on 28 July at the Young Achievers Empowerment Project Katutura Career Fair, themed "Cultivating Innovative Leaders" at the Habitat Centre. The City assisted with the transport of Grade 11 learners from five schools in the area to attend the event. Around 200 learners grabbed the opportunity to engage alumni of the Young Achievers about their career paths so far, while getting advice on their own, future careers, and sharing tips on where and how to get assistance for future studies. Various exhibitors, from tertiary institutions, to vocational training centres, sports bodies, banks and GRN agencies formed part of the exciting outreach day. We wish the youngsters all success in planning their futures! This is another example of how the City of Windhoek is supporting our youth while striving to be a caring and sustainable city. You can reach out to the Young Achievers Empowerment Project via email at yanamibia@gmail.com or by phone on 081 204 5436.



In July we engaged around 30 youth and youthful residents for a half-day workshop titled: "The youth's guide to the job market." Together we shared tips and advice on how best to prepare your CV, complete application forms for GRN positions, and apply online via the government's online NIEIS website. Thank you to the Ministry of Education and all participants for making the event a success and good luck in finding your next job. For more information about this training intervention and others, please reach out to our Youth Development section head, Trudy Geises, on 061 - 290 3508 or Trudy.Geises@windhoekcc.org.na. Or phone our Katutura Reading Room reception on 061 - 290 3091. Together we can make Windhoek a caring and sustainable city!

Aloe “seen around”



On 26 July our Electricity Department announced the success of its recent safety campaign, focused on educating learners about safe electricity use, empowering the younger generation, and promoting safety-conscious habits. The campaign targeted 75 schools and proved to be an incredible journey filled with learning and inspiration. One of the key components of the campaign was the introduction of engaging essay competitions for high schools and drawing contests for primary schools, which fostered creativity and knowledge-sharing among the learners. The winners of the high school essay competition are; Sarah Catota from Dawid Bezuidenhout High School, Martha Shinana from A. Shipena High School, Rebekka Mwawedange from Mount View High School, and Candy Goses from C.J Brandt High School. In the primary school drawing competition, the talented winners are; Hosea Shikongo from Bet EL Primary School, Herman Shapange from Herman Gmeiner Primary School, George Mize from Pioneers Boys Vocational School, and Gabriel Immanuel from Fidel Castro Ruz Primary School. The Electricity Department congratulates all the winners and extends its gratitude to all the participating schools and individuals who made this journey possible.



The Namibia Institute of Technology (NIT) visited us in July as part of their vocational training student exposure programme for the School of Applied Engineering, Innovation and Technology. The group, who visited one of our water pump stations, included civil engineering, electrical engineering and mechanical engineering students. Their tutor, Ignatius Iлека, said after the visit: “Our heartfelt gratitude for your support. Our visit to the new western pump station was an enlightening and enriching experience for all of us. Your team’s dedication to providing us with a comprehensive understanding of your operations, as well as the opportunity to witness cutting-edge technology in action, was truly commendable. The warm

welcome and professional guidance we received throughout our visit exceeded our expectations.” The CoW team who received the visitors were Koos Theron (section engineer: Mechanical/Electrical), Steven Howaeb (technician: Boreholes), Horace Hoffman (Mechanical foreman), Dieter Tolke (Water Demand management), Julia Heimo (Water Demand management), Gabriel Mathews (Water inspector), and Christine Haimbodi (Water inspector). This is another example of how we engage our stakeholders to enrich the professional development of students and share our story of becoming a caring and sustainable city by 2027.



We celebrated the completion of the first phase of renovations to the Onghendambala open market in Eveline Street, Goreangab, on 21 July. Renovations of over N\$300 000 were completed during this phase - including new braai stands, an extended roof, a new fence, and new, secure, garage doors, among other things, for close to 20

stands. During the event, Mayor Joseph Uapingene explained how we were first approached by the Vendors Initiative for Social & Economic Transformation- VASET Namibia and then partnered with the U.S. Embassy Namibia to upgrade the market. Thank you to our partners for helping us make Windhoek a caring and sustainable city!



We recently took learners from the Jakob Marengo and Jan Jonker Secondary Schools for a visit to our Kuperberg landfill site, the Pionierspark satellite landfill site (for garden refuse), and the Rent-A-Drum recycling facility. The tour aimed to inspire the learners to take up future careers in waste management and environmental conservation. The group learned about the importance of waste sorting, recycling, and the responsible disposal of waste. This is part of our efforts to raise awareness among the youth about the need for sustainable waste management practices and their role in preserving the environment. Jakob Marengo and Jan Jonker Secondary Schools were the two schools that collected the most waste during our cleanup campaign on World Environment Day in June and this excursion was our way of thanking them for their efforts!

Learn more about the stories behind these photos on our social media channels!

E-mail: cowcommunication@windhoekcc.org.na



