



Aloe

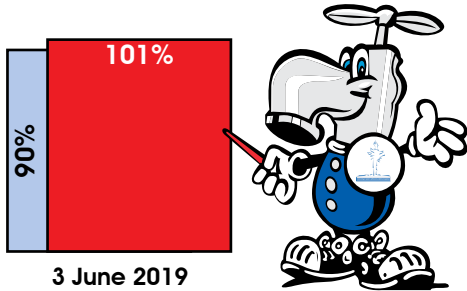
Issue 65 • May 2019



The Gateway to Endless Opportunities

WATER ALERT

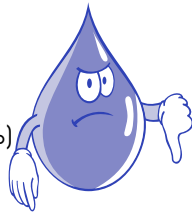
Windhoek's water consumption is alarming. During this severe water scarcity extra caution to save water is required.



3 June 2019

Allowance 90% (471278m³)

Consumption (110%)



This weekly water watch is available at www.windhoekcc.org.na

WE NEED TO SAVE WATER!

WINDHOEK CITY COUNCIL HONOUR THE LATE JULIUS NYERERE WITH A STREET IN AUSSPANPLATZ – WINDHOEK



L-R: H.E. Dr John Pombe Joseph Magufuli, President of the United Republic of Tanzania and H.E. Dr Hage Geingob shaking hands to affirm strong relations after Julius Nyerere Street unveiling ceremony

The Municipal Council of Windhoek has adopted a Street and Place Name / Renaming Policy and have taken a bold decision to change the face of the City. Amongst others, the policy underscores the importance of paying tribute to leaders who selflessly championed the struggle to liberate the oppressed people across the world, such as the late Mwalimu Julius Kambarage Nyerere. "We have over the past years been gradually changing the face of Windhoek, by renaming some of the streets which do not have meaningful or positive connotations to the African and Namibian history", explained Cllr Muesee Kazapua, Mayor of the City of Windhoek while delivering his welcoming remarks at the renaming ceremony.

prominent streets in the City, and it is intersecting with other streets named after liberation struggle leaders such as Mandume Ndemufayo and Jan Jonker Afrikaner as well as Robert Mugabe.

Speaking at the same occasion, His Excellency, President Dr Hage Geingob stressed that Namibia would never forget those who stood by her during the most trying times of our liberation struggle; and therefore proud to honour one of the outstanding sons of Africa – Mwalimu Julius Kambarage. Mwalimu was an ardent defender of the oppressed and overlooked people of the world, who faced injustice at the hands of capitalist exploitation; and it is not a surprise that his legacy has left a permanent mark on the political and social history of our continent.

Namibia and Tanzania are described to have long-standing and excellent historical ties that made it possible to honour a prestige leader like Mwalimu Julius Kambarage Nyerere. The Founding President of Tanzania is considered a prominent African anti-colonial pioneer, a political theorist of a high note, and a steadfast who advocated for the political emancipation of the African continent and with this accolade deserve to be honoured with a prominent street in the City of Windhoek. Julius Nyerere Street is one of the

President John Magufuli expressed his gratitude for the honour bestowed on Nyerere, and described the street renaming as a symbol of unity and solidarity, which Nyerere promoted. Accepting the street name on behalf of his family, Mr Makongoro Nyerere, the son of the late Nyerere, thanked the Namibian government and the City of Windhoek in particular for honouring his father.

IN THIS ISSUE

WINDHOEK CITY COUNCIL HONOUR THE LATE JULIUS NYERERE WITH A STREET IN AUSSPANPLATZ – WINDHOEK

COW AND MUST SIGNED AN MOU TO FORMALISE THEIR RELATIONS

COW DEDICATED TO IMPROVE SANITATION IN WINDHOEK

ILLEGAL ADVERTISING IN RESIDENTIAL AREAS

PROMOTING CYCLING AS A MODE OF TRANSPORT

WORKSHOP DEVELOPS CAMPAIGN IDEAS FOR WINDHOEK

APPOINTMENT OF REDFORCE TO COLLECT DEBTS OWED TO THE CITY OF WINDHOEK

WINDHOEK MAYORAL RELIEF FUND RECEIVES A BOOST OF 1.3 MILLION IN DONATION

WINDHOEK MAYORAL BUSINESS FORUM RECOMMITS TO ACCELERATE ECONOMIC GROWTH

SEVERE WATER SCARCITY (CATEGORY D) REQUIRES THE FOLLOWING FROM THE CONSUMERS:

BUSINESS REGISTRATION PROCEDURE

AND MUCH MORE

/cityofwindhoek

Visit our website: www.cityofwindhoek.org.na

E-mail: communication@windhoekcc.org.na



Harold Ndevamona Akwenye

Manager: Corporate Communications,
Marketing & Public Participation

Dear Residents,

It is with great pleasure that we welcome you to the May edition of the Aloe. In this edition, we cover a lot of pertinent issues on our operations, and we would like you to go through and get informed about these crucial facts. While all information presented is of great importance, it is essential to highlight that it is official that Namibia is facing a severe drought and Windhoek is no exemption. On the 13 May 2019, the City of Windhoek has officially announced the 15% targets for water savings that are required to survive the severe water scarcity until the next rainy seasons. It is of critical importance to note that there has been a reduction in water supply from our national utility NamWater from about 70% of our normal demand to 35% going forward. Let us familiarise ourselves with water saving messages and information that will be shared to create awareness in public. We are pleased to inform you dear esteemed residents that you managed to save 9% of the required 10% water saving for the last rainy season 2018/19. With that effort we are therefore convinced that collectively we will be able to

COW AND NUST SIGNED AN MOU TO FORMALISE THEIR RELATIONS



Looking forward to strengthened relations L-R: Cllr Teckla Uwanga, Cllr of the City of Windhoek, Mr Morne du Toit, Acting Vice-Chancellor of NUST and Mr Robert Kahimise, Chief Executive Officer of the City of Windhoek.

The City of Windhoek and the Namibia University of Science and Technology strengthened their relations through the signing of a Memorandum of Understanding aimed at bringing about synergies and focused approach to development areas of common interest. NUST and CoW have been cooperating in different areas since the era of Polytechnic of Namibia.

Windhoek is faced with various challenges such as dealing with the sprawl of the informal settlements due to rural-urban migration and the need to formalise the ever-growing informal settlements. Speaking at the signing ceremony, Mr Robert Kahimise explained that while the City of Windhoek believe in the concept of a learning organisation, focusing on continuous

improvement, quality and enhanced municipal service delivery; the universities are the sources of knowledge production, scientific research, innovation and new technologies which is crucial for urban development, amongst others. In agreement, Mr Morne du Toit, Acting Vice-Chancellor, affirmed that NUST host many of the disciplines concerned with urban development under one roof. He concurred that the challenges are vast, hence the need to innovate and remain open to new ideas on how to solve most pressing challenges facing institutions and national communities.

The partnership between the two institutions is expected to produce innovative knowledge and practices to transform the urban future of the City of Windhoek being the major urban centre. The areas of the partnership are as follows: Research and Development; SMART City and Technology; Economic Advancement; Urban, Transport, Environmental and Human Settlement Development; Water, Sanitation and Electricity; Adequate Housing; Disaster and Emergency Management; Capacity Development; Public Participation and International Relations.

Councillor Agatha Ashilelo, Chairperson of Management of the City of Windhoek on a speech, read on her behalf by Cllr. Teckla Uwanga applauded the two institutions for the bold steps taken to officially formalise their collaborative relations and urged them to maximise the benefits that will eventually advantage the broader residents of Windhoek and Namibia at large.

meet the set targets of at least 15% saving of our water consumption. Consistent water saving would also save the residents money because the more you consume, the more

money you pay and thus the importance of working together on this crucial assignment.

Until next month, bye!

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

Compiled by: Lydia Amutenya
External Communications Officer (PRO)

Editor: Harold N Akwenye
Manager: Corporate Communication, Marketing & Public Participation

Design & Layout: Gerhard Groenewald
IEC Material Developer (CEO)

Printed by: Department of HCCS

Contributor(s): Jacobus Theron
Dieter Tolke



COW DEDICATED TO IMPROVE SANITATION IN WINDHOEK



A healthy community is a happy one.....L-R: Cllr David Martin of Moses Garoeb Constituency and Ms Susan Ndahambelela Ilonga a Community Leader in Havana showing off the toilets keys they received from the Mayor, Cllr Muesee Kazapua while Cllr. Matrid Ukeva, Cllr Hileni Ulumbu and Cllr Teckla Uwanga are looking on at the handover ceremony held on 20th May 2019.

The City of Windhoek handed over 16 toilets to the community of Havana in the Moses Garoeb Constituency on the 20th May 2019. The Havana informal settlement is one of the suburbs that is hard hit by the outbreak of Hepatitis E since 14th December 2017 when it was declared in Windhoek. The City of Windhoek is committed to ensuring eradication of the diseases through improved sanitation and has thus undertaken to provide about 381 toilets in the areas affected by Hepatitis E such as Havana and Goreangab.

Speaking at the handover ceremony, His Worship, Cllr Muesee Kazapua emphasised that it is now common knowledge that diseases such as Hepatitis E are common in areas with limited access to clean water, sanitation, and hygiene and health services. It is therefore crucial that we maintain a very higher standard of cleanliness and hygiene, in order to prevent the occurrence of these type of disease in the City. **"We cannot afford to lose the precious and productive lives, due to preventable illnesses. Let me, therefore, implore on you all to do your part in keeping the environment clean and to ensure healthy living"**, emphasised Kazapua. The Mayor further urged the

residents to safeguard the facilities and use it for the intended purpose.

As continuous efforts in ensuring adequate provision for sanitation, the City of Windhoek in collaboration with United Nations Children's Fund (UNICEF) and other stakeholders are currently working on a concept known as Community Led Total Sanitation (CLTS) to be rolled out in the communities soon. The idea of the initiative idea is to encouraged communities to take ownership of what is available and make a change in their behaviour with regards to usage and taking care of municipal facilities.

In addition to the newly constructed toilets, Council has also rehabilitated existing toilets of which some were either vandalised or out of order. At the same occasion, the City of Windhoek officials also demonstrated the correct way of washing hands to prevent the spread of diseases such as Hepatitis E. Ms Susan Ndahambelela Ilonga, a Community Leader who spoke on behalf of her fellow residents of Havana, expressed her gratitude to the City of Windhoek for responding to their plea for sanitation facilities and promised to maintain the toilets by keeping them clean.



Demonstration of correct way of washing hands L-R: Ms. Jene Pietersen, Intern Cities and Special Projects; Cllr Fransina Kahungu, Chairperson of Health and Wellness Steering Committee, and Lion Kahimise, Environmental Health Practitioner at the City of Windhoek.





ILLEGAL ADVERTISING IN RESIDENTIAL AREAS

The City of Windhoek (CoW) is mandated under Section 94 (1) (ae) of the local Authorities Act, 1992 (Act 23 of 1992) to make regulations by notice in the Gazette in relation to the prohibition, restriction, regulation and control of advertising in any manner whatsoever and the posting of bills or other material on streets, walls, roofs of buildings, fences, land, rock, trees or other natural features.

As part of the City's outdoor advertising offering, CoW has a dedicated Outdoor Advertising Unit based in its Economic Development Division which facilitates, controls and implements Councils' Outdoor Advertising Regulations in the jurisdiction area of Windhoek. Notwithstanding this delegation, the Department of Economic Development and Community Services, has over the past few years, noticed a trend in which individuals and institutions are increasingly advertising in maximum control areas. **A maximum control area is an area which is deemed sensitive to visual disturbance** and include, but is not limited to

- natural open spaces in urban areas,
- urban conservation areas,
- interface of natural landscape with built-up areas,
- gateways,

residential areas,

- bodies of water and rivers,
- ridges,
- open recreational area,
- architectural and historical sites,
- characteristic vistas,
- heritage sites and buildings,
- mountains areas,
- special tourist areas and
- skylines.

Class 27 of the 2008 Outdoor Advertising Policy covers the signage category **miscellaneous signs for residential oriented land use and community services** and makes provision for a variety of smaller signs to be displayed on buildings or premises utilised for residential-oriented purposes (**registered home occupancy undertakings**) and community services. This class is aimed at urban residential areas but also includes places of residence in natural and rural environments such as farms and smallholdings as well as community services such as farm schools.

Under this Class individuals and institutions are permitted to place limited signage on their own premises (or at the entrance or premises in the case of small holdings) and

the signage must adhere to the following minimum conditions:

Size & Height:

- The area of the signage should not exceed 1.5m² (including frame).
- Where more than one farm or small-holding share the same private access route or more than one home occupancy enterprise share the same premises, a combination sign or collective board may be erected which will allow for 1m² per farm, small holding or enterprise.
- Signage may be double sided if on a freestanding pole mounted structure.
- The total maximum height for freestanding signs are 3m and combinations signs 4m from the ground.

Content:

- Home occupancy undertakings may display the name (70%) and nature (30%) of enterprise, practise, accommodation and partner.
- Small scale urban accommodation undertakings such as guest houses, bed and breakfast facilities, boarding houses and smaller hotels should display on signage, name (70%) and nature (30%) of the facility / enterprises.
- Community services and institutions such as religious, educational, cultural, recreational and certain medical institutions may only display:
 - o Name and nature of institution
 - o Name(s) of practitioner(s)
 - o Nature and extend of services,
 - o Opening hours
 - o 20% of sign may be used for name / logo of sponsor

Position on Erf:

- All signs in this class may only be placed on premises where undertaking is being

carried out (first-party signage only, no third-party signage is permissible).

- Signs may not be displayed in the road reserve (on pavement) and should not be used for commercial purposes such as product and/or sales advertising.
- The permissible position of signage on premises; fixed to building, on boundary wall, fence or gates.
- Freestanding signs are only encouraged when it is not possible to fix signage to building, wall or boundary fence.
- Small holdings signs should be erected next to the premises entrance of access road or on gate of entrance.

Quantity

- One sign per street frontage

Illumination

- Signs may be illuminated in urban areas but signs may not be animated.
- Signs may not be illuminated in natural and rural areas of control and the signs may also not be animated.

A person who contravenes or fails to comply with the above or any other condition imposed in terms of the Outdoor Advertising Regulations General Notice no. 245 of 2008 commits an offence and is liable to a fine not exceeding N\$ 2000.00 or to imprisonment for the period not exceeding six months.

No formal application is required to be submitted to Council for this class of signage, however, the Department of Economic Development and Community Services urges individuals and institutions to note the conditions under which signage is permissible in residential areas and to contact the Outdoor Advertising Unit on Tel: 290 3002 or Tel: 290 3198 should you have any queries.





PROMOTING CYCLING AS A MODE OF TRANSPORT WORKSHOP DEVELOPS CAMPAIGN IDEAS FOR WINDHOEK

The City of Windhoek developed a non-motorised transport (NMT) strategy in 2018, which includes the promotion of cycling in the city and the development of infrastructure for cycling.

As part the implementation of this strategy the City of Windhoek held a workshop on 2nd April 2019.

The City of Windhoek and the GIZ invited thirty representatives from city administration, cycling advocacy groups as well as road safety initiatives from the private sector in order to discuss measures for promoting cycling as a form of transport in Windhoek.

The workshop was led by Hannah Simon from the German Cycling Association, who had been appointed by the GIZ to develop a concept for marketing and awareness raising with regards to cycling in Windhoek.

"Cycling offers solutions to many pressing urban problems", said Simon. "It is affordable, space-effective, environmentally friendly and reliable. I see a lot of potential for this form of mobility in Windhoek, especially with rising congestion and pollution levels in the coming years."

After Simon presented her concept for awareness campaigns, marketing

material and cycling events, all of these ideas were discussed, evaluated and further developed in group works. In general, the concept elements were received positively with the participants excited about initiatives such as a car-free day and cycle to work concepts.

"We are happy to have brought together stakeholders from different walks of life, who are passionate or in any form involved in cycling today", remarked Ursula Hein from the GIZ in closing. "I'm looking forward to our future cooperation in order to turn Windhoek into a cycling friendly city."



Promoting cycling...participants of the workshop that developed campaign ideas

APPOINTMENT OF REDFORCE TO COLLECT DEBTS OWED TO THE CITY OF WINDHOEK

The City of Windhoek has appointed Redforce Debt Management as part of its aggressive efforts to recover debts owed by both business and private residents.

All accounts that have default payments for 120 days and more will be handed over for further collection to Redforce

Debt Management effective from 3 June 2019. Once handed over, debtors are encouraged to arrange with Redforce for payment arrangements and all payments will be done directly to the Municipality.

Defaulters are at risk of accruing additional

costs (10% of the handed over balance) involved in collecting the debt.

Kindly note that services for all handed over accounts will be suspended during the time the account is with Redforce Debt Management.



WINDHOEK MAYORAL RELIEF FUND RECEIVES A BOOST OF 1.3 MILLION IN DONATION



Mr Zahir Lalla, General Manager of Syntell donating a cheque to His Worship, Cllr Mueseë Kazapua, Mayor of the City of Windhoek.



Ms Beata Armas, Chairperson of the Namibian National Association of the Deaf, Ms Surihe Guchu, Head Corporate Communications at MVA Fund, His Worship, Cllr Mueseë Kazapua, Mrs Rosalia Martins-Hausiku, CEO of MVA Fund and Ms Annabel Mupfeki staff member at Namibian National Association of the Deaf.

On the 24 May 2019, the City of Windhoek Mayoral Relief Fund received a substantial donation of N\$1 297 454.50 from Syntell company. The fund has previously also received a donation from Syntell. The Mayoral Relief Fund also received N\$50 000.00 from the Motor Vehicle Accident Fund (MVA) which at the same occasion was donated to an identified beneficiary of the Mayoral Relief Fund, the Namibian National Association of the Deaf (NNAD) where the funds will be used to produce a sign language dictionary. Receiving the donation, His Worship, Cllr

Mueseë Kazapua expressed his profound appreciation for the generous donations by the City of Windhoek strategic partners. He promised that the contributions would benefit the needy and vulnerable community members as per the mandate of the Mayoral Relief Fund.

The donations were handed over to the Mayoral Relief Fund during the Stakeholders Introduction to the Social Agenda Programme, an event organised by Innov8e (PTY) Ltd through its Executive Director, Ms

Tuna Willem. The event took place at the City of Windhoek head office and attracted various Corporate Companies who shared information and opportunities available for Corporate Social Responsibilities.

The Mayoral Relief Fund was established in 2018 by the City of Windhoek as a result of the Mayor's office been receiving increased requests for assistance from numerous members of the community. Since Council has no adequate resources hence the establishment of the fund.

WINDHOEK MAYORAL BUSINESS FORUM RECOMMITTS TO ACCELERATE ECONOMIC GROWTH



On the 13 May 2019, the City of Windhoek and the Namibia Chamber of Commerce and Industry recommitts to keep the Windhoek Mayoral Business Forum (WMBF) active going forward in order to accelerate economic growth in the City. The Forum was revived after some years of being dormant in collaboration with the Windhoek Branch of the Namibia Chamber of Commerce and Industry (NCCI) IN 2016.

Following the WMBF meeting held in September 2016, a Memorandum of Understanding (MoU) was signed in 2018 between the two parties (Windhoek Branch of NCCI and the CoW).

The MoU outlined a framework of consultations between the NCCI and CoW and how to collaborate on issues of mutual benefits in the business community and community at large. Therefore, it is important to note the overall objective is for the forum to take place twice a year, so that it can strengthen relations and communication between the City of Windhoek and the business community in the planning and development process of the City.

The forum is now renewed with a strong emphasise to provide an opportunity for deliberations as well as promotes cooperation, networking and information

sharing among business and Council in order to foster relationships that lead to smart Windhoek economic development solutions.

Welcoming the participants, Mr Robert Kahimise, CoW, Chief Executive Officer highlighted that the current prevailing global economic crisis has serious impact on entrepreneurs whether big or small, and thus call for platforms like this where business communities can join hands and come up with solution to address the challenges facing them. He further presented the City's 5 year Transformation Strategic Plan, where he shared the strategic intent of the City of Windhoek going forward.

The Mayor also launched an online platform for the Windhoek Mayoral Business Forum that will enable timely and effective communication in response to queries and information sharing between the parties.



SEVERE WATER SCARCITY (CATEGORY D) REQUIRES THE FOLLOWING FROM THE CONSUMERS:

Implementation date is 1 July 2019

The required water saving target is 15%

The current Drought has as little water available in the dams as in 2016 (Water Crisis). However, the more efficient water supply for the reclamation plant and from the new boreholes has reduced the severity. The concern remains serious, since the CoW has continuously over pumped the Windhoek Aquifer since 2013.

The consumers of Windhoek have delivered overall water saving of 9% during the past season. Although the target has been 10%, we would like to commend those consumers that have successfully contributed to the achieved water savings.

The lack of rain has brought another Drought upon us which requires now 15% water

savings. Thus we need to save 6% to 8% more water, since during the last months the savings have been far less.

The below defined drought severity index, NEW Water Management Plan of the CoW.

DROUGHT SEVERITY INDEX

| Normal | Supply Alert | Water Scarcity | Drought | Water Crisis |
|-------------------|--------------------|-------------------------|-----------------------------------|--------------------------|
| Category A | Category B | Category C | Category D | Category E |
| | > 5% | > 10% | > 15% | > 20% |
| Use water wisely | Reduce consumption | Mandatory water savings | Increased mandatory water savings | Possible water rationing |
| Public Engagement | Public Engagement | Enforced Restrictions | Enforced Restrictions | Enforced Restrictions |

Figure 1: Guide for drought response in relation to dam contents and remaining period of supply (NOTE: from revised 2019 Water Management Plan)

Water Management Guide

Residential consumers are advised to monitor the water consumption on a regular basis to identify water leaks early.

The table below may serf as a guide to identify possible over consumption/leaks.

| Consumption (kl) related to number of persons. | | | |
|--|-------|--------|---------|
| Related to: Consumption at 90l/person/day | | | |
| Number of Persons | Daily | Weekly | Monthly |
| 2 | 0.18 | 1.26 | 5.4 |
| 4 | 0.36 | 2.52 | 10.8 |
| 6 | 0.54 | 3.78 | 16.2 |
| 8 | 0.72 | 5.04 | 21.6 |
| 10 | 0.9 | 6.3 | 27 |

BUSINESS REGISTRATION PROCEDURE



The City of Windhoek has the mandate of ensuring that all business activities for gain within its jurisdiction are registered in terms of regulations 2(1) and 6 of the regulations relating to the registration of businesses, GN 202 of 2006, promulgated under the Local Authorities Act of 1992 (Act No.23 of 1992).

In terms of regulations 2(1) and 6 of the regulations, a person may not conduct a business within a municipal area unless a Certificate of Registration has been issued to him or her in terms of regulation 7. Thus, business owners or persons aspiring to conduct business activities for gain within the Windhoek municipal area are by law required to register their business operations, and to subsequently renew the registration annually.

The processing and consideration of any application for the registration of any business activity is done in accordance with the Business Registration Procedure, which outlines steps to be followed, and stipulates compliance requirements. The issuing of the Certificate of Registration is subject to compliance with requirements provided for by the General Health Regulations, GN 121 of promulgated under the Public and Environmental Act, Act No 1 of 2015, relevant by-laws of the City of Windhoek, as well as requirements in terms of other applicable legislation as per the discretion of the Chief Health Officer.

Owners of businesses in Windhoek and aspiring business owners should therefore note that applications for registration will be processed only after payment is done, all legal requirements are met, and all necessary supporting documents outlined in the business Registration Procedure are submitted with each application.

It is important to note that business owners intending to cease their registered business operations has a legal obligation to deregister such registration in terms of regulation 12(1) of the Regulations relating to the registration of businesses, GN 202 of 2006, by informing the City of Windhoek in writing within one (1) month from the date of ceasing to conduct such business.

Business Registration clients are therefore kindly advised to visit the Business Registration Counter at the City of Windhoek's Customer Care Centre, c/o Independence Avenue and Sam Nujoma Drive for the registration of new businesses or renewal of current registration.

Fines and Penalties: a person who contravenes any provision of the regulations relating to the registration of businesses, GN 202 of 2006, commits an offence and is liable, upon conviction, to a fine not exceeding N\$ 2 000.00 or to imprisonment for a period not exceeding six (6) months or to both such fine and such imprisonment.

All queries regarding the above should be directed to:

Contact Details

Customer Care Officer:

Tel: +264 61 290 2690

Fax: +264 61 290 2331

Business Registration Section

Tel: +264 61 290 2496 / 2603 / 3129 / 3625 / 2489

Manager: Health and Environment Services

Tel: +264 61 290 2594 / 2485

Fax: +264 61 290 2056 / 2192



SEVERE SCARCITY DECLARATION



Implement 1 July 2019

2019 Water Management Plan, **Category D** requires:

15% WATER SAVINGS REQUIRED FOR 2019-2020

1. Outdoor Watering and Irrigation

- Lawn and landscaping to water with semi-purified water only.
- No new landscaping allowed. No sprayers allowed for irrigation.
- Trees, shrubs and perennial plants may be watered by hand ones a week only.
- Flowers, vegetables and community gardens may be water by hand, twice a week.
- No watering between 9:00 and 17:00 summer, 10:00 and 16:00 winter.

2. Washing Events

- Car washing at home not allowed, use certified commercial carwash.
- Only certified commercial carwash allowed, (30 l/vehicle only.)
- Impermeable and paved surfaces to be cleaned by dry methods. No water.

3. Water Features

- Public pools, water savings required.
- Residential pools to be covered, no filling with portable water.
- No fountains allowed, water features shall not be operated.

4. Commercial/Industrial Processes

- Laundry restriction for hospitality industry / enforce water saving programs.
- Lodging to enforce water savings and water efficiency.
- Barber and hairdresser to save water.
- Construction water, best practice to optimise semi-purified water usage.
- Commercial water reuse encouraged.

5. Tariff Program

- Apply Drought tariff (D), consumers not to exceed 25kl/month.
- No Rebate for water leaks.
- Weekly water management required, isolate water leaks immediately.
- Close main supply during time of no used.
- Public gardens and Sport-field watered with semi-purified water only.

6. Community Awareness Program

- Law-enforcement to apply fines & disconnection.
- Dedicated education at schools and public campaigns.
- Weekly / daily water readings required.
- No water leaks tolerated isolate immediately.
- No sewer water contamination, reclamation is essential.

Consult the Water Management Plan at <http://www.windhoekcc.org.na>
Report Municipal water leaks to; Tel: 290-2402 /-2162