



Aloe

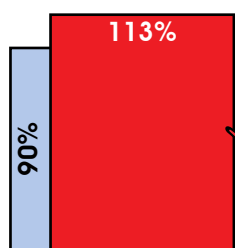
Issue 64 • February 2019



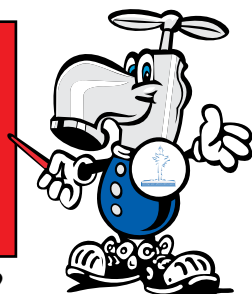
The Gateway to Endless Opportunities

WATER ALERT

Windhoek's water consumption is alarming. During this summer extra caution to save water is required.



11 February 2019



Allowance 90% (471278m³)

Consumption (113%)



This weekly water watch is available at www.windhoekcc.org.na

WE NEED TO SAVE WATER!

WINDHOEK AND KINGSTON & ST. ANDREW SIGNED A TWINNING AGREEMENT



Signed and sealed: (from left), City of Windhoek's CEO, Robert Kahimise, City of Windhoek's Mayor, Cllr Muesee Kazapua, Mayor KSAMC, Senator Delroy Williams and Professor Earle Taylor of Jamaica High Commissioner to Namibia.

On 06 February 2019, the Cities of Windhoek and Kingston of Jamaica signed a twinning agreement to work together to promote and strengthen friendly relations and cooperation in areas such as tourism, culture, housing, development planning including improvement of infrastructure amongst others.

The Republic of Namibia and Jamaica have had a very strong bond of friendship over the years, dating back to the days of Namibia's struggle for independence, during which one of the Jamaican national hero the late Dr. Marcus Garvey of Jamaica visibly supported the course of Africanism and African redemption. Last year, Windhoek hosted the state visit by the Most Honourable Andrew Michael Holness, Prime Minister of Jamaica. During that visit, a street in honour of the late Dr Marcus Garvey was named.

Speaking at the signing ceremony, His Worship, Cllr Muesee Kazapua stated that

Namibians and Jamaicans should pride themselves that the foundation for strong friendship between the two countries have long been laid by their forefathers. The signing of the twinning agreement between Windhoek and Kingston is the first twinning relationship, Windhoek has signed in the Caribbean Region. It is also historic moments because it has coincided with the anniversary of one of Jamaica's inspirational and legendary musician Bob Marley. Mayor Kazapua emphasised that in the fast globalisation world of today, characterised by numerous social challenges at the local level, no city can exist in isolation, but the challenges demand for a global approach on how to find working solutions to common challenges facing the respective cities, through sharing of experience and knowledge.

Citing the area of cooperation, City of Windhoek Chief Executive Officer, Mr Robert Kahimise highlighted that

Continue on pg 2

IN THIS ISSUE

WINDHOEK AND KINGSTON & ST. ANDREW SIGNED A TWINNING AGREEMENT

2019 POLITICAL OFFICE BEARERS

CITY OF WINDHOEK COMMEMORATED WORLD AIDS DAY UNDER THE THEME "KNOW YOUR STATUS".

2018 COW JUNIOR COUNCIL DONATED FUNDS TO CANCER ASSOCIATION OF NAMIBIA

SECOND CHILDREN'S MEMORIAL PLAQUE UNVEILED AT GAMMAMS CEMETERY

WATER, A GROWING CONCERN, OUR RESPONSIBILITY

AND MUCH MORE

/cityofwindhoek

Visit our website: www.cityofwindhoek.org.na

E-mail: communication@windhoekcc.org.na



Harold Ndevamona Akwenye

Manager: Corporate Communications,
Marketing & Public Participation

Dear Residents,

We are pleased to bring you the first Aloe edition of 2019, your interest in this publication is highly appreciated. The Aloe strives to keep you updated on operational matters taking place at the municipality.

The start of each year, bring hope for the better days to come. We at the City of Windhoek started on a promising note as we signed a twinning agreement with the City of Kingston of Jamaica, marking the start of a promising journey where the two cities expect to work together in various areas of cooperation in order to improve the lives of our people. It is true, "one hand cannot clap it needs another hand for support", therefore we believe that this type of partnership with other cities around the globe will be beneficial to the development of Windhoek.

While alluding to the growth of Windhoek, we would like to acknowledge the challenges of inadequate resources required to address the ever-growing needs of

Continued from pg 1

the two cities will work together in exchange of information on housing development, infrastructure development, recreations, health, education, gender and environmental restoration, human resources development, economic development particularly SMEs, providing a conducive environment for reciprocal investment, culture exchange and related matters. The two cities also agreed to exchange visits by Official delegations between them that will facilitate the exploration of specific areas of interest as agreed by the Parties.

Kingston Senator Delroy Williams applauded Namibia for the achievement

since independence, alluding to visible unity given historical past. He called on the two cities to work hard in embracing the rapid technological changes in advancing their cities. Senator Williams added that the two cities have a common vision of making their cities tourist destinations. "One hand cannot clap it need the support of the other, therefore together our two cities can achieve a lot in improving the lives of our people", said Senator Williams.

The delegates were taken on tour to some of the City of Windhoek projects such as the Goreangab Water Reclamation Plant in Goreangab which is internationally renowned in reclaiming domestic sewage to potable water.

our residents. The City of Windhoek will do its utmost best with the limited resources at its disposal to continue providing unhindered basic municipal services to our residents. However, we also expect that our residents honour their obligations to compensate the City for the services rendered to them. It is crucial for the residents to prioritise their municipal accounts and settle them timely, to enable continuous service delivery.

Speaking of services delivery, Windhoek residents are once again encouraged to intensify their water-saving efforts, as water scarcity worsen. It is obvious that there hasn't been sufficient inflow into the dams serving the central

part of Namibia in which Windhoek is located. It should be noted that Windhoek with a population of about 400 000 residents is the biggest consumer in the Central area and thus required to save at least 10% of its consumption to ensure adequate water availability going forward.

As we sail through 2019, we wish all our residents and visitors to this beautiful city the best for the rest of the year; and we are looking forward to keeping you updated and informed of the happenings in the City.

May you find this issue of the Aloe informative, until next month!

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

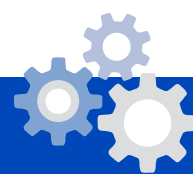
Compiled by: Lydia Amutenya
External Communications
Officer (PRO)

Editor: Harold N Akwenye
Manager: Corporate
Communication,
Marketing & Public
Participation

Design & Layout: Gerhard Groenewald
IEC Material Developer (CEO)

Printed by: Department of HCCS

Contributor(s): Dieter Tolke
Johannes Ermvula
Sindano Amutenya



2019 POLITICAL OFFICE BEARERS



Political Office Bearers for 2019 (L-R): Cllr Agatha Ashilelo, Chairperson of Management Committee, Cllr Moses Shikwa ((Member of Management Committee); Cllr Teckla Uwanga (Member of Management Committee); Cllr Musee Kazapua, re-elected Mayor of the City of Windhoek; Cllr Loide Kaiyambo, Deputy Mayor; Cllr Matrid Ukeva, (Member of Management Committee) and Cllr Joel Amadhila (Member of Management Committee)

On the 29th November 2018, the City of Windhoek 2019 political office bearers were elected to office. Cllr Musee Kazapua retained his position as the Mayor, while Cllr Loide Kaiyambo was elected to the position of Deputy Mayor and Cllr Agatha Ashilelo became the Chairperson of the Management Committee.

Delivering his inaugural speech, His Worship Cllr Kazapua thanked the SWAPO Party for according him another opportunity to lead the people of Windhoek. He further thanked his fellow council members and management for their contribution and leadership over 2018; and assured his continuous commitments to solidify the achievements made in order to address the challenges met.

"Together with the entire Council and Management we should increase our efforts to create a sustainable environment in period when lack of housing, lack of basic services in the informal settlements, unemployment and poverty continue to despair our aspirations for social progression and prosperity", said the Mayor.

He further called on Council to redouble its efforts in addressing the above alluded

to focal areas in order to make a positive impact on our commitments to the ideals of our Transformational Strategic Plan 2017 and the Harambee Prosperity Plan.

Mayor Kazapua also highlighted Council planned priorities to the following developmental areas, in the year 2019:

1. Allocation of plots to our residents, particularly those in the informal settlements. The pre-allocation concept entails that residents will be allocated land before it is serviced in order to make money available for servicing the plots.
2. Installation of pre-paid water meters in households in Windhoek, starting with our pensioners and residents in the north and north-western suburbs.
3. Installation of pre-paid electricity meters in Windhoek. This project has already commenced, again, giving priority to our pensioners and the north and north-western suburbs of our city.
4. Provision of water and sanitation to underserved areas of our city. Council will draw-up an interventional plan, which will be a plan specifically

designed to accelerate the provision of water and sanitation to our residents in the underserved areas.

5. Construction of affordable Housing in the informal settlements. The preparations for this project have commenced already. Different housing models are being scrutinised, so as for us to choose the best for our people.
6. Intensification of efforts on investing in renewable energy solutions, such solar energy and biogas production.

The Mayor further called on his fellow Councillors to remain united despite leadership challenges that Council has faced over the year 2018. He stated that the spirit of One Namibia, One Nation should remain the guiding principle in order to pull in the same direction in order to ensure that service delivery.

Honourable Laura McLeod – Katjirua congratulated the political office bearers and urged Council to fulfil its common mandate of quality service delivery even beyond expectations or call of duty.

Cllr Kazapua has been the City Mayor since 2015.





CITY OF WINDHOEK Council 2019

VISION

To be a SMART and Caring City by 2022

MISSION

To Enhance the quality of life for all our people by rendering efficient and effective municipal services.



Cllr LK Kaiyamo
Deputy Mayor
SWAPO



Cllr M Kazapua
Mayor
SWAPO



Cllr AK Ashilelo
Chairperson of the Management Committee (MC)
SWAPO



Cllr M Shiikwa
(MC) SWAPO



Cllr M Ukeva
(MC) SWAPO



Cllr TT Uwanga
(MC) SWAPO



Cllr MJ Amadhila
(MC) SWAPO



Cllr FN Kahungu
SWAPO



Cllr H Ulumbu
SWAPO



Cllr JE Paulus
SWAPO



Cllr I Subasubani
SWAPO



Cllr A Niizimba
SWAPO



Cllr BE Cornelius
RDP



Cllr I Semba
PDM



Cllr J Kauandenge
NUDO

City of Windhoek

MANAGEMENT

STRUCTURE



CEO
RN Kahimise

The pathway to Endless Opportunities



HEAD: City Police
AK Kanime



SE: Human Capital and
Corporate Services
MG Mayumbelo



SE: Electricity
OA Hekandjo



SE: Housing, Property
Management and
Human Settlements
GW Esterhuizen



SE: Economic Development
and Community Services
FN Hambuda



SE: Information
and Communication
Technology
R Kandjilomuni



SE: Urban and
Transport Planning
P van Rensburg



SE: Finance and
Customer Service
Vacant



SE: Infrastructure, Water
and Technical Services
L Narib



CITY OF WINDHOEK COMMEMORATED 2018 WORLD AIDS DAY UNDER THE THEME “KNOW YOUR STATUS”.



Listeners listening attentively to the speeches.

The City of Windhoek (CoW) as the Local Authority of the capital city of Namibia and the hub of various economic activities within the country, has a leading role to play in social development and contributing to improved living standards of the city's residents; aspiring to be a trendsetter amongst local authorities in addressing public health issues, and the fight against HIV and AIDS.

In partnership with the United Nations Programme on HIV/AIDS (UNAIDS), the City of Windhoek has collaborated with the Ministry of Health and Social Services (MoHSS) and Namibia Red Cross Society (NRCS) in accelerating efforts aimed at ending AIDS by 2030 to ensure a HIV free generation.

The City of Windhoek in collaboration with UNAIDS, MoHSS, NRCS and other stakeholders have commemorated the 2018 World AIDS Day at an event held on 06th December 2018 at Havana Sport Field, which aimed at contributing toward global and national efforts to explore different aspects of HIV prevention and how they relate to specific groups of people.

The commemoration emphasised on male engagement and empowering girls and young women against HIV & teenage pregnancy. These two subthemes were adopted as directed by the new City of Windhoek HIV Strategic Plan that has narrowed its scope to advocating for greater male involvement and targeting adolescent girls, young women in the informal settlement.



Cllr Fransina Kahungu, Chairperson of the Health and Wellness Steering Committee of the City of Windhoek

Speaking at the commemoration, Cllr Fransina Kahungu, Chairperson of the Health and Wellness Steering Committee of the City of Windhoek highlighted that although significant progress have been made in the AIDS response since 1988, and to date three in four people living with HIV know their status, we still have miles to go in reaching people living with HIV who do not know their status and ensuring that they are linked to treatment and prevention services.

Cllr Kahungu further emphasised on the importance of know once status, saying that HIV testing is essential for expanding treatment and ensuring that all people living with HIV can lead healthy and productive lives.

“It is crucial to achieving the 90-90-90 targets and empowering people to make choices about HIV prevention so they can protect themselves and their loved ones”.



Dr Tharcisse Barihuta, UNAIDS Country Director

Dr Tharcisse Barihuta, UNAIDS Country Director concurred on the importance of knowing ones' status saying that access to HIV testing is a basic human right, and UNAIDS is calling for a global commitment to remove the barriers preventing people from testing for HIV. Dr Barihuta further applauded the Namibian political leadership for being the front runner and have kept HIV/AIDS as a top priority that leads to tremendous achievement.

Cllr Kahungu also highlighted some of the milestone as progress made since the launch of the Fast-Track Cities Initiative on World AIDS in Paris in 2014, such as the facilitation of the signing of the Paris Declaration by all 57 Mayors of Towns, Village and Settlement by His Worship Cllr. Mueseke Kazapua, who serves as a Champion of the Paris Declaration.



Ms Bernadette Bock, Secretary General of the Namibia Red Cross Society





Secretary General of the Namibia Red Cross Society, Ms Bernadette Bock also called on strengthening campaigns to ensure that all knows their status, end the isolation surrounding HIV as well as stop its transmission. She however expressed her concern with regards to the sustainability of the response in view of declining donor funding to reach further for the eventual victory over HIV/AIDS.

As part of the build-up events to the commemoration, there was a match aimed at emphasizing the role of the youth in "Kicking to Zero" new HIV/AIDS infections. The soccer match winner was crowned at the events.



Testing and wellness mobile services were provided onsite courtesy of our partners such as Ministry of Health and Social Services and Walvis Bay Corridor Group.

2018 COW JUNIOR COUNCIL DONATED FUNDS TO CANCER ASSOCIATION OF NAMIBIA



Dr Tharcisse Barihuta, UNAIDS Country Director

As part of its social responsibility through their identified cancer project, the City of Windhoek Junior Council raised N\$8814.45 which they donated to the Cancer Association of Namibia. The Junior Council has been actively

engaged with the Cancer project for many years as they put their efforts to support people living with cancer, particularly the children.

Handing over the donation, Her Worship, Cllr

Reschelle Beukes, Junior Mayor stated that they are optimistic that the battle against cancer can be won through commitments and concerted efforts in making it happen. "We believe that the power to fight cancer comes from the heart and from being able to imagine a day when you are cancer free".

As part of this project, Junior Council advocates for more public awareness about cancer as well as educating the public on the importance of cancer screening as early detection ensure improved healthy living.

Receiving the donation, Mr Rolf Hansen, Chief Executive Officer of Cancer Association of Namibia applauded the Junior Councilors for the donation and for being involved as future leaders who will grow up understanding the importance of serving others. The donated funds will greatly assist in responding to the needs of children living with cancer.

SECOND CHILDREN'S MEMORIAL PLAQUE UNVEILED AT GAMMAMS CEMETERY

On Sunday, 09 December 2018, the City of Windhoek joined the globe in a Worldwide Candle Lighting Ceremony in honour of departed children. The candle lighting ceremony is held in conjunction with the Compassionate Friends World Candle Lighting Ceremony that is remembered across the world.

The children memorial plaque for 2018 at the Gammams Cemetery was also unveiled at the same occasion. This is an annual event where parents are requested to submit the names of their beloved children who passed on before the age

21. The names submitted are displayed on the memorial plaque free of charge. This is an act of love and care for our departed children, as well as building an everlasting spiritual bond with them in eternity.

In a speech read on his behalf by Mr. Uakazuvaka Kazombiaze, Windhoek Mayor, Cllr Muesee Kazapua called on all parents in Windhoek and Namibians in general to contact the City of Windhoek through the Department of Economic Development and Community Services to submit the names of their departed Children for inclusion in the

children memorial plaque annually. "Let us give our departed children a place of remembrance, and the Children's Memorial Plaque is the Place", said the Mayor.

The Mayor further urged the Children's memorial users to use it with respect, love and care as well as taking full ownership and responsibility of the memorial site so that it remains intact for many more years to come.

This was the second unveiling of the children memorial plaque after it was inaugurated by then, the Mayor of Windhoek, Cllr Agnes Kafula in 2013.





WATER, A GROWING CONCERN, OUR RESPONSIBILITY

As urbanisation is continuously growing, the demand for water is continuously increasing. This provides an increased challenge to the available water resources.

Challenges description:

1 The sustainability of current resources.

Overexploitation of water resources, especially ground water resources remain a growing concern. Various options are investigated to improve the water resource situation for the Central Water Supply Area. A variety of operational amendments and resource improvements have been implemented. Investigations to protect water resources, to improve borehole yields and to explore additional resources are in progress.

2 The effects of climate change.

Climate change is a scenario that affects the availability of water due to water precipitation conditions that become less favourable to fill our water resources. Climate change effects are widely unpredictable and therefore additional efforts are required to mitigate such unfavourable weather conditions.

3 The management of water resources.

Water Demand Management is progressively focusing on reducing the water volume consumed per capita, in order to align the volume of water consumed with the water that is available. The primary focus is on public support and awareness and to find methods for water reduction that is beneficial to the consumer. Only the consumer is able to reduce the water volume consumed.

4 The current rain season and water availability.

The Water Demand Management office is concerned about the availability of water. Currently a DROUGHT is experienced, surface water is limited and a good inflow is required during this rain season to maintain or improve the water availability. Will we be blessed by good inflows into our dams?

In order to mitigate the overexploitation of water resources, a variety of efforts have to be implemented and it is important that the principle of such efforts be understood by

the water consumers. Not only the process, but also its purpose and the consumer's responsibility has to be communicated in order to achieve the required results. Water Demand Management principles are largely consumer based programs for which public participation is required.

The current mitigation processes are:

A. Consumer's responsibility to manage their water consumption weekly.

The Water Management Plan defines that weekly water management is essential and has to be implemented by each consumer. Water leak rebates for consumers that are affected by step-tariffs will only be considered for one month during the current drought condition. **We have a DROUGHT!**

NOTE: leak rebate forms, for residential accounts only, are available at enquiries.

B. Step-tariff for improved Water Demand Management.

Step-tariffs serve the purpose to maintain a fair and sustainable water supply service to all citizens and to penalize high/excessive water consumers who fail in their duty to manage their water consumption.

C. Water efficient equipment and the benefit to the consumer.

Water efficient equipment rely on effective technology that improve the lifestyle of the consumer and to minimise/ optimise the utilization of water. Water efficient equipment has a cost recovery capacity as it can reduce the consumption up to 50%. Thus the investment is recovered by the water saved. The cost of water has two elements, water supply cost and sewer cost. (sewer cost as defined by the regulations are directly linked to the volume of water consumed). For example for Commercial Consumer, the cost recovery rate would be $N\$ 39.21 + N\$ 14.40 \text{ per m}^3 = \underline{N\$ 53.61}$ per m³ (Commercial Tariffs, exc. VAT).

D. Tariff structure as a guide to communicate responsibility.

Due to technical implications the duty of payment related to services rendered by the CoW, are often misunderstood. All services are payable by the occupier/ consumer/ tenant, however rates and taxes are payable by the property owner. From C above; it is evident that sewer charges are consumption services, thus payable by the consumer. Technically speaking:

City Police charges and waste removal charges serve the occupier/ consumer/ tenant and thus would be payable by the beneficiary. Such notification and clarification is essential in order to transfer relevant duties, and responsibilities, as it affects the social structure.

Note: Such has to be communicated via an appropriate rent agreement, as the CoW will always keep the property owner accountable since the CoW has no direct agreement with the third party. If any third party account exists, it is based on the property owner's consent and will not relieve the property owner of his/her duties.

E. The principle of social responsibility and fare distribution of water.

As defined above, the social-economic environment of any town or city is largely effected by the sense of duty, responsibility and the attitude of the community that lives there. Political and municipal influences guide and contribute to the state of mind of such communities. The intention of the CoW is to provide a smart and caring city, thus the application of rates and taxes partly serve to guide consumers as to the required mind-set of appropriate responsibility. A Local Authority is a governing body responsible for services to the Community, however the Community and its individuals remain responsible for their socio-economic condition and future.

F. Law-enforcement as a management tool to maintain good services.

The implementation of law-enforcement serves to manage services such a water supply within a Local Authority. Law-enforcement is often misunderstood, since transgressors focus on an isolated incident, which overshadows the overall function of providing a fair and equal application of services that applies to law-enforcement principles. Without firm and fair law-enforcement, a civilised society will plunge into chaos, resulting in unmanageable conditions whereby services standards reflect the opposite of being smart and caring.



OUR WATER, OUR FUTURE

DROUGHT DECLARATION

- 10% water savings required, 2018/2019 season.
- Weekly water management required, assess consumption weekly.
- The consumer is responsible for water consumed/ losted.
- Leaks shall be isolated immediately.
- No undue (wastage of water) can be permitted.
- Rebates for water leaks at households are limited to one month only.
- Close main water supply during time of no use (24 hours and longer).

Did you know:

Water efficient devices may reduce your water consumption by 50%.



REPAIR WATER LEAKS

Read water meter regularly, (Minimum Weekly) Calculate Monthly consumption:

- To evaluate your water consumption
- To reduce water consumption (Save Water)
- And to identify water leaks

Keep your water meter clean and accessible.

To Consumer: Maintenance of pipe after meter is a Customer's Responsibility



Water supply from City of Windhoek

How to Test for water leaks:

- Read water meter.
- Do not use water during test.
- Take reading after +-6 hours.
- No change in reading = no leaks.

NOTE:

WHITE NUMBERS

Kilolitre Counter (m³)

RED NUMBERS

Decimal Counter)

Share the responsibility to save water and avoid the burden of water restrictions.

More info: www.cityofwindhoek.org.na

REPORT MUNICIPAL WATER LEAKS AT TEL: 290 2402 / 2162