



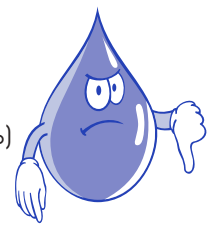
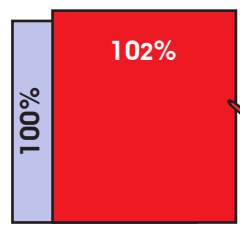
Aloe



Issue 66 • August - September 2019

WATER ALERT

Windhoek's water consumption is alarming. During this severe water scarcity extra caution to save water is required.



100%
16 September 2019

Allowance
(474 383m³)

Consumption (102%)

This weekly water watch is available on [/cityofwindhoek](https://www.facebook.com/cityofwindhoek)

WE NEED TO SAVE WATER!

KATUTURA OLD AGE HOME OFFICIALLY REGISTERED WITH MOHSS



L-R: His Worship, Cllr. Muesee Kazapua holding the registration certificate for the Katutura Old Age Home with Ms. Sabina Naomi Jacobs, Control Social Worker at the Ministry of Health and Social Services

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On 13 August 2019, the Katutura Old Age Home received its certificate of registration from the Ministry of Health and Social Services. The home is now registered as a legal entity in terms of the Aged Persons Act, Act 81 of 1967, enabling it to operate officially by caring for the elderly in our community. Katutura Old Age Home belongs to the City of Windhoek and will remain property of the City.

The old age home went through various phases of transformation since the early 60s, when it was utilised as a residence for teachers who needed accommodation in Katutura. During the 80s, the house was donated to the Voluntary Family Care Welfare Organisation with the financial support of the Dutch Reformed Church to manage the home. The main aim has always been to promote and support the well-being of older persons in the community. With the establishment of the Community Development Division in 2005,

now the Social and Youth Development Division, the operational responsibility of Katutura Old Age Home came back to the City of Windhoek under the management of an elected management board consisting of various professionals from different institutions with expertise in elderly care, and two City councillors.

Speaking at the occasion of handing over the registration certificate, His Worship, Cllr Muesee Kazapua reiterated that in line of the City's vision of becoming a **SMART and Caring City**, it is our belief that the responsibility of caring for an older person is a shared responsibility and its success depends on the combined efforts by all stakeholders. He commended individuals, community organisations, religious institutions and the business community who voluntarily contributed in various forms

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Visit our website: www.cityofwindhoek.org.na
E-mail: communication@windhoekcc.org.na



Harold Ndevamona Akwenye
Manager: Corporate Communications,
Marketing & Public Participation

Dear esteemed readers of the Aloe, I am delighted to bring you the August – September edition of the Aloe.

In this edition, we bring you some highlights of the events that took place in the past months. Windhoek continued to attract international friends as we signed the friendship agreement with the City of Suzhou in China. The two cities agreed to cooperate in various areas.

In ensuring the cleanliness of Windhoek, we will join the Office of the Governor and Khomas Regional Council for the National Clean-Up Campaign this coming Saturday, 21 September 2019. We should all subscribe to the notion that a clean environment is a healthy environment, and thus I encourage all of us to participate in this noble initiative of ensuring our City's cleanliness.

While on environment issues, when it comes to the water situation, a lot of awareness continues to be created through the City's water-saving campaign since the unfortunate declaration of a severe water scarcity in May 2019. We have been concentrating on households, schools, and industries to manage and reduce their water consumption and I'm happy to report that we've seen some good progress on the water-saving front, where a commendable 17 per cent saving was recorded for the season. However, we should be mindful of the fact that water

CITY OF WINDHOEK INTEGRATES SOCIAL MEDIA INTO ITS COMMUNICATION STRATEGY



The City of Windhoek has recognised the importance of harnessing social media as part of its ongoing communication and public relations efforts as many Windhoek residents join social media sites and use them regularly to communicate. In an effort to make the City's online presence more responsive, prompt and interactive, the City of Windhoek has joined the trend of businesses who employ fulltime staff to manage the organisation's online platforms.

This will help the City understand, in real-time, what residents are saying about our services, answer their questions and listen to their feedback. The platforms

will also help in sharing information our quickly, especially about service interruptions such as water, electricity and other important notices.

Join in the conversation by following us on our social media platforms:



Facebook: Cityofwindhoek



Instagram: cowmunicipality



Twitter: cowmunicipality



Linkedin: cowmunicipality



Our website: www.cityofwindhoek.org.na

sources remain under extreme pressure, with the dam levels dropping to critically low levels and the City of Windhoek currently abstracting from our emergency source, the Windhoek aquifer, at an unsustainable rate. Therefore, we are all urged to appreciate this life-giving, scarce natural resource, and ensure that we make every drop count.

In wishing you a pleasant read of this edition

of the Aloe, please allow me to share one of my favourite water-saving tips with you:

Wash your fruits and vegetables in a pot of water! Instead of washing your delicious vegetables under a running tap, fill a pot instead. Not only will you save a good amount of water, but the water in the pot can also be reused to water your plants.

Until next month – stay water wise!

The Aloe is produced by the Corporate Communications, Marketing & Public Participation Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post to PO Box 59, Windhoek.

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to the Katutura Old Age Home over the years.

The City of Windhoek wishes to emphasise the importance of providing accommodation for the elderly that is tailored to respond to their specific needs. Many older people need proper shelter. **“In our community, we witness older people who are abused, neglected or exploited, often by their relatives. It is therefore essential that we provide a social protection system**

that is responsive to the needs of our senior citizens in line with Government’s Harambee Prosperity Plan and the City of Windhoek Transformational Strategic Plan 2017-2022”, said Mayor Kazapua.

Ms Sabina Jacobs, Control Social Worker at the Ministry of Health and Social Services (MHSS), while handing over the registration certificate, expressed satisfaction with the standard of the home, and applauded the City of Windhoek for doing a great job. She explained that as part of the requirements, MoHSS will

continue to monitor the operation of the house to ensure that it is still operating as per the approved conditions. The old age home has a maximum accommodation capacity of 30 rooms.

To ensure that the home remains sustainable, reliable and able to meet the needs of senior citizens in our community, irrespective of gender or ethnic group, the mayor called on all stakeholders to rally their continuous support towards making Katutura Old Age Home a conducive place to live.



L-R: Ms Lydia Amutenya, Corporate Communication Officer at the City of Windhoek, speaking to Mr Harold Blunden, one of the residents at the Katutura Old Age Home.



City officials with residents of the Katutura Old Age Home.

Mr Harold Blunden, who is 65 years old, has been residing at Katutura Old Age Home for the past two years and expressed his satisfaction

with the treatment at home. “We are well fed here, cleaning is proper, and the environment is conducive for us. I have no complaints as we

pay very little for the support we are receiving here and thus I would recommend this house to others who might be in need,” he said.

THE CITY OF WINDHOEK AND THE CITY OF SUZHOU SIGN A COOPERATION AGREEMENT

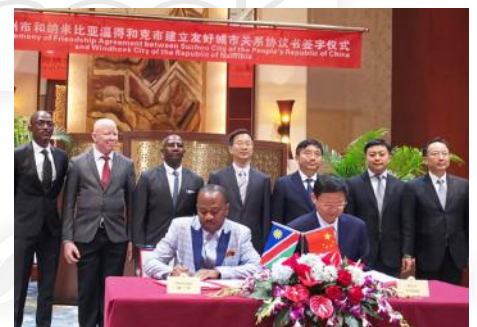
On the 3 September 2019, the City of Windhoek signed a friendship city agreement with the City of Suzhou in the People’s Republic of China, aimed at enhancing mutual understanding and friendship between the Chinese and Namibian people and consolidate and develop friendly cooperation between the two cities. The agreement, which is valid for five years, was signed by the City of Windhoek Mayor, Cllr Muesee Kazapua and Li Yaping, Mayor of Suzhou, on behalf of the two respective cities in Suzhou, China.

Geingob, visited President Xi Jinping of China in 2018 and made a decision to strengthen the Namibia-China comprehensive partnership at all levels of the two governments. As a result of friendly consultations between the two cities, it culminated in the signing of a Letter of in Intent by the two cities in Windhoek in August 2018. The friendship city agreement covers exchanges and cooperation between the two cities in the fields of economy, trade, science and technology, culture, education, sports, health and personnel.

a working programme that will ensure the implementation of specific projects under the agreed areas of cooperation.

Speaking at the signing ceremony, His Worship, Cllr Kazapua highlighted that the relationship between the two cities was initiated at the highest leadership level of the two nations. This happened when His Excellency President Hage

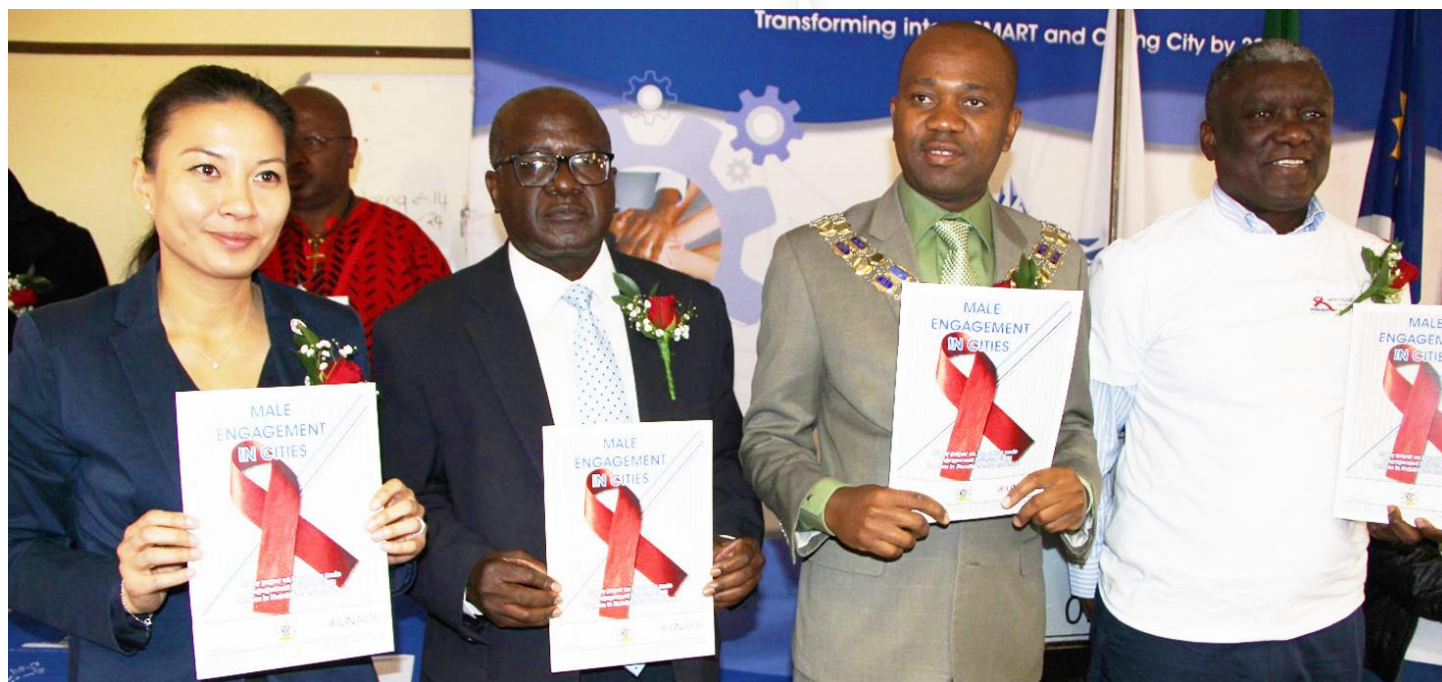
Mayor Kazapua expressed his satisfaction with the fact that the two cities agreed to cooperate on important issues, which are key drivers in municipal service delivery and local economic development. He urged the two administrations to draw up



L-R: (Seated) Mayor Muesee Kazapua, Mayor of the City of Windhoek and Mr Li Yaping, Mayor of Suzhou, during the signing ceremony, while the representatives of the two cities look on.



MEN SHOULD BE THE AGENTS OF POSITIVE CHANGE IN THEIR COMMUNITIES



Ms Patricia Ongpin, UNAIDS Fast Track adviser; Paulus Shaanika, Representative of the Ministry of Health and Social Services, His Worship, Mayor Muesee Kazapua and Mr Fillemon Hambunda, pictured at Moses Garoeb Constituency Hall in Havana during the Men Engagement Event,

The City of Windhoek in partnership with the Ministry of Health and Social Services and joint United Nations Programme on HIV/AIDS (UNAIDS) and other stakeholders hosted the second Men Engagement Event held on 19 July 2019 at the Moses Garoeb Constituency Office.

Officiating at the event, His Worship, Mayor Muesee Kazapua applauded the men for heeding the call to attend, in

order to share ideas on how to address the challenges facing them with regard to the uptake and accessing of health and sexual reproductive health services. He further urged the men to be the agents for positive change in their communities.

The City of Windhoek has mainstreamed men engagement in its City-level HIV Strategic Plan. In 2017, we hosted the first

ever Men Engagement Event in partnership with the Ministry of Health and Social Services, UNAIDS and other stakeholders.

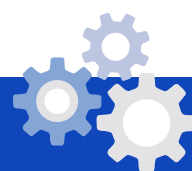
The highlight of the event was the launch of the Male Engagement Policy Paper that calls for improved male engagement in HIV and sexual reproductive health services. The policy identified three strategies in the context of men as clients, partners and agents of positive change.



Participants at the male engagement event.

The health services, such as screening of blood pressure, prostate-specific antigens, cholesterol, glucose and body mass index as well as HIV rest with pre and post counselling were availed at the event for free.

This initiative stems from the mayor's commitment to HIV prevention as Champion of the Paris Declaration of 1 December 2014 on Fast-Track Cities in Namibia, while the mayor's initiative was driven by the poor access and uptake of health services by men in the country, particularly, in the City of Windhoek. This event is amongst a number of activities planned as the City's contribution to the global agenda of ending AIDS by 2030.





BUSINESS REGISTRATION

The City of Windhoek has the mandate of ensuring that all business activities for gain within its jurisdiction are registered in terms of Clauses 2(1) and 6 of the regulations relating to the registration of businesses, GN 202 of 2006, promulgated under the Local Authorities Act of 1992 (Act No.23 of 1992).

In terms of Clauses 2(1) and 6 of the regulations, a person may not conduct a business within a municipal area unless a Certificate of Registration has been issued to him or her in terms of Regulation 7. Thus, business owners or persons aspiring to conduct business activities for gain within the Windhoek municipal area are by law required to register their business operations, and to subsequently renew the registration annually.

The processing and consideration of any application for the registration of any business activity is done in accordance with the Business Registration Procedure, which outlines steps to be followed, and stipulates compliance requirements. The issuing of the Certificate of Registration is subject to compliance with requirements provided for by the General Health

Regulations, GN 121 of 1969 as amended, relevant by-laws of the City of Windhoek, as well as requirements in terms of other applicable legislation as per the discretion of the Chief Health Officer.

Owners of businesses in Windhoek and aspiring business owners should therefore note that applications for registration will be processed only after all legal requirements are met, and all necessary supporting documents outlined in the business registration procedure are submitted with each application.

It is important to note that business owners intending to cease their registered business operations has a legal obligation to deregister such registration in terms of clause 12(1) of the regulations relating to the registration of businesses, GN 202 of 2006, by informing the City of Windhoek in writing within one month from the date of ceasing to conduct such business.

Business registration clients are therefore kindly advised to visit the Business Registration Counter at the City of Windhoek's Customer Care Centre, on the corner of Independence Avenue and Sam

Nujoma Drive for the registration of new businesses or renewal of current registration.

Fines and penalties

A person who contravenes any provision of these regulations commits an offence and is liable, upon conviction, to a fine not exceeding N\$2 000.00 or to imprisonment for a period not exceeding six months or to both such fine and such imprisonment.

All queries regarding the above should be directed to:

Customer Care Officer:

Tel: +264 61 290 2690

Fax: +264 61 290 2331

Or

Business Registration Section:

Tel: +264 61 290 2496 / 3625 / 2489 / 2603 / 3129

Fax: +264 61 290 2056 / 2192

Or

The Manager: Health and Environment Services Division

Tel: +264 61 290 2594 / 2485

We count on your usual understanding and cooperation.

CITY OF WINDHOEK TO HOST A BOYS AND GIRLS LEADERSHIP CONFERENCE TO EMPOWER THE YOUTH

The City of Windhoek will host a two day Boys and Girls Leadership Conference as part of its Social Welfare Empowerment Programme. The conference, which will take place on 21 September and 26 October 2019, is organised by the Department of Economic Development and Community Services (Social and Youth Development Division). It is expected to bring together 200 boys and girls between the ages of 12 and 18 years old from different schools in Windhoek. The participating schools will be chosen in consultation with the City of Windhoek Junior Council.

The interacting conference will take place in the Council Chambers and is expected to cover topics related to various aspects that make adolescents vulnerable to HIV/AIDS and to come up with recommendations to the barriers of HIV prevention among adolescents. Guest speakers from various institutions such as the World Health Organisation, Ministry of Health and Social Services, Childline, Namibia

Planned Parenthood Association and the United Nations Programme for HIV/AIDS are expected to address the conference.

HIV was chosen as a topic because adolescents were identified to be one of the groups at a high risk of contracting HIV. According to the UNAIDS there were approximately 36.9 million people worldwide living with HIV/AIDS in 2017 and among these, 1.8 million were children below the age of 15 years. Adolescents were particularly found to be at a higher risk of HIV because the biological and psychological growth and

development phase during adolescence is usually accompanied by sexual maturation and may lead to intimate relationships, placing this age group at increased risk.

This will not be the first time that the City of Windhoek will host the conference. A similar conference was held in February 2018 where 90 boys and girls from different schools in Windhoek participated in a one-day conference which covered various topics such as Dare to Dream, leadership, education, sexuality and reproduction health and rights and responsibilities of boys and girls in the society.



The participants of the 2018 Boy and Girls Leadership Conference in Windhoek.





CITY OF WINDHOEK TO CONDUCT PHASE 2 OF THE COMMUNITY RISK ASSESSMENT

The City of Windhoek would like to notify the public that it is conducting a Community Risk Assessment (CRA), with the first stage - data collection - which commenced on **17 September 2019** and running until **7 December 2019**.

What is a Community Risk Assessment?

A community risk assessment is a method of collecting information for assessing hazards, vulnerabilities, risks, and the ability to cope, preparing coping strategies, and finally, preparing a risk reduction implementation plan for the local community. A well-conducted community risk assessment can help build a shared understanding of local risks and possible risk reduction measures. It increases awareness about potential risks that might not be fully understood or about risk conditions believed to be unchangeable, thus creating a resilient city.

An effective community risk assessment will contribute to a greater understanding of:

- the nature and level of risks that vulnerable people face;
- where these risks come from;
- who will be worst affected;
- what means are available at all levels to reduce the risks; and
- what initiatives can be undertaken to

reduce the vulnerability and strengthen the capacities of residents at risk.

The assessment will provide updated information to help the community better understand their natural hazards and risks, better prepare residents and the City to identify potential disaster situations before they occur, and efficiently apply mitigation strategies in the community to reduce risks.

Focus area

The assessment will focus on the formal areas within the ten constituencies in the Windhoek municipal area of jurisdiction. A total of 2 685 households will be assessed in 179 selected units (Primary Sampling Units). The informal settlement areas were already covered under phase one and are thus excluded in Phase 2 of the assessment.

Data collectors' identification

The assessment will be conducted by City of Windhoek enumerators who will be identifiable by navy blue City of Windhoek-branded Golf-shirts or white round-neck City of Windhoek-branded T-shirts, clearly marked with the following text: "**Community Risk Assessment 2019**." All enumerators will carry their national identity cards and

City of Windhoek employment cards.

NB: The public is kindly urged to cooperate and render their support during this very important exercise, by allowing the enumerators to enter their houses after positively identifying themselves with their City of Windhoek employment cards, national identity cards and the above-mentioned uniform. In addition, to ensure the safety of the residents, the City Police and relevant neighbourhood watch teams will be involved to patrol the areas during the assessment period.

Confidentiality

It is important to note that the identity and other personal information of homeowners will not be recorded and the information collected is purely for the purpose of analysing the data, therefore, confidentiality will be maintained.

Contact persons

For any clarity sought during the period of the assessment, the public is advised to contact the assessment coordinator, **Mrs Anne-Marie Niipare-Shilongo, on 081 145 6168**. For safety and security matters, the public should contact the **City Police at 061-302 302** or their respective neighbourhood watch teams.

SUBMISSION OF WATER AND ELECTRICITY READINGS FOR SEPTEMBER 2019

The City of Windhoek is currently experiencing technical difficulties in taking electricity and water readings for non-self-reading clients.

As a result, the residents of the following suburbs: **Katutura, Eros, Klein-Windhoek, Ludwigsdorf, Olympia, Prosperita, Academia, Pioneers Park, Hochland Park** and **Dorado Park** are requested to submit their readings telephonically or via email as per below:

Tel: 290 2303 / 290 2031 / 290 2938 / 290 2135 / 290 2213 / 290 2566 / 290 2221 / 290 2022 or 290 2105.

Email to: Hildebertus.Mokaleng@windhoekcc.org.na or Chesslin.Jooste@windhoekcc.org.na

The interims will be charged if no readings are received from residents in the affected suburbs. The readings should reach our office before **19 September**.

We apologise for any inconvenience this may cause.





IMPLEMENTATION OF PHASE 2 OF THE FIVE YEAR ELECTRIFICATION PLAN

The City of Windhoek started with Phase 1 of the plan - electrifying the informal settlements around Windhoek during 2017/18. To date around 700 service connections were completed and the affected households are currently using electricity.

During the first phase of implementation of the electrification projects in Havana Proper, Havana Extension 1, 2 and 3,

and Okahandja Park, the projects were delayed due to challenges such as areas not upgraded or formalised and residents were not located as per the approved township layouts.

In preparation of the planning and design for the electrification projects for the 2019/20 financial year (Phase 2), a co-ordinated meeting was organised with the stakeholders on 10 May 2019. During the

meeting it was resolved that the Five Year Electrification Plan be revised to only target the formalised or upgraded localities to avoid the challenges experienced in Phase 1.

Due to the above amendments to the Five Year Electrification Plan, the following areas are earmarked for electrification in the current 2019/20 period.

CONSTITUENCY	TARGET # OF HOUSEHOLDS	COMPLETION DATE
Tobias Hainyeko - Okahandja Park - One Nation Erf: R/3908 Portion 10; - Babilon Erven 3219 and 3220	300	30 June 2020
Moses Garoeb - Havana Extension 1 and 3	400	30 June 2020
Khomasdal - Otjomuise Extension 6 and 7 - Khaetani Settlement	300	30 June 2020

The capital budget allocation of N\$15 million from the Ministry of Urban and Rural Development will be shared amongst the above-mentioned areas.

Council has resolved that the electrification plan will be reviewed annually to incorporate lessons learned from each

financial year to help save financial resources and electrify more households with fewer resources, including the Samora Machel Constituency.

Council utilises the services of more than one service provider to construct and implement the electrification plan in order

to save time. All electrical contractors to be utilised on this electrification programme will be selected through a competitive bidding process using the Open National Bidding Methodology. The bidding documents will conform to the Public Procurement Act (Act No. 15 of 2015).

THE WINDHOEK JAZZ FESTIVAL
 2 November 2019
 independence stadium
 n\$250 Tickets available at Computicket & gate till 14:00
 Tickets will be n\$300 after 14:00

YVONNE CHAKA CHAKA
VUSI NOVA
GARTH TAYLOR

PERFORMING BANDS:
 POSE BIVE, SEAN K, ANSTADT & THE SWINGERS JAZZ BAND, UGUY CREATURES, FU JAZZ, WILLIAM PETERSEN, CAMOËS, DAN SHOUT QUARTET

SPONSORS:
 Windhoek LAGER, Standard Bank, Air Namibia, THE WHISKY GLENLUTY, adforce NAMIBIA, 92.7, Namibia, Hilton

no alcohol to be sold to persons under the age of 18

Contact: Estelle Hein on 061 290 3694 or email Estelle.Hein@windhoekcc.org.na.

IMPLEMENTING WATER MANAGEMENT



The Gateway to Endless Opportunities

Consumers' social responsibility for sustainability

INSTITUTIONS AND COMMERCIAL BUILDINGS, read water meter daily, beginning and end of business **every day**. Consumption comparison (**Consumption should be less than your Quota/Target**)

Longer management intervals = higher water loss risk.

Read water meter for **water management** accurate to the litre, (read up to third decimal or **third red number**)

Consumption = current reading – previous reading

DETERMINE YOUR WATER QUOTA/TARGET CONSUMPTION

Target consumption: Household consumers at 90 litres/person/day (excluding gardening). Compare your target with consumption.

Don't exceed your target

Water Quota: Institutions and commercial buildings to be reassessed annually. Quota for full day is 20 litres/person/day; half day is 15 litres/person/day (**NOTE: reduce quota by the rainy season's water saving %**)

Your Smart Lifestyle

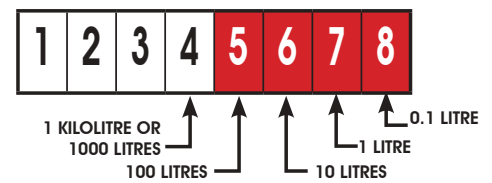
ISOLATE WATER LEAKS IMMEDIATELY!

Benefits: Know your daily, weekly and monthly consumption. Know your water cost before the bill comes (be in control).

Close main water supply when away for longer than 24 hours.

Supporting equipment: Electronic meter management/leak detection. Offtakes fitted with isolation valves & water meters. Water efficient flow-reducers and toilets.

WATER MANAGEMENT CALCULATION TABLE				
Date	Period No. of days	Reading	Consumption Current - previous	Average daily Consumed/days
First date	NA	111.111	NA	NA
Second day	1 day	111.222	0.111	0.111
8 days later	7 days	111.999	0.777	0.111



Evaluate your water consumption based on 90l/person/day = TARGET			
No. of Persons	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0

All volumes in kilo-litres (kl) = (m³)
1kl = 1000 Litres

To Measure = To Know



Share the responsibility to save water and avoid the burden of water restrictions.

More info: www.cityofwindhoek.org.na

"IT IS NOT ABOUT AFFORDABILITY, IT IS ABOUT AVAILABILITY"