



# Aloe

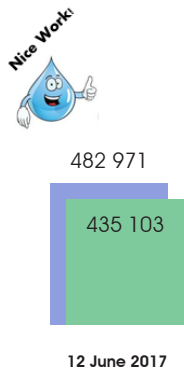


Issue 49 • June 2017

City of many faces

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- Allowance (m3)
- Consumption (m3)



Watch this weekly image. Responsible water use remains a requirement.

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## CITY OF WINDHOEK EXTENDS ITS CARING HANDS TO A NEEDY RESIDENT



Grateful... Mr Ndinoita Shimoshili (on a wheelchair), praising the Almighty for his house, Hon. Sophia Shaningwa and Cllr. Muesee Kazapua, Mayor of the City of Windhoek are cutting the ribbon to mark the official handover of the house to Mr Shimoshili, while the City of Windhoek and Khomas Regional Council Councillors are looking on.



On the 18th May 2017, the City of Windhoek in partnership with Oluzizi – Amibex Joint Venture extended its caring hands by handing over a fully-fledged modern two bedroom house to Mr. Ndinoita Shimushili, a wheelchair bound resident of Okuryangava.

Mr Shimoshili approached the City of Windhoek in September 2015 with a request for the City to provide his family with a shelter. The City Council availed a plot in Ohima Street, Okuryangava with a value of about N\$80 000. The City further engaged a private contractor Oluzizi - Amibex Joint Venture who offered to build a formal structure for the Shimoshili family to the tune of N\$180 000-00. The 57-years-old Ndinoita Shimoshili could not express his excitement and thanked the City leadership and Oluzizi – Amibex Joint Venture for making his dream of owning a decent house a reality.

Honourable Sophia Shaningwa, Minister of Urban and Rural Development who was the key note speaker at the handover ceremony, applauded the City Council for the special intervention. She added that, this was a special case with its own merit and it was a clear testimony that Council is working in tandem with the spirit of the Harambee Prosperity Plan which detailed out the provision of housing as one of the its major objectives. Minister Shaningwa further thanked Oluzizi - Amibex Joint Venture for making a positive impact on the livelihood of the Shimoshili family.

The Minister emphasised on the importance of housing as a basic need, as most of our people have no access to land and let alone afford building a house. It is therefore critical that we design policies and programmes that are responsive to this unfortunate mismatch, in order to make the basic amenities such as housing accessible to our citizens.



**Lydia Amutenya**  
External Communication Officer

May I take this opportunity to welcome you all to the June edition of the Aloe.

The City of Windhoek joins the rest of the nation grieving for the loss of one of our residents, a liberation struggle icon, Honourable Andimba Toivo Ya Toivo who departed from this world on the 09 June 2017 at the age of 92. Ya Toivo's legacy will remain engraved in the minds of the masses, as together with other heroes, he played a pivotal role in forming the foundation of peace and stability on which Namibia is firmly standing on. May his soul rest in eternal peace!

On a more positive note, the City of Windhoek is busy finalising its budgeting process and public consultations in this regards are underway through the various existing platforms. It is during this process, that inputs on the City's developmental budget is obtained and incorporated into the budget. Although not all proposed projects are considered at once, your inputs remains valuable and Council will prioritise to ensure that the most urgent and critical developmental issues are addressed within the constraints of the available resources. As a tradition, the budget estimate is expected to be presented for approval by Council at the end of June 2017.

While discussing about the budget, it is also very important to inform you that, the budget execution will coincide with the implementation of our new 5-year Strategic Plan for 2017-2022. The strategic plan will come into effects with the corresponding structural amendments to ensure that City of Windhoek becomes

## ADJUSTMENT OF WATER AND ELECTRICITY FOR 2017/18 FINANCIAL YEAR

The City of Windhoek would like to inform our esteemed residents that the recent announcement of imminent increments by our bulk suppliers, namely NamWater and NamPower, unfortunately necessitates a subsequent increase in the municipal tariffs charged for the respective services.

### - **NAMWATER**

We have officially been notified by NamWater of a 13% increase in the bulk water tariff as approved by Cabinet for the 2017/18 financial year. The NamWater tariff increase will come into effect on 01 June 2017.

### - **NAMPOWER**

NamPower has similarly informed the City of Windhoek of an 8% increase in the bulk electricity tariff as approved by the

Electricity Control Board for the 2017/18 financial year. The new tariff will come into effect as from 01 July 2017.

Following on the above, the City of Windhoek will incorporate these increases in the annual tariff adjustments for 2017/18 expected to be tabled before Council by the end of this month (June 2017).

It is the mandate of the City of Windhoek to ensure that municipal services are efficiently and effectively rendered to our residents in order to enhance their quality of life and, thus the importance of adjusting our tariffs accordingly.

a SMART and Caring City that respond efficiently and effectively to the needs of its residents. The residents of Windhoek are therefore expected to support Council in its transformational journey aimed at taking the City to great heights.

Another highlight of note is the announcement made on the 01 June 2017, regarding the relaxation of the water restrictions following the downgrading of the water crisis also known as category E to water alert (category B). This decision was made following the significant inflow into the dams serving the Central Area of Namibia. It should however be noted that this relieving news should not be used to take advantage of the situation, but for us to sustainably manage the water demand management. We need to continue saving at least 5% of our water consumption and by managing that trend we are acknowledging that every drop

of water counts, and one drop of water wasted is one too many.

Lastly, due to numerous reported incidents of fraud and misrepresentation, the residents are cautioned not to do any financial transactions with any person around the municipal grounds or even passages or offices for municipal services, except at the designated cubicles in the cash halls. Clients should not ask for help from strangers to make payment on their behalf, but to make payment directly at the counters, where after payment they will be issued with receipts for payment made. Council will not take responsibility for transactions made outside its designated payment cubicles.

I believe that you will find this edition of the Aloe informative, as it contains critical information relevant to our well-being.

Until next time!

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or via post at PO Box 59, Windhoek, or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na)

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# RELAXATION OF WATER CRISIS RESTRICTIONS 2017/2018

The rainy season for 2016/17 came to an end at the end of April. Consequently, NamWater, after assessing the supply situation, announced the supply outlook for the following two years 2017 and 2018.

As part of the City of Windhoek continuous drive to improve internal procedure aimed at better service delivery to our residents, we have developed a new integrated approach to link the annual announcement by NamWater to general

water management in the city. As a result the Drought Response Plan launched back in 2015 at the peak of the drought has been revised and will henceforth be known as the **City of Windhoek Water Management Plan – 2017 edition**. Apart from creating a link between supply management on the side of NamWater and demand management on the side of the CoW, the primary changes to the plan will create a holistic approach to demand management as an ongoing initiative

instead of an emergency fall back only during times of drought.

In line with the new approach, the City of Windhoek has the pleasure to announce to our esteemed residents that from the 1st of June 2017 the water restrictions that have applied during the drought period since 1 December 2015 is relaxed from a **Category E – Water Crisis** to a **Category B – Water Alert** as per the Drought Monitor Index (DMI) below:

Normal	Water Alert > 5%	Drought > 10%	Severe Drought > 15%	Water Crisis > 20%	
Use water wisely	Reduce consumption	Mandatory water savings	Increased mandatory water savings	Possible water rationing	Category
					A/A+
					B
					C
					D
					E
Public Engagement	Public Engagement	Enforced Restrictions	Enforced Restrictions	Enforced Restrictions	

The primary basis for the relaxation is a concerted effort by the water authorities to pass on the benefit of the recent rains received to consumers taking into account that unutilised water is lost to evaporation at a rapid rate. Nonetheless, residents are assured that great care is taken in the formulation of such relaxation to ensure sufficient water for the managed demand of Windhoek and aquifer recharge for the following two years.

Water consumers in Windhoek should

however note that the announced relaxation maintains an ongoing responsibility on all water users to manage their consumption within the applicable restrictions and to maintain the savings target relating to a Category B scenario. The City of Windhoek will henceforth release weekly updates on the savings achieved in relation to this goal as well as any other pertinent information to keep the public informed.

Water consumers in Windhoek are

encouraged to download a copy of the latest Water Management Plan from our website <http://www.windhoekcc.org.na> to familiarise themselves with the changes and to ensure that they comply with the demand management actions applicable to Category B.

It is the City of Windhoek mandate to ensure that municipal services are rendered to our residents in an efficient and effective manner in order to continue enhancing the quality of life.

# COW TO BUILD 79 HOUSES IN KHOMASDAL EXTENSION 16 THROUGH A HOUSING PILOT PROJECT



*Houses for our people...in the picture from left are: Mr Simon Andjamba of Oluzizi-Amibex Joint Venture; His Worship, Cllr. Muesee Kazapua, Mayor of the City of Windhoek; Honourable Sophia Shaningwa, Minister of Urban and Rural Development and Hon Rachel Jacobs, Chairperson of the Khomas Regional Council at the ground-breaking ceremony to signal the commencement of the construction of 79 houses in Khomasdal Extension 16.*

On the 18th April 2017, the City of Windhoek launched its first pilot housing project through a public private partnership arrangement with Oluzizi – Amibex Joint Venture to build 79 houses in Khomasdal Extension 16.

The Mayor of the City of Windhoek, His Worship Cllr. Muesee Kazapua said that the shortage of serviced land and the cost involved in servicing land is excessively high and further challenged by the cumbersome process involved in the allocation of land. Adding that this is a limiting factor in the provision of affordable housing especially in the low income segments; hence the need to influence the prices of houses in the country through lawful means at our disposal such as this initiative.

The City of Windhoek Council in 2016, resolved to launch its own Housing Pilot Project on the 79 erven in Khomasdal Extension 16 phase 4. These plots are part of the 399 plots in Khomasdal that were serviced through Council own resources. A

100 of these plots were sold to the youth, 80 to the City employees and the remaining 140 is reserved for applicants on the City's Erf Registration List. On this specific project, Council has entered into a Land Availability Agreement with Oluzizi –Amibex Joint Venture on the construction of middle income affordable housing structures on a plot and plan basis. This is a deliberate and unique intervention by Council and it should be noted that the land is not sold to the developer but remains the property of the City until it is transferred to the end beneficiaries with a built house.

Officiating at the ground-breaking ceremony, Honourable Sophia Shaningwa, Minister of Urban and Rural Development explained that there is a huge shortage of housing products which is greater in the lower to middle income segment especially in Windhoek. The Minister made reference to the Ministry of Urban and Rural Development, the National Housing Enterprise and the Windhoek Municipality that have long waiting lists of clients who are in need of affordable housing.

She explained that in terms of the Harambee Prosperity Plan it is expected that 6500 serviced residential plots and 5000 housing units are developed per annum as a country. Therefore, going forward, it should be acknowledged that the government cannot solve the housing equation alone, hence the need for all stakeholders to join efforts of developing the country through addressing the housing challenge as a basic need. Minister Shaningwa affirmed her Ministry's support for Public Private Partnership arrangements that truly geared towards assisting the Government to provide affordable land and housing, emphasising that such arrangements should be conducted in a transparent manner.

The 79 houses price is capped at N\$800 000 per house including the plot. The beneficiaries should be first time buyers to be derived from qualifying bank approved applicants on the City's waiting list. They will be then required to sign a sales agreement with the City and enter into a building arrangement with the developer Oluzizi – Amibex Joint Venture.



# CITY OF WINDHOEK LEADERSHIP PAID A COURTESY VISIT TO THE HEAD OF STATE



*City delegation pictured with the Head of State, His Excellency, Dr. Hage Geingob, Hon. Sophia Shaningwa, Minister of Urban and Rural Development, Hon. Frans Kapofi, Minister of Presidential Affairs and Right Hon. Prime Minister, Saara Kuugongelwa-Amadhila*

On the 22nd May 2017, the City of Windhoek Mayor, Cllr. Muesee Kazapua led a powerful delegation of the City Councillors and senior staff members of the City of Windhoek to State House. The delegation briefed the President, His Excellency, Dr Hage Geingob on the City's Transformational 5-year strategic plan for 2017-2022 that is coming into effect from 01 July 2017; its developmental highlights and challenges that are hindering the City from realising its mandate of effectively and efficiently providing municipal

services.

The City's Chief Executive Officer, Mr Robert Kahimise made a detailed presentation to the President, highlighting the plans of the City. He explained that one of the major areas that require urgent improvement is the provision of customer care which is core to the realisation of the City's plans. In affirmation, the President indicated that the weak customer care culture is an administrative problem in the public services in general, and he is proud that

City's leadership decided to focus its plans on improving it.

The President commended the Mayor and his team for briefing him on the City's plans. He added that the City's developments are visible; and some of the noticeable improvement made is the provision of security and safety, he encouraged the City's law enforcement, the City Police to keep up in its efforts to ensure safety in the City.

## ROADWORKS IN EXT.7 AND EXT.8, WANAHEDA

### Description of the Affected Roadworks:

The roadworks will be the continuing upgrade of streets in both Wanaheda Extensions 7 and 8. The roadworks will affect motorists travelling in Mersey, Omgongo, Claudius Kandovazu and City Streets, as a section of these roads at the intersections will be closed to motorists. The following streets will be under construction:

**Extension 7:** Yukon, Saskatchewan, Missouri, Uruguay, Amazon, Orinoco and Parana Streets

**AND**

**Extension 8:** Maseru, Kigali, Gaborone, Pretoria, Lusaka, Lilongwe and Harare streets.

### Duration:

The construction work will continue until 24

February 2018. All road users are requested to adhere to the traffic signage and speed restrictions around the construction Works.

We apologize for any inconvenience while the necessary work is underway.

### Locality Map:



# TOURISM EXPO 2017 FOCUS ON SAFE TRAVELLING



*Lighting the symbolic fire of the official opening of the Tourism Expo 2017 (L-R): Old Mutual CEO Mr. Kosmos Egumbo, His Worship, Cllr. Muesee Kazapua, Mayor of the City of Windhoek; Mr. Digu Naabeb, Chief Executive Officer of Namibia Tourism Board; Honourable Alpheus !Naruseb, Minister of Works and Transport, Honourable Pohamba Shifeta, Minister of Environment and Tourism and Mr. Bertus Matthees, Executive Retail and Banking at Nedbank.*

The 2017 annual Tourism Expo was officially launched on the 31 May 2017, at the Windhoek Showground. The Namibia Tourism Expo continues to grow and attract local and international exhibitors within the tourism sector. The Namibia Tourism Expo is organised by Namibia Media Holdings along with corporate stakeholders in the Tourism Industry.

Welcoming the delegates at the 2017 expo, His Worship, Mayor, Cllr Muesee Kazapua, expressed his gratitude for the City for being the host of the expo, an event which is gradually being acclaimed as one of the "Best Shows in Namibia"

as attested to its large tourism marketing and networking opportunities on offer and exhibited. The Mayor explained that the growth in tourism alternatively translate to job creation in the city, business opportunities for small and medium enterprises, as well as the preservation and promotion of natural resources and cultural heritage.

Tourism contribution is not only limited to the sector, but it is also a multiplier factor through the value chain in many other sectors from retail to agriculture, and banking to construction. The Mayor further explained assurance that the City of

Windhoek cooperation with the strategic entities in the tourism sector will not only end up at keeping Windhoek as the tourism gateway, but a sought after destination where tourists will choose to stay.

The theme of the 2017 Tourism expo was about Safe Travel, and the Minister of Work and Transport, Honourable Alpheus !Naruseb, cautioned the road user to refrain from reckless driving, as Namibia is currently experiencing an upsurge in road accidents that are not only claiming valuable Namibian lives but also tourist and as such one life lost is one too many.

## City of Windhoek ROAD MAINTENANCE

Tender INF707/2016 has been awarded to Namibia Construction (Pty) Ltd to perform necessary rehabilitation and reseal work on several streets belonging to the City of Windhoek. The contract period is from 5 April 2017 until 9 December 2017.

The Contractor's Representative is Mr Luther du Plessis and can be contacted at 061 237 187.

**The following table indicates the roads and the dates on when they will be worked on:**

A Cape Seal will be done on all of these sections and the roads will be closed in half widths. Access will be given to residents

and businesses alongside the roads.

The necessary signage and flag people will be in place.

Street Name	From	To	Start Date	End Date
Moses Garoeb	Hendrik Witbooi	Bonn	05 Jun 2017	25 Aug 2017
Beijing	Otjomuise	Tokyo	17 Jun 2017	30 Aug 2017
Sam Nujoma	Mandume Ndemufayo	Beethoven	03 Jul 2017	07 Sep 2017
Uhland (Dr Kenneth Kaunda)	Robert Mugabe	Eugene Marais	10 Jul 2017	11 Sep 2017
Eros	Robert Mugabe	End	17 Jul 2017	05 Oct 2017

We apologise for any inconvenience while the necessary work is underway.

## SAY NO TO ILLEGAL ELECTRICITY CONNECTION!



The City of Windhoek continues to experience illegal electricity connections that is hampering the effective supply of electricity to the residents. Illegal electricity connection is any unauthorised and unapproved connections by City of Windhoek and do not comply with wiring standards as well as the Namibia Electricity Safety Code.

The City of Windhoek is urging its residents to refrain from practising illegal electricity

connections, because it is not only **illegal** but it is also **extremely dangerous** to the residents because of the manner in which it is done **can** lead to loss of life and properties. This practice is mostly conducted by City of Windhoek customers with legal electricity connection bordering areas that are not yet connected to electricity (informal settlements).

The City is thus urging its esteemed

customers to refrain from this practise, as it is punishable by law whilst the City pursues its efforts to electrify those areas in the safe manner.

Do the right thing to save the innocent lives as the next victim of these illegal acts can be yourself or family members. Report illegal electricity connection to **290 2690 / 2452/3/4** or to the **City Police: 302 302** (toll free) or sms to **4444** for immediate action.

## SAN ANTONIO AND CITY OF WINDHOEK TO FURTHER STRENGTHEN RELATIONS THROUGH CULTURAL EXCHANGE

The City of Windhoek and the City of San Antonio signed a sister cities agreement last year on the 26 October 2016, in which the two cities mutually agreed to support and encouraged joint efforts in various areas including culture and tourism amongst others.

The signed agreement has already started to bear fruits, as the two cities have started with the promotion of culture between them. A few events are lined up in San Antonio where our artists will be granted opportunities that could result establishing future relationships and further boost exchanges and cooperation's amongst

Namibian and San Antonio (USA) artists.

The City of San Antonio will be hosting a Luminaria Contemporary Arts Festival on November 10. Luminaria is a dynamic arts organization charged with producing an annual multi-Arts festival. The festival stimulates artistic and economic development by featuring local, international and national artists who transform urban spaces with creative place making. This year's Luminaria will celebrate its 10th year of showcasing the arts by returning the FREE arts festival to central downtown of San Antonio.

Some of our artists from Windhoek stand a chance to participate in the Luminaria's 10th anniversary festival. To realise this dream, Ms Kathy Armstrong who is the Executive Director for Luminaria will be visiting Namibia from the 15th June to acquaint herself with what our artists have to offer and how that will be incorporated in the Luminaria festival. Armstrong has strong artistic vision, long-range planning skills, and extensive experience working with the rich diversity of San Antonio's cultural organizations.



**Ms Kathy Armstrong**  
Executive Director for Luminaria at San Antonio in Texas

Another platform where the City of Windhoek will be represented is the Musical Bridges Around the World, performing arts organization in San Antonio TX. Musical Bridges Around the World is busy organising their 5th International Music Festival which will take place in February 2018, coinciding with their 300 years anniversary of San Antonio City, and also 20th anniversary of the Musical Bridges Around the World Home MBAW - Musical Bridges around the World.

The organisation is putting together a Sister and Friendship cities jazz ensemble, which will perform on 3rd of February 2018, grand finale of the festival. There will be the music director arranging the program and rehearsing with the musicians, mixing them together in jazz ensemble. Hence, Windhoek being one of San Antonio sister cities, together with 11 other jazz musicians from San Antonio sister cities all around the world, will be represented by some of the artists recommended.

# WATER SAVINGS



City of many faces



## This Water Alert condition requires:

### THE GOAL

To maintain a reasonable water demand within the allowable threshold given the availability of supply. A 5% savings on the benchmarked value applies for the 2017/18 season.

### GARDEN & IRRIGATION

You may irrigate existing plants up to three times a week. No watering during the hot time of the day; 10am up to 4 pm winter time. Recommendation: Minimise lawn areas (20m<sup>2</sup>/erf) and avoid tropical garden varieties.

### WATER AT CONSTRUCTION SITE

Water efficiency and best practice required.

### WATER LEAK REBATE

Available for two consecutive months.

### CAR-WASH

At home restricted to bucket washing and hand held hose with shut off nozzle. Commercial and fleet restricted to water efficient and fully compliant certified operators.

# 5% REDUCTION

### WASHING OF IMPERMEABLE SURFACE

Dry cleaning prior to washing. The use of water should be sparse and only as last resort using a shut off nozzle.

### SWIMMING POOLS

To be covered when not in use, may be filled up as part of normal pool maintenance.

### WATER FEATURES

May be operated. No new water features.

### RESIDENTIAL BLOCK TARIFF

Revert back to non-drought tariff scale

### RESPONSIBLE WATER

### CONSUMPTION

Remains a requirement and water wasting will not be tolerated.

## IMPROVED WATER SECURITY REQUIRES ACCURATE METER MANAGEMENT

Consult the Water Management Plan at <http://www.windhoekcc.org.na>

Report Municipal water leaks; Tel: 290-2402 /-2162