



# Aloe



Issue 37 • April 2016

City of many faces

## COUNCIL APPROVES THE MAYORAL AGENDA 2016

# ZERO TOLERANCE POLICY

CoW Drought Response Plan is available on the City of Windhoek Website.

Perpetrators risk suspension of supply and a penalty of N\$ 2000.00



Council during its ordinary meeting deliberating on its agenda

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The City Council at its ordinary meeting held on the 31 March 2016 has approved the Mayoral Agenda. The Mayoral Agenda is a list of focal priorities that the Mayor in consultation with all other Councillors commits Council to; during his/her one year term of office. These priorities also underpin and embrace the City's emerging challenges, its growth and development strategy. While the priorities span across a range of City activities, they are meant to provide a sense of focus and urgency. They are the City's points of emphasis over the term of office of the sitting Mayor. The agenda also serves as a measure through which the Mayor and Council's performance will be rated.

be commonly known as the Mayoral Annual Agenda. This approach was arrived at being mindful of the multifaceted challenges, public service demand and resources at the disposal of Council. Challenges are many but not all can be addressed in a span of 12 months. Thus, Council remained cognizant of the many challenges it faces amid constraint resources, hence the need to priority allocating available resources on development programs. In addition, this approach was adopted to embrace the spirit of consultative governance and participatory democracy. To give content to these ideals the agenda is agreed upon at the Councillors Forum, before formal adoption by Council and the Mayor assigns Councillors to each of the agreed priority items.

Council has since 2013 followed a tradition of projecting annual priorities which came to

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# Editor's Desk

## 2016 / 2017 JUNIOR COUNCIL INAUGURATED



**Josua Amukugo**  
Manager: Corporate Communications,  
Marketing, Tourism & Customer Care

A warm welcome to the April edition of the Aloe to our esteemed residents of this City of Many faces. It is official, winter has started to kick in gradually. Don't be caught off guard, be prepared and keep warm, while adapting to the time change.

Mother Nature is unpredictable and we are still anticipating for a good rain, since the recent rain drops were very promising. The current water crisis is continuing to worsen with the much expected rainy season so far not having made enough inflows into the supply scheme supplying the Central Area of Namibia in which Windhoek is situated. Although Water Demand Management will play a major role in making ends meet in Windhoek; it should be well noted that much of the current demand lies in the residential sector, hence strong encouragement for water preservation by ordinary residents.

Namibia yearly joins the rest of the World to commemorate the two days of international importance, which are the 02 February for wetlands and water resources and 22 March for World Water day despite the challenges of drought experienced. We are therefore advised strongly to note the water shortage situation and save the available water at all times. Our intention for the water saving campaign is not to cause panic, but rather a call on residents to join hands and make valuable contribution at all level to the water conservation.

On another exciting note, I am happy to congratulate our Head of State and his administration for developing a Harambee Prosperity Plan. The plan is described as an implementation roadmap to fast-track the achievement of the country's development goals, amongst others, land distribution.

Speaking of developmental initiatives, our Council during its recent concluded ordinary meeting



*City of Windhoek Councillors, from left, His Worship, Cllr. Muesee Kazapua, Chairperson of Management Committee, Cllr. Matheus Amadhila; Cllr. Ignatius Semba, Cllr. Ian Subasubani, Cllr. Loide Kaiyamo, Cllr. Immanuel Paulus; Cllr Brunhilde Cornelius, Cllr. Matrid Ukeva, Cllr. Joseph Kauandenge, Cllr. Hileni Ulumbu with the Junior Mayor Dawie Fourie and Deputy Junior Mayor Rachel Nghimulitete, at the Inauguration of the City of Windhoek Junior Councillors that took place on the 6th of April 2016, at Namibia University of Science and Technology.*

The City of Windhoek Junior Council 2016/17 has been inaugurated under the leadership of Junior Mayor, Cllr. Dawie Fourie from Windhoek High School and her Deputy Mayor, Cllr. Rachel Nghimulitete from Dawid

Bezuidenhout.

The inauguration ceremony took place at the Namibia University of

*Continue on page 4*

approved the Mayoral agenda for 2016, highlighting the areas of focus for council this year. The agenda underlines amongst others, important issues, life threatening diseases including HIV/AIDS. The City will continue to forge relations with various stakeholders in civil society, public and private sectors to enhance activities on fighting HIV/AIDS.

Dear esteemed readers, join your city in enhancing the life of all our people, with the spirit of Harambee "no one in the Namibian house should be left out", and pulling together in the same direction will ensure success.

Until next time. May you find this issue of the Aloe enlightening!!

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or via post at PO Box 59, Windhoek, or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na)

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## Mayoral Agenda 2016

This year's Mayoral Priority Agenda is an 8-point program encompassing pertinent developmental issues. Below is a summary discussion of each priority point on the Mayoral Agenda 2016.

### 1. Provision of Basic Services in Unserviced Areas



*A grader clears the ground during the mass housing initiative in Goreangab Extension 4.*

The influx of people from rural areas and other smaller towns to the City continues to stretch the limited resources Council has at its disposal in terms of sustainable service delivery. The majority of people that flock to the City of Windhoek forms part of the unemployed and ultra-low income category who cannot afford houses in formal residential areas, let alone municipal services rendered. This rapid growth of informal settlements has become a major challenge to the City of Windhoek in terms of poor housing, overcrowding, unsafe drinking water, inadequate sanitation, poor waste management practices, and indoor air pollution. This is a reality Council cannot ignore, hence, the need to focus the bulk of our resources to the underserved areas while balancing service delivery standard across the City.

### 2. Land delivery and Affordable Housing

The shortage of affordable housing in the City due to shortage of serviced land and lack of adequate resource is a challenge. While embracing recent government efforts through mass housing and urban mass land delivery, Council cannot lay back and be a spectator, but compliment these initiatives by mobilizing resources towards land delivery and housing initiatives. Most urgent is to intensify programs on formalization of informal

settlements; freeing up serviced land that is informally occupied to allow housing development, support Government Massive Urban Land Servicing program and explore Public Private Partnership initiative based on a win-win principle. Equally important is to engage Government on the outstanding official hand over of the Windhoek extended boundaries; which should be done with corresponding resources both to enable sustainable municipal service delivery to the new residents and possible acquiring of privately owned land.

### 3. Improved Systems of Operations and Performance



As a learning organization, in the fast changing global village of the 21st Century the City should keep abreast with emerging developments in municipal service delivery. This we will do by continuously improving our systems of operations and performance. Council's focus for this year is placed on, but not limited to implementing a Customer Care Charter; streamlining land application processes, performance management system, exploring Revenue Enhancement Initiatives and Smart City Innovations.

### 4. Promote Economic Development and Job Creation



Council's vision is to develop the city's economy such that it plays a role as the key economic hub in the region and the continent, and increasingly become a national economic-growth

leader by ensuring sustainable-shared growth that benefits all. This would be achieved through the SME sector support programmes, emerging industries support programmes, as well as skills development and labour intensive investment programmes. In specifics, this can be done through fast tracking processing of applications for land on capital development proposals and building plans and revival of the Mayoral Business Forum.

### 5. Clean City Initiative



Windhoek was renowned as one of the cleanest cities in Africa if not the world, a status which the residents of Windhoek have over the years carried proudly and sought to protect. This level of cleanliness was achieved through cooperative efforts between various tiers of Government, private sector and willingness of the residents to keep the City of Windhoek clean. In recent years Windhoek lost this status to Kigali, Rwanda. To win back our pride, Council undertook to intensify, public awareness on littering, mayoral clean up campaigns, waste management strategies, and revive the Catch them Young solid waste management initiatives at school level.

### 6. Corporate Social Responsibility



*City donates washing basin to SME's during the Health Hygiene Day last year.*

For many organizations, local authorities alike, and outreach programs do not

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only create goodwill in the community, but also contribute to poverty eradication and social wellbeing of the residents. To achieve this ideal, Council commits to lobbying key stakeholders on the implementation of Council approved Indigent Policy 2007 focusing on the subsidized delivery of services to deserving pensioners and other vulnerable groups, and establishing the Mayoral Social Welfare Fund.

## 7. Public Participation and Consultative Governance



Participation and consultation are the corner stones of good governance and democracy. This year Council commits to intensify its program on public participation through a revised approach to its traditional public bi-annual meetings. It has also been

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Science and Technology on the 06 April 2016.

Established in 1999, the City of Windhoek Junior Council is a platform created for young people to assemble and deliberate on issues affecting them.

It is also an instrument where young people are exercising their civic duty, patriotism and volunteerism.

The Junior Council has 35 participating secondary schools (22 state schools and 14 private schools) with two learners from each school serving on the Junior Council. Grade 10 learners serve as the understudies whereas grade 11's are the Councillors.

realized that many stakeholders both in public and private sectors, as well as civil society lack a full understanding of the operational environment of local authorities. Consultation at political levels and with key stakeholders in the public and private sectors, as well as civil society is important to this year's agenda and beyond.

## 8. Food and Nutrition Security



*City had received food items from the business community and donated it further to different recipient homes in Windhoek during the World Food Day ceremony last year.*

Although Namibia is ranked as an upper-middle-income country, the country struggles with perennial food deficits, recurring droughts and floods which result in high rates of chronic malnutrition. The past few years' drought in Namibia did not only affect rural communities as it is largely perceived, but equally those

living in urban Namibia. In Namibia, the responsibility of food security has been largely perceived to be Central Governments. However, the role of ensuring the wellbeing of inhabitants of cities demands local leadership, being the level of governance closest to the people to lead the way. Recognizing its role in this socio-economic issue the City of Windhoek committed itself to Windhoek food security systems, thereby complimenting central Government's effort. This year Council commits itself to:

- Finalizing the donation of land to the Ministry of Poverty and Social Welfare for the construction of the Windhoek food bank facility.
- Allocating suitable land to organized community based groups for community gardens and urban agriculture
- Forge partnerships for support and sustainability of urban agriculture projects.

The council has assigned councillors to the agenda points in order to enhance a coordinated implementation process of the Mayoral Agenda 2016 and to ensure ownership and participatory governance. Thus, in the May edition of the Aloe we will learn more about which Council is assigned to which agenda point.

Officiating at the inauguration ceremony, His Worship Cllr. Muesee Kazapua encouraged the Junior Council to take their education seriously, as being elected as Junior Council is a stepping stone in their career path provided that they excel in their studies.

He further urged them to advance the interest of their servant and not regard Junior Council as an opportunity for prestige and titles.

"You are now pioneers in the field of education, empowering others and developing your peers. You have been chosen because someone saw the leadership attributes in you", said the Mayor.

Amongst others, the Junior Council has several core projects such as:

the Elderly Persons' Support project, Cancer project, core project under the theme: "Save a life today", Tourism project and Community Outreach project.

The City Council continues to show its commitment by ensuring a prosperous future for the youth by providing responsive programs and activities that address their needs and aspirations.

The after school support tutorial provided by our community library services in Greenwell Matongo and Katutura Community Reading Room are in-deed a clear testimony of this and Council will continue its support to Junior Council as the voice of the young people.

# WINDHOEK MAYOR CLEANS THE CITY



*Some residents who partook in the clean-up campaign pictured with His Worship, Cllr Muesee Kazapua (middle) in green overall, flanked by Cllr Christopher Likuwa of Tobias Hainyeko Constituency and City Cllr. Loide Kaiyamo (right)*

On Saturday, 02 April 2016, the residents of single quarters joined His Worship Cllr. Muesee Kazapua to keep Windhoek clean. The Mayoral clean-up campaign themed my waste my responsibility is part of the Mayoral agenda, which means that it is spearheaded by the Mayor and the entire Council of Windhoek to ensure that Windhoek stays clean. Windhoek was superseded by Kigali, the capital city of Rwanda for being the cleanest city in 2011.

Speaking to the residents, the Mayor emphasised that Windhoek must work very hard to reclaim its status of the cleanest city in Africa if not the whole world, the title it lost to Kigali, the capital city of Rwanda since 2011. The Mayor

explained that the only effective way out for Windhoek to get back to its glory days of being clean, is only when every resident and visitor alike put in efforts to take responsibility of their waste and maintain cleanliness.

Windhoek is growing at a rapid pace of urbanisation, and as a result, more and more waste is being generated and disposed –off in an irresponsible manner within the city. However, in order to address the waste related demand, the City of Windhoek launched the Solid Waste Management Policy in 2010, under the theme "Moving towards a green city" which forms the foundation and framework for the management of solid waste within the boundaries of Windhoek.

The Mayor applauded all residents who heeded his call for keeping the city clean, while calling on all others to emulate the good example of the senior citizens and young children who sacrificed their Saturday morning to clean the city. The Theo Katjimune Primary school learners and some of their teachers were amongst the many who heeded the Mayor's call.



# FINANCIAL POSITION OF THE CITY OF WINDHOEK



*For illustration purpose only.*

The City of Windhoek financial's position has been re-occurring in the media for the past months. As residents of Windhoek you might be wondering of the precision of this reporting. It is therefore important to put the matter into perspective and provide you with the information as follows.

As of 2013, the City of Windhoek had current assets of about N\$ 531 million with current liabilities in the range of N\$ 941 million, which simply put the current liabilities accede current assets. Important to note is the fact that the current liabilities include loans from lending agreements, in particular with government, amounting to about N\$ 575million, which the City had requested government to consider writing off, and should government consider to write off this debt, it will naturally place the City back into a healthy financial position. As a matter of fact, these loans are not

supposed to feature under liabilities but, under long term loans.

When the 2013 Report was submitted, it also included invoices of the City's bulk suppliers, namely; NamPower and NamWater, that normally get paid in July of the subsequent financial year. Nampower is normally paid 125-130 million, whereas NamWater is paid 25-30 million each month.

The City of Windhoek still manages to meet its monthly payment obligations, and has a sound monthly income that enables it to meet its expenditure. It should further be noted that the City's financial position further reflects its corporate mandate of an institution that is not for gain or profit, but that should also function sustainably, hence all revenue generated by the city is directly re-invested back into infrastructural development and operations.

Further, the common financial challenges faced by the City, includes amongst others:

- Lack of external capital expenditure funding (CAPEX)
- Lack of government subsidies for vulnerable residents
- High cost of bulk supplies from NamPower and NamWater
- Urbanization that puts pressure on infrastructure
- High unemployment in the City
- Outstanding general debts amounting to N\$514 million
- Government and Parastatals accounts for services standing at 50 million

As per above these, are the challenges related to the organization's core functions, to render efficient and effective municipal services to all our residents. Therefore, the financial shortfalls reflects the level of pressure on demand for the municipal services.

# STATUS ON THE APPOINTMENT OF THE NEW CHIEF EXECUTIVE OFFICER



*His Worship the Mayor of the City of Windhoek, Muesee Kazapua*

As was announced by His Worship Mayor Muesee Kazapua at the first Council meeting earlier this year, the City of Windhoek Council had prioritised on its agenda the appointment of the new Chief Executive Officer.

In support of the City Council's quest to find a suitable candidate, Honourable Sophia Shaningwa, Minister of Urban and Rural Development, after consultation with the political leadership of the City of Windhoek, has reiterated the expedition and finalisation of this process, through its existing interview panel, without further delays. The Honourable Minister also advised Council to make use of

all means possible in filling the long overdue position including an option to headhunt.

The role of the Chief Executive Officer is crucial to the organisation as amongst other key priority functions is the supervision and implementation of organisational policies, supervision and co-ordination of departments, maintenance of discipline in the organization and so on. It should be understood that the City is meticulously seeking for a candidate that is qualified and experienced, a visionary individual who will be responsible for the carrying out of

decisions and administrations affairs of Council. The Position of the Chief Executive Officer is a contractual one, for a period of five years, and the incumbent will be reporting to the Management Committee (MC) of the City of Windhoek.

The City is currently at a crucial juncture that is impacted upon by the drought and the ever increasing demands posed by the rapid rate of urbanization, hence the City leadership deems the recruitments and eventual filling of the CEO's position an essential priority that is hoped to be concluded in not more than three months from now.

# BE RESPONSIBLE

Engineers, Architects, Builders,  
Plumbers and House Owners



ONLY  
INSTALL  
WATER  
EFFICIENT  
EQUIPMENT



## WATER SUPPLY REGULATIONS

The discharge limitation for waterborne equipment, defined by the  
"Water Supply Regulations (2006)" (WSR) of the COW.

- Prevent wasteful discharge of water from water dispensing equipment.
- Full flush of toilet shall not exceed 6 ℓ/flush and 3 ℓ/low-flush. Devices, urinals shall have separate flushing systems.
- Urinals shall flush between 1 and 2 ℓ/flush.
- Automatic systems may not flush during malfunction or if not used. No tipping tanks or timer flushing allowed.
- Non-residential outside taps shall be self-closing/demand-tape or have a removed handle or locked.
- Non-residential wash basins batteries of three and more shall be fitted with respective metering taps supplying no more than 1 ℓ at a time. **To be correctly adjusted by plumber**
- Showers of two and more will supply no more than 2.5 ℓ through respective metering taps.
- Maximum discharge rate of any shower head shall not exceed 10 ℓ/minute of maximum flow.
- Storage tanks for drinking water have to be compliant and require written approval from the City of Windhoek.

**Non-compliant consumers shall be guilty of an offence. (Consult WSR for detail)**

