





Issue 25 • Jan/Feb 2015

2015 MAYORAL FOCUS ON IMPROVED

SERVICES IN UNDER SERVICED AREAS

Bulk Water officials hard at work to restore water supply along Sam Nujoma drive.



2015 MAYORAL FOCUS ON IMPROVED SERVICES IN UNDER SERVICED AREAS

NATIONAL ROAD SAFETY COUNCIL DONATES BREATHALYSERS TO CITY POLICE

EXTENSION OF THE CITY OF WINDHOEK HEAD OFFICE

WINDHOEK CREMATORIUM UNDER REPAIRS

CITY OF WINDHOEK AMPHITHEATRE OPERATIONAL IN MARCH 2015

CITY PARKADE RE-OPENS

INSPIRATIONAL STORY: MONICA LOPES: SOAKING THE OPPORTUNITY UP

BE PREPARED IN CASE OF A FLOOD

CITY POLICE BIKE SQUAD RECEIVES DONATIONS OF BICYCLE FROM NEDBANK NAMIBIA

EMERGENCY TELEPHONE NUMBERS

CITY OF WINDHOEK COUNCIL 2015

GAMMAMS CEMETERY PARKING NOT A DRIVE TESTING FIELD

WHATS ON IN WINDHOEK

AND MUCH MORE



His Worship Cllr. Muesee Kazapua, Mayor of City of Windhoek,

In his first mayoral address at the Council meeting as the new Mayor of the City of Windhoek, His Worship Cllr. Muesee Kazapua said that, as new Office Bearers, they are ready to work together with official and residents, in a quest to provide better living conditions for the people.

"As a starting point, my office is busy organizing a Land Delivery Retreat Workshop for the Councillors and employees. The workshop is aimed at reviewing the Land Sales Policy, and other related Policies, in order to make them more responsive to our people's needs" said the Mayor.

The Mayor also shared the Mayoral Agenda for the year 2015, which will focus on the following areas:

- Provision of basic services in under serviced areas,
- Land delivery, affordable housing
- Improvement of systems of operations and performance
- Promote economic development
- Clean city initiative,
- Corporate social responsibility
- Public participation & consultative governance

In the same vein, he called on the line Ministry to expedite the ongoing efforts on the local authority reforms. It remains the aim of the Council to ensure that basic services are provided to the most impoverished sector of the communities at a subsidized cost, and we will thus continue to count on Government support.

He assured residents that Council will continue with its Council tradition of consultative governance, through community meetings, and other platforms, in order to promote 'Governing together', a process which allows for a participatory leadership.

The Mayor called on the residents to desist from littering and continue to safeguard the cleanliness status of the City.

NATIONAL ROAD SAFETY COUNCIL DONATES BREATHALYSERS TO CITY POLICE



Towards safe driving on our roads... Mr. Eugene Tendekule of National Road Safety Council handing over breathalysers to City Police Chief Abraham Kanime.

The National Road Safety Council (NRSC) donated twenty (20) breathalysers to the City Police at the event held on 27 November 2014.

The breathalysers are useful devises used to detect the level of alcohol, and they will help with enforcing the law and curb the escalation of road accidents due to drink and driving.





Josua Amukugo Manager: Corporate Communications, Marketing, Tourism & Customer Care

Happy New Year to all our readers of the Aloe Newsletter! Our hopes are that the year 2015 brings you much success and prosperity in all your endeavours.

The City of Windhoek Council, Management and Staff would like to thank you for your continuous support and co-operation in 2014. We are looking forward to serving you with renewed strength and commitments in order to fulfil our promise to you; which is to enhance the quality of life of all our people through rendering efficient and effective municipal services at all times.

In this edition of the Aloe, we will introduce the new Mayor and members of the Management Committee as a result of the election of the political office bearers that took place in December 2014.

While we are still early in the year, I would like to remind you all to share in the responsibility of saving water and avoid the burden of water restrictions. You are probably wondering why we are still talking about saving water even during the rainy season. Yes, we might have received some scattered showers, but there wasn't enough inflow into our dams.

It has been on record that, our water demand is increasing daily surpassing the available water for consumption. It is thus, extremely important for all residents and visitors to Windhoek to be continuously mindful of the fact that we are living in a semi-arid to arid environment where water is an extremely

EXTENSION OF THE CITY OF WINDHOEK HEAD OFFICE



Construction work underway at the City of Windhoek Head office

When you walk or drive by the City of Windhoek, you might have noticed construction work under way.

This is an extension of the City of Windhoek head office on the eastern side that is inclusive of the office space and Council Chambers.

Those of you, who have attended council meetings at the City of Windhoek, can attest that the previous chamber was small, and it does not really accommodate a big number of people.

During the construction period, access to the City of Windhoek head offices, remains through the Independence Avenue. The construction begun towards end of October 2014 and it is expected to be completed in February 2016.

We request for public patience during this period of construction.

valuable rare commodity.

Once more, let me remind our residents, to always prioritise your municipal service bills for it to take a prominent spot on your monthly budget. Paying your bills on time is an indication that you value our role of providing uninterrupted services to you. Lastly, we acknowledge your inputs in the improvement of the Aloe. We remain committed in providing you with relevant information pertaining to our operations.

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to **communication@windhoekcc.org.na** or via post at PO Box 59, Windhoek, or visit our website for more information at **www.cityofwindhoek.org.na**

| Compiled by: | Lydia Amutenya External Communications Officer |
|---------------------|---|
| Contributor(s): | Scheifert Shigwedha Leonora Joodt Anne-Marie Niipare |
| Editor: | Joshua Amukugo Manager: Corporate Communication, Marketing, Tourism & Customer Care |
| Design & Layout: | Gerhard Groenewald Graphic Designer (ICT) |
| Printed by: | Department of ICT |

Visit our website: www.cityofwindhoek.org.na • E-mail: communication@windhoekcc.org.na

Like us on Facebook: https://www.facebook.com/cityofwindhoek



City of Windhoek Crematorium situated at the Gammams (Pioneerspark) cemetery

The City of Windhoek Crematorium which broke down on the 15th December 2014 is likely to remain out of order for an estimated period of four (4) months. The delay in repairs is mainly attributed to the fact that some of the critical parts required can only be sourced from outside Namibia (Europe).

This is the only crematorium in the country, and it has been operational for about 40 years. Plans to install a new crematorium are at an advance stage. The public will be duly informed once the crematorium is back in operation. While apologising for any inconvenience caused, the City of Windhoek remains committed to delivering efficient and effective municipal service that will enhance the quality of life of all our people.

CITY OF WINDHOEK AMPHITHEATRE OPERATIONAL IN MARCH 2015



The City of Windhoek Amphitheatre renovation is almost complete and the bookings will be open from 01 March 2015.

Please contact Michael Sheyavali or Grace Pujatura at 2902093 or Michaeil.Sheyavali@windhoekcc. org.na or Grace.Pujatura@windhoekcc.org.na for all your booking needs.



CITY PARKADE RE-OPENS

The City of Windhoek parkade (public parking) in Town Square which was closed for renovations is now open as of 14 November 2014.

The revamped, refreshed and secured parking lot with cctv cameras and security has a parking capacity of 336.

The improvements included, amongst others, construction of the new roof over the existing structure and installation of a pay on foot system for easy payment of parking tickets. Windhoek experiences high traffic congestion and finding a parking, let alone a secured one, is very exceptional.

Please take note that parking remains at owners' risk. So, take precaution and don't expose your valuable belonging in the car (handbags, laptops, cellphone etc).

All users of the parkade are encouraged to safe guard this facility.

Visit our website: www.cityofwindhoek.org.na • E-mail: communication@windhoekcc.org.na



Being a seamstress is a trade that has run in Monica Lopes' family for four generations. Although she never pursued it as a career, it's ironic that today, she finds herself running a small but growing business built on the creation of vividly colored, handmade toweling hoodies. Soakuddlies, or "Soakkies" as Lopes likes to call them, are a passion for this creative single mom who has big ambitions but is realizing them one step at a time.

An avid swimmer, her daughter, Ira Nanjala, was on a swim team. In an effort to simplify changing after class and help her daughter stay warm, Lopes made her a one-piece, zip-up gown made from toweling material. It just happened also to be quite cool, colorful, and fun, and the next thing she knew, everyone at the pool wanted one. I never really planned it to be a business, I didn't even know how to start a business, but everyone loved it and the demand grew and everything just fell into place."

Lopes set up a workshop in the back of her house and asked her mother, a seamstress who was staying with her at the time, to help her. Her family chipped in for the supplies, brightly colored 100% cotton velour toweling material sourced from Botswana and South Africa. Ira Nanjala even came up with the name: "They soak up the water in a cuddly way ... so why not Soakuddly?"



Photo courtesy of Joyous Love Photography

Her first batch sold out immediately and she invested all the profits back into buying more material and equipment and – when more orders came in – business training to help grow Soakuddly Beach & Swimming Pool Hoodies to the next level. Lopes signed up for Femtech training helping women understand how to run a business using technology, a program sponsored by the government of Finland. "That was easily the best 500 Namibian dollars I ever spent! We got so much knowledge.



Lopes graduating from Femtech training in 2014



Photo courtesy of Joyous Love Photograpy

Tips from Monica Lopes:

- Be close to those who see potential in what you want to do, they will take your hand and walk with you along the way.
- Don't let fear stop you; it happened

to me a lot. I was afraid of success and even had nightmares about being successful

Don't take steps further than your foot.

Enquiries:

For your soakky order: monica.lopes@ soakuddly.biz or at 0811274323

For the next Femtech training, please contact: Ms. Leonora Joodt Section Head: SME Development and Promotion Department of Economic Development and Environment City of Windhoek Tel: +264 61 290 2325 Mobile: +264 811 296 380 lio@windhoekcc.org.ng

Special acknowledgement www.career2.0blog.net which can also be followed on Facebook and Twitter (careertwodot0).

Next training cycle commence on 4 March 2015 and conclude on 06 May 2015 Applications closes on: 20 February 2015 No late submissions and no hand written applications will be considered.

Visit our website: www.cityofwindhoek.org.na • E-mail: communication@windhoekcc.org.na

Like us on Facebook: https://www.facebook.com/cityofwindhoek

BE PREPARED IN CASE OF A FLOOD

What is a Flood?

Floods are the most common and widespread of all natural disasters apart from fires. Many communities in Namibia experience some kind of flooding during Plan Ahead rainy season. Floods can be slow, or fast rising, but generally develop over a period of days.

What is a Flash Flood?

A flash flood results from intense storms, dropping large amounts of rain within a brief period of time. Flash floods appear with little or no warning and can reach full peak in only a few minutes. Communities

particularly at risk, are those located in low-lying areas, near water or downstream from a dam.

Mitigation pays off; it includes activity that prevents an emergency, reduce the chance of an emergency happening or lessen the damaging effects of unavoidable emergencies. Investing in mitigation activities will help reduce the amount of structural damage to your home and financial loss from building and crop damage should a flood or flash flood OCCUI.

Please take note of the following River Hotspots with potential flash flooding during rainy season

- Arebbush St. in Cimbebasia
- Pelican St. in Hochlandpark
- Nelson Mandela Ave. in Eros
- Metje St. in Eros
- Outeniqua St. in Eros •
- **Erosweg** in Eros
- Schanzenweg in Eros
- Claudius Kandovazu St. in Nubuamis
- Salem St. in Dolam
- Clemence Kapuuo St in Katutura

CITY POLICE BIKE SQUAD RECEIVES DONATIONS OF BICYCLE FROM **NEDBANK NAMIBIA**



The City Police received a boost of 15 bicvcle with the value of N\$150 000 from Nedbank Namibia to assist the bike squad in fighting crime in the City.

This exemplary gesture has been positively welcomed by the Mayor, Cllr. Muezee Kazapua and the City Police Chief Abraham Kanime.

NedBank Namibia Managing Director, Lionel Matthews in a statement read on his behalf, explains that their contribution is to make a safer Windhoek happen for everyone who walks in its streets, and this was an opportunity for them to equip City Police with some tools to carry out their mandate.



City Police officials demonstrating their bicycle riding skills during the handover

EMERGENCY **TELEPHONE NUMBERS**

Headquarters Fire Station 211 111 **Maxuilili Fire Station** 212265 **Diaz Street Fire Station** 250 084/250 446

> **State Hospitals** 2039111

Namibian Police 10111

City Police Emergency Number 302 302 (Toll free) 290 2239 290 2454/3/4 (all hours) SMS 4444

> **Electricity Failures** 222 658 (after hours)

Water and Sewerage 290 2402 (after hours)

City Traffic Management Services 290 2722/258 473

Lifeline Counseling Service 232 221/226 889

> Protection 209 5375

Rescue 911 222 255

Municipality Fraud Hotline 290 3000

Visit our website: www.cityofwindhoek.org.na • E-mail: communication@windhoekcc.org.na Like us on Facebook: https://www.facebook.com/cityofwindhoek

CITY OF WINDHOEK COUNCIL 2015



Deputy Mayor MHK Veico **SWAPO**



Alderwoman E Trepper (MC) SWAPO



Cllr AM Kafula **SWAPO**



Cllr T Gaeseb RDP



Mayor Cllr M Kazapua SWAPO



Chairperson of Management Committee Cllr M Shiikwa **SWAPO**



Cllr JJ Shikongo (MC) SWAPO



SWAPO



Cllr **BE Cornelius** RDP



Cllr FN Kahungu (MC) SWAPO



Cllr **GH Kamatuka SWAPO**



Cllr **EL Musialela** RDP



Cllr SJ Moonde (MC) SWAPO



Cllr M Ukeva **SWAPO**



Cllr P Kahuure NUDO



Alderman B Ekandjo



GAMMAMS CEMETERY PARKING NOT A DRIVE TESTING FIELD



It has been noted with great concern that, some members of the public are using the parking situated at the Gammams Cemetery as a driving test field to test their cars and practice for learner drivers.

The cemetery is regarded as a peaceful place where our loved ones are resting, and practices of such nature are considered insensitive.

We are therefore urging members of the public who are doing this to desist from such a practice.

WWW.WHATSONWINDHOEK.COM



| and the second | | | |
|--|-------------|--|-------------------------------|
| WH | IEN | WHAT | WHERE |
| 14 Feb | 9:00 | Pionierspark Potjiekos Pretdag 2015 | NG Kerk Pionierspark |
| 14 Feb | 9:00-17:00 | First Windhoek City Market | Lawn in front of Eagles, Avis |
| 14 Feb | 10:00-14:00 | My Life My Future Expo | Country Club |
| 14 Feb | 10:00 | Storytelling Hour | FNCC |
| 19 Feb | 19:00 | Theatre Sports – improvisational theatre | FNCC |
| 27 Feb | 19:00 | Comedy Night | Hilton |
| 27 Feb | 20:00 | Dance Showcase Namibia | FNCC |
| 28 Feb | 8:00 | Boeremark / Farmers Market | Show Grounds |
| 6 & 7 March | 20:00 | Nataniël | National Theatre |
| 27 March | whole day | TEDx Windhoek | Safari Court |
| 28 March | 8:00 | Windhoek Karneval: Biwak | SKW |
| | | REGULAR MARKETS | |
| Saturdays | 8:00-13:00 | Green Market | Stephanus Church |
| Monthly | 8:00 | Boeremark | Show Grounds |
| Monthly | 10:30 | Fashion and Art Flea Market | Goethe Centre |
| Bi-monthly | 8:00-12:00 | Car Boot Sale | Joe's Beerhouse |
| REGULAR EXHIBITIONS | | | |
| Mo-Sat | | National Art Gallery of Namibia | |
| Mo-Sun | | Omba Gallery | Old Breweries Complex |
| Mo-Sat | | Franco Namibian Cultural Centre | Robert Mugabe Av. |
| Mo-Sat | | danger.Art Gallery | Khomas Grove Mall |
| Mo-Sat | | Opera House | The Village Complex |
| Mo-Sat | | Design33 | Garten Street |
| Mo-Sat | | JoJo's | Old Breweries Complex |
| | | | |

Find more events and the latest updates on www.whatsonnamibia.com. Submit your events free of charge directly on the website. WhatsON is proudly endorsed by the City of Windhoek



City of Windhoek



Vision: To enhance the quality of life of all our people

save water to avoid water restrictions

All households should consume less than 36m³/month. Smaller households should consume below 20m³/month.

10% water savings have not been achieved. Please help!

The current water situation is critical, without sufficient runoff into the dams, a water crisis is inevitable.

How to save water:

- Convert your garden to a dry (sustainable) garden.
- Eco wash-machine & dishwasher,
- Efficient toilets save a lot of water.
- Reuse rinse- and wash-water
- Cover your swimming pool.
- Check for water leaks and repair immediately.
- Use steam & pressure cleaning equipment.
- Reuse water.
- Consider efficient water procedures.
- Monitor your water meter and consumption. Regular water meter records assist to monitor and reduce water consumption.
 This holes to detect water locks early.

This helps to detect water leaks early.

COLLECT RAIN WATER FOR YOUR CONSUMPTION

F & SA

Share the responsibility to save water and avoid the burden of water restrictions. More infor www.clivofwinchoek.org.ng

Report water leaks and for enquiry, contact: Tel. 290-2402 or 290-2162 after hours 248905