



Aloe



Issue 31 • August 2015

City of many faces

save 25%
water

ITS A
DROUGHT!
EVERY DROP
COUNTS

NOTICE TO ALL MUNICIPAL ACCOUNT HOLDERS

If you have changed your contact details be it telephone / cell phone number / e-mail address or postal address, please make sure to inform City of Windhoek on time. We are receiving a lot of returned statements that cannot be sent to the respective recipients from the post or via e-mail due to change in contacts addresses.

as no further correspondence does reach the owner. This makes it difficult for the City of Windhoek to effectively reach our clients.

The printing of duplicate statements incurs double costs for Council. Clients are hereby once again given an opportunity to update their details with immediate effect, as Council will be charging N\$15.00 plus VAT for a duplicate statement as from 1 September 2015

In the end, we have clients requesting for duplicate statements when making payments at our cash halls. While in some instances, clients who need to be refunded money on final accounts cannot be traced to be refunded,

Thankyouverymuchforunderstanding, and for sharing this information with others.

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AND MUCH MORE

CREMATORIUM EXTENSION PROGRESSING WELL



The City of Windhoek 40 years old crematorium, the only one in Namibia has been out of order since December 2014. The renovations and extensions

of this facility is progressing very well. Once installation is finalised, the public will be informed about the completion of the crematorium.

**Josua Amukugo***Manager: Corporate Communications, Marketing, Tourism & Customer Care*

Dear esteemed residents of the beautiful City of Windhoek, welcome to the 8th edition of the Aloe.

We are excited to have launched the 4 edition of one of the exciting musical event on the Namibian social calendar, the Windhoek Jazz Festival 2015. Over the years, the Windhoek Jazz Festival has really been one of the events to look forward to because of the artists' line up. This year is no exemption; we have put up an exceptional line up for our fans. The details of how you will get at the Hage Geingob Stadium come 24th October 2015 are entailed in this edition.

Before we get carried away by what the City has in store for you, entertainment wise, it is worth noting the great effort made by our central government through the introduction of the Massive Urban Land Servicing Project. This is another reason to applaud the efforts of our central government for this great initiative taken to address the land delivery shortage in our country. There is no doubt that, as a country we are moving on the right track to address the land shortage.

In the month of July, we have received a lot of complaints from some of our residents, due to municipal statements not received either by e-mail or post. It however came to light that a lot of statements are returned to senders from the post, while some sent statement through e-mail are bouncing back to the sender. Our investigations have concluded that, some of our clients change addresses and contacts and they don't inform us accordingly as it supposed to be the case. Therefore you are hereby advised to update your contact details in order to avoid further delays.

Until next month, let us enjoy the last days of winter, as we welcome the shortest season in Namibia, spring. Enjoying reading!!!

COW EMBARKS ON BUSINESS REGISTRATION COMPLIANCE PROJECT

You are hereby informed that the City of Windhoek Health Services Division is embarking on a Business Registration Compliance Project to ensure that all business owners and the general public in Windhoek are informed about the importance of registering a business as well as the consequences of operating a business illegally.

The overall objective of the said project is to inculcate a culture of compliance with the Regulations Relating to the Registration of Businesses GN 202 of 2006, General Health Regulations, GN 121 of 14 October 1969 as amended and other relevant National and Local Authority legislative requirements.

Specific objectives are:

1. To raise awareness and to educate the business community and the general public on the importance of registering and renewing their registration with City of Windhoek as provided for by the applicable law;
2. To sensitise the business community and the general public on compliance and the consequences of operating a business illegally in Windhoek;

3. To increase the knowledge & understanding of the business community and the general public on the business registration procedure & guidelines;
4. Awareness on the impact of businesses operating without valid Certificate of Fitness/Registration.

Therefore the City of Windhoek is conducting a combined operation to implement the awareness & enforcement component of the above project, which commenced as from the 5th August 2015 as follow:

1. First week: 05 – 06 August 2015
Katutura: Red Cross Society shopping centre, Compound to Soweto.
2. Second week: 12 – 13 August 2015
Central Business District: From Banhoff to Sam Nuuyoma along Werner List & Lüderitz streets.
3. Third week: 19 – 20 August 2015
Ombili Woerman Brock Okalindi & Stop & Shop
4. Fourth week: 26 – 27 August 2015
Prosperita along Calcium, Copper, Paladium and Gold streets.

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

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CITY PRESENTS LAND DURING THE PRESIDENT'S SITE VISIT IN ORDER TO MEET THE PLIGHT OF THE URBAN DWELLERS



His Excellency President Dr Hage Geingob 3rd from right, with the accompanying dignitaries (L-R): Mr. Fillemon Hambuda, Mr. Joshua Amukugo, Chairperson of the City's Management Committee Cllr Moses Shiikwa, Mr. Eliot Mbako, Governor Laura McLeod-Katjirua, Mayor of the City of Windhoek Cllr Muesee Kazapua, next to the president SE Urban Planning and Property Management Mr. Ludwig Narib, Minister of Urban Development Hon Sophia Shaningwa.

During the site meeting held on Monday, 27 July 2015, a powerful government delegation with the City Mayor and technical officials took the President, His Excellency Dr Hage Geingob, for a site inspection of various pieces of land that the government will help servicing in order to meet the plight and calls from the youth to avail land for housing.

The city had received mass application from the urban youth through AR (Affirmative Repositioning) requesting land for housing, and an agreement was reached with the president for the national servicing of 200,000 even. The President took time from his busy schedule to practically see the potential land that can be serviced, and gave assurance that despite the financial limitation, the government will have to look for money and ensure that land is serviced and that it is provided for to address the backlog of land for housing.

Earlier on, the president's A team member Dr John Steitler who had also accompanied the president to the site, had indicated that land of minimum 400 square meter is ideal for the development of decent free standing houses, and that decent homes are at the centre of decent family living and as such people should be given even so that they can build their own free

standing houses. The City's technical team had reflected that the City had all along virgin land across various geographical corners of the City and that government's willingness to assist is a welcomed development.

The president's site visit included the 80 hectare open plot in Goreangab area, Otjomuise extension 12 and 13 and also the envisaged Venus township development that stretches across the western bypass behind Prosperity Industrial Park.

The president had urged technical teams to do all they can to assure speedy delivery of land, and that his urge for land delivery ties in well with his theme "No one should be left out" poverty eradication and that no one should be left out. The delegation to the site visit consisted of amongst others Vice President Nicky Iyambo, Prime Minister Sara Kuugongwelwa-Amdhila, Minister of Urban Development Sophia Shaningwa, Minister of Presidential Affairs France Kapofi, Governor of the Khomas Region Laura McLeod-Katjirua, while the Mayor of the City of Windhoek Muesee Kazapua, was accompanied by the Chairperson of the Management Committee Moses Shiikwa, Strategic Executive for Urban Planning & Property Management, Ludwig Narib, Chief City Police Abraham Kanime and also City senior

employees.

The site visit was then followed up with a second visit at the organisational level on Tuesday 28 July 2015, which was headed by the Mayor and comprised of the councillors and City of Windhoek employees that deal with land matters. The aim was to come up with a comprised document enriched with in depth information from the responsible organisational divisions and pave the way forward in order to heed to the call from the president to fast tract land delivery to the homeless urban masses.

The delegation visited an area behind Kleiner Kuppe bordering the commonage farm number two belonging to the city, a plot earmarked for residential development in Ludwigsdrof Dorp, Otjomuise Extension 12 and 13 and concluded the site inspection at Mix Settlement located north of the City of Windhoek.

The City has various commonage farms that are bordering the old municipal boundaries of Kleiner Kuppe, Avis, Auasblick and Ludwigsdrof, but are under lease agreements that range between a year to year lease and long term leases of between 20 and 30 years.



SUSTAINABLE URBAN MASTER PLAN (SUMP)

Following the recommendation of the Master Plan, the city of Windhoek as a beneficiary received the consultancy service for "Bus Network Development and Operations Management". This project was completed in May 2015.

Now, implementation has started!

Many inhabitants of the City are already aware of the pilot bus project called "shopping line", a frequent and scheduled bus service every Saturday between Okuryangava and Wernhil. The bus leaves every hour even when it is not fully loaded according to the timetable.

In the timetable it can be seen at what time the bus will depart at every bus stop. The advantage of a scheduled bus service is that people can plan their day. It shows at what time the next bus will come and how many minutes it will take to the next destination.

The bus stops and times are every Saturday:

shopping line - every hour - every Saturday								shopping line - every hour - every Saturday							
Ombili2 / 28	9:50	10:50	11:50	12:50	13:50	14:50	15:50	Wernhill	10:00	11:00	12:00	13:00	14:00	15:00	16:00
Ombili1 / 27	9:54	10:54	11:54	12:54	13:54	14:54	15:54	Roman Catholic	10:01	11:01	12:01	13:01	14:01	15:01	16:01
Okuryangava3 / 26	9:55	10:55	11:55	12:55	13:55	14:55	15:55	ECN	10:04	11:04	12:04	13:04	14:04	15:04	16:04
Okuryangava2/Sothing / z	9:56	10:56	11:56	12:56	13:56	14:56	15:56	Rhino Park Hospital	10:05	11:05	12:05	13:05	14:05	15:05	16:05
Okuryangava1 / 24	9:57	10:57	11:57	12:57	13:57	14:57	15:57	Katutura Hospital	10:08	11:08	12:08	13:08	14:08	15:08	16:08
74 bus stop / 23	9:58	10:58	11:58	12:58	13:58	14:58	15:58	Shoprite Katutura	10:10	11:10	12:10	13:10	14:10	15:10	16:10
Women Center	10:00	11:00	12:00	13:00	14:00	15:00	16:00	Damara 7	10:12	11:12	12:12	13:12	14:12	15:12	16:12
Hereford & Monte Christo	10:02	11:02	12:02	13:02	14:02	15:02	16:02	Shandumbula	10:13	11:13	12:13	13:13	14:13	15:13	16:13
Sam Nujoma Stadium	10:06	11:06	12:06	13:06	14:06	15:06	16:06	Owambo Bus Stop	10:15	11:15	12:15	13:15	14:15	15:15	16:15
Geemende	10:08	11:08	12:08	13:08	14:08	15:08	16:08	Geemende	10:16	11:16	12:16	13:16	14:16	15:16	16:16
Owambo Bus Stop	10:09	11:09	12:09	13:09	14:09	15:09	16:09	Sam Nujoma Stadium	10:17	11:17	12:17	13:17	14:17	15:17	16:17
Shandumbula	10:10	11:10	12:10	13:10	14:10	15:10	16:10	Hereford & Monte Christo	10:22	11:22	12:22	13:22	14:22	15:22	16:22
Damara 7	10:11	11:11	12:11	13:11	14:11	15:11	16:11	Women Centre	10:24	11:24	12:24	13:24	14:24	15:24	16:24
Shoprite Katutura	10:13	11:13	12:13	13:13	14:13	15:13	16:13	74 Bus Stop / 23	10:26	11:26	12:26	13:26	14:26	15:26	16:26
Katutura Hospital	10:14	11:14	12:14	13:14	14:14	15:14	16:14	Okuryangava 1 / 24	10:27	11:27	12:27	13:27	14:27	15:27	16:27
Rhino Park Hospital	10:18	11:18	12:18	13:18	14:18	15:18	16:18	Okuryangava2/Sothing / 25	10:29	11:29	12:29	13:29	14:29	15:29	16:29
ECN	10:20	11:20	12:20	13:20	14:20	15:20	16:20	Okuryangava3 / 26	10:30	11:30	12:30	13:30	14:30	15:30	16:30
Roman Catholic	10:22	11:22	12:22	13:22	14:22	15:22	16:22	Ombili 1 / 27	10:31	11:31	12:31	13:31	14:31	15:31	16:31
Wernhill	10:24	11:24	12:24	13:24	14:24	15:24	16:24	Ombili2 / 28	10:35	11:35	12:35	13:35	14:35	15:35	16:35

In preparation for the arrival of new buses in October 2015 new additional services will start in Katutura, Line 1 and Line 2, starting on the 17th of August. This offers frequent and scheduled services between Monday and Saturday.

Line 1 will go between Siyanda/Eveline Court via Soweto and Katutura Post office which is also nearby Katutura hospital, through Independence Avenue.

Line 2 will go between Woerman

Brock at Green Mountain Dam Street in Goreangab and China Town via Havana and Hakahana. The departure times are found in the timetables below. One trip is N\$5 with smart card and N\$6 cash.

Line 1				Line 1			
Siyanda	09:00	10:00	11:00	Katutura Post Office	9:30	10:30	11:30
Salt Springs	09:01	10:01	11:01	Willibald Kapurwene	9:31	10:31	11:31
Jaxine	09:03	10:03	11:03	Shanghai	9:33	10:33	11:33
Monica	09:04	10:04	11:04	Katutura Health Center	9:35	10:35	11:35
Tugela	09:06	10:06	11:06	Soweto Market	9:37	10:37	11:37
Omanga	09:08	10:08	11:08	Cesar	9:39	10:39	11:39
Cesar	09:08	10:08	11:08	Omanga	9:41	10:41	11:41
Soweto Market	09:10	10:10	11:10	Tugela	9:43	10:43	11:43
Katutura Health Center	09:12	10:12	11:12	Monica	9:44	10:44	11:44
Shanghai	09:14	10:14	11:14	Jaxine	9:45	10:45	11:45
Willibald Kapurwene	09:16	10:16	11:16	Salt Springs	9:46	10:46	11:46
Katutura Post Office	09:20	10:20	11:20	Siyanda	9:48	10:48	11:48
Line 2				Line 2			
Woerman&Brock Green Mountain	9:00	10:00	11:00	China Town	09:30	10:30	11:30
Clarewilliam (only 1 direction)	9:02	10:02	11:02	Marks & Hoses Rustako	09:31	10:31	11:31
Marshitschi 35	9:04	10:04	11:04	Nelis	09:34	10:34	11:34
Havana Tsuneli	9:05	10:05	11:05	Shoprite Monte Christo	09:38	10:38	11:38
Dona Hansambo	9:07	10:07	11:07	C/O Hereford & Monte Christo	09:39	10:39	11:39
Hakahana Clinic	9:08	10:08	11:08	Shop 'n' Shop Ongava	09:41	10:41	11:41
Omulunga	9:10	10:10	11:10	Omungu	09:42	10:42	11:42
Hage Geingob School	9:11	10:11	11:11	Hage Geingob School	09:44	10:44	11:44
Omungu	9:13	10:13	11:13	Omulunga	09:45	10:45	11:45
Shop 'n' Shop Ongava	9:14	10:14	11:14	Hakahana Clinic	09:47	10:47	11:47
C/O Hereford & Monte Christo	9:16	10:16	11:16	Dona Hansambo	09:48	10:48	11:48
Shoprite Monte Christo	9:17	10:17	11:17	Havana Tsuneli	09:50	10:50	11:50
Nelis	9:21	10:21	11:21	Marshitschi 35	09:51	10:51	11:51
Marks & Hoses Rustako	9:22	10:22	11:22	Woerman&Brock Green Mountain	09:53	10:53	11:53
China Town	9:24	10:24	11:24	Clarewilliam (only 1 direction)	10:02	11:02	-

The new buses are only one part of the project. The biggest impact will be a modern bus network. Remember, the City wants to create the public transport - which is affordable, reliable, accessible and safe. The aim is to have a modern bus network that will provide frequent and scheduled services, running the whole day in all directions. The whole city shall be accessible by bus from early morning to late in the evening.

Currently there is not enough capacity in terms of buses and drivers but the implementation of the new bus network will be done with the existing resources we have. Of course at this stage it is not possible to provide improvement everywhere but step by step it will come.

WINDHOEK JAZZ FESTIVAL 2015 LAUNCHED



At the launch, His Worship, Cllr Muesee Kazapua (in the middle holding the centre) piece surrounded by the local artists to perform at this year's Jazz, councillors and other senior officials from the City of Windhoek

The Windhoek Jazz Festival was officially launched in Windhoek on Wednesday, the 29th July 2015 at Avani Windhoek Hotel and Casino, whereby the City of Windhoek Mayor, His Worship Cllr. Muesee Kazapua unveiled the international and local artists who will be entertaining the Jazz fans, come the evening of the 24 October 2015, at the Hage Geingob Stadium.

During the official launch, His Worship, the Mayor, Cllr. Muesee Kazapua, underlined the importance and the power of music, saying that music plays a major role in our lives.

Not only does it make our lives magical and meaningful, but music and

society have always been intimately related. Its powerful nature allows us to have a common understanding and can unite nations without looking at geographical boundaries.

"The increased availability of music in our lives seems to be encouraging us to use music to manipulate our own moods, reduce stress, alleviate boredom while undertaking tedious or repetitive tasks, and create environments appropriate for particular kinds of social occasion. In short, music is being used by individuals to enhance the quality of their lives", he noted.

This year's international artists are Jonathan Butler and HHP Hip, and the

local artists are: Fu Jazz All Stars; Lise Ehlers, Sean K, Dixon and Zen-Zo.

The 2015 Windhoek Jazz Festival is not to be missed; the event is organized by the City of Windhoek with the support of its sponsors such as, Windhoek Lager, Air Namibia, 99 FM, Jameson, Avani Windhoek Hotel and Casino and Ad Force.

The festival will take place early this year on the 24th October, at the Hage Geingob Stadium; gates will be open from 16h00.

Tickets to the festival will ONLY be available at Computicket outlets countrywide for N\$250 in advance and no tickets will be sold at the gate.



ZOO PARK AMPHITHEATRE OPERATIONAL



Are you looking for a venue to host your events? Don't look any further; the City of Windhoek Zoo Park Amphitheatre is the solution to your venue needs. The Amphitheatre is used as a venue

for staging events ranging from the Festival, private concerts and CD launches, beauty pageants, birthdays, weddings and year-end functions, to name but a few with a maximum

capacity of 1000 people. The theatre was closed since October 2014 – 31 July 2015 for renovations.

Category enlisting respective organisations and events as follows:

Category	Organisations	Events
Corporate category	Event's Organisers and Entertainment Industry, Government Ministries, Parastatals, Banks, Corporate Organisations.	Music shows, gala dinners, fundraising dinners/shows, any paid-up/charged entrance events commemoration national days, year-end functions, official launches, farewell parties
Private category	Performing artists, community individuals, schools, non-government organisation and non-profit organisations	Baptisms, birthdays, weddings, anniversaries, churches, farewell, launches of CD's, etc

The Zoo Park Amphitheatre rental tariffs are as follows:

Description	Tariff (including 15 % VAT)	Refundable including cleaning and breakage	Total N\$	Comment
Corporate category	4000.00	2000.00	6000.00	Excluding stage, lighting, stage curtains, engineer, sound and fence coverage
Private Category	2000.00	2000.00	4000.00	

Note:

- The refundable deposit of N\$2,000.00 includes N\$1,000.00 for cleaning, and N\$1,000.00 for breakage.

Enquiries and Bookings:

Tel: 290 3333/2050/2093

Email: Michael.Sheyavali@windhoekcc.org.na / Gladys.Capuyan@windhoekcc.org.na / Grace.Pujatura@windhoekcc.org.na





CLIENT ACCOUNT AND CONTACT DETAIL UPDATE

In an attempt to optimize our service delivery, all CoW account holders are urged to accurately update all their contact details. This information will assist us to determine if you are charged for the correct services and if your contact details are correct. Kindly complete ALL the required details on the following form and forward to Enquiry@windhoekcc.org.na for updating our records.

Account Number:

Name & Surname:

ID Number:

Erf Number: Township:

Street Name & Number:

Electricity Installation Number:

Electricity Meter Number: 1

2

3

Electricity Prepaid number:

Water Meter number:

CONTACT DETAILS

E-mail Address:

Postal Address:

Cell phone number:

Telephone number: (W)

(H)

Fax Number:

Current employer:

Client signature: Date:





THE WINDHOEK **Jazz** FESTIVAL

24 OCTOBER 2015

HAGE GEINGOB STADIUM

gates open at 15H00

N\$250

Tickets will only be sold at computicket for N\$250.00. No tickets will be sold at the gate.

Refreshments will not be allowed into the venue, you can however bring chairs and blankets.

Kindly contact us at jazz@windhoek.org.na



HHP



Johnathan BUTLER



FU JAZZ ALL STARS |

LIZE EHLERS |

DIXON |

SEAN K |

ZEN-ZO

