

# Aloe



City of Windhoek

City of many faces

Issue 24 • Nov/Dec 2014



## CITY OF WINDHOEK JOINED THE WORLD TO COMMEMORATE WORLD FOOD DAY

*Food Distribution at Otjomuise. ...Deputy Mayor of Windhoek, Hon. Muesee Kazapua, Hon. Marco Hausiku, Deputy Prime Minister of the Republic of Namibia, and Her Worship the Mayor of Windhoek, Councillor Agnes M. Kafula with members of the local community at Otjomuise*

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The City of Windhoek commemorated the first ever World Food Day in Otjomuise on 16 October 2014 under the theme "Family Farming: "Feeding the world, caring for the earth", with the objective of creating awareness among residents about the impacts of food waste.

The commemoration of the World Food Day is part of the declaration signed by all local authorities' mayors to commemorate the day and raise awareness on food security and nutrition. The declaration was signed during the workshop on Food and Nutrition Security organised by the City of Windhoek in collaboration with the World Future Council, supported by the City of Belo Horizonte of Brazil and the Food and Agricultural

Organization of the United Nations (FAO). During the commemoration, a report on Food and Nutrition security Workshop was also handed over to the Deputy Prime Minister.

During the commemoration, Her Worship Cllr. Agnes Kafula alluded to challenges confronting urban areas due to increasing number of urban dwellers looking for jobs and better living conditions. "It is a known fact that rapid urbanization poses serious challenges for enhanced and sustained food production and distribution. Thus, a need to create awareness for the role that local authorities have to play in fighting hunger and share in the successful food security systems", she emphasised.

Honourable Marco Hausiku, Deputy Prime Minister while officiating at







# Editor's Desk



**Josua Amukugo**  
Manager: Corporate Communications,  
Marketing, Tourism & Customer Care

When the year ends, it is normal for one to sit down and reflect back to ones undertakings in the year ending; wondering how the course of the year was to you, and whether you can confidently say you have achieved your objectives. I am not expecting a response now, but I hope that you have indeed managed to reach your goals.

While welcoming you to the November / December edition of the Aloe, we would like to get your views regarding this newsletter. We need your inputs to effectively and efficiently improve the Aloe Newsletter by responding to short questions found in this edition. Remember your views and constructive critiques are of outmost importance to enable us to improve.

Before taking off to spend sometimes with families and friends, let me use this opportunity to remind you of the do's and don'ts of the festive season. First and foremost, it is very important to ensure that you have put security measures in place for your house; your municipal bills should be up to date, and you should check out for leaks and repair them promptly. There is a further clarion call for all of us to save water as much as we can.

Lastly, let me encourage everyone of us to go out there in numbers and exercise our democratic rights on the 28 November 2014. Since the day has been declared a public holiday, there shall be no excuses for one not to go voting.



*Workshop Report Handover... Lorena Fischer, Policy Officer at the World Future Council, Hon. Muesee Kazapua, Deputy Mayor of Windhoek, Hon. Marco Hausiku, Deputy Prime Minister of Namibia, Councillor Agnes M. Kafula, Mayor of the City of Windhoek, and Ina Neuburger, Senior Project Manager at the World Future Council*

the occasion, applauded the City of Windhoek for taking the first step of technical will in joining the global movement with the aim of achieving Zero Hunger in urban areas. He pledged for a political will to embrace efforts in addressing food insecurity and possibilities of setting up food banks in urban areas, as well as promoting urban agricultural systems to alleviate hunger, end poverty and promote sustainable development.

The purpose of the food banks is to preserve food that is fit for human consumption for distribution to needy communities. The Deputy Prime Minister also encouraged the residents to embrace changes aimed at

improving their living standards, and to refrain from non-productive activities such as excessing drinkings.

Deputy Mayor of Windhoek, Hon. Muesee Kazapua, thanked all sponsors who contributed towards the World Food Day commemoration such as Pick and Pay Wernhill, Super Spar Maerua, Namibia Beverages, Hartlief, Namib Mills and Mr. Kobi Alexander. Donated food will be distributed to seven identified projects around the city. He challenged other corporate partners to emulate this good example for the benefit of our needy people. The City's intention is to establish a pilot Windhoek food bank at which food will be stored for onward distribution.

May you find it in your heart, to share the little you have with the less privileged during this festive season? From our side we wish you a peaceful

and safe festive season. Please adhere to the road traffic rules at all times. Our expectations are to seeing all you in 2015!



## Like us on Facebook

<https://www.facebook.com/cityofwindhoek>

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or via post at PO Box 59, Windhoek, or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na)

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# MAYOR'S MESSAGE FOR THE FESTIVE SEASON

The holidays are a wonderful time for loved ones to gather and reflect on the year gone by. They are a time to celebrate the coming year with hope and enthusiasm. And, most importantly, the holidays give us an opportunity to be thankful for what we have and support those who are less fortunate.

Of course, Christmas should be a happy time of year. But it is often filled with worry, frustration, and stress. In all the holiday hustle and bustle, the real meaning of Christmas often gets lost. Sadly, some find themselves dreading the holiday rather than looking forward to it. This year, I invite you to reconnect with the meaning of Christmas.

The City of Windhoek is extremely fortunate to have countless numbers of caring residents, who give up their valuable time to help others throughout the year. Through charity

service, community involvement and in hundreds of other ways, both large and small, Windhoek residents are thinking about and working for other people. It is heartwarming to see so many who actively care about their neighbours.

I would like to recognize Windhoek's committed and active volunteers, community groups and organizations, who work tirelessly during this time of the year to support those in need. Without the hard work of these dedicated volunteers, the City of Windhoek would not be such a wonderful place to call home. Thank you all for your generous contributions which continue to make a positive difference in our community.

This season, let us all reach out a little further to those around us. Let us look for those who might need that extra helping hand. Let us thank the volunteers for their service, the elderly

for their examples, the young children for their hope and optimism, and friends for just being friends.

On a personal note, I am thankful to our City staff and elected Councillors, all of whom are committed to working together with the community to make a positive and lasting contribution to our great City. I am so fortunate to serve with such dedicated men and women. You truly care about our community. Thanks to you, the year ahead promises to be a positive and exciting one for the City of Many Faces, and I am confident that together we will achieve great things.

On behalf of the City Council, I extend my warmest regards and best wishes to everyone in our City. May the spirit of this wonderful season be with you and your loved ones throughout the holidays and many blessings in the New Year!



*Pest control Officers of the City of Windhoek removing bees from a property*

Bees are insects that are usually in transit and normally stay together in the form of a rugby ball on the branch of a tree, holes, corners, or at any location where they find a place to stay, while looking for a permanent place to settle.

The residents should know that removing a swarm of bees or beehives must be done by professionals and well trained personnel. These individuals have all the necessary equipment, skills and protective clothing that protect them from bee stings.

## 1. What must I do when I notice bees in or on my property?

The bees must be monitored for one day to see if the bees are in transit.

Residents are urged not use Doom or any other household pesticides to disperse them, as this only agitate the bees, and they will become aggressive. Parents must caution their children not to play around the bees, throwing stones or any objects that might disturb them, as they will become aggressive and sting them, including domestic animals.

## 2. What must I do when I notice bees are not leaving my property?

Do not remove the bees yourself, but contact the Pest Control Unit at the City of Windhoek.

## 3. Can bees be removed during the day?

Bees are normally removed during the evening, reason being that during

the day, honey bees have to go and look for nectar to make honey and a place to settle. Therefore it is advisable that, during the night when all bees are back at the colony from their daily tasks and not active, it is a suitable and safer to remove them.

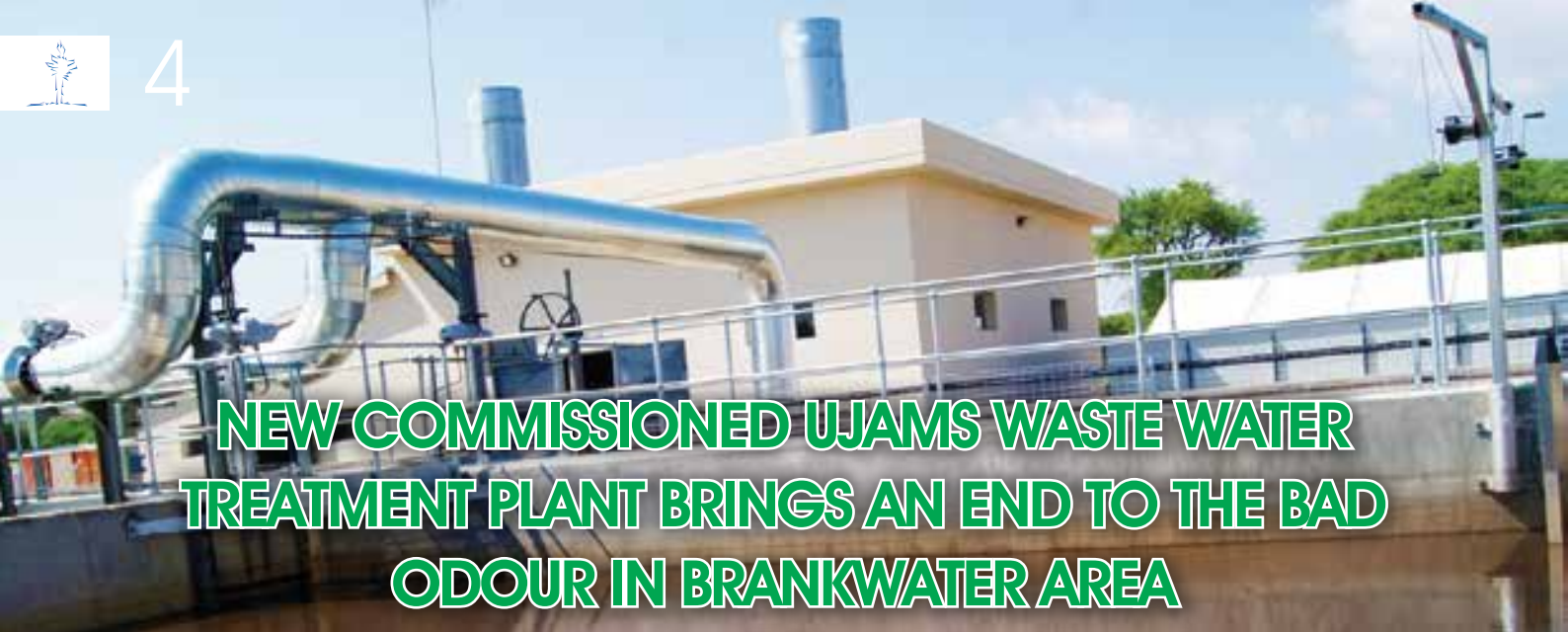
Bees are protected species by law and no one is allowed to kill them. If bees invade your place, please inform the Health Service Division for assistance:

### Contact us at:

061-290 2594 / 3610 / 3609 / 081 846 1899  
Private bee keepers can also be contacted to remove the bees.

1. Dr. Ike Coetzee: 081 128 8743
2. Nicky Bees: 081 615 4252
3. Zu Bentheim: 061 - 252 083





# NEW COMMISSIONED UJAMS WASTE WATER TREATMENT PLANT BRINGS AN END TO THE BAD ODOUR IN BRANKWATER AREA

The City of Windhoek commissioned the new Ujams Wastewater Treatment Plant (UWTP) on 07 October 2014 which replaced the plant that has been in operation for the past 40 years.

The plant is solely responsible for the treatment of all effluent generated in the Northern Industrial Area.

The improved plant will treat the effluent to an acceptable standard before it is used partly for irrigation, landscaping and industrial usage. The plant will also bring an end to the extremely bad odours experienced in the area of Brankwater and the surroundings.

The high tech plant to meet the strenuous discharge standards was required as the resulting effluent has the potential to enter the groundwater

system downstream of the plant and ultimately ends up in the Swakoppoort Dam which is one of the main reservoirs supplying drinking water to the city of Windhoek.

During the inauguration, Hon. Maj. Gen (rtd) Charles Namoloh, Minister of Local Government, Housing and Rural Development expressed his gratitude to the City Council for recognising the challenge to sustain the environment as the city grows.

He also explained that, achieving sustainable development requires efforts from both the public and private sectors.

This is because capacity and funding are limited and most developing countries are faced with challenges to meet the growing demand for new

and better infrastructures.

The Ujams treatment plant with a cost estimated at N\$125 million was built through a Build, Own, Operate and Transfer (BOOT) arrangement.

The Council opted for this arrangement as a viable option where the Private Sector investor would raise the capital, design and build the plant operate it for 20 years and hand over the facility to the City.

The bulk of the effluent and pollution load ( $\pm 90\%$ ) originates from the Namibian Breweries, Meatco and Nakara.

In the new upgrade, the Namibia Beverages and Namibia Dairies will now also be connected to the new plant.

## DID YOU KNOW ABOUT THE MUNICIPAL FRAUD HOTLINE: DIAL 290 3000

The City of Windhoek has a Municipal fraud hotline introduced to give employees and the residents of Windhoek the opportunity to report factual information about dishonesty, whether by management, employees, customer or suppliers.

A telephone line with an answering machine is installed where anybody can phone in and provide the information. Callers have a choice to remaining anonymous. The

Internal Audit division is responsible to administer the Fraud Hotline and all calls received are investigated.

Residents are urged to report any incidents (be as specific as possible when providing details / information) of the following types of misconduct they may have observed.

- Theft
- Fraud or corruption
- Misuse and abuse of municipal property

- Violation of municipal laws and regulations

Please take note that this fraud hotline is only for these types of incidents and not for other general issues. You can also contact the Chief Internal Auditor at 290 2254 or e-mail any incidents to mlh@windhoekcc.org.na in this regard.

DIAL 290 3000 your call is important to us!





# ENSURE SAFETY FOR YOU AND OTHER ROADS USERS THIS FESTIVE SEASON



## GENERAL SAFETY TIPS ON THE ROAD

- Keep your vehicle in a safe working condition with regular maintenance
- Keep a safe following distance and increase this in bad weather
- Do not overtake on a bend
- Check that the windscreen wipers are working
- Keep to the legal speed limit
- Check that all lights and indicators are in working order and clean
- Buckle up!
- Share the road in harmony with all other road users
- Do not drive in the yellow lane
- Look out for pedestrians during the day and more so at night
- Know the procedure to follow in the event of an accident
- Ensure you have personal and work contact details in your vehicle in case of an accident
- Ensure you carry your valid driver's license and all operating permits on your trip
- Look out for potholes and uneven road surfaces which may cause damage to your vehicle
- Make sure lights are positioned correctly to ensure maximum visibility
- Do not drink and drive
- Ensure that your vehicle is not

overloaded

- Always do a pre-trip inspection on your vehicle
- Checking that the braking system is in a working order
- Make sure all your valves are fitted with steel caps.
- Check your tyres regularly and:
  - o Avoid tight turns because they can put enormous pressure on tyres
  - o Inspect the depth of your tyre

grooves. You need to know that below 3mm is dangerous and 1mm is illegal

- o Always feel all tyres on both sidewalls for bulges and indentations. These are signs of potential danger.
- o Check tyres for deflation signs at every stop or maybe during your trip
- o Remember that it is the air in your tyres that carries the load



Together we can  
save millions  
of lives.



**GOLDEN RULE:  
FOR NIGHT DRIVING  
SPEED GOES DOWN WITH THE SUN**

## COLLECTION OF WATER AND ELECTRICITY METER READINGS DURING FESTIVE SEASON

The City of Windhoek is experiencing problems in accessing some properties to take meter readings during the festive season.

This notice serves to inform our clients that the City of Windhoek will not take readings from the 19th December 2014 until the 20th of January 2015.

This implies that the January 2015

statement might reflect estimated charges if you don't submit your readings during the above-stated period for both electricity and water consumption.

Clients are however encouraged to submit readings by forwarding it to the following:

- E-mail address: [meter.readings@windhoekcc.org.na](mailto:meter.readings@windhoekcc.org.na)

- Fax number 290 2301 ;
- Hand delivers to the Metering Section.

By submitting your water and electricity meter readings between the 20th December and the 10th January 2015, you will then ensure that your December/January statement reflects the actual charges for both electricity and water consumption.







# 2014 INTERNATIONAL DAY FOR DISASTER REDUCTION CELEBRATED IN THE CITY

The City of Windhoek celebrated the 2014 International Day for Disaster Reduction (IDDR) on the 22 October 2014 at the Katutura Old Age Home. The theme for 2014 is "Resilience is for Life" with a focus on Older People and Disasters. The IDDR aims at celebrating how people and communities are reducing their risk to disasters and raising awareness about the importance of disaster risk reduction.

The focus for the 2014 International Day for Disaster Reduction is on older people and the importance of including their needs in disaster preparedness and response, as well as recognizing their contribution for better planning and understanding of disaster risk in their communities. The 2014 IDDR intends to switch on and amplify current critical issue with regards to older people and disaster risk reduction and also for inclusion in the post-2015 framework for disaster risk reduction.

The City of Windhoek has been celebrating the IDDR since 2010 and Council resolved in 2012 for this day to be observed annually and to raise awareness on pertinent disaster risks. The City had two build-up disaster risk reduction events related to the celebration of the IDDR and these are as follows:

### The Disaster Risk Management School Initiative Quiz

A quiz was held on 03 October 2014, where the Deputy Mayor, Cllr Muesee Kazapua handed over the floating trophy, medals and other preparedness items to the winning and participating schools. A total of 10 Primary and 5 Secondary Schools took part in the quiz that was held at All Nations Christian Primary School. The school quiz was initiated in 2012 and has since become an annual event.

As part of the initiative, the City sensitizes schools (teachers and learners) on hazard awareness, devises emergency preparedness plans for schools, conducts emergency evacuation drills and organizes an inter-school competition/quiz on disaster risk management. The purpose of the initiative is to prepare schools for potential emergencies or disasters while the quiz is to gauge learners' awareness level on the disaster risk management discipline.

### The following schools won the Primary Schools Session

1. Delta Primary School (floating trophy, one mega phone, gold medals, two reflector vests and two school bags (for the participating learners)
2. St Georges School (silver medals,

- first aid box and two reflector vests)
3. Michelle Mclean Primary School (bronze medals, fire extinguisher and two reflector vests)

### The Secondary Schools Session was won by

1. Eldorado High School (floating trophy, one mega phone, gold medals, two reflector vests and two school bags (for the participating learners)
2. Windhoek Technical High School (silver medals, first aid box and two reflector vests)
3. Delta Secondary School (bronze medals, fire extinguisher and two reflector vests)

All schools that participated in the 2014 Disaster Risk Management School Initiative were also given certificates of participation.

### Emergency Evacuation Plan for the Katutura Old Age Home

An Emergency Evacuation Plan (EEP) was devised for the Katutura Old Age Home and staff members were inducted on how they can manage emergency situations that may arise at the centre. An emergency evacuation drill also took place on 13 October 2014, with the purpose of instilling preparedness skills to staff members.



His Worship Cllr. Muesee Kazapua, Deputy Mayor of the City of Windhoek (3rd from left) pictured with learners of the winning schools.



# QUESTIONS YOU MIGHT HAVE ABOUT TRAFFIC FINES



## 1. What are the different kinds of traffic fines?

- Summonses
- Spot fine
- Notice of suspension
- Courtesy Notice (Warning)

You can get one of two kinds of fines, regardless of the traffic violation:

- A Section 56 Notice or Instant Summons is given to you by a traffic officer, usually for a moving violation. It has a court date on it.
- A Section 341 Notice is sent to a motorist by post for violations caught on traffic camera or for traffic tickets issued in absence of the motorists (for example, for an expired licence disk, parking meter, parking infringement). It does not have a court date on it but is a first notice before summons. The City Police Traffic Division will issue a second notice before summons before actually issuing the summons.

## 2. How long do I have to pay a traffic fine?

- A Section 56 notice serves as an Instant Summons, which means you have to appear before the court on the date indicated. Alternatively you may pay Admission of Guilt from the date of issue until 14 days but before your case goes to court.
- A Section 341 notice is a notice before summons, not a summons itself. You have about another 30 days to pay. You usually get two notices before the summons is issued, after which (or contest your fine in writing) before your case goes to court.

## 3. How do I contest a fine?

You can contest your traffic fine in

writing to the City Police Traffic Division any time before a summons has been issued. Remember to attach a copy of your traffic fine on a Performa form obtained at the City Police office. The traffic department will then present this representation with comments to the Prosecutor on your behalf. The Prosecutor then decides whether to prosecute, in which instance the case will go in front of a magistrate, or to drop the case. Please note that writing a letter will not delay the process. If you do not reach an agreement by the court date, the case will appear in court.

## 4. What happens if I don't pay or contest my traffic fine?

If you don't pay or contest your traffic fine by the due date and do not appear in court to present your case, a Warrant for your arrest will automatically be issued when the case goes to court.

## 5. Where and how can I pay my traffic fine?

Cases emanating from the National Law (Road Traffic and Traffic Act, 1999 (Act 22 of 1999) and its Regulations (Government Notice 53 of 2001) are payable at the Clerk of the Court by Cheque and Postal Order or Cash. For safety's sake, cash should be paid in person.

Cases emanating from the Windhoek Municipal Bylaws are payable at the City Police Head Office, PA De Wet Building at c/o Essen St & Sishen St.

## 6. Camera enforcement

Using this state of the art digital equipment, a number of transgressions

can be identified:

- Red-Light running;
- Speeding;
- Failing to stop at the near site of the stopping line;

A notice before summons (341) will be sent to the registered owner of the vehicle. The motorist can then choose to pay the amount or nominate a new driver. To view the image on the notice, visit the City Police Head Office.

## 7. Redirecting a fine, or nominating a new driver

If the person who was sent the notice was not driving the vehicle at the time of the offence, a new driver can be nominated and the notice can be redirected.

In terms of the law, the licensed owner of a vehicle, or in the case of a company the company's proxy, is deemed to be the offender/driver of the vehicle unless the traffic fine can be successfully redirected.

Specific information is needed about the person who was driving at the time of the offence:

- Full name and surname;
- ID number or passport number;
- Physical/residential address; and
- Postal address.

The redirection document must be sent to the address listed on the 341 notice.

In absence of a redirection, a Summons will be served on the registered owner with a date of trial and admission of guilt fine in some cases



# BUILDING PLAN APPROVAL STEPS

Once the application form and supporting documents have been accepted by the Building Control Division, the scrutinizing process starts.



The Sections / Divisions / Departments possibly involved with the scrutinizing of the building permit application once the Building Control have accepted applications are:

- Health Division for verifying compliance with health regulations such as ventilation, lighting, provision of ablution facilities, etc;
- Road Construction to check for accommodation of storm water etc;
- Water and Sewer to examine the design of the sewer system and connection points to municipal systems.
- Town Planning to check for compliance with Town Planning Scheme, issues such as zonings, bulk factors, parking requirements, etc.

- Roads Planning to check for red routes, parking requirements and street building line relaxations.
- Architecture to check for acceptance of building if structure encroaches on building lines adjacent to municipal owned land and scrutinize applications submitted by municipal personnel under housing scheme systems.
- Fire Brigade to scrutinize plans for compliance with fire regulations such as firefighting equipment, escapes routes, etc.
- Building Control to perform final check of application, the scrutinizing of other sections, provision of required information and compliance with building regulations.



1. If all are in order, the Chief Building Inspector approves the application and issues a building permit.



2. The building clerks register the approval on the database and contact the applicant for collection of all documents to be returned to the applicant.



3. The applicant then collects and acknowledges receipt of the building permit and approved plans, from the building clerk's office.



4. Enquire from the Building Clerks, at telephone 290 2386, if no telephonic or written acceptance or rejections of application has been received within 28 calendar days after submission or 35 calendar days if public holidays occur during the 28 day period after submission.

**Getting  
2  
Zero**

New HIV Infections  
AIDS Related Deaths  
Discrimination  
**WE CARE!**  
City of Windhoek

## COMMEMORATION OF THE WORLD AIDS DAY 2014 WITH A FOCUS ON ORPHANS AND VULNERABLE CHILDREN

It is that time of the year when we commemorate World AIDS Day (WAD). This year, the City of Windhoek will host a small event as a build-up activity toward the National commemoration event which will be hosted in Windhoek on the 1st of December 2014. The commemoration organised by the City of Windhoek will take place on 21 November 2014 at the Coca Cola Park Soccer Field at the C/o Monte Christo and Otjomuise Roads.

The 2014 event will be commemorated under the global theme of "Getting to Zero: Zero New HIV Infections, Zero Stigma and Discrimination, Zero AIDS Related Deaths". This theme started in 2011, and runs until 2015, with "Zero Discrimination", being the area of focus for this year.

Our objectives amongst others are: to contribute to global and National efforts of "Getting to Zero", and to increase visibility of the City of

Windhoek in the response to HIV/AIDS; to advocate for a special focus on vulnerable communities, particularly those living in informal settlements; and to increase the understanding of the Windhoek population about the HIV/AIDS epidemic and its impact.

It is therefore our honour to invite you to join us in commemorating the World AIDS Day. We will bring you the kicking to Zero soccer match and many other activities.







# TERM OF OFFICE FOR SERVING OFFICE BEARERS ENDS IN DECEMBER 2014

The serving office bearers' term of office is approaching the end, as their term of office is the 02 December 2014.

The election of new office bearers will take place at a special Council meeting to be held on 01 December 2014.

This is a legal requirement in conformity with the Local Authority Act; 23 of 1992, which states that the Office Bearers will only serve for a period of one year.



**Cllr. AM Kafula,  
Mayor**



**Cllr M Kazapua  
Deputy Mayor**



**Cllr M Shikwa  
Chairperson Management  
Committee (MC)**



**Cllr FN Kahungu  
Member of MC**



**Cllr SJ Moonde  
Member of MC**



**Alderwoman E Trepper  
Member of MC**



**Cllr MHK Veico  
Member of MC**



# WHATS ON IN WINDHOEK IN DECEMBER

WWW.WHATSONWINDHOEK.COM

DATES AND INFORMATION ON SOCIAL ACTIVITIES AND EVENTS HAPPENING IN AND AROUND WINDHOEK



WHEN	WHAT	WHERE	
till 4 Dec		UNAM Annual Exhibition	FNCC
2 Dec	19:30	Movie Screening: "Swakopmund 1892-1915"	Scientific Society
4 Dec	18:30	Film Screening: A Country for my Daughter	FNCC
4 -7 Dec		NamLAN 2014 - LAN of the Brave	UNAM
4 Dec	19:00	A Christmas Edition of Theatre Sports	Scientific Society
6 Dec	8:00-13:00	Boeremark / Farmers Market	

## Show Grounds

6 Dec	9:00	Trainfest Windhoek	Train Station Depart
6 Dec	9:00-13:00	Hartlief Christmas Market 2014	Hartlief Factory
6 Dec	19:00	Breakdown of Pink Evening with Friends and Family	Warehouse Theatre
11 Dec	19:30	Movie Screening: Waterberg to Waterberg: in the foot-steps of Samuel Maharero	Scientific Society
12 Dec	20:00	Robin Auld Live	

## Warehouse Theatre

13 Dec	20:00	Fantasy Festival 2014	Action Arena
Every Monday	20:00	Jazz Nights	Warehouse Theatre
Every Tuesday	20:00	Karaoke	Warehouse Theatre
Every Thursday	19:00-21:00	Live Jazz	Hilton Kalabar
Every Thursday	21:30	Karaoke	Dylan's
Every Saturday	8:00-12:00	Green Market	Stephanus Church
Every Saturday	10:00-11:30	Open African Dance Classes	College of the Arts
Every Sunday	10:30-13:00	Squash Social for members and non-members	Klein Windhoek Squash Club
Every Sunday	15:00	Coffee & Cake, Horseback riding for kids	Avis Riding Stables

Find more events as well as the latest updates on [www.whatsonwindhoek.com](http://www.whatsonwindhoek.com).

Submit your events directly on the website.

WhatsON is proudly endorsed by the City of Windhoek.

## ESSENTIAL CONTACT NUMBERS TO THE CITY OF WINDHOEK

Ambulance, Fire Brigade & Disaster Risk Management (all hours) .....	21 11 11 / 261 251 / (reception 2902897)
Accounts enquiries .....	290 2222 / 2105/2224 (office hours)
Electricity Power Failures & Street Light Defects (All hours) .....	290 2452/3/4 / 2658 / 222 658 (after hours)
Water interruptions & Sewerage Blockages .....	290 3668 / 2402 / 2162
City Police Crime Prevention & Traffic Control .....	290 2239/3574 (302 302 Toll free)
City Police Control Room .....	290 2239/3565
Pest Control .....	262210/210951/2







# Aloe

## NEWSLETTER SURVEY

Help us to improve the Aloe Newsletter by responding to the following brief questions.

1. Do you receive and read the Aloe Newsletter?

.....

2. How do you obtain a copy of this newsletter?

.....

.....

3. Does it provide you with useful and sufficient information about the City of Windhoek?

.....

.....

.....

4. What do you think about design and format of the Aloe Newsletter?

.....

.....

.....

5. Currently, the Aloe Newsletter is published monthly. Do you think the frequency is?

Tick ✓ the appropriate answer

Less

Enough

Too Much

6. Any other comments about the Aloe Newsletter?

.....

.....

*City of many faces*

Completed questionnaires can be dropped at any of our municipal offices or via post: P.O. Box 59 Windhoek or send by fax: 061-290 2344 or e-mail us at: [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na)



## WINDHOEK IS NOT SAVING WATER!

### WHY SAVE WATER? TO RELIEVE THE WATER-STRESS SITUATION

#### What is a Water-Stressed Situation?

Where NamWater supplies less than 75% of Windhoek's water demand a Water-Stressed Situation arises. Due to current **low levels in dams** NamWater can only supply 65% of the City's demand. The **shortfall** is made up from boreholes which cannot be pumped **unsustainably**. If consumption in the City is not drastically reduced **a water shortage is likely to occur during 2015**.

#### Windhoek needs to reduce water consumption by 10%



Borehole Water is a limited resource, for Windhoek and cannot be pumped unsustainably.

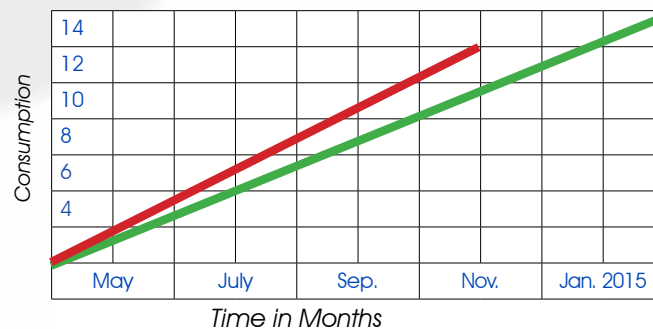
Report leaks and water wasting to the COW Tel: 290 2402/2162

### How much has been saved to date? **NONE!**

#### Windhoek's current water consumption is not sustainable!

Saving water is a necessity to support development. **During December we will already consume water, which has been earmarked for 2015.**

Water available for consumption   
Observed water consumption 



Share the responsibility to save water  
and avoid the burden of water restrictions.

More info: [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na)