

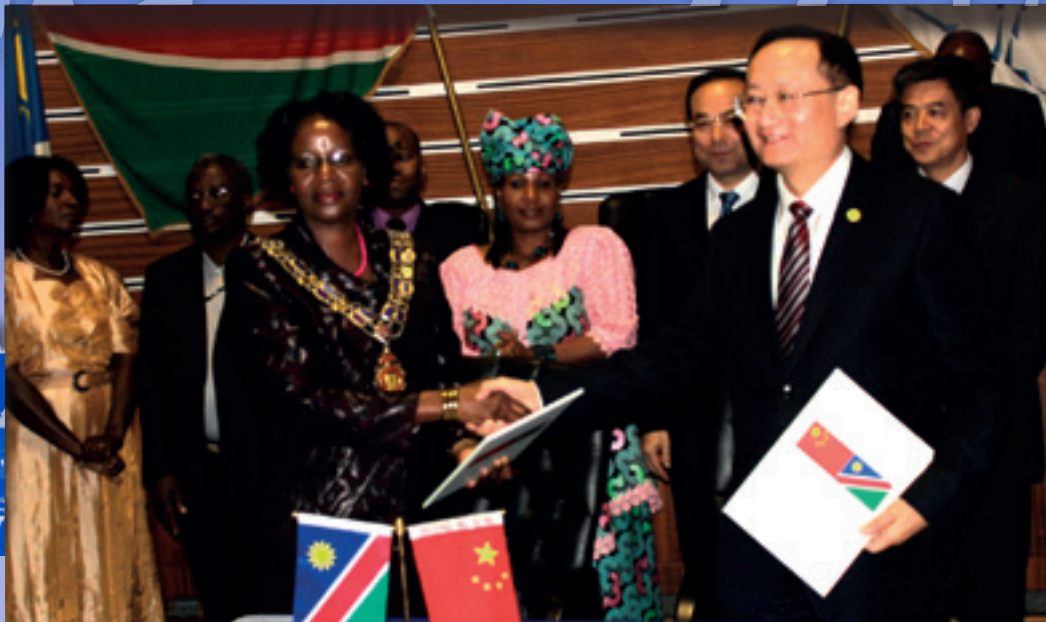
Aloe



City of Windhoek

City of many faces

Issue 12 • September 2013



With Mayoral chain is Her Worship, Cllr. Agnes M. Kafula, Mayor of the City of Windhoek flanked by Mr. Xu Songnan, Member of Standing Committee of Communist Party of China (CPC), Chongqing Municipal Committee and Secretary of Discipline Committee of CPC Chongqing Municipal Committee, Hon. Laura McLeod-Katjirua, Governor of Khomas Region, City Councillors and other members of the visiting delegation at the signing ceremony.

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CITY OF WINDHOEK SIGNED FRIENDLY COOPERATIONS WITH THE MUNICIPALITY OF CHONGQING

The City of Windhoek and the Municipality of Chongqing of the People's Republic of China signed a memorandum of understanding on friendly cooperation; with a view to further promote mutual bilateral relations between the two municipalities on the 02nd September 2013 in the capital.

The two municipalities agreed to work together in enhancing friendly exchange and cooperation in the following areas: trade and investment, water, Information Communication Technology, early

childhood education, culture, urban planning and housing. Speaking at the signing ceremony, City of Windhoek Mayor, Cllr. Agnes Kafula was happy that Namibia and China continue to enjoy historic fraternal relations which have dated back from the days of our liberation struggle, and still continue, through a number of bilateral relations, at various levels of the two governments.

"I am happy that these relations are steadily reaching down to our grass-root communities, through bilateral co-

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Editor's Desk



Josua Amukugo
Manager: Corporate Communications, Marketing, Tourism & Customer Care

It is a new season, an end to the long nights of winter. I am sure it is everybody's expectation to know what the weather has in store for us. The good news is that, according to the Namibian MET Office 2013/14 seasonal rainfall forecast, there is a higher likelihood of normal to above normal rainfall in the biggest part of the country during the months of October to December, with the December-February expected to register above to normal rainfall throughout the country. As for me and you, we are just to keep our fingers crossed for the predictions to be in our favors.

We are gearing towards the end of the year, and it is quite a busy quarter for us in Windhoek. We have started to welcome visitors from all over the world to attend conferences and summits in our City of Many faces. The City of Windhoek in partnership with other stakeholders continues its campaign to ensure our capital city remains clean, and we trust that our residents will continue to maintain the cleanliness in the City, a task we normally have passion for.

Namibians, we are generally known for our warm hospitality, and visitors to our country will usually say "they are such friendly and good people". Thus it is important to collectively afford our visitors a memorable welcoming and stay. This should be based on our proud culture of hospitality in an effort to make sure that mother land remains the preferred tourism and economic destination in the world.

This is also the time of the year when other highlights in our social calendar are taking place such as exhibitions; entertainment etc. one can really say this is the most engaged time of the year. While we are at this, we are proud to inform you that the City of Windhoek has scooped the award of



Mr. Mensah Kandjii, Principal of Highline Secondary School receiving a cheque of N\$300 000-00 from Mr. Xu Songnan Member of Standing Committee of CPC Chongqing Municipal Committee and Secretary of Discipline Committee of CPC Chongqing Municipal Committee

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Government, while promoting the comprehensive cooperation in different areas".

By signing this MOU, we agree to enhance the establishment of a sister-city relation, between the City of Windhoek and Chongqing Municipal Peoples' During the signing ceremony, the Chongqing Municipality donated N\$300 000.00 to the Highline Secondary School in Katutura.

the Best Exhibitors in the Regional and Local Authority category at the recent concluded Ongwediva Annual Trade Fair. While we thank you for your continuous support in our endeavours, we would like to invite you to visit the City of Windhoek stand at the Windhoek Agricultural Show where more services of the City will be brought under one roof and made available to our residents, be it general enquiries, payments and information sharing.

Once more, I would like to encourage our residents to ensure timely payment for the services rendered. If one has queries relating to accounts or any of our services, you are welcome to visit our office to

get clarity. I re-emphasise that, it is very much efficient and effective to deal with accounts queries on an individual basis, because our situations differ and thus cannot be generally given a standard response. On a similar note, when you are visiting our cash halls for payment, especially our senior citizens, do not entrust a stranger to make payments on your behalf, we have counters specifically designated to assist our senior citizen, and our official are identifiable through their uniforms and name tags.

Until we meet again next month, keep well and enjoy reading!!

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or visit our website for more information at www.cityofwindhoek.org.na.

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WINDHOEK'S DEPUTY MAYOR VISIT SUCCESSFUL MODEL FOOD PROGRAMME IN BRAZIL

Deputy Mayor, Cllr. Mueseke Kazapua (right) and Mr. Christopher Eita at an agricultural kiosk in Belo Horizonte in Brazil. Small farmers sell their produce directly to consumers, thus eliminating the middleman leading to lower prices.

The Deputy Mayor of the City of Windhoek, Cllr. Mueseke Kazapua recently visited the Brazilian City Belo Horizonte where he had a chance to study a successful model of providing food security to all citizens.

This city of 2,5 million people, Belo Horizonte is renowned for its successful implementation of food security policies, which have led to a significant reduction in malnutrition and child mortality.

Although Namibia is ranked as an upper-middle-income country, it grapples with perennial food deficits, recurring droughts and floods, which result in high rates of chronic malnutrition.

This year, a large number of people are facing food insecurity amid Namibia's longest dry spell experienced in a generation.

The government declared a state of emergency after the failure of crops in May and pledged \$20m. "Though a level of government closest to the people, local authorities in Namibia has not been actively involved in food security

programs", noted Kazapua.

The current looming drought however is not only affecting rural communities, as it is largely perceived, but equally, those living in urban Namibia.

In Namibia, chronic malnutrition affects almost 30% of children below the age of five. "This is unacceptable", Kazapua commented.

"By sharing best practices with our counterparts in Belo Horizonte, Mayor Agnes Kafula and I intend to solve this problem fundamentally by promoting urban food security projects and turn Windhoek into a role-model for other African cities to emulate".

The study tour to Brazil was organized and funded by the World Future Council, in close collaboration with the city of Belo Horizonte. The World Future Council is an international foundation, based in Germany that aims at spreading good policies.

The trip included visits to local food markets,

subsidized restaurants, community gardens, school kitchens and food banks.

Deputy Mayor Kazapua shared this experience with delegations from Dar es Salaam (Tanzania), Bangangté (Cameroon) and Kitwe (Zambia), who also participated in this important south-south knowledge transfer.

"This study tour was an eye opener, as it brought about a better understanding of the role of local authorities in food security, the importance of establishing municipal food banks and minimization of food waste," Mueseke Kazapua commented during the closing dinner. In 2009, Belo Horizonte received the World Future Council's Future Policy Award for its exemplary food security program.

The program was lauded as "... the world's most comprehensive policy that tackles hunger immediately and secures a healthy food supply for the future."

Deputy Mayor was accompanied by Mr. Christopher Eita, Manager of External Relations.





ARANDIS JUNIOR COUNCIL VISIT TO WINDHOEK

Above is the Arandis Junior Council delegation that visited the City of Windhoek in August 2013. Pictured with (front row) MS Mariet Hayes Librarian at City of Windhoek – Greenwell Matongo Community Library, (1st from the right, second row) Ms. Trudy Geises, Project Coordinator of Youth & Training, (4th from the right in second row) Mr. Chris Tjirongo, Community Development Officer: Youth Development and Training.



The Arandis Junior Council's delegation of 14 councillors led by the Junior Mayor, His Worship David Immanuel, and the Deputy Mayor Her worship Beautica Xaweb visited Windhoek on the 22 August 2013 on a familiarisation tour to their counterpart the City of Windhoek Junior Council.

Although the visit took place while their counterpart, the Junior Council of the City of Windhoek were still on holiday, the delegation was welcomed by the City officials from the Community Development Division who presented to the delegations the role of the City of Windhoek Junior Council.

The Arandis Junior Council visited the Acacia House for the Cancer Association, a house located in Windhoek which accommodates cancer patients who comes to Windhoek for their treatment.

The Cancer Project is one of the projects for the City of Windhoek Junior Council and as part of their project, they maintain the Acacia House Garden.

They also had a chance to visit the Greenwell Matongo Community Library.

Part of the Acacia House garden project which is maintained by the City of Windhoek Junior Council.





ADVENTURE WORLD TRAVEL CLEAN-UP CARNIVAL



The City of Windhoek held its Solid Waste Management clean-up carnival, an activity that takes place every second year.

This carnival took place in partnership with the Adventure World Travel Summit Clean-Up campaign as a joint event, to encourage the residents and visitors of Windhoek to maintain a clean environment as part of the preparations to the hosting of the Adventure World Travel Summit to be held in Namibia from the 26 October 2013 when the world adventurers

will be welcomed in Windhoek before they proceed to Swakopmund where the main event will be hosted.

The campaign was centered around two important themes: "My Waste, My responsibility" and Tourism is everybody's Business".

The event also witnessed the launch of the e-waste campaign, a partnership program between Transworld cargo and the City of Windhoek to promote the

e-waste recycling solution for Windhoek.

The clean-up parade was led by Her Worship, The Mayor of the City of Windhoek Cllr. Agnes Kafula and Khomas Regional Governor, Honourable Laura McLeod-Katjirua, joined by Mr. Simeon Negumbo, Permanent Secretary of the Ministry of Environment, and other stakeholders. It started at the City of Windhoek head offices and proceeded through independence avenue to Eveline street in Katutura.





UPDATES ON THE CITY OF WINDHOEK JUNIOR COUNCIL

The Aloe caught up with Cllr. Emma Theofelus, the reigning Junior Mayor of the City of Windhoek for 2013/2014 to brief us more about the role and the activities of the Junior Council.

The outspoken 17 years old learner at Khomas High School, who is very passionate about human rights in general, with a particular interest on environmental issues and youth empowerment.

She is part of the Junior Achievement Namibia and in her spare time she volunteers at KAYEC Trust, where she assists with youth programme as well as other extra mutual activities.

A. How do you feel about being the Junior Mayor of the City of Windhoek?

ET: I am very honoured and privileged to have been given this responsibility; I thank my school and fellow councillors for believing in me.

A. Give us a brief background on the Junior Council. Why was it initiated and what does it do?

ET: The City of Windhoek initiated the establishment of the Junior Council in 1999 to act as an advisory committee to the City Council through the Management Committee.

The Junior Council contributes towards the development of the Windhoek residents through identified and Council approved projects.

A. Who can become a Junior Councillor and what are the procedures for one to become a member of the Junior Council? What criteria are used?

ET: The Junior Council of 2013/14 consists of 26 Junior Councillors (who are all in Grade 11) and 26 understudies (who are all in Grade 10) from secondary schools in Windhoek.

The Junior Council has 20 Government Schools and 6 Private Schools represented on the City of Windhoek Junior Council.

For one to become a member of the Junior Council, your school must nominate you, looking at your academic performance, and your behaviour in general.

You should be passionate about serving the community in different projects of the Junior Council while at the same time uphold your good academic performance. And above all, you need to possess good leadership skills.

A. Since the 2013/14 Junior Council inauguration in April 2013, what were some of the projects you have been involved in and how would you rate your progress thus far?

ET: We have conducted the leadership workshop for the Junior Councillors to equip them for the task ahead and to





ensure success during their term in office.

The training was also meant to equip us with qualities, roles and responsibilities of a leader.

We have also identified the core projects that we are going to implement this year, and it is during this quarter that we will implement all the identified projects.

With the aim of consolidating our existing partnership with other Junior Councils, we recently hosted the Arandis Junior Council.

A. The Junior Council has a standing project on cancer activities; Can you please tell us more about this project, and others?

ET: Cancer project: is one of the Junior Council standing projects which we decided to focus on because of its impact on the society, as cancer is one of the main causes of death in the country, and thus it is important that we create awareness about cancer in our community with an effort to try and curb it.

So far we have been maintaining the Acacia House garden of the Cancer Association that accommodates patients that come for treatment to Windhoek, and we also provide support in terms of food and other basic necessities depending on the available budget.

Another standing project is the **Older People Support Project:** With this project we support the senior citizens by spending time with the elders and show them our appreciation for what they have done for us. We want to make them feel proud, loved and cared for by us the youth.

Core project: reading and hearing so much about teenage pregnancies and baby dumping, we have decided to focus our core project on social ills such as baby dumping.

We want to provide a big event and platform where young people can get information and guidance as to curb these social problems.

A. What are the challenges the Junior Council is facing in implementing your projects?

ET: Firstly, we would like to thank the City of Windhoek for creating this platform for us the youth, and supporting us in all our endeavours.

However in implementing our projects we are faced with constraints regarding the budget. Sometimes the scope of work is big but there aren't enough resources to complete the planned activities.

It is thus very important that other stakeholders both from public and private sector join hands in order to assist projects initiated to uplift the living standards of all our people.

Secondly, in respect of the representation of schools on the Junior Council, only 26 schools represented, but it will be eminent to have a wider representation if resources can allow.

It is my strong belief that, if we work together we can achieve more.

A. Are there any youth bodies that you have been interacting with as Junior Council, and if so at what level did you interact?

ET: Over the years the Junior Council has been in close relation with our counter parts from Opuwo, Keetmashoop, Ondangwa, Arandis and Rehoboth where we interact and consult each other on various issues affecting our communities.

We have also done some projects together with the National Youth Council in discussing issues affecting the youth.

The City of Windhoek Junior Council was very helpful in creating Junior Council for many town councils in the country and we are really proud of our role that as a capital city we are able to take hands of emerging Junior Councils and guide them in all their endeavours and we stand ready to assist where we can.

A. The Arandis Junior Council recently paid a courtesy call to City of Windhoek Junior Council over the past holiday. Can you please tell us more about this courtesy call or visit?

ET: The courtesy call by the Arandis Junior Council visit was a continuation of strengthening our existing partnership.

Through this courtesy call, we agreed to raise funds and non-perishable food items to assist Acacia House which accommodates cancer patients that come for treatment to Windhoek. Another issue we agreed upon was the implementation of our main core project in addressing the issue of teenage pregnancy and baby dumping.

To this end, we will implement our core project this year in partnership with the Arandis Junior Council and we urge other Junior Councils in Erongo region to join us.

A. As a full time learner, and a Junior Mayor, how do you balance your studies and your Mayoral role and what is the recipe?

ET: There is basically no recipe per se except the fact that one has to learn the trick of prioritising and be focused at all times.

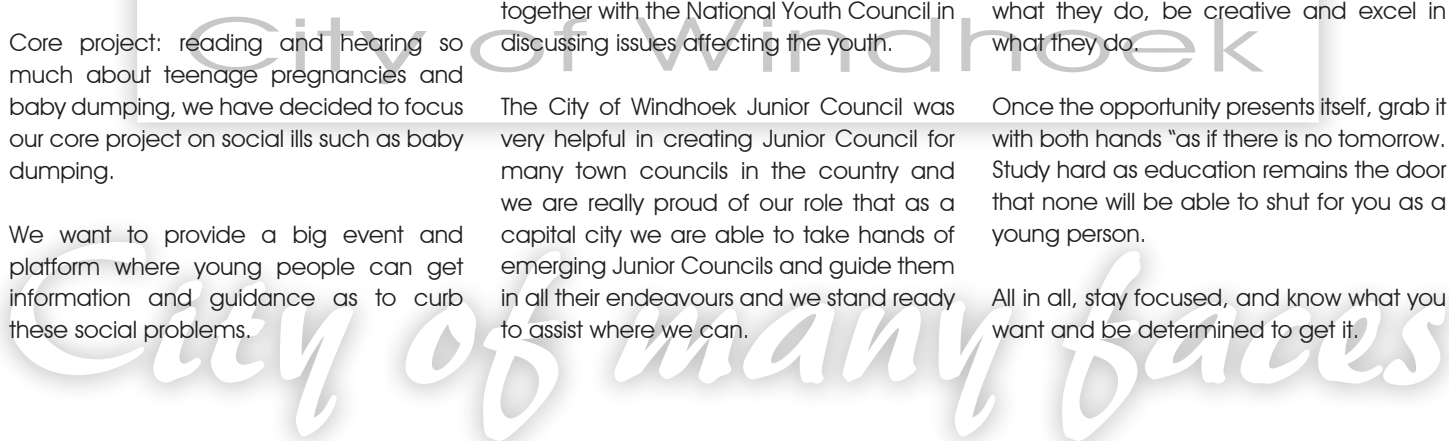
My academic work comes first and the role of a Junior Mayor does in no way affect my academic activities, because I still believe I am doing well at school and at the same time fulfil my mayoral duties as required.

A. Any message to the youth out there?

ET: The youth should be passionate about what they do, be creative and excel in what they do.

Once the opportunity presents itself, grab it with both hands "as if there is no tomorrow. Study hard as education remains the door that none will be able to shut for you as a young person.

All in all, stay focused, and know what you want and be determined to get it.





SELF-READINGS

A Self reader is a client who provides the City of Windhoek with electricity or water readings or both readings every month.

Clients are only allowed to register as self-readers if a Meter Reader does not have access to the premises due to various reasons.

Steps to follow when registering as a self-reader:

- The owner of the premise must come to the City of Windhoek at the town house to complete the application form.
- After been registered as a self-reader, the client is required to submit his/her readings between the 20th and the 31st of every month.
- A self-reading form that is specifically designed for self-readings can be

obtained from the Metering Section when registration for self-reading is done.

- It will be the client's complete responsibility to provide us with readings every month. If not the client's readings will be estimated and the City of Windhoek cannot be kept responsible for the estimation.
- The City Council has the right to take confirmation readings from time to time in order to double check the readings provided by the client.
- Clients, who are not sure whether they are self-reading clients and are being charged interims every month while their gates are open, should please come to the Metering Section.
- All non-self-reading clients must allow access to their premises for the meter

readers to read the meters.

- If anybody knows that the meter readers cannot access his/her premise and does not want to leave his/her gate open must also please come to our Metering Section to provide us with readings and to register as a Self Reading Client.

NOTE: PLEASE PROVIDE THE NEW ACCOUNT NUMBER WHEN PROVIDING THE READINGS.

Readings can also be submitted to the Metering Section through e-mail, fax or self-reading box at the Town house at the following:

- **E-mail address:** meter.readings@windhoekcc.org.na
- **Fax:** 2902301

WHAT YOU SHOULD KNOW ABOUT ASSESSMENT RATES IN RESPECT OF IMMOVABLE PROPERTY

ARE YOU A PROPERTY OWNER?

Rates shall be levied and paid by the owner of any ratable property in a local authority area.

This is the responsibility of the Owner under section 73 of the Local Authorities Act 23 of 1992.

municipal value of your property.

This means that the charges differ from property to property.

The municipal value of a property is worked out by considering the value of your property, which includes land and improvements.

For example:

$$\text{Site value} = 96800 \times 0.000846 = \text{N\$}81.89$$

$$\text{Improvement value} = 237400 \times 0.000436 = \text{N\$}103.51$$

Please take note that the tariff might change from year to year.

HOW RATES ARE CALCULATED?

Property rates are calculated based on the

Tariff formula:

$$\text{Site Value} \times \text{tariff} (0.000846) + \text{Improvement Value} \times \text{tariff} (0.000436)$$

The tariff used in this example is for the year 2013/2014.

These values will be charged monthly.

ACCESS YOUR MONTHLY MUNICIPAL STATEMENT ONLINE

The City of Windhoek in its continuous effort to improve services to its clients hereby inform all clients that you can now register on our website in order to access your statements online.

To access your statement online, clients need

to register through the City's website at <http://www.windhoekcc.org.na/clients/> where after, on receipt of your confirmation of registration, you will be requested to personally submit the required documents to the Enquiry Officers at the City's Cash Hall where your registration will be verified and approved.

Should you have enquiries regarding the above, please do not hesitate to contact us.

The City of Windhoek remains committed to deliver effective and efficient services, thereby enhancing the quality of life of all our people.