

# Aloe



City of Windhoek

City of many faces

Issue 6 • March 2013



## CEO's Corner



Chief Executive Officer  
Niilo Taapopi

## DEBTS OWED FOR MUNICIPAL SERVICES ESCALATING

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CALENDER

AND MUCH MORE . . .



*The burden of debts owed to the City weigh heavier than the City capacity to deliver quality services*

The City of Windhoek is faced with ever-increasing non-payments of the services rendered to the residents, businesses, government, parastatals, body corporates, bierman Clients, ambulance service, pensioners and land sales and Sundry Accounts debts recorded up to the 25 February 2013 stand at about N\$352 million.

Categories	Amount owed in N\$
Businesses	25 220,256.29
Government	27 078,990.54
Parastatals	13 761,674.19
Residents	127 881,260.93
Body Corporates	2 885,459.07
Clients under Administration	557,499.07
Ambulance Service	5 587,015.95 (unpaid ambulance services)
Pensioners	3 117,247.00
Land Sales and Sundry Accounts	146, 269,449.40

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# Editor's Desk



**Josua Amukugo**  
*Manager: Corporate Communications, Marketing, Tourism & Customer Care*

The unusual March indeed, with very dry and drought conditions that are persisting in most parts of Namibia. When one thinks about the crop and grazing conditions in most parts of the country, with the exception of the northeast, you get to worry even more. Although no severe water shortage has been recorded in the City, all the signs are there that the rainy season will be abnormally low, and this can be difficult for the City to fill up the reservoirs and maintain a safe supply of water, thus the importance of using water sparingly.

At the recently held monthly council meeting, Her Worship the Mayor announced the suspension of land auction in the City with immediate effect. The sale of land will now only be through private treaty or tender, while the Government is engaging us in discussion on the amendment of relevant laws. The shortage of serviced land in the City is attributed to three main factors namely; rapid urbanisation, bureaucracy in the approval process of land and lack of resources at Council's disposal. Thus it is eminent to pay up and reduce the escalating debts calculated to about N\$ 352 million on non-payment of service rendered to our clients, as it continues to heavily impact on the City's ability to efficiently and effectively render the required services, and those millions could be utilised to improve on critical development plans of the City.

In the same vein, we would like to share with you our appreciation of the 2013/2014 tabled national budget by Hon. Saara Kuugongelwa-Amadhila, Minister of Finance. The housing development sector received an allocation of N\$ 1.9 billion, of which the City of Windhoek is hoping to benefit. Generally, the 2013/2014 budget brought excitement to many, as there

## Continued from Page 1

The Council depends solely on the money generated from the service rendered, in order to continuously sustain effective and efficient service delivery to all our people.

The continuous increasing debts by our clientele impact heavily on our performance to live up to our vision and meeting our clients' expectations on uncompromised service delivery.

Now and then we constantly stress the importance of on-time payments of accounts by clients, which does not really yield good results, and this habit has reached a very concerning level.

It should however be well noted that, poor payments do not only impact on our day to day operations such as buying of water and electricity in bulk, proper maintenance of roads and other infrastructures, ensuring

of proper traffic management and other critical service rendered by the City, but also substantially derails City planned capital projects and operations.

Constantly we record complaints from our clients such as insufficient public transport, parking spaces, services lands etc., all these critical needs requires money in order to address them.

Hence the City's plea to our esteemed clients to ensure timely payment of accounts and avoid disconnection as part of the full scale implementation of the City's credit control measures, which will also be the only feasible method to ensure payment as the situation continues unabated.

We would also like to encourage clients with accounts in arrears to approach our Debt Management Division and make payments arrangements.

is something for each one of us; ranging from the proposal in reduction of income tax to increment in our senior citizen monthly grant with such good news. Let us also manage our personal budgeting well in order to be able to pay for our municipal services as rendered to us.

We further would like to acknowledge contributions made by our residents, for your continuous commitment and participation in our on-going campaigns and other initiatives undertaken by the City to ensure clean and safe environment and improved operations. We take note of the concerns continually raised by the public on insufficient public transport; inadequate public parking that is coupled

with rapid growth in the city population and an increase in private vehicle use; unemployment and high cost of living in the City. We will continue to do all we can in order to maintain our commitments, that of enhancing the quality of life of all our people.

Happy 23 years of independent Namibia. We have really grown and let us continue to work hard. Remember your inputs are always welcome and very much appreciated, constructive critics help us to improve on our ways of operations, towards a betterment of this City of many faces.

I trust you will find this issue informative and worthy reading until next time.

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na).

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# MAYOR'S MESSAGE

## CITY OF WINDHOEK SUSPENDS LAND AUCTIONING WITH IMMEDIATE EFFECT

The concern of shortage of serviced land in the City took a centre stage at the monthly council session held on the 27th February in the council chambers. Her Worship the Mayor, Cllr. Agnes Kafula registered her concern on the slow pace of land delivery attributing it to the bureaucracy in the approval process of land; lack of financial resources at Council's disposal and fast pace of urbanisation as three major contributing factors.

Her Worship the Mayor further reckoned that these challenges are equally playing a factor at a national level and as such not limited to the capital city only. The situation is however not desirable as currently it unfortunately takes for an application such as for major developments to take more than a year to approve, due to the existing red tape in the approval process. A local authority can approve the sale of land today, but has to submit the same to the national body; Namibia Planning Advisory

Board (NAMPAB) who should give the final approval in terms of town planning and cadastral procedures. So, before approval by NAMPAB, no development can take place. For the past few years NAMPAB has not been able to meet regularly. This practically means, delayed development and deferment of creation of the much needed jobs, remarked the Mayor.

In order to address bureaucratic challenges, the Local Authorities across the country through the national association ALAN; in 2007 submitted a proposal to Government on Local Authority Reforms for the repeal of old laws that have become obsolete in meeting the needs of the people. The Mayor further indicated that there is an impending need at the governmental level to discuss the White Paper on Local Authority Reforms so that the Local Authority Act 23 of 1992 can be amended to suit today's demand on municipal service delivery.

Further, Her Worship thanked Government through the line Ministry for having availed funding under the TIPEEG program in the last financial year; which the City is using to service land in low cost areas, such as the soon to be completed servicing of erven in Otjomuise Extension 10 and then be rolled out to Okahandja Park and Onghulumbashe and Havana respectively.

Her Worship the Mayor also reflected that the sale of land by auction is suspended with immediate effect, while concurrent discussions are on-going with the Government on the amendment of relevant laws. The sale of land will now only be through private treaty or tender. The Mayor noted with appreciation the recently presented National Budget by the Minister of Finance, Hon Sagra Kuugogelwa-Amadhila, an allocation of N \$1.9 billion to housing development, and that the city is hopeful to benefit from this allocation.



*L-R: Hon. Cllr. Moses Shikwa, Chairperson of Management Committee, Her Worship the Mayor, Cllr. Agnes Kafula and Mr. Niilo Taapopi, Chief Executive Officer, during the 2nd monthly Council meeting held on the 27 February 2013*



## URBAN MOBILITY AND PARKING SPACE IN THE CITY A CHALLENGE

Congestion and prolonged commute times are unfortunate adverse realities of large metropolises around the globe, and Windhoek as Namibia's most populated city is no exception. It is increasingly apparent across the city that Windhoek is going through a welcoming developmental spurt, but this is unfortunately placing strain on the city various facilities particularly the city arterial roads that get congested during peak hours.

The congestion challenges have prompted the City to identify viable financial streams and seek for assistance from various stakeholders including government in order to come up with interventions that can help address the transport mobility problems.

Various concerns that have come to fore have suggested the usage of possible alternative methods of urban travelling such as public passenger commuter train/trams, increasing public transport such as municipal buses, demarcating public roads with bicycle lanes in order to encourage cycling.

Recently the City in partnership with the Ministry of Transport embarked upon the establishment of a Sustainable Urban Transport Master Plan for Windhoek. The primary objective of such plan is to create alternative sustainable travel choices for the inhabitants of Windhoek. Alternative

methods of urban travelling include the establishing of an improved municipal bus system. Along main arterials bus rapid transit corridors are proposed with the option of upgrading such corridors with passenger commuter train/trams in future. The plan equally contains a non-motorized transport plan that mainly concentrates on the establishing of cycling lanes and enhancing pedestrian walkways. Decrease of private vehicle usage and resolute public transport could enhance rapid movement of city commuters and help reduce traffic congestions.

Recent daily print media publications have consistently referred to the City's CBD and surrounding areas as lacking sufficient parking spaces which is a major problem especially during business working hours. The current problem of traffic congestion and lack of parking spaces cannot be addressed in isolation but should rather be taken into a broader context of Windhoek's rapid pace of urbanisation and land scarcity.

Apart from an urban mobility study currently under way, the city is also looking into identifying various urban development models from its international sister cities partnerships in order to come up with a befitting long term urban development model.

Some of the parking lots in the CBD

belong to private shopping malls, while the city owns several parking spaces along Independence Avenue and along some arterial roads; City also owns and manages the Town Square Parking that can accommodate more than 1,000 vehicles.

As a result of land scarcity, potential strategies in addressing the future of parking problems within the city is to develop more vertical double story parking properties, but this will require financial resources which very often is always limited and as such, viable revenue streams to fund projects of this nature will remain a daunting task for the city.

Further, potential investors willing to invest in the CBD's development are required to ensure provision of parking spaces for their potential clientele.

The parking and congestion problems currently experienced is also compounded by the increased usage of private vehicles. Many city's resident depend on private vehicle to commute to and from home, as a result of the strained and meagrely developed public transport. The City of Windhoek remains the only key role player in public transport via its municipal bus services, but concerted efforts are required from various stake holders to come on board and provide solutions to enhancing Windhoek's public mobility.





## CITY POLICE EMBARK ON SHEBEEN AND DOG AUDIT

The Windhoek City Police, with the assistance of the National Youth Service embarked on a shebeen and dog audit survey which started from the 01st March 2013. The audit will be conducted during weekdays from Monday to Friday until the 31st March 2013.

Windhoek is divided in 19 zones as per the City Police operations and the purpose of the audit is to gather valuable information on the total number of Shebeens and dogs in the City with the purpose to identify challenges on the ground per zone. The data that will be gathered from the audit will be used for future planning, and information collected during the audit will be shared with relevant stakeholders.

The number of dogs in a zone as well as

the general health of dogs in a zone could inform relevant stakeholders such as the Ministry of Health or the State Veterinary service of the nature of animal health and the exact number when planning is underway. As for the shebeens the City Police requires this information in order to customise education campaigns in the 19 zones on responsible shebeen management.

This is done on the premise that many shebeen owners simply need education on how to better manage their shebeens. The Windhoek City Police is therefore urging the general public and the Shebeen owners in particular as well as their immediate employees to render their full support to the National Youth Service volunteers who are enumerating in this

survey. Volunteers from National Youth Service will be dispatched in the field, and will be going from Shebeen to shebeen.

It should be noted that, the National Youth Service volunteers are dressed in their uniform and will carry an identification card; and they are accompanied by the Windhoek City Police officers in all zones during this exercise.

Once again, your co-operation on the above exercise is eminent in ensuring that the City continues to deliver effective and efficient services, thereby enhancing the quality of life of all our people.

The residents are welcome to contact the Windhoek City Police at 290 3116, should there be any enquiries.

## PUBLIC COMMENTS AND FEEDBACK

### By a grateful resident of Klein Windhoek

Our compliments to the Street Light Section of Windhoek Municipality for a job quickly and well done!

We had a street light support pole on the side walk in front of our house, which was partially blocking access to our garage.

When we phoned the Street Light Section in early February to ask them to shift the pole to a more acceptable location on our side walk, they responded immediately.

They came the day after our phone call to assess the situation, sent a team of workers within a week to shift the pole,

and finally sent another team of workers a few days later to put back the pavement stones and restore the side walk to its original beauty.

We wish to congratulate the Street Light Section on their swift response and solid performance.

*City of many faces*





*Senior Superintendent Garry Shikesho addressing the stakeholders.*

## **NO STREET “KASI” PARTIES ALLOWED IN RESIDENTIAL AREAS WITHOUT CITY POLICE PERMISSION**

According to Senior Superintendent Garry Shikesho “Street Parties and/or Kasi parties are trends of parties that recently emerged within the City of Windhoek posing serious safety and security risks.

Our office would thus like to place on record that such parties (referred to as Street or Kasi Parties) are not welcomed nor allowed as they pose serious risks to both personal and property safety.

Moreover, they are often held on the road or in close proximity to a busy road thus allowing for a spill over to the road creating an additional risk to road safety for pedestrians and other road users.”

Senior Superintendent Shikesho further explained that the City Police is very much concerned about these parties as they are in contravention with various bylaws.

He added that in 2012 it was made clear that no parties of more than 100 people

can be hosted without consulting the City of Windhoek, but people are not complying with these arrangements. Moreover these parties cause serious personal and property safety risks.

At the same meeting Superintendent Oscar Simaata, who is responsible for managing compliance levels amongst liquor outlets made it clear to the bar and shebeen owners that, the order to stop Kasi party is based on the number of complaints received by residents in those areas.

He indicated that complaints ranged from those for damage to properties, entrances to residences blocked off by the vehicles of party goers, and boundary walls and fences used as toilet facilities as people relieve themselves there, in addition to unbearable levels of noise pollution making it impossible for people to rest at night, and finally the environmental pollution that is left after

party goers have long been gone home.

After discussing mutual concerns and mapping a way forward, Senior Superintendent Shikesho emphasised that: “City police is not against business, we just wants to ensure safety of all people including bar owners.”

He explained that bars and shebeens contribute significantly towards the economy of the country, a fact he said cannot be disregarded. But it must be pointed out that such establishments must be managed in the frame work of the law with due regard of their influence on the environment they operate in.

He further urged bar and shebeen owners to ensure that they receive permission from the City Police before hosting parties.

The meeting was well attended by both shebeens /bar owners within the City

# *City of many faces*



# Calendar

## March 2013

Samstag  
Saturday  
Samedi  
Sabado

Sonntag  
Dimanche  
Domingo

1 2

### REGULARS

#### Mondays:

**Dance Class:** Adults: Ballroom Dancing. Do you want to join? Contact Martina Schwardmann on 085 141 255 or Gerald on 081 398 5045

#### Tuesdays

**Windhoek Harriers Road Running Club:** Time trials commencing at 17h45 every Tuesday from Doc Jubber Hockey fields. Beginners and advanced runners and walkers are welcome. Hazel Vermeulen: 081 654 5979.

#### Wednesdays

**Ladies Night:** With your host & DJ Droopy. Free all night long. @ 20:00h Club London V2.0. Strictly no under 18's. 4 Nasmith Street, Southern Industrial.

**Karaoke, Pool and Cocktail Party,** @ 19:00 till late for Karaoke and cocktails. Doubles pool competitions: entry fee of N\$ 20.00. And N\$ 250.00 prize money. Happy hour will every night from 8pm to 9pm! Presley's (former Bliss) Cnr. Nasmith & Joule Streets, Southern Industrial.

#### Thursdays

**Reggae & Dancehall,** 264 Lounge, Base FM and Crucial Productions. At 264 Lounge (66 Rehobother Road, opposite Ritters Toyota, Ausspanplatz). Doors open at 7pm. 7-9pm free entry. 9 pm till late entry fee is N\$ 20

**Karaoke with Tony:** Great entertainment! Come join the fun even if you don't sing - always a good laugh. @22h00@Dylan's, free entrance, for more information contact 081 - 1287664

#### Fridays to Sundays

**Family Fun:** Electric quads, peddle karts, 30ft bungy sling shot, paddle boats, Gyro, climbing tower, jumping castles and a Cafe full of refreshments and snacks. Opening Times: Friday 12pm-6pm &

Weekends 10am-6pm@ Kids Bush Park.

#### Saturdays

**Green Market/ Biomarket,** Venue: 3-5 Umland Street in Klein Windhoek. Time: 09h00-12h00. For more information please contact Inge Glaue: 061 - 239 555.

**Penduka Namibia** on the banks of Goreangab Dam. Restaurant, shop for batik, table & bed linen and fine embroidery products. Bungalows are available for those who want to enjoy a weekend away from the bustle of the city.

**Dance Class for Kids Duration:** about one hour (regular event, every Saturday) starts @ 10h00 Backstage Dinner Theatre. For more information contact 081 - 277 42 12

**Kapana Soul Sessions:** 'soul food soul music', 12pm till late @Garlic & Flower Restaurant. With live acts from 18:00. Soul Food Soul Music. N\$ 20, from 3pm @ the door Beats start bumping at 2pm. for more info contact: 0813441466.

#### Sunday

**Horse Riding for Kids:** To find the stables, follow the road to Avis Dam and turn left through the green gate just before the road to the dam turns right. @15h00 Horse Stables in Avis.

**Ultimate (Frisbee) Game:** Sunday afternoons at 16:00 for pick up games of Ultimate (Frisbee). Organiser: Daniel Socha, University of Namibia Lawn @16h00 <https://www.facebook.com/events/223382647771720>

### EXHIBITIONS

#### 27 Mar - 26 Apr

**LAND MATTERS IN ART:** An Exhibition, The FNCC hosts one of three exhibitions of the "Land Matters in Art" project at FNCC. Viewing times: Mon to Thurs: 09:00 - 19:00, Fri: 09:00 - 12:30. <http://www.fncc.org.na>

#### 02 Apr – 04 May

**'The Grass is Growing Back'** Photo Gallery by Chr. Skowski, presented by Christine Skowski. @ FNCC. Viewing times: Mon to Thurs: 09:00 - 19:00 Fri: 09:00 - 12:30. <http://www.fncc.org.na>

### CARNIVAL

#### 06 Apr

**FRENCH COOKING WORKSHOP:** on three Saturdays for the more advanced French learner. Each participants will cook a specific menu of the region for two people and can invite their partner for lunch at 13h00. N\$ 2 000, Minimum 5 participants, maximum 7 participants. Registration at the FNCC by latest 29 March.

### THEATRE

**02 Apr** Documentary 'Drawing in a Frenzy' - The painter Ernst Ludwig Kirchner,. Free entry, Goethe Centre @19h15

**11 April** Theatre Sports: Nam-Gang Style, featuring Wambüseun, South Korean rap artist, PSY's, "Gangnam Style" video @ FNCC @ 19h00, entrance N\$ 10

**19 April** Acoustic Friday Concert - Featuring Percy & Adora, @ FNCC @ 20h00, entrance N\$ 30 in advance and N\$ 40 at the door.

### SCREENINGS

**25 March** 'Little Senegal', @18h30, FNCC, Entrance, N\$ 10

**30 March** 'La Pirogue' Goethe Centre / NADS @ 19h00, entrance N\$ 30

**10 April** Sobukwe - A Great Soul @18h30, FNCC, Entrance, N\$ 10

**17 April** 'Jane Eyre' Sobukwe - @18h30, FNCC, Entrance, N\$ 10





# MAYORAL CLEAN-UP CAMPAIGN PROGRAM 2013

## 1. Mayoral Clean-Up Campaign's

**Theme: "My Waste, My Responsibility"**

No	Constituency	Area	Date
1.	Samora Machel	Greenwell Matongo	19 January
2.	Katutura Central	Katutura	16 March
3.	Otjomuise	Otjomuise	11 May
4.	Tobias Hainyeko	Ongulumbashe	13 July
5.	Dorado Park	Dorado Park	14 September
6.	Havana	Kabila	9 November

## 2. SWM Carnival 2013

No	Event	Area	Date
1.	Solid Waste Carnival with /Ae //Gams Festival	Informal Settlement en-route CBD	1st week in September

## 3. Tertiary Education Program

No	Institution	Area	Date
2.	Namcol College	Katutura Central	26 - 28 February
3.	Polytechnic of Nam	Windhoek North	26 - 28 March
4.	UNAM	Pionierspark	23 - 25 April

## 4. School Education Program

**Theme: "Catch Them Young"**

No	Event	Venue	Date
1.	Solid Waste School Principal/ Representative Engagement	Solid Waste Management Boardroom	26 February
	<b>Stakeholders</b>	- RNF Members - Rent A Drum - Namibia Breweries	- Collect A Can

## 4.1 Pre-Primary Schools

No	Activity	Ward /Area	Date
2.	Distribution of information materials to all Pre-Schools in Informal Settlements	Informal Settlements	February - April

## 4.2 Primary and Secondary Schools

No	School	Theme or Topic	Date
1.	A Shipena SS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
2.	Al Steenkamp PS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
3.	Augustineum SS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
4.	Dr. Frans Aupa Indongo PS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
5.	Goreangab JSS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
6.	Hage Geingob SS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
7.	Jan Jonker Afrikaner SS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
8.	MH Greeff PS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
9.	Mandume PS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April
10.	Moses Garoeb PS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
11.	Namutoni SPS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
12.	People's PS	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
13.	Ella Du Plessis	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
14.	Windhoek Gymnasium	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
15.	St. Barnabas	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
16.	Immanuel Shifidi	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013
17.	Rocky Crest High	Re - introduction of SWM program focusing on the five steps of the waste hierarchy	March and April 2013

**WASTE**

AVOID  
REDUCE  
RE-USE  
RECYCLE  
DISPOSE



**SOLID WASTE MANAGEMENT DIVISION**

