

Aloe



City of Windhoek

City of many faces

Issue 9 • June 2013



CEO's Corner

**KEEP THE
CITY CLEAN -
AVOID ILLEGAL
DUMPING OF
WASTE**



Chief Executive Officer
Nillo Taapopi

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AND MUCH MORE . . .



The cleanliness of Windhoek is one of the aspects tourists and visitors enjoy when visiting our city. When asked to comment on their first impression about Windhoek, the answer is mostly that "It is really a clean city!"

This level of cleanliness is achieved through the cooperation of all residents in various sectors, be it business, communities, schools or government.

The City of Windhoek strives continually to maintain the cleanliness as it recognizes that a clean city is a healthy city and is a basic necessity for a functional society.

To this end the City has implemented various waste management systems in order to ease the efforts required by the residents in maintaining a clean environment.

It has however become evident when one drives around that in spite of the systems

in place, waste is continually dumped at open spaces and river beds causing unsightly conditions.

The City believes that residents would not deliberately dirty their own city, so the only explanation is that some residents are not aware of the systems in place to deal with waste generated within the homes and avoid illegal dumping of waste.

The City continues to educate the public on the importance of keeping the City clean and to avoid illegal dumping at all cost.

The household refuse removal system ensures that all waste generated at households can be safely collected and disposed off.

Once a week, the waste removal truck collects from different suburbs; all waste contained in the 240 L Wheelie bins.

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Editor's Desk



Josua Amukugo
Manager: Corporate Communications, Marketing, Tourism & Customer Care

Let me welcome you, our esteemed readers of the Aloe, to the June edition. This is the last month of the financial year of the City of Windhoek, and our 2013/2014 budget will be tabled before Council on the 27 June 2013 in the Council Chamber. At the City we are determined and committed to continue executing our projects with zeal, passion and dedication.

The recent highlights of hosting the tourism expo which took place towards the end of May in the capital, indeed reflected a reality worth noting; that Namibia as a tourism destination and Windhoek as a gateway to the rest of Namibia, continues to attract tourism goings-on at an unprecedented rate.

Further, as Namibians, we all have reasons to be proud of our country's achievements in so many sectors, including our Tourism sector where Namibia has been ranked the best among the top ten countries in Africa in 2013 Travel and Tourism Competitiveness Index.

While speaking about tourism, allow me to share with you an enviable secret here that, in October this year, Windhoek will, together with the Ministry of Environment and Tourism, be co-hosting the "Welcome to Namibia" event to about 700 members of the International Adventure Travel trade community, an event worth looking forward to.

Right now, the City is hard at work to ensure that this envisaged Adventure Travel World Summit shall coincide with the City of Windhoek's annual Jazz Festival which will see hip of entertainment in the City.

On another note, the City of Windhoek

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Every household is supplied with such a bin and residents are urged to utilize the refuse removal day to get rid of the waste generated.

The waste removal trucks collect refuse as from 05h30 in the morning and residents are requested to pull their bins to the kerb the night before in order to avoid missing the truck.

Where residents have more waste than what can be contained in a bin, they are requested to place the additional waste in a black bag and place the black bag on top of the bin to avoid dogs rummaging through and spreading the waste.

Should a household repetitively generate more waste than the one bin can take, they should implement recycling, using the clear bag system, or request for an additional bin which will be supplied free of charge but for which the emptying will

constantly receives enquiries regarding resident's individual accounts through the media. We would like to encourage our clients to visit any of our municipal offices for any enquiry regarding our services for efficient and effective assistance.

It is also important to keep in mind that meter readings could as well be submitted by individual house owners, after registering as self-meter readers at our offices, particularly those residents whose properties are inaccessible to the meter readers of the City of Windhoek, just to ensure accuracy.

While at this juncture let me also remind

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or visit our website for more information at www.cityofwindhoek.org.na.

be billed monthly henceforth at N\$70.08.

Should a resident miss the removal truck, they can request for adhoc removal at N\$ 70.08 per removal or alternatively take the waste to the Kupferberg landfill site where they can dispose of it at no cost.

Residents are therefore urged not to dump the waste in open spaces or in river beds as is often the case, as this causes pollution to the environment.

It is important that residents take note and understand that illegally dumping waste is not a sustainable manner of managing waste, but increases the costs of keeping the city clean; a cost that is then carried by the residents of Windhoek.

Residents are urged to use the implemented systems and where residents are of the opinion that the systems are not serving their needs, they rather kindly inform the City of Windhoek Solid Waste Management division at 290 3110/1.

you of the public meetings schedule printed in this edition and I trust that most of you have seen it in the press.

Public meetings are the platform specially created by the City of Windhoek for the City fathers to interact with residents of the City and hear from the horse's mouth, suggestions and inputs into relevant developments and projects.

May the above tips we just shared be enough for now, and let me wish you warm regards in this freezing weather while looking forward to talking to you again in the next "Aloe" edition.

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The City of Windhoek "Stand" at the recently concluded 2013 tourism expo

TOURISM EXPO PROVIDES WINDHOEK WITH OPPORTUNITIES

The Tourism EXPO provides Windhoek and Namibia at large with a huge opportunity, to showcase the city's traditional markets, challenges and opportunities to new and emerging tourism destinations, noted Her Worship the Mayor, Cllr. Agnes Kafula, during the official opening of the 2013 Tourism Expo, at the Windhoek Show Grounds.

"There are a number of positive spin-offs that can be derived from the Tourism EXPO 2013. These include increased tourist visits to our city and country; and attraction of business events; as a result of heightened interest in Windhoek and in Namibia as a preferred destination" she added.

It is a fact that Tourism activities in the City for the past years has been on the increase due to a number of tourists that has increased from 13 388 to 19 518 in 2012.

Suffice it to say that the City of Windhoek

has many tourist attractions to offer, ranging from museums, historical buildings and many other cultural experiences.

The City also houses a major Craft Centre that offers a high- quality range of crafts representing traditional and contemporary work by the country's crafts people.

Tourism keeps the local economy on the move and vital to the balance of payments of many countries in the sub region. The industry does not only have economic benefits, but also contributes to the preservation of the environment and the promotion of culture.

The Expo is a deliberate platform created to explore other pockets of the tourism sector that can provide potential business opportunities.

It is a golden opportunity to visitors, not only to experience the beauty of the City, but also to share in the true hospitality of our

people.

"As a City, we are indeed honoured to play host to this prestigious event. To us it is a clear testimony that we intend to become partners in making the development of Tourism in Namibia and the SADC region a resounding success", noted the Windhoek Mayor.

She further encouraged the industry to uphold its standards in the tourism activities and also to improve with new innovative trends, saying that the tourism is a very fragile industry because its prosperity depends on a word of mouth and the way we conduct ourselves as tourism service providers.

If a tourist encounters unprofessional services by one operator, it could heavily damage the image of Windhoek as a tourist destination, as the truth is that a disappointed customer normally becomes a lost customer.





CITY OF WINDHOEK GARDEN PROJECT AT THE GREENWELL MATONGO COMMUNITY CENTRE FEEDS ABOUT 500 OVC DAILY.

The garden is a social welfare intervention that is yielding fruits and feeding the community centres well, and a real classical case of the City of Windhoek's commitment to living up to its vision, that of enhancing the quality of life of all our people. It recently revamped its gardening project which was started in 2008 at the Greenwell Matongo Community Centre.

The project did not yield expected results

since then, due to soil erosion, and it was then decided to revamp it and operate it under horticultural processes.

The gardening project's objective is mainly to supply vegetables to three City of Windhoek feeding centres such as Greenwell Matongo, Otjomuise and Nathanael Maxuilili community centres.

These centres in total feed about 500 orphans and vulnerable children (OVC) on

a daily basis.

The garden is approximately 280 square metres and it has a variety of crops such as spinach; beetroots; onions; cabbages and carrots.

One trained volunteer has taken up the responsibility of running and maintaining the garden.

The garden recorded its first harvest after it was revamped on 15 May 2013.



Above: Ms. Secillia Titus, the trained volunteer who has taken up the responsibility of taking care of the garden and on the right is Mr. Antonio Wohler, Community Development Officer of the City of Windhoek.

ESSENTIAL CONTACT NUMBERS TO THE CITY OF WINDHOEK

Ambulance, Fire Brigade & Disaster Risk Management (all hours)	21 11 1 / 261 251 / (reception 2902897)
Accounts enquiries	290 2222 / 2105/2224 /2555/3681/3683 (office hours)
Electricity Power Failures & Street Light Defects (All hours)	290 2452/3/4 / 2658 / 222 658 (after hours)
Water interruptions & Sewerage Blockages	290 3668 / 2423 / 2402 / 2162 / 3200 (after hours) or mobile: 081 378 7876 (New)
City Police Crime Prevention & Traffic Control	290 2239/3574 (302 302 Toll free number)
City Police Control Room	290 2239/3565/3364/2074
Pest Control	262210/210951/2





CITY TO APPOINT A CONSULTANT TO DO A FEASIBILITY STUDY FOR THE DEVELOPMENT OF THE MARKET AT HERERO MALL

In an attempt to formalise the market at the Herero Mall, City Council at its 5th monthly meeting recommended the appointment of an independent consultant to carry out a proper needs analysis at the Herero mall in order to identify the required facilities and the type of businesses to be accommodated with due consideration to issues such as sustainability, environmental impact, zoning, social impact etc.

Once formalised, the business activities at the mall are expected to be done in a well organised manner. The study is expected to address issues of concern that were raised by the traders in terms of the type of business activities that would be allowed at the new market, with specific reference to the light industrial activities currently accommodated at the new market. The other issues that also need to be considered are the impact of the market

activities on the surrounding properties such as residents, churches, community hall and the nearby schools.

The study which was conducted by the traders and their representative body, the Namibian Informal Sector Organisation (NISO), was conducted without consulting the City of Windhoek who is the owner of the land, and must have left too much to be desired.

COUNCIL APPROVED DEVELOPMENT OF OTJOMUISE MULTI-PURPOSE SPORT COMPLEX



Council at its 5th monthly meeting held last month resolved for the development of the Otjomuise Multi-Purpose Sport Complex. The facility is estimated to cost N\$120 million and will be situated on erf R/1003, Beijing Street in Otjomuise.

The objective of the City of Windhoek is to develop a multi-purpose sports and

recreational facility that will introduce a wide variety of sporting disciplines and recreational options to the mostly poorer population in Windhoek's north-western suburbs. Although this might be the primary goal, it will also cater for the needs of all residents.

Upon completion, this development will benefit the country as a whole because it will

be constructed in conformity with international standards that will allow for international competitions to take place in the country.

The City is currently in the process of sourcing funding for the development of the facility, as it is only thereafter that the development of the complex can practically commence.





EDUCATING SMALL BUSINESS ENTREPRENEURS

The mandate of the Department of Economic Development and Environment is to provide health services and promote economic development in the City of Windhoek, and the latter is being done through the Division of Economic Development. Within the Division of Economic Development is the SME Development Promotion Section which is tasked with the responsibility to develop small medium enterprises while creating entry points for employment creation by SMEs through a favourable business environment.

Recently the Business Development and Training Unit tasked with the development and implementation of targeted and needs

based business orientated capacity building programmes, aimed at SMEs and the youth; facilitated a training in "Improve Your Business (IYB)" from 25 to 28 March 2013.

The overall objectives of the training were to provide an opportunity to the SME's to strengthen their business management skills that will enable them to expand their business operation; generate profit and sustain their businesses. The training course covered the topics such as introduction to the world of business; characteristics of entrepreneur; business and family; costing and pricing; marketing; stock management; record keeping and business game and business planning.

During the workshop participants were also introduced to various financial assistance schemes available such as FIDES Bank and Kongalend Financial Services, and were advised to visit the above-mentioned organizations for their business financial needs and assistance.

The next IYB Training is scheduled to take place before the end of June 2013 and SMEs who are interested to participate in the training workshop should contact Mr. Paulus Tjukulia at the Small Business Information Centre (SBIC), Soweto Market, Katutura at Tel: 061-2903093 or Paulus.Tjukulia@windhoekcc.org.na

CITY OF WINDHOEK CONDUCTS HIV/AIDS EDUCATIONAL AWARENESS DAY FOR SMES

Most people are aware that HIV/AIDS is a serious health problem in many parts of the World. HIV/AIDS has enormous implications for World health and global economic development. The loss of workers due to AIDS creates a generation of orphans. These children will put further strains on an economy that lacks a social safety net. The loss of skilled workers, together with the entry into the labour market of orphaned children who have to support themselves, may lower both the average working age and the skill level. Academics and Development Facilitators for a very long time now are educating that HIV/AIDS is no longer just a Health issue as it greatly impacts business, the growth of the economy and the cycle goes on.

The SME Development and Promotion Section

in collaboration with the Micro Entrepreneurial Section and Health Division organized the quarterly HIV/AIDS Educational Awareness at Twahangana and Tukondjeni Market as from the 8th to 14 May 2013. The main objective of the educational awareness was to equip SMEs at the informal Markets with the necessary skills and knowledge on HIV/AIDS.

Educating SMEs to understand how HIV and AIDS are spread and what they can do to protect themselves from the disease is important. SMEs are also encouraged to change their sexual behaviour and to practice safe sex at all times. The staff also uses this awareness rising session to distribute and make condoms freely available and educate SMEs on how to use them. Promoting openness surrounding HIV and

AIDS are encouraged to break the stigma and silence on HIV/AIDS. It is also important to make everyone aware of the plight of people living with AIDS and the problems faced by their families, and mobilizing communities to help care for people who are affected.

The HIV/AIDS Educational Awareness meeting discussed on issues such as what HIV/AIDS is; how HIV is transmitted; symptoms of HIV/AIDS; how to prevent HIV/AIDS; anti-retroviral drugs that can prolong life; positive living with HIV/AIDS and demonstration on the correct use of femidoms and condoms. A total of 95 SMEs attended the HIV/AIDS Educational Awareness Session and the next session is scheduled to take place at Soweto and Oshetu Community Markets in July 2013.



CITY OF WINDHOEK MUSEUM RECEIVES N\$20 000 GRANT FROM THE MUSEUM ASSOCIATION OF NAMIBIA

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*Ms Grace Pujatura,
Chairperson of the
Marketing Committee of
the Museums Association
of Namibia, receiving the
N\$20 000.00 grant for the
City of Windhoek Museum
from His Worship the Mayor
of Omaruru Cllr. Vincent
Kahua.*

The City of Windhoek is a member of the Museum Association of Namibia and recently received a grant of N\$20 000.00 towards the development of the City Museum project.

The grant will be used to cover activities such as: research, collections of photographs and Artefacts etc.

ADVENTURE TRAVEL WORLD SUMMIT NAMIBIA 2013

CITY OF WINDHOEK TO CO-HOST THE “WELCOME TO NAMIBIA” EVENT FOR 2013 ADVENTURE TRAVEL WORLD SUMMIT

On October 26, 2013, Namibia is welcoming 650 members of the International Adventure Travel trade community to Windhoek. As the official 2013 Adventure Travel World Summit (ATWS) kick-off event, the Windhoek Welcoming Committee, spearheaded by the City of Windhoek, will do what Namibians normally do best: braai, dance, showcase local talents and, more than anything, make these visitors who are decision makers in an industry critical to the development of our city and country, feel genuinely welcome in Namibia. In its ten-year history, this is the first time the ATWS will be held on the African continent. With 90% of bookings already made, this represents the largest number of advanced bookings at such an early date ever in the history of the summit. The choice of Namibia to host the event provides our tourism industry with a chance to showcase cultures, conservancies, wildlife and landscapes throughout our spectacular country.

The ATWS delegates are stakeholders in the adventure travel industry globally. Many are international tour operators who sell Namibian style itineraries. Giving them exposure to the cities, cultures and conservancies of Namibia will help them sell our product henceforth. One of the greatest returns for hosting the Summit is certain to be future sales. From Windhoek the delegates will travel on two days of adventure before reaching Swakopmund, where the ATWS delegates will continue with special events and engagement between registered delegates that will further the industry and shine the spotlight on Namibia.

The Summit brings together global thought leaders focused on a single overarching subject: how to make adventure tourism an industry of businesses that is profitable, planet friendly and supportive of local economies. With thousands of Windhoek city residents affected directly and indirectly by fluctuations in tourism in our country, the exposure that Windhoek and Namibia as a

whole stand to gain from the 2013 ATWS is critical for future growth and development in this vital business and social sector. Namibia's tourism community has united to present fabulous opportunities for the ATWS delegates and the country's corporate community has also embraced the potential value that the Summit will bring to Namibia. To date, Windhoek-based companies such as First National Bank, Standard Bank and Bannerman Resources have signed on as sponsors for the 2013 ATWS.

In a few months' time, you may meet delegates to the ATWS on the street, or they might climb in your cab or enjoy a cup of coffee at your establishment. When they do, we hope that you will join us in making them feel welcome to our city, excited about their adventures in our country, and encourage them to spread the word about Windhoek as a first class destination; a great launching point for the Summit and an adventure in Namibia.



PUBLIC NOTICE

PUBLIC MEETINGS

The Windhoek City Council invites all residents to a series of informative and consultative meetings, to explain its programmes and operations and to seek input from the residents to the City's Projects in order to strategize on further course of action.

Informal Townships – Hakahana (Zone 1)

Saturday, 15/06/13
Hainyeko Community Hall
14h00 – 17h00

Klein Kuppe & Cimbebasia (Zone 10)

Saturday, 15/06/13
Open Space - Cimbebasia
14h00 – 17h00

Wanaheda (Zone 3)

Saturday, 15/06/13
Marthi Ahtisaari Primary School
14h00 – 17h00

Informal Townships: Onkugo Ye Pongo (Zone 1)

Saturday, 15/06/13
Onkugo Ye Pongo Hall
14h00 – 17h00

Soweto, Grysblok, Maroela, & Golgota (Zone 3)

Saturday, 15/06/13
UN Plaza Hall
14h00 – 17h00

Khomasdal (West of Begonia Street) (Zone 4)

Saturday, 15/06/13
Ella du Plessis School Hall
14h00 – 17h00

Khomasdal (East of Begonia Street) (Zone 4)

Sunday, 16/06/13
Khomasdal Community Hall
14h00 – 17h00

Otjomuise (Zone 4)

Sunday, 16/06/13
Otjomuise Community Hall
14h00 – 17h00

Havana Informal Settlement (Zone 1)

Sunday, 16/06/13
Open Space – Havana
14h00 – 17h00

Katutura Central

Sunday, 16/06/13
Katutura Community Hall
14h00 – 17h00

Klein Windhoek, Ludwigsdorf & Avis

Wednesday, 19/06/13
Windhoek Constituency Office
18h00 – 21h00

Eros Park (Zone 7)

Wednesday, 19/06/13
Eros Girls School
18h00 – 21h00

Academia (Zone 9)

Wednesday, 19/06/13
NG Church
18h00 – 21h00

Pioneer Park (Zone 8)

Wednesday, 19/06/13
Windhoek International School
18h00 – 21h00

Suiderhof, Olympia & Ausblick (Zone 9)

Wednesday, 26/06/13
Delta Secondary School
18h00 – 21h00

Wkh.West, Dorado Park & Auckland Park (Zone 6)

Wednesday, 26/06/13
Pioneers Boys School
18h00 – 21h00

Windhoek North (Zone 6)

Wednesday, 26/06/13
Van Ryn Primary School
18h00 – 21h00

Brakwater

Saturday, 29/06/13
Umfi Lodge
14h00 – 17h00

Brakwater – Mix Settlement

Saturday, 29/06/13
Mix Settlement Open Space
14h00 – 17h00

Otjomuise Informal Settlement

Saturday, 29/06/13
Open Space - Otjomuise
14h00 – 17h00

Okuryangava Ext. 1 - 4

Saturday, 29/06/13
Ombili Community Centre Hall
14h00 – 17h00

Informal Townships: Babylon

Sunday, 30/06/13
Nathaniel Maxwilli Centre
14:00 – 17:00

Katutura Proper (Zone 3)

Sunday, 30/06/13
Katutura East Constituency Hall
14h00 – 17h00

Rocky Crest (Zone 8)

Sunday, 30/06/13
Rocky Crest Multi-purpose Centre
14h00 – 17h00

Informal Townships – Goreangab Ext. 2&3

Sunday, 30/06/13
Greenwell Matongo Centre
14h00 – 17h00

Informal Businesses

Sunday, 30/06/13
Oshetu Market
14h00 – 17h00

Issued by:

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Calendar

June 2013

EXHIBITIONS

27 May - 28 Jun

Art Installation 'I've been through the Desert on a Horse. Namibian visual artists Christine Skowski and Raphael Scriba are transforming the gallery of the FNCC with an installation, taking the viewer on a journey through the desert and time at FNCC. Viewing times: Mön to Thurs: 09:00 - 19:00, Fri: 09:00 - 12:30. <http://www.fncc.org.na>

03 Jun - 28 Jun

African Woman – An Exhibition by Fillow Nghipandulwa, Fillow Nghipandulwa, 39, hails from Okaku in the Oshana Region of Namibia and started painting at an early age. Official opening 18:30 at FNCC. Viewing times: Mon to Thurs: 09:00 - 19:00 Fri: 09:00 - 12:30. <http://www.fncc.org.na>

06 Jun - 28 Jun

Exhibition 'Elves and feathered, the book features adventures of elves and guinea fowls in a completely Namibian desert landscape. Isabel Eckleben, a renowned Namibian artist, will introduce Elves and Feathered Friends to the Windhoek public. 18:30 at Goethe Centre/NADS.

THEATRE

22 Jun

World music day 2013 annually, on the day of summer solstice, communities the world over celebrate the Fête de la Musique, also known as World Music Day. This year participating towns are Windhoek, Oshakati and Keetmanshoop. @ Palm Tree Park, 10h 00. For more information contact the FNCC on Tel. 061 387330 or e-mail culturalofficer@fncc.org.na.

SCREENINGS

20 Jun

Movie screening 'Play Time - Be who you want to be' A flirtation with a customer in a boutique leads to Frank's (Devid Striesow) undoing. He's busted and sent to prison. After his release, he again meets Tanja (Nadja Uhl), the woman from the boutique. Language: German with English subtitles. Goethe Centre / NADS @ 19h15, entrance Free.