

2011-2015 Council Members



Cllr Agnes Kafula
MC Chairperson SWAPO



Cllr Elaine Trepper Mayor
Alderswoman SWAPO



Cllr Gerson H Kamatuka
Dep. Mayor SWAPO



Cllr Mwachina H Veico
SWAPO



Cllr Boas Ekandjo
SWAPO



Cllr Josef J Shikongo
SWAPO



Cllr Dr Christina
Swart-Opperman
SWAPO



Cllr Fransina N. Kahungu
SWAPO



Cllr Matrid Ukeva
SWAPO



Cllr Tartisius Gaeseb
RDP Coalition



Cllr Brunhilde E. Cornelius
RDP Coalition



Cllr Moses Shiikwa
SWAPO



Cllr Muesee M Kazapua
SWAPO



Cllr Kandundu
NUDO

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Windhoek the City at Work in 2011



Editor's desk



Liz Sibindi

Happy New Year and I hope that 2011 brings you much success and prosperity in all your endeavours. The City of Windhoek Council, Management and Staff thank you for your continued support and cooperation. 2010 was yet another challenging year characterised by the unusual, the unthinkable, extraordinary and the unexpected. Well, a new year brings with it a sense of renewal and new-year resolutions helps to focus on

making positive changes in various aspects of your life. I therefore trust that this year will deliver according to its full potential in every area of your life. As of the City of Windhoek, our mission is to render efficient and effective municipal services while our Vision remains to enhance the quality of life of all our people. As you know we have a new Council comprising of 7 new members. This edition of the Aloe will introduce the new members while we take care of some house rules. And propose new ways of doing things.

The year indeed has started on a high note for the City with the unusual rains posing challenges due to flash floods to motorists, our roads, the electrical system and indeed a threat to lives and property. I am bringing you a few tips on how to drive safely on Wet Roads and how to protect yourself against flash floods.

The Taxi strike has also unsettled our residents but we are thankful that the City's Bus service was able to take our residents to and from during those days. The new Mayor, Alderwoman Elaine Trepper in her inaugural address said that "Windhoek is a City at Work", pledging her commitment to the task. The next Aloe will feature expressions of all councillors about their assignment. You are equally welcome to forward your disappointments, hopes and expectations to

communication@windhoekcc.org.na for incorporation in this and other editions of the Aloe newsletter. I therefore encourage you to continue or start expressing your views on this or other matters as well as new ideas on how we can together improve our newsletter. Commendable contributions (at the discretion of the editor) will be published in the Aloe. You are welcome to forward your picture if you wish to see yourself in the Aloe. You can also find the City of Windhoek on Face Book.

Alderman/Alderwoman

You must have seen or heard about these titles and must have been wondering what this means. As per the Local

Authority's Act of 1992, Councils may acknowledge long serving council members. In line with the directive, the City of Windhoek Council, bestowed two Councillors who served for ten (10) full years of service and more, with an honorary title of Alderman/Alderwoman.

Her Worship the Mayor, Cllr Trepper and Cllr. Boas Ekandjo was bestowed with honorary titles of Alderwoman/ man respectively by Honourable Jerry Ekandjo, Minister of Regional and Local Government, Housing and Rural Development. As a matter of protocol, they will be addressed and referred to as such at all platforms. Your co-operation will be highly appreciated in this regard.

Did you know that the City has a FRAUD HOTLINE?

FRAUD HOTLINE: 290 3000

The Fraud Hotline was introduced to give employees and the residents of Windhoek an opportunity to report factual information about dishonesty, whether by management, employees, customers or suppliers.

A telephone line with an answering machine was installed where anybody can phone in and provide the information. Callers have the choice of remaining anonymous. The Internal Audit Division is responsible to administer the Fraud Hotline and all calls received are investigated.

Residents are encouraged to report any incidents (be as specific as possible when providing details/information) of the following types of misconduct they may have observed:

- Theft
- Fraud or corruption
- Misuse and abuse of municipal property
- Violation of municipal laws and regulations

Please note that this fraud hotline is only for the above types of incidents and not for other general issues. You can also contact the Chief Internal Auditor at 290 2254 or e-mail any incidents to mlh@windhoekcc.org.na in this regard.



Enjoy Reading

FIRE SAFETY AWARENESS

Fire safety Hints



GET SMART

**PROTECT YOURSELF
YOUR FAMILY
YOUR PROPERTY
AGAINST FIRE**

"CITY OF MANY
FACES"

Designed: J.A. Jones and Partners

HEATING DEVICES

- Be careful when using alternative heating sources.
- Check with your local fire department on the legality of using fuel heaters in your residential area. Be sure to fill fuel heaters outside, and be sure they have cooled down before you fill them. Remember! Fuel heaters generates toxic gasses which can be deadly.
- Place heaters at least 1m away from flammable materials. Make sure the floor and nearby walls are properly insulated.



- Use only the type of fuel prescribed for your heating unit and follow the manufacturer's instructions.

- Store ashes in a metal container outside and away from your home.
- Keep open flames away from walls, furniture, drapery and flammable items.
- Keep a heavy metal screen in front of the fireplace to prevent sparks and burning logs falling or rolling out of the fireplace.
- Have heating units inspected and cleaned by a certified specialist once a year.



ELECTRICAL WIRING

- Have the electrical wiring in your home checked by an electrician.



Do not connect Electricity illegally.

- Inspect extension cords for frayed or exposed wires or loose plugs.
- Make sure outlets have cover plates and no exposed wiring.
- Make sure wiring does not run under rugs, over nails or across high-traffic areas.
- Do not overload extension cords or outlets. If you need to plug in two or three appliances, get a SADS approved unit with built-in circuit breakers to prevent sparks and short circuits.
- Make sure insulation does not touch bare electrical wiring.



For all Emergencies, Phone
211111

TOLL FREE NUMBER: 302302 OR SMS 4444

SMOKE ALARMS

- Install smoke alarms. A properly working smoke alarm decreases your chances of dying in a fire.



- Place smoke alarms on every level of your home.
- Place them inside bedrooms on the ceiling or high on the wall (10 cm to 30 cm from the ceiling), at the top of open stairways or at the bottom of enclosed stairs, and near (but not in) the kitchen (use heat detectors for the kitchen).
- Test and clean smoke alarms once a month and replace batteries at least once a year.
- Replace smoke alarms once every ten years



ESCAPING A FIRE

- Review escape routes with your family.
- Practise escaping from each room. Ensure two ways out



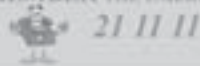
- Consider escape ladders if your home has more than one level.
- Ensure that burglar bars and other anti-theft mechanisms that block entry from the outside are easily opened from the inside

- Make sure you can easily open windows from the inside.
- Also make sure security gratings on windows have a mechanism for easily opening them from the inside.



- Teach family members to stay close to the floor (where the air is safer during a fire) when escaping from a fire.

REMEMBER THE EMERGENCY NUMBER



FLAMMABLE ITEMS

- Never use petrol, benzene, paraffin or similar flammable liquids indoors.
- Store flammable liquids in approved containers in well-ventilated storage areas.
- Never smoke near flammable liquids.
- Discard all rags or materials that have been soaked in flammable liquids after you have used them. Discard them safely in a metal container outdoors.

GENERAL PRECAUTIONS

- Clean out storage areas.
- Do not let trash, such as old newspapers and magazines, accumulate.
- Insulate chimneys going through roofs and clean it regularly.
- When you leave a room or go to bed, put out all candles.
- Keep an extinguisher at hand, make sure you have the suitable extinguisher for the type of fire.





Teach your children to stay away from electrical appliances and paraffin.
 Never mix water & electricity.
 Do not play with matches and FIRE
 Know and show the emergency number and teach children how to dial 21 11 11 in emergencies. When you phone, give the full address and a landmark or beacon such as a shop or school close to the fire to enable fire fighters to find you quickly.



For all Emergencies, Phone
211111
 TOLL FREE NUMBER: 302302 OR SMS 4444

Designed: J. A. Jans van Veenst
 Fire prevention officer



Checking it

Electric blankets cause fires. But there are simple ways to stop that

- * Fraying fabric
- * Scorch Marks
- * Exposed elements
- * Creasing or folding
- * Soiling
- * Damp patches
- * Tie tapes damaged or missing
- * Worn flex
- * Loose connections



CANDLE SAFETY

What's the fuss about candles?

Candles are actually a growing cause of fire. Every year people are killed and injured because they were careless with one. Learn how to be careful.

Put them on a heat resistant surface



Put them in a proper holder

Candles need to be held firmly upright by the holder.

Don't put them under shelves

It's easy to forget that there's a lot of heat above a burning candle. If you put it under a shelf or other surface then it can burn the surface. Make sure there's at least three feet (one metre) between a candle and any surface above it.

Position them away from curtains!

Don't put candles near curtains or other fabrics - or furniture. And keep them out of drafts.



Keep clothes and hair away!

If there is any chance you could lean across a candle and forget it is there, put it somewhere else. You do not want to set fire to your clothes or your hair.



Keep children and pets away

Candles should be out of reach of children and pets

Keep candles apart

Leave at least four inches (10cm) between two burning candles.

Take care with votive or scented candles

These kinds of candles turn to liquid to release their fragrance, so put them in a glass or metal holder.

Don't move them when they're burning

Extinguish candles before moving them. Also, don't let anything fall into the hot wax like match sticks.



Don't leave them burning

Extinguish candles before you leave a room. Never go to sleep with a candle still burning. And never leave a burning candle or oil burner in a child's bedroom.

Use a snuffer or a spoon to put them out

It's safer than blowing them, which can send sparks and hot wax flying.

Double-check they're out

Candles that have been put out can go on smouldering and start a fire. Make sure they're completely out.



Protect yourself from fire

Build homes at least three metres apart to prevent fires from spreading.

- * Every home needs more than one way out in case of fire.
- * Keep stoves on a flat surface - away from drafts and things that can burn.
- * Fires and cooking stoves should never be left unattended.
- * Smoking in bed is dangerous.

Plan ahead

- * Keep a bucket of water and a bucket of sand ready to put out small fires before they spread.
- * Don't put yourself in danger.
- * Use water for wood, paper and material fires.

Electrical fires

Turn off the electricity before putting out an electric fire.

Gas fires

First turn off the gas.

Then use a lid or damp cloth to put out the flames.

If you can't turn off the gas, get out and stay out.



If a fire breaks out?

- * Warn people inside the building to get out.
- * Crawl low under smoke to escape the fire
- * Help people to get out, and then stay out.
- * Call the emergency services at 211111 and get help fast!
- * Keep roads clear for easy access of the fire engines.
- * Keep fire hydrants clear for fire fighters to get water to put out the fire.
- * Alcohol and paraffin do not mix. Prevent people under the influence of alcohol from operating open-flame appliances
- * Arson is a criminal offence which can ruin the lives of thousands of innocent people.



Dangerous

Over-crowded shacks with lots of people and things can burn easily. People should always remember that paraffin is dangerous and that they must be careful when using it.

- * People who use paraffin for cooking and warming their houses are especially at risk of having fire accidents at this time of the year. To help people avoid accidents, the Emergency Services has put together safety guidelines for using paraffin. They say, that paraffin is dangerous and following the safety tips, could prevent accidents caused by paraffin.

Paraffin safety tips

- * Never leave a paraffin appliance switched on unattended.
- * Before leaving a room, always turn off paraffin stoves or lights.
- * Always make sure paraffin appliances are placed on a flat and solid surface so that they cannot easily be knocked over.
- * Do not put a cloth under a paraffin appliance. A child or pet could pull it and knock it over. The cloth will burn and fuel the fire.
- * Always have a bucket of sand nearby when using a paraffin appliance to help put out a fire if necessary.
- * Do not use water to put out a paraffin fire. It will not put the fire out but can make matters worse by spreading the flames. Paraffin fires can only be put out by using sand or a fire extinguisher.
- * Keep lighters and matches in places where children cannot reach them.
- * Never store paraffin near matches, lighters or paraffin appliances that are lit.
- * Do not leave children alone near a paraffin appliance. Make sure children understand that paraffin is flammable



"CITY OF MANY FACES"

BESKERM JOUSELF TEEN VLOEDWATER

Beplan vooruit

Windhoek het 'n nat Somer seisoen. Gebiede wat in die winter droog lyk, kan in die somer oorstrom.



Bou op hoogliggende grond - geboue in vloedgebiede of naby vloedwaterdamme is gevaarlik.



Mense wat in gebiede woon waar daar 'n hoë konstruksierisiko is, sal gevaarlik word as die gebiede sal oorstroom word.

As jou huis onder vloedwater kom ***

Jy sal nie nodig hê om in die gemeenskapsaal te bly om te kwalifiseer vir hulp nie. Jy kan by vriende of familie bly. As jy niereis het om te bly nie, mag jy in die gemeenskapsaal gehuisves word. As jy die huis moet verlaat, maak seker jou kosbaarhede is veilig.



Help vriende en familie - voorsien hulle van skulding as jou eie plek nie oorstrom is nie.

Om vloedwater te rapporteer



290 2442

NOOD
211111



302302



Beskerm jou gesondheid

Vloedwater is vuil en kan jou familieledes siek maak.



Sê vir kinders om nie in vloedwater te speel nie. Pasop vir skerp voorwerpe wat in die water mag wees. Was jou hande met seep en skoon water voordat jy met kos werk.



Beskerm jou huis

Bou die vloer bokant die grondoppervlak. Maak vore om jou perseel om die water weg te lei en hou afvoerpype skoon.



Beskerm jouself teen brande



Bou huise ten minste 3 meter van mekaar af om te verhoed dat brande versprei.



Elke huis benodig meer as een uitgang in geval 'n brand uitbreek.



Hou vuurhoutjies, aanstekers, paraffien en gif op veilige plekke en ver van jong kinders af. Gebruik 'n kinderbestande prop op paraffien-bottels.

Baie kinders verbrand elke jaar erg. Wees veral versigtig om jong kinders te beveilig. Hou stowe op 'n gelyk oppervlakte - weg van bakke en onigsjts wat kan brand. Vure en kookstowe moet nooit sonder toesig gelaat word nie.



Blus kerse en brandende lampe voordat jy gaan slaap of uit die huis gaan. Dis gevaarlik om in die bed te rook.



Beplan vooruit ...



- Hou 'n emmer water en 'n emmer sand gereed.
- Probeer om klein vuurtjies te blus voordat hulle versprei.
- Bly self buite gevaar.



- Gebruik sand vir paraffien brande.



- Gebruik water teen hout-, papier- en materiaalbrande

Gas en elektrisiteit



- Skakel die elektrisiteit af voordat 'n elektriese brand getrus word.

BELWEEF OM HULP

Ken en vertoon die noodnommer en leer jong kinders hoe om 211111 in geval van nood te skakel. As jy bel, gee die volledige adres en 'n landmerk (bv. winkel of skool) naby die brand sodat die brandbestryders jou gou kan vind.



- Tree gou op. Draai eers die gas af. Gebruik dan 'n deksel of klam lap om die vlamme te blus. As jy nie die gas kan afdraai nie, gaan uit en bly buite.



As 'n Vuur ontstaan



1. Waarsku mense in die gebou om uit te gaan.



2. Kruip laag onder die rook om van die brand af weg te kom.



3. Help mense om uit te kom. Bly dan buite.



4. Bel nooddienste op 211111 en kry gou hulp!



5. Hou perseel skoon sodat die brandweerwa gou by die brand kan uitkom.



6. Hou brandkrane oop sodat die brandbestryders water kan kry om die brand te blus.

Vir alle noodgevallen, skakel

211111

TOLL FREE NUMBER: 302302 OF SMS 4444

PROTECT YOURSELF FROM FLOODS

Plan ahead

Windhoek has a dry and cold winter season. Areas that are dry in winter can become flooded in summer.



Build on higher ground - building on flood plains and in storm water dams is dangerous.



If your home gets flooded ...

You do not have to stay in a community hall to qualify for help. You can stay with friends and family. If you have nowhere to stay, you may be housed in a community hall. If you do have to leave home, make sure your valuables are safe.



Help friends and family - provide them with shelter if your site is not flooded.

To report flooding



**EMERGENCY
211111**



290 2442

302302



Protect your health

Flood water is dirty and it can make your family sick.



Tell children not to play in flood water. Beware of sharp objects in the water. Wash your hands with soap and clean water before working with food.



Protect your home

Build the floor above ground level. Dig a trench around your property to lead water away and keep gutters and downpipes clean.



Protect yourself from fire



Build homes at least three metres apart to prevent fires from spreading.

Every home needs more than one way out in case of fire.



Keep matches, lighters, paraffin and poisons safe and far away from young children. Use a child safety cap on paraffin bottles.

Many children get badly burnt each year. Take extra care to keep young children safe. Keep stoves on a flat surface - away from drafts and things that can burn. Fires and cooking stoves should never be left unattended.



Put out all candles and lamps before you go to sleep or leave your home. Smoking in bed is dangerous.

Plan ahead ...



- Keep a bucket of water and a bucket of sand ready. Try to put out small fires before they spread.
- But don't put yourself in danger.



- Use sand for paraffin fires



- Use water for wood, paper and material fires

Gas or electricity



- Turn off the electricity before putting out an electric fire.



- Act fast. First turn off the gas. Then use a lid or damp cloth to put out the flames.
- If you can't turn off the gas, get out and stay out.

Calling for help

- When you phone, give the full address and a landmark (shop or school) close to the fire so the fire fighters can find you quickly.
- Know and show the emergency number and teach children how to dial 107 in emergencies



If a fire breaks out ...



Warn people inside the building to get out.



Crawl low under smoke to escape the fire.



Help people to get out. Then stay out.



Call emergency services on 211111 and get help fast!



Keep roads clear so the fire engines can get to the fire quickly.



Keep fire hydrants clear so that fire fighters can get water to put out the fire.

For all Emergencies, Phone

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TOLL FREE NUMBER: 302302 OR SMS 4444

Inauguration of 2010-2015 council members



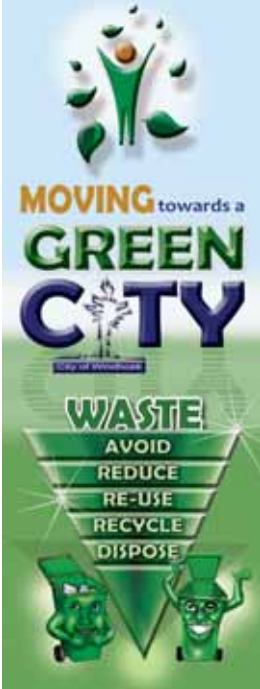
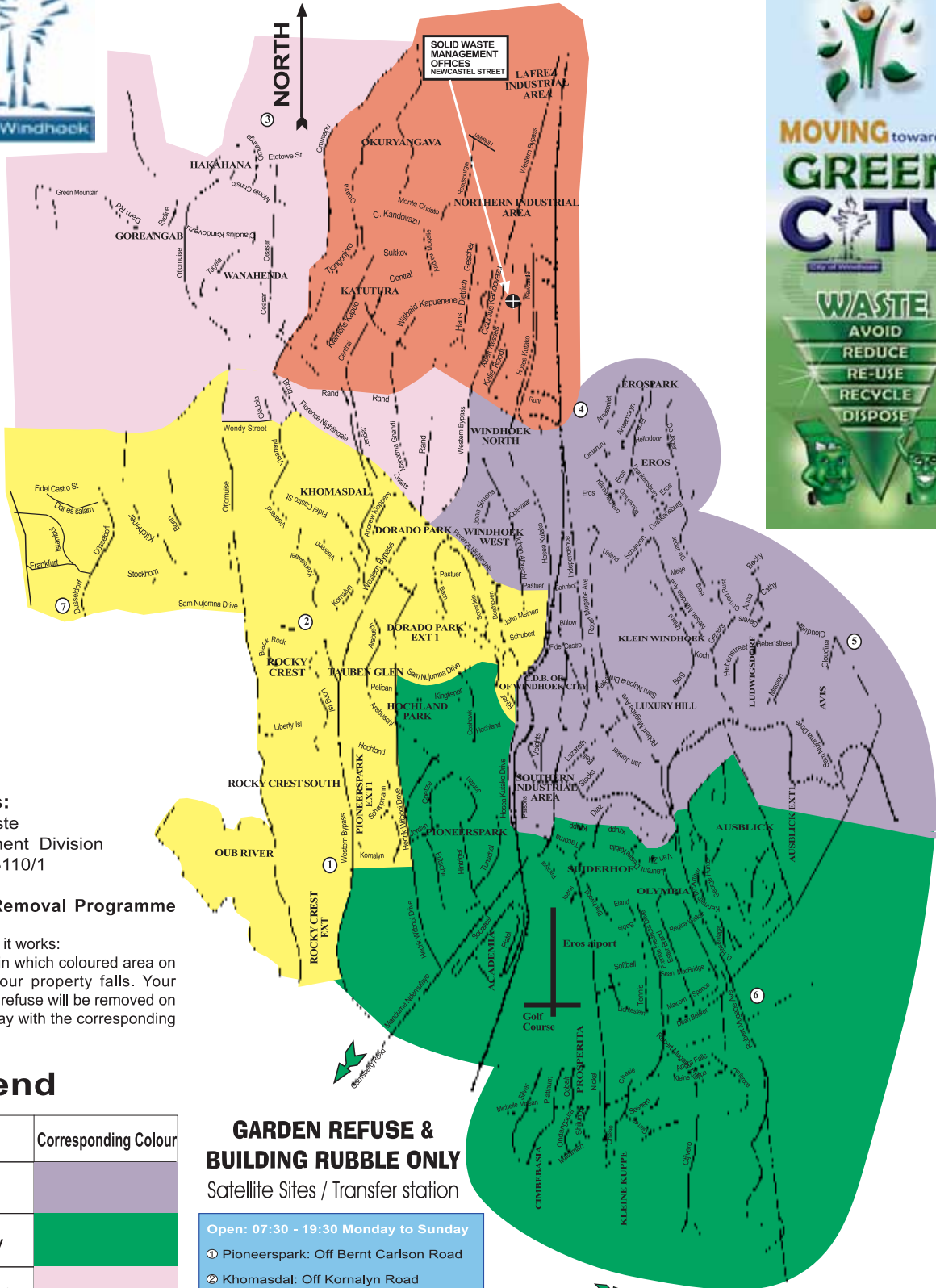
Members of the Management Committee



CITY OF WINDHOEK

Household Refuse Removal Programme

2011



Enquiries:
Solid Waste Management Division
Tel: 290 3110/1

Refuse Removal Programme

This is how it works:
Determine in which coloured area on the map your property falls. Your household refuse will be removed on the week day with the corresponding colour.

Legend

Week Day	Corresponding Colour
1. Monday	(Purple)
2. Tuesday	(Green)
3. Wednesday	(Pink)
4. Thursday	(Yellow)
5. Friday	(Orange)

GARDEN REFUSE & BUILDING RUBBLE ONLY

Satellite Sites / Transfer station

- Open: 07:30 - 19:30 Monday to Sunday
- ① Pioneerspark: Off Bernt Carlson Road
 - ② Khomasdal: Off Kornalyn Road
 - ③ Havana: Off Monte Christo road
 - ④ Eros: Off Gen. Murtala Muhammed Ave.
 - ⑤ Ludwigsdorf: Off Babs Street
 - ⑥ Kleine-Kuppe: Off Robert Mugabe Ave.
 - ⑦ Otjomuise: Off Dusseldorf Street

General & Hazardous Waste
Kupferberg Landfill Site - Gamsberg Rd

Monday - Friday: 07:30 - 16:30
Saturday: 09:00 - 13:30
Sunday & Public Holidays: 09:00 - 12:00
Note: Hazardous waste site is closed over weekends

REFUSE REMOVAL WILL TAKE PLACE ON PUBLIC HOLIDAYS

Windhoek the City at Work in 2011