

PUBLIC NOTICE



Closure of free water and reinstatement of prepaid water supply in the informal settlement

18 March 2022

The public is hereby notified that the City of Windhoek has commenced with the closure of the free water supply to the informal settlements. The prepaid water system will be reinstated and going forward the residents will be required to use their water tokens to get water, as done previously. Those who have lost their water tokens should buy new ones from their nearest municipal offices.

The City of Windhoek has been supplying free water to the informal settlements since March 2020 due to the spread of COVID-19. However, the supply of free water has caused a financial burden to Council, and it resolved to stop the supply of free water and reinstate the prepaid water system.

For further enquiries, please contact our Customer Contact Centre at 061-290 3777

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