

ELECTRICITY TARIFFS ADJUSTMENT: IMPLEMENTATION FROM 1 JULY 2020

The Electricity Act, 4 2007 Section 36(5) (b) states that "such regional council or local authority council must, prior to the introduction of a new or amended charge, fee or other moneys, announce such new or amended charge, fee or other moneys in at least two newspapers circulating in its area." The City of Windhoek is pleased to inform all the residents of Windhoek that there will be no electricity tariffs increase for 2020/2021 financial year, thus, levies will remain unchanged for the period of 12 months, starting 01 July 2020 to 31 June 2021. The City of Windhoek has implemented a single-season Time of Use (TOU) tariff to large power users or maximum demand clients with time-of-use (TOU) metering from 1 July 2020. The City has considered the current economic situation and the impact it has on the life of the residents. For the City to be a smart and caring city, it is necessary to foster social and economic development through affordable electricity tariffs, being cognisant of the fact that electricity is an essential commodity. The City of Windhoek remains committed to ensure secure, reliable, and high quality of electricity supply to the residents of Windhoek.

Domestic Consumers - Conventional meters		Energy Charge N\$/kWh	Capacity Charge N\$/Amp
EL10	Circuit breaker capacity up to 20Amps	1.44	8.50
EL10	Circuit breaker capacity from 25 up to 60 Amps	1.44	9.60
EL10	Circuit breaker capacity over 60 Amps	1.44	10.70
EL12	Circuit breaker capacity up to 20Amps	1.46	9.60
EL12	Circuit breaker capacity from 25 up to 60 Amps	1.46	10.70
EL12	Circuit breaker capacity over 60 Amps	1.46	11.70
ECB Levy			0.0212
NEF Levy			0.0160

Domestic Consumers - Prepaid meters		Energy Charge N\$/kWh
Domestic all circuit breaker sizes		2.05
Pensioners all circuit breaker sizes		1.44
Domestic with Business Consent all circuit breaker sizes		2.20
ECB Levy		0.02120
NEF Levy		0.01600

Business Consumers - Conventional meters - Without TOU meters		Energy Charge N\$/kWh	Capacity Charge N\$/Amp
EL20	Circuit breaker capacity up to 75Amps	1.98	12.80
EL30	Circuit breaker capacity over 75Amps	1.98	21.30
ECB Levy			0.02120
NEF Levy			0.01600

Business Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Capacity Charge N\$/Amp
EL20	All Seasons	2.40	1.88	1.42	12.80
ECB Levy		0.02120	0.02120	0.02120	
NEF Levy		0.01600	0.01600	0.01600	

Business Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Capacity Charge N\$/Amp
EL30	All Seasons	2.40	1.88	1.42	21.30
ECB Levy		0.02120	0.02120	0.02120	
NEF Levy		0.01600	0.01600	0.01600	

Business Consumers - Conventional meters - With TOU meters - With Maximum Demand		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL40	All Seasons	2.41	1.88	1.37	138.00	52.00	190.00
ECB Levy		0.00021	0.02120	0.02120			
NEF Levy		0.01600	0.01600	0.01600			

Business Consumers - All Prepaid meters		Energy Charge N\$/kWh
All circuit breaker sizes		3.03
ECB Levy		0.02120
NEF Levy		0.01600

Institutional Consumers All Prepaid meters		Energy Charge N\$/kWh
All circuit breaker sizes		2.12
ECB Levy		0.02120
NEF Levy		0.01600

Institutional Consumers - Conventional meters - Without TOU meters		Energy Charge N\$/kWh	Capacity Charge N\$/Amp
EL50	All Seasons	1.29	22.40
ECB Levy			0.0212
NEF Levy			0.0160

Institutional Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Capacity Charge N\$/Amp
EL50	All Seasons	2.13	1.59	1.14	22.40
ECB Levy		0.02120	0.02120	0.02120	
NEF Levy		0.01600	0.01600	0.01600	

Institutional Consumers - Conventional meters - With TOU meters - With Maximum Demand		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL50	All Seasons	2.07	1.54	1.10	131.32	50	181.32
ECB Levy		0.02120	0.02120	0.02120			
NEF Levy		0.01600	0.01600	0.01600			

Industrial Consumers - Conventional meters - With TOU meters - With Maximum Demand		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL60	All Seasons	2.19	1.64	1.14	134.00	51.00	185.00
ECB Levy		0.02120	0.02120	0.02120			
NEF Levy		0.01600	0.01600	0.01600			

Industrial Consumers - Conventional meters - With TOU meters - With Own 11kV Equipment		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL86	All Seasons	2.18	1.63	1.12	131.00	50.00	181.00
ECB Levy		0.02120	0.02120	0.02120			
NEF Levy		0.01600	0.01600	0.01600			

Old Age Homes Consumers - Conventional meters - Without TOU meters		Energy Charge N\$/kWh	Capacity Charge N\$/Amp
EL85	Circuit breaker capacity up to 20Amps	1.25	5.10
	Circuit breaker capacity from 25 up to 75 Amps	1.28	5.80
	Circuit breaker capacity over 75Amps	1.28	6.40
ECB Levy			0.02120
NEF Levy			0.01600

Old Age Homes Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Capacity Charge N\$/Amp
EL83	All Seasons	1.89	1.31	0.82	6.40
ECB Levy		0.02120	0.02120	0.02120	
NEF Levy		0.01600	0.01600	0.01600	

Old Age Homes Consumers - Conventional meters - With TOU meters - With Maximum Demand		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL84	All Seasons	1.89	1.31	0.82	83.00	31.00	114
ECB Levy		0.02120	0.02120	0.02120			
NEF Levy		0.01600	0.01600	0.01600			
Minimum Charge: 55kVA (N\$ 3,803.00)							

Departmental - Conventional meters - Without TOU meters		Energy Charge N\$/kWh	Capacity Charge N\$/Amp
EL82	All Seasons	1.19	18.10
ECB Levy			0.02120
NEF Levy			0.01600

Departmental Consumers - Conventional meters - With TOU meters		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Capacity Charge N\$/Amp
EL82	All Seasons	1.91	1.39	0.96	18.10
ECB Levy		0.02120	0.02120	0.02120	
NEF Levy		0.01600	0.01600	0.01600	

Departmental Consumers - Conventional meters - With TOU meters - With Maximum Demand		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL82	All Seasons	1.91	1.39	0.96	121.00	49.00	170.00
ECB Levy		0.02120	0.02120	0.02120			
NEF Levy		0.01600	0.01600	0.01600			
Minimum Charge: 55kVA (N\$ 6,338.20)							

Departmental Consumers - Conventional meters - With TOU meters - With Maximum Demand		Energy Charge N\$/kWh
EL87	Floodlights	2.22
ECB Levy		0.02120
NEF Levy		0.01600

Netmetering - Non ToU		Energy Charge N\$/kWh
All Seasons		1.06

Netmetering - ToU		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh
All Seasons		1.51	1.13	0.75

Resellers Business Bulk Tariffs		Energy Charge - Peak N\$/kWh	Energy Charge - Standard N\$/kWh	Energy Charge - Off-Peak N\$/kWh	Demand Charge N\$/kVA	Network Access Charge N\$/kVA	Penalty Charge N\$/kVA
EL90	All Seasons	2.41	1.88	1.37	138.00	52.00	190.00
ECB Levy		0.02120					
NEF Levy		0.01600					

Resellers Residential Bulk Tariffs		Energy Charge N\$/kWh	Capacity Charge N\$/Amp
EL15	All Seasons	1.44	10.70
ECB Levy			0.02120
NEF Levy			0.01600

NOTES	
1	Minimum charge for all demand metered consumers is 55kVA.
2	The NMD Penalty Charge shall be 100% of the ECB approved City of Windhoek Maximum Demand Charge PLUS Network Access Charge on capacity utilised over and above the customers contractual NMD, exceeding for three (3) consecutive months, payable as from month three (3).
3	Circuit breaker ratings refer to summated rating
4	The published tariffs EXCLUDE VAT
5	The charges are applicable from July 2020 account
6	Single Season Time of Use tariffs will be introduced with effect from 1 July 2020 to all TOU metered installation
7	The City will convert customers to TOU tariffs as meters are installed
8	Supply to residential account holders is zero rated for VAT purposes
9	Supply to non-residential account holders is rated at 15% for VAT purposes
10	Industrial consumer with 11kV equipment qualifies for 2.5% discount on the publish charges.
11	Old Age Homes qualify for a 40% discount on the publish charges.
12	Pensioners on prepaid meters qualify for 30% discount on the publish charges, Applicable to maximum of 250 units
13	The Time of Use schedule is as follows (O = off-peak, S = Standard, P = Peak):
14	Net metering tariffs will only be used to offset net metering customer's bill as per net metering rules

TOU TIME SLOTS (P=Peak, S=Standard, O=Off-Peak)									
Hour	Low Season Summer Time			Low Season Winter Time			High Season		
	Week Day	Sat	Sun	Week Day	Sat	Sun	Week Day	Sat	Sun
0	O	O	O	O	O	O	O	O	O
1	O	O	O	O	O	O	O	O	O
2	O	O	O	O	O	O	O	O	O
3	O	O	O	O	O	O	O	O	O
4	O	O	O	O	O	O	O	O	O
5	O	O	O	S	O	O	S	O	O
6	S	O	O	S	S	O	S	S	O
7	S	S	O	P	S	O	P	S	O
8	P	S	O	P	S	O	P	S	O
9	P	S	O	P	S	O	P	S	O
10	P	S	O	P	S	O	P	S	O
11	P	S	O	P	O	O	P	O	O
12	P	O	O	S	O	O	S	O	O
13	S	O	O	S	O	O	S	O	O
14	S	O	O	S	O	O	S	O	O
15	S	O	O	S	O	O	S	O	O
16	S	O	O	S	O	O	S	O	O
17	S	O	O	P	S	O	P	S	O
18	P	S	O	P	S	O	P	S	O
19	P	S	O	P	O	O	P	O	O
20	P	O	O	S	O	O	S	O	O
21	S	O	O	O	O	O	O	O	O
22	O	O	O	O	O	O	O	O	O
23	O	O	O	O	O	O	O	O	O

Enquiries:

Department of Electricity

Strategic executive: Electricity

O'Brien Hekandjo

Tel: +264 61 290 2455

Fax: +264 61 290 3739

E-mail: Obrien.Hekandjo@windhoekcc.org.na



Issued by: Office of the Chief Executive Officer

Corporate Communications, Marketing and Public Participation

Tel: +264 61 290 3081 / 3648 / 2365 / 2044

E-mail: cwcommunication@windhoekcc.org.na

