

Self-Reading (SMS)

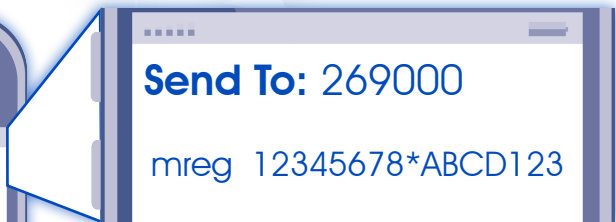
This service allows you to submit your monthly water/electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration

You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269000. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: EXAMPLE

mreg (space) accountNo*statementKey → send to 269000



The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.

WHERE TO FIND THE STATEMENT KEY ON YOU STATEMENT

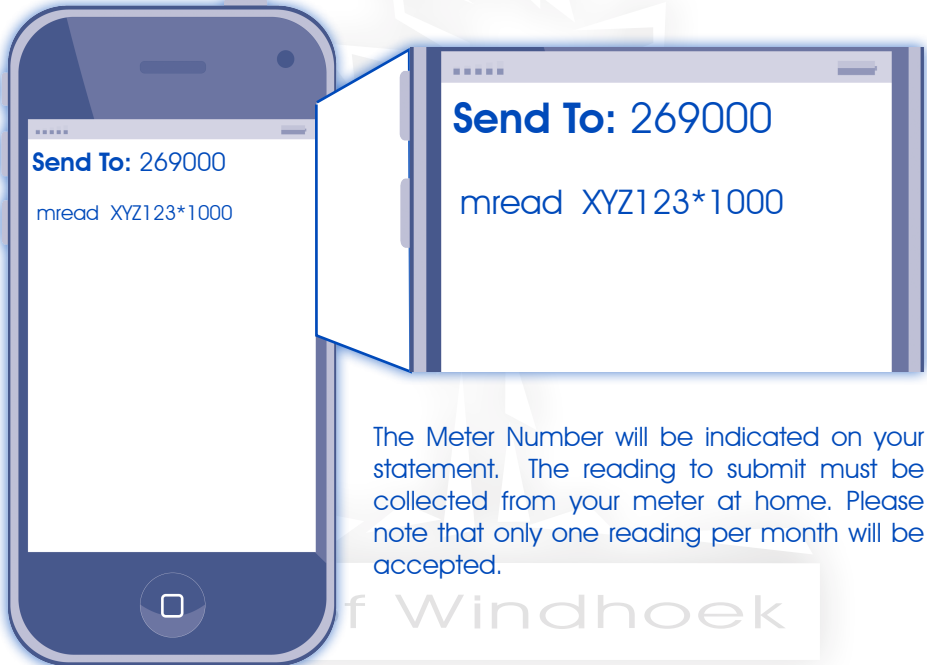


2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269000. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**

mread (space) meterNo*reading → send to 269000



The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted.

NB: A FEE OF N\$1.00 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

REGISTER BEFORE THE 1 JULY 2017 E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED

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