WINDHOEK – Friday, 02 June 2017: The rainy season for 2016/17 came to an end at the end of April. Consequently NamWater, after assessing the supply situation, announced the supply outlook for the following two years 2017 and 2018.

As part of the City of Windhoek continuous drive to improve internal procedure aimed at better service delivery to our residents, the CoW has developed a new integrated approach to link the annual announcement by NamWater to general water management in the city. As a result the Drought Response Plan launched back in 2015 at the peak of the drought has been revised and will henceforth be known as the City of Windhoek Water Management Plan – 2017 edition. Apart from creating a link between supply management on the side of NamWater and demand management on the side of the CoW, the primary changes to the plan will create a holistic approach to demand management as an ongoing initiative instead of an emergency fall back only during times of drought.

In line with the new approach, the City of Windhoek has the pleasure to announce to our esteemed residents that from the 1st of June 2017 the water restrictions that have applied during the drought period since 1 December 2015 is relaxed from a Category E – Water Crisis to a Category B – Water Alert as per the Drought Monitor Index (DMI) below.

The primary basis for the relaxation is a concerted effort by the water authorities to pass on the benefit of the recent rains received to consumers taking into account that unutilised water is lost to evaporation at a rapid rate. Nonetheless, residents are assured that great care is taken in the formulation of such relaxation to ensure sufficient water for the managed demand of Windhoek and aquifer recharge for the following two years.

Water consumers in Windhoek should however note that the announced relaxation maintains an ongoing responsibility on all water users to manage their consumption within the applicable restrictions and to maintain the savings target relating to a Category B scenario. The City of Windhoek will henceforth release weekly updates on the savings achieved in relation to this goal as well as any other pertinent information to keep the public informed.

Water consumers in Windhoek are encouraged to download a copy of the latest Water Management Plan from our website http://www.windhoekcc.org.na to familiarise themselves with the changes and to ensure that they comply with the demand management actions applicable to Category B.

It is the City of Windhoek mandate to ensure that municipal services are rendered to our residents in an efficient and effective manner in order to continue enhancing the quality of life.

<table>
<thead>
<tr>
<th>Normal</th>
<th>Water Alert</th>
<th>Drought</th>
<th>Severe Drought</th>
<th>Water Crisis</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt; 5%</td>
<td>&gt; 10%</td>
<td>&gt; 15%</td>
<td>&gt; 20%</td>
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Use water wisely | Reduce consumption | Mandatory water savings | Increased mandatory water savings | Possible water rationing |

Category

A/A+ | B | C | D | E

Public Engagement | Public Engagement | Enforced Restrictions | Enforced Restrictions | Enforced Restrictions

City of Windhoek

Vision: To enhance the quality of life of all our people