

# Department of Electricity: Electricity Tariffs

## Electricity Tariffs Adjustment: Implementation from 1 August 2023

According to the Electricity Act, 4 2007 Section 36(5) (b), regional or local authority councils must, prior to the introduction of a new or amended charge, fee or other moneys, announce such new or amended charge, fee or other moneys in at least two newspapers circulating in its area. In accordance with the above Act, the City of Windhoek hereby informs all the residents of Windhoek that there will be an effective average electricity tariff increase of 8.6% for the 2023/2024 financial year as approved by the Electricity Control Board. To be a Sustainable and Caring City, it is necessary to foster social and economic development through affordable electricity tariffs, being cognizant of the fact that electricity is an essential commodity. The City of Windhoek remains committed to ensuring a secure, reliable, and high-quality electricity supply to the residents of Windhoek.

### Schedule of Approved Tariffs

Valid from 08/2023 for  
Windhoek Municipality - WINDHOEK

Description		Approved Tariff Charges		
EL82-DEPARTMENTAL				
Time-of-Use Energy Tariffs		Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh		2.2900	1.7900	1.3000
Capacity Charge N\$/summated Ampere/month		22.90		
ECB levy N\$/kWh		0.0212		
NEF levy N\$/kWh		0.0160		

EL82-DEPARTMENTAL DEMAND TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.2900	1.7900	1.3000
Maximum Demand Charge N\$/kVA/month	147.00		
Network Access Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

EL82-DEPARTMENTAL NON-DEMAND TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.2400	1.7400	1.2500
Capacity Charge N\$/summated Ampere/month	22.90		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

EL87-FLOODLIGHTS			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.5800
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL20 FLAT-GENERAL <= 75A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.2700
Capacity Charge N\$/summated Ampere/month			17.40
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL30 FLAT -GENERAL > 75A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.2700
Capacity Charge N\$/summated Ampere/month			26.80
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL30-GENERAL > 75A TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.7900	2.2900	1.8000
Capacity Charge N\$/summated Ampere/month	26.80		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

EL40-GENERAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.7900	2.2900	1.8000
Maximum Demand Charge N\$/kVA/month	147.00		
Network Access Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

PPB-GENERAL PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh			3.6000
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL60-INDUSTRIAL DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.5400	2.0400	1.5500
Maximum Demand Charge N\$/kVA/month	147.00		
Network Access Charge N\$/kVA/month	77.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

### Schedule of Approved Tariffs

Valid from 08/2023 for  
Windhoek Municipality - WINDHOEK

Description	Approved Tariff Charges		
EL86-INDUSTRIAL DEMAND TOU KVA MV			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.5400	2.0400	1.5500
Maximum Demand Charge N\$/kVA/month	136.00		
Network Access Charge N\$/kVA/month	71.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

EL20-GENERAL NON-DEMAND TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.4700	1.9700	1.4800
Capacity Charge N\$/summated Ampere/month	26.80		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

NET METERING FLAT			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.2400

NET METERING TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	1.7700	1.3200	0.8800

EL84-OLD AGE HOMES DEMAND			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.1600	1.6600	1.1700
Maximum Demand Charge N\$/kVA/month	93.00		
Network Access Charge N\$/kVA/month	51.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

EL85-OLD AGE HOMES NON-DEMAND			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.4400
Capacity Charge N\$/summated Ampere/month			7.40
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL91-RESELLER RESIDENTIAL			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.7500
Capacity Charge N\$/summated Ampere/month			13.80
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL10-RESIDENTIAL POSTPAID OVER 20A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.6900
Capacity Charge N\$/summated Ampere/month			13.20
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

PPD-RESIDENTIAL PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.4400
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL10-RESIDENTIAL POSTPAID UP TO 20A			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.6900
Capacity Charge N\$/summated Ampere/month			10.90
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

EL12-RESIDENTIAL WITH BUSINESS CONSENT			
Flat Energy Tariffs			
Energy Charge N\$/kWh			1.6900
Capacity Charge N\$/summated Ampere/month			13.20
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

PPP-SOCIAL PREPAID (PENSIONER)		
Inclining Block Energy Tariffs		
	Block 1: First 250 kWh/month	More kWh/month
Energy Charge N\$/kWh	1.7900	2.4400
ECB levy N\$/kWh	0.0212	
NEF levy N\$/kWh	0.0160	

### Schedule of Approved Tariffs

Valid from 08/2023 for  
Windhoek Municipality - WINDHOEK

Description	Approved Tariff Charges	
EL50-SOCIAL SERVICES 3 PHASE FLAT		
Flat Energy Tariffs		
Energy Charge N\$/kWh		1.5700
Capacity Charge N\$/summated Ampere/month		27.20
ECB levy N\$/kWh		0.0212
NEF levy N\$/kWh		0.0160

EL51-SOCIAL SERVICES 3 PHASE TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.4700	1.9700	1.4800
Capacity Charge N\$/summated Ampere/month	27.20		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

EL51-SOCIAL SERVICES DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.3500	1.8500	1.3600
Maximum Demand Charge N\$/kVA/month	145.00		
Network Access Charge N\$/kVA/month	68.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

PPS-SOCIAL SERVICES PREPAID			
Flat Energy Tariffs			
Energy Charge N\$/kWh			2.5300
ECB levy N\$/kWh			0.0212
NEF levy N\$/kWh			0.0160

NOTES	
1	Minimum charge for all demand metered consumers is 55kVA.
2	The NMD Penalty Charge shall be 100% of the ECB approved City of Windhoek Maximum Demand Charge PLUS Network Access Charge on capacity utilised over and above the customers contractual NMD, exceeding for three (3) consecutive months, payable as from month three (3).
3	Circuit breaker ratings refer to summated rating
4	The published tariffs EXCLUDE VAT
5	The charges are applicable from September 2021 account
6	The City will convert customers to TOU tariffs as meters are installed
7	Supply to non-residential account holders is rated at 15% for VAT purposes
8	Industrial consumers with own 11kV equipment qualify for reduced maximum demand and network access charges.
9	Net metering tariffs will only be used to offset net metering customer's energy consumption as per Net Metering
10	Residential reseller bulk tariff is available only for purely residential reselling, excluding any commercial/business consumption.
11	The Time of Use schedule is as follows (O = off-peak, S = Standard, P = Peak):

TOU TIME SLOTS (P=Peak, S=Standard,O=Off-Peak)			
Hour	Non Seasonal Time of Use		
	Week Day	Sat	Sun
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	P	O	O
21	S	O	O
22	O	O	O
23	O	O	O

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