

## PUBLIC NOTICE

### REGISTRATION AS PENSIONERS IN ORDER TO BENEFIT FROM THE PENSIONER DISCOUNTED TARRIF ON PREPAID METERS AND ALSO FOR THE METER INSTALLATION TO BE CONVERTED FROM CONVENTIONAL METER TO PREPAID METER

The Electricity Department of the City of Windhoek is hereby notifying our valued pensioners regarding the registration process that is currently taking place. The purpose of the registration is for the pensioner's meter installation to be converted from conventional to prepaid meters and then benefit from the pensioner's tariff on prepaid meters. The meter conversion/replacement will be done at the current position where the existing meter is. Should you want your meter to be moved to a different location, then you will have to do so at your own cost via an electrical contractor that is registered with the Electricity Department. A list of the registered contractors can be obtained from the Electricity Department.

All the pensioners that are currently having prepaid meters will also benefit from the same discounted pensioners' tariff. Therefore, the aim of this exercise is to ensure that only the rightful pensioners that owns and reside at a property in the boundaries of City of Windhoek benefit from the discounted tariff. For the discounted tariff, the electricity consumption will be limited to 250kWh per month and thereafter a normal domestic prepayment tariff will be applicable, should the consumption exceed 250kWh in that specific month.

Registration will commence immediately and will run until 30 April 2019. Registrations can be done at any customer care point of City of Windhoek. Below are the various customer points for City of Windhoek:

- Windhoek Head office, Independence Avenue
- Wanheda Office, Corner of Independence Avenue & Omongo street (Across the police station)
- Soweto Office, Corner of Hendrick Isaack & Emmaus Street (as you drive to A. Shipena Secondary School)
- Khomasdal Office, Richardine Kloppers Street (former Borgward Street) next to Nampost Office
- Okuryangava Office in Ombili, Corner of Omuvapu & Omungwindi Street
- Katutura Customer Care Centre, Independence Avenue (just in front of Katutura Police Station)
- Maxuilili Satellite Office (Attached to Maxuilili Fire Station)

After registration, the applications will be verified and then implementation will commence by end of February 2019. Mandatory documents that should be attached to the application forms are as follows:

- Certified copy of the applicants Namibian Identity document
- Copy of the applicants property title deed
- Latest municipal account statement and prepaid meter number in case of prepayment connection.
- Marriage certificate (if married)
- Death certificate of spouse (if applicable)
- Copy of Government Pensioners card

To continue benefiting from the pensioner's tariff, an annual registration will be done at the same registration points. It is also important to note that the pensioner can only benefit for one property and must also be living at that property.

All pensioners are therefore urged to register as soon as possible. It should be indicated on the same application form whether it is a conversion to prepaid meter that is being applied for or is registration as a pensioner or both.

Please address any queries or questions to the meter room of Electricity Department on telephone number 290 2413/3391/2586 or alternatively to the Electricity Control Room on telephone numbers 290 2452/3/4.

#### Issued by:

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#### Enquiries:

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